

Data to Drive Decisions and Achieve Performance

Chancellor Dan Arvizu Summer 2019

LFC Topic - Performance Management in Higher Education



BE BOLD. Shape the Future.

NM Higher Education Challenges in the National Context

- Diminishing State and Federal Resources
- Significant Demographic Shifts
- Disappearing Middle Class
- Alarming Perception of Higher Education Value
 - 50% of population questions the value of higher ed
- Higher Education is a Good Value
 - Meets the Needs of the Underserved
 - Serves Non-Traditional Students





NMSU LEADS 2025

Mission

The mission of the New Mexico State University system is to serve the diverse needs of the state through comprehensive programs of education, research, extension and outreach, and public service.

As the state's land-grant and space-grant university, and as a Hispanic-Serving Institution, NMSU fosters learning, inquiry, diversity and inclusion, social mobility, and service to the broader community.

Vision

By 2025, the NMSU system will excel in promoting social mobility for our diverse student populations, achieve the highest Carnegie research status (R1), and maintain our Carnegie Community Engagement classification.

Values

<u>Leadership</u> – Promote and create the ability for Aggies to shape the future <u>Excellence</u> – Provide the highest level of education, research, outreach and service <u>Access</u> – Welcome diverse populations to higher education and the NMSU community

<u>Diversity & Inclusion</u> – Embrace our differences as an asset and actively seek to include wide-ranging perspectives <u>Student-Centered</u> – Support the education of our students through every aspect of our university, every day



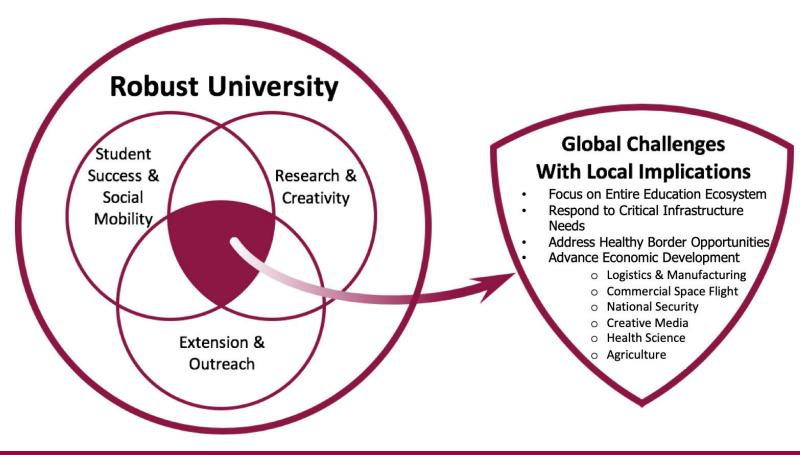
Goals & Key Performance Indicators



- 1. Enrollment
- 2. Completion
- 3. Net Price
- 4. Social Mobility
- 5. Science & Engineering R&D Expenditures
- 6. Non-Science & Engineering R&D Expenditures
- 7. Outreach and Extension Expenditures and Impact
- 8. Personnel Assets
- 9. Resource Development
- 10. Budget Alignment and Productivity



Strategic Goals





Goal 1: Enhance Student Success & Break the Barriers to Social Mobility

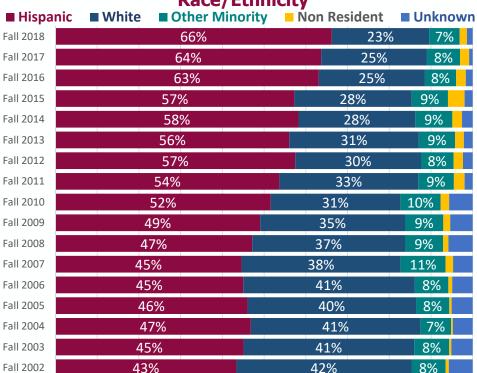
- Access to High Quality Education
- Affordability across Income Levels
- Degree Attainment in High Demand Programs
- Research Experiences
- Placement Internship & Career

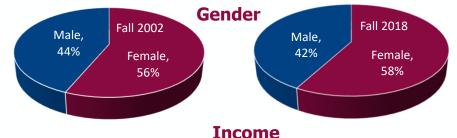


Access for Diverse Students

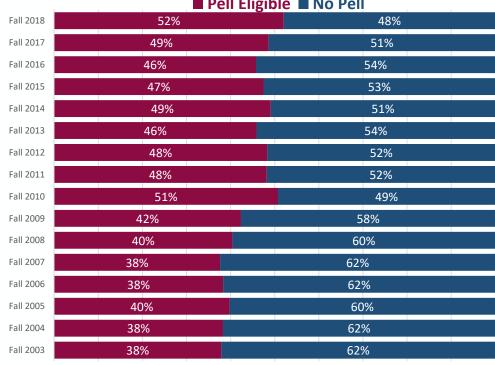
- Freshmen Student Cohort -

Race/Ethnicity





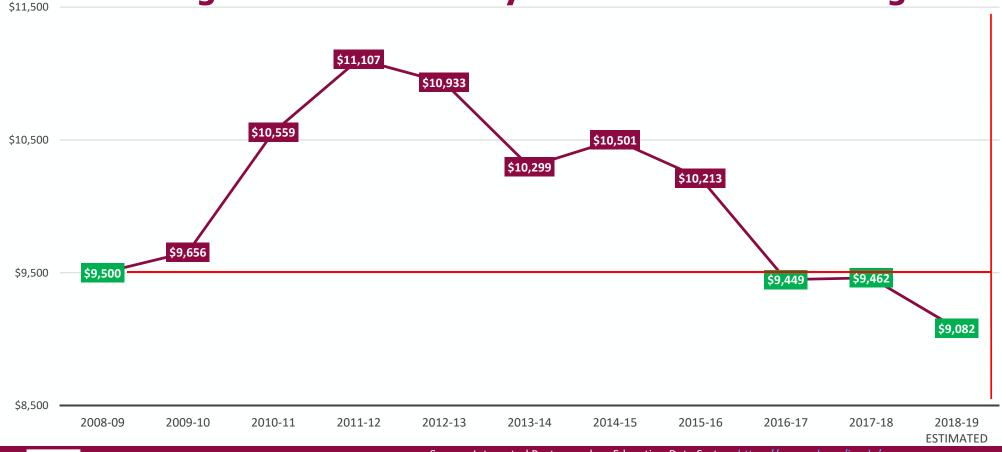






Source: Integrated Postsecondary Education Data System https://nces.ed.gov/ipeds/ and NMSU Institutional Analysis

Affordability – Student Net Price Average Student Now Pays Less than a Decade Ago

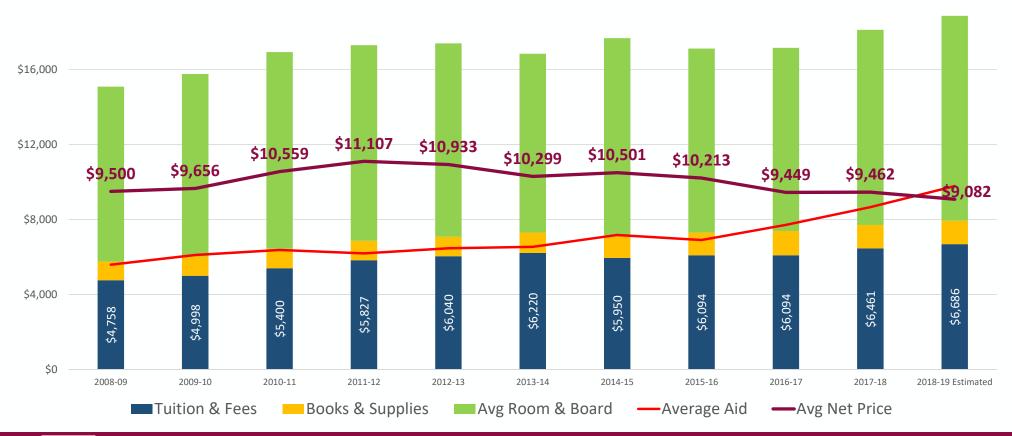




Source: Integrated Postsecondary Education Data System https://nces.ed.gov/ipeds/

Net Price = Cost of Attendance (Tuition&Fees + Room&Board + Books&Supplies) – Grant&Scholarship Aid Net Price is based on 12 credit hours per semester, per federal reporting guidelines

Net Price — Cost and Aid Despite Tuition Increases Student Net Price Remains Low

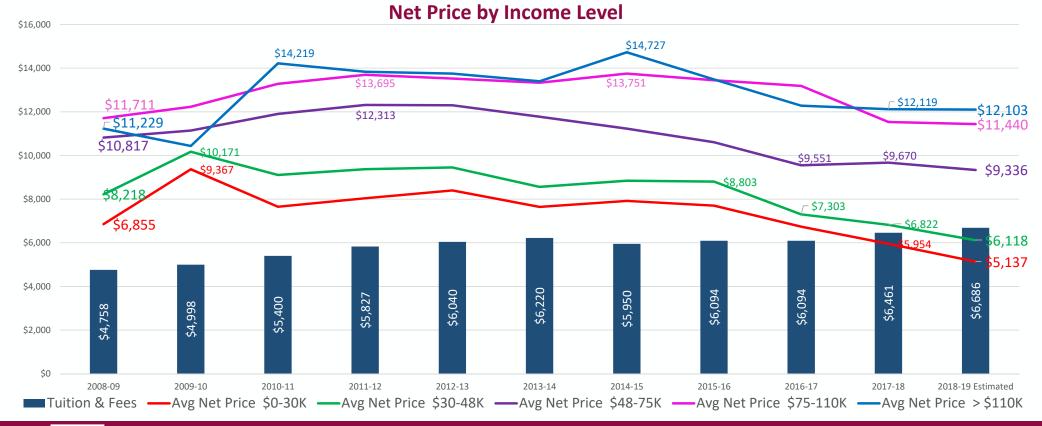




Source: Integrated Postsecondary Education Data System https://nces.ed.gov/ipeds/

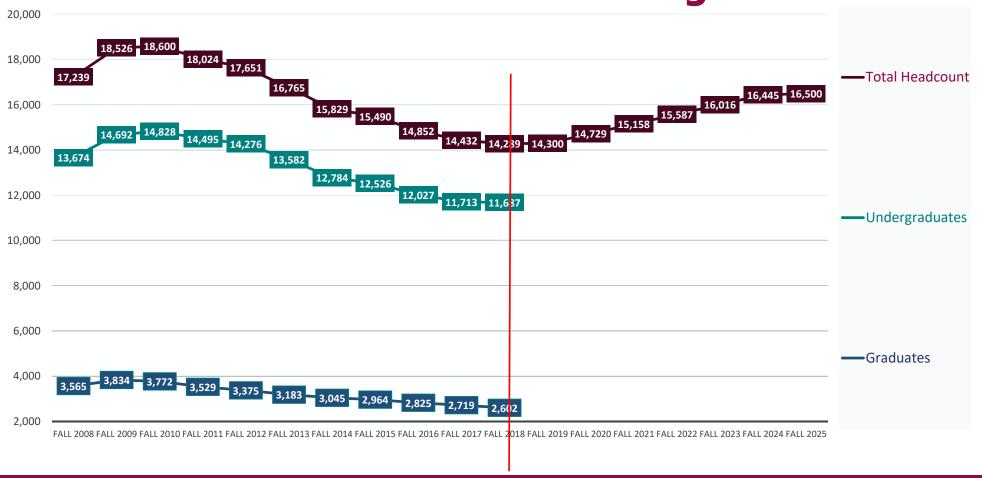
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Affordability Across All Income Levels Specifically Low Income Students



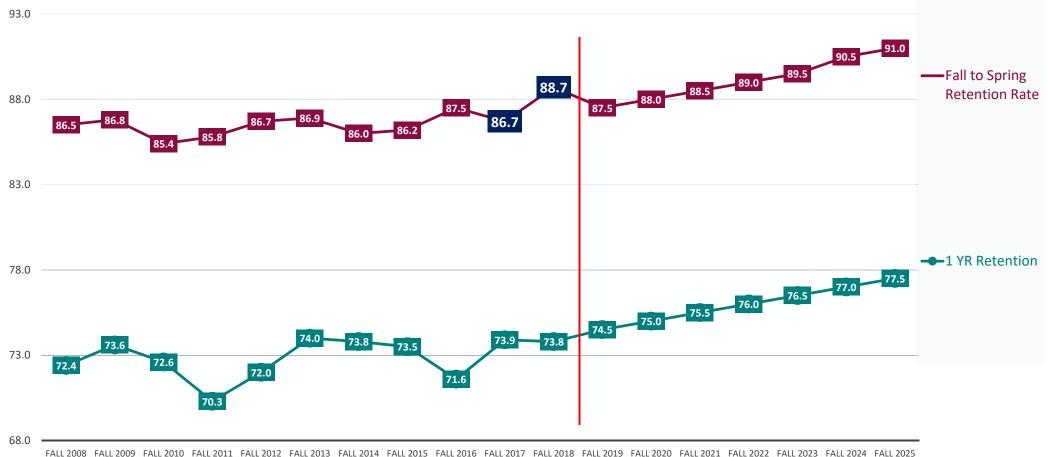


Set and Meet Enrollment Targets



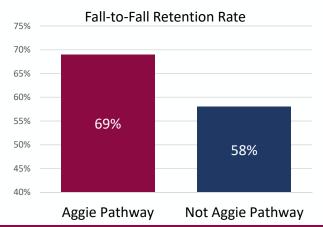


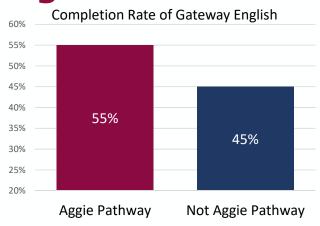
Sustain Increases in Retention

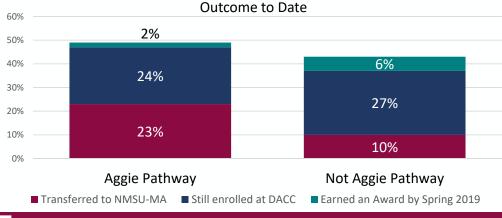


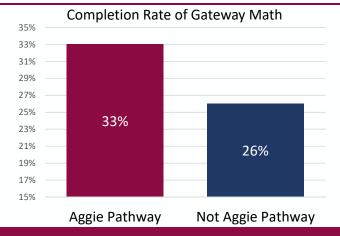


Aggie Pathway Students at Dona Ana Community College - Fall 2016



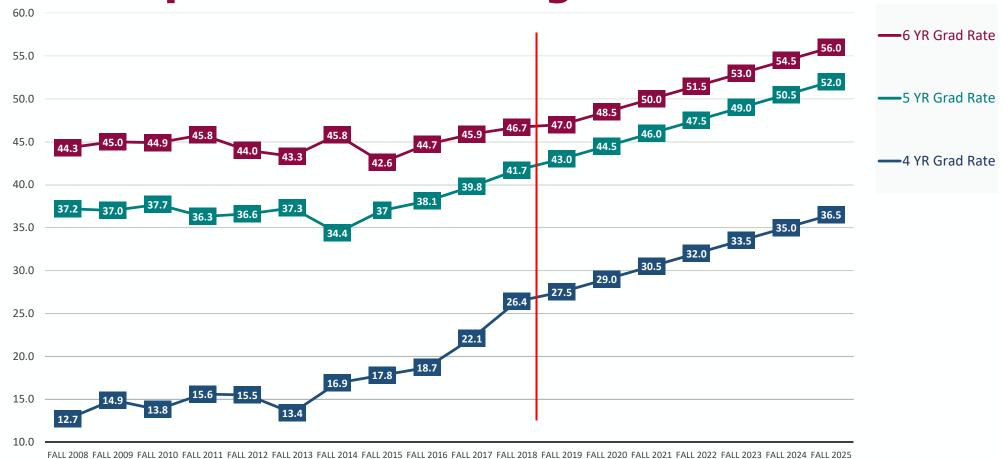








Propel Bachelor's Degree Attainment



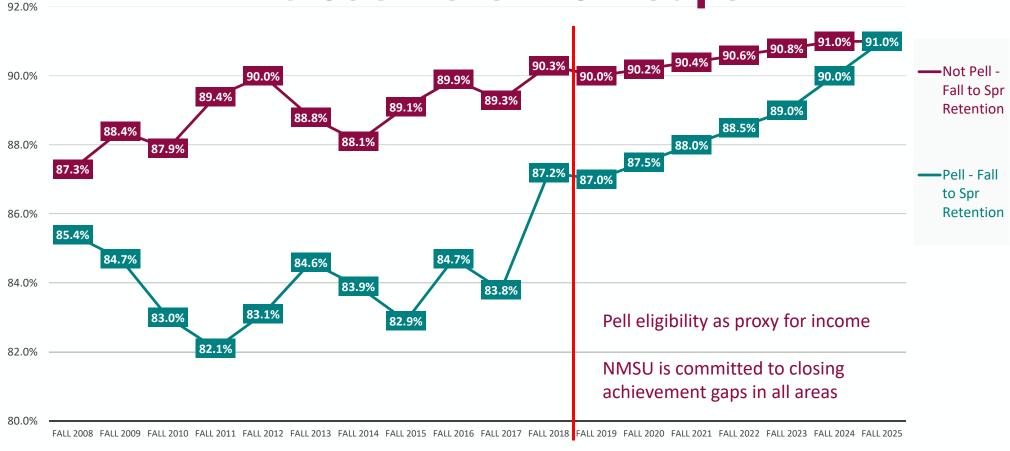


Goal 1: Enhance Student Success & Social Mobility Examine and Close Achievement Gaps

- Income
- Race and Ethnicity
- Gender
- Age
- Academic Program

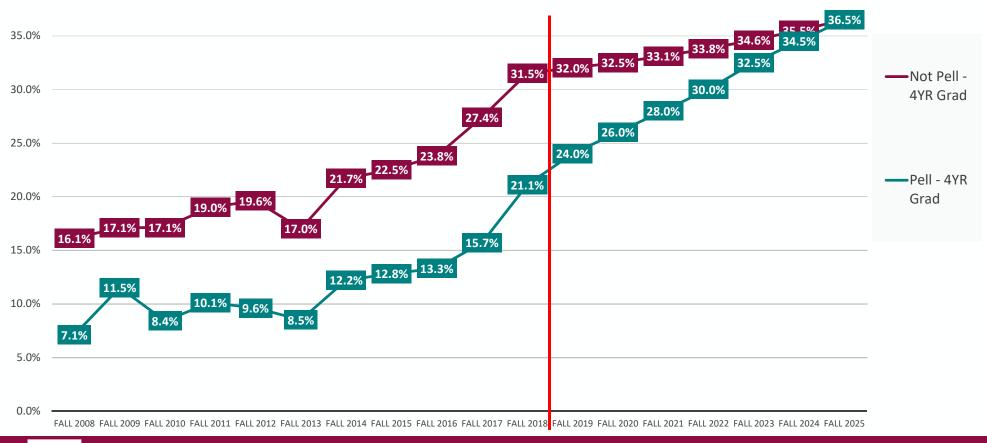


Close Retention Gaps





Climb the Economic Ladder with a Degree

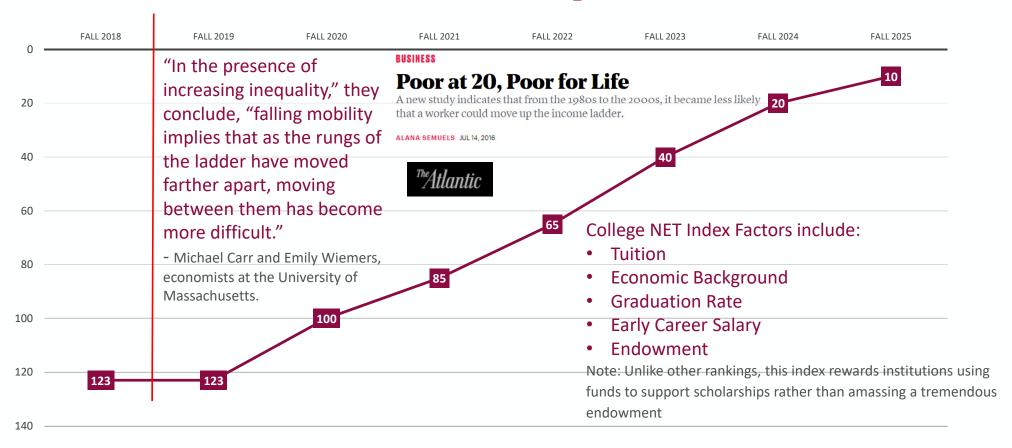




40.0%

Source: Integrated Postsecondary Education Data System https://nces.ed.gov/ipeds/ and NMSU Institutional Analysis

Social Mobility Index



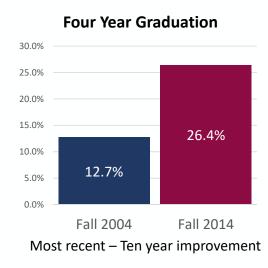


Goal 1: Enhance Student Success & Social Mobility Meet Students Where They're At and Accelerate Progress

- The greatest weakness and opportunity in student success is the first year
- In the last decade, NMSU's four year graduation rate has doubled, while serving a far more diverse and economically disadvantaged population



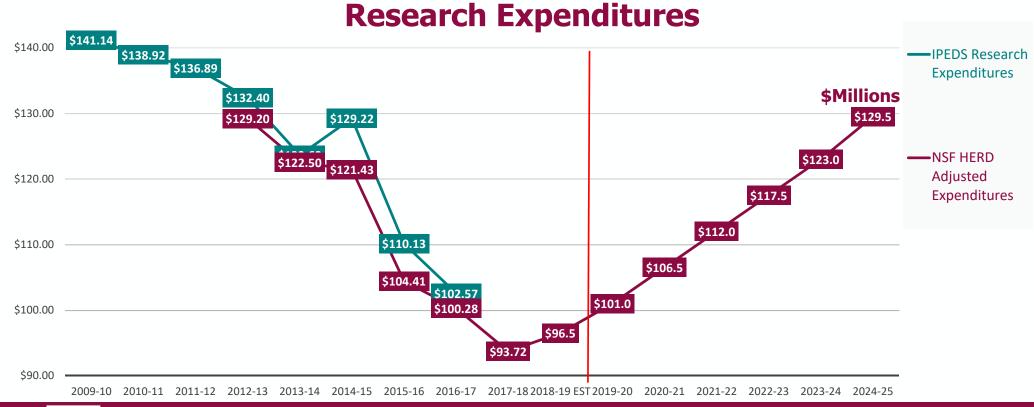






Goal 2: Elevate Research & Creativity

Partnerships are Key to Research Growth





\$150.00

Source: Integrated Postsecondary Education Data System https://nces.ed.gov/ipeds/

NOTE: IPEDS Financial Reporting Methodology changed in 2015-16

Goal 2: Elevate Research & Creativity \$140.0 **Achieve Carnegie R1 Ranking** \$125.0 \$120.0 **\$Millions** NSF Science & \$114.0 \$109.0 **Engineering** \$104.0 \$100.0 \$99.0 \$95.0 Why track both Science & Engineering (S&E) and Non S&E research and development (R&D) expenditures? ——NSF Non-\$80.0 Science & The Carnegie ranking rewards both **Engineering** Students at R1 institutions graduate at higher levels and realize improved career outcomes and salaries \$60.0 Institutions with a Carnegie R1 ranking earn greater research funding Research experiences build student skills valued in the workplace \$40.0 For example, consider examples like NMSU's concrete laboratory and bridge programs Research also expands economic development in the region State matching research funds can be instrumental in giving students an edge in the marketplace \$20.0 \$4.5 \$4.0 \$3.0 \$3.5 \$2.5 \$2.0 \$1.5

2021-22



2018-19 EST

2023-24

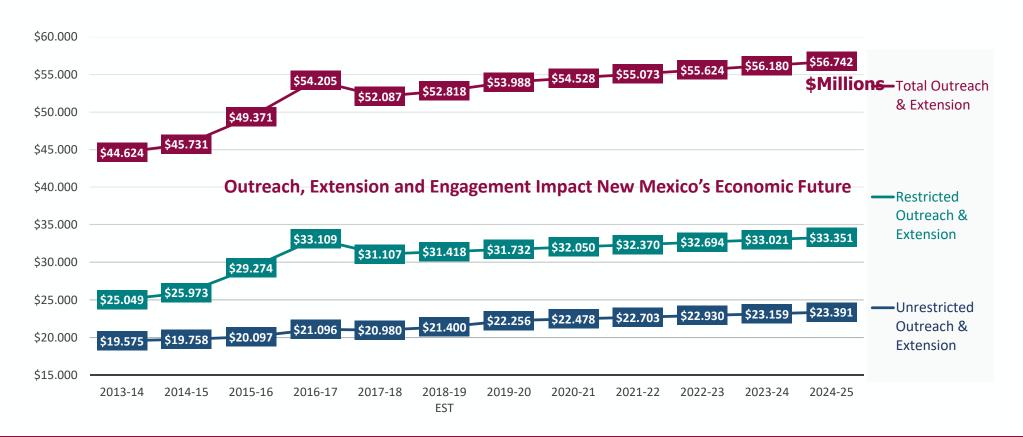
2024-25

2022-23

2019-20

2020-21

Goal 3: Amplify Extension & Outreach





Goal 3: Amplify Extension & Outreach

- Land Grant Extension Outreach
 - Reach over 600,000
 residents/annually with educational programs
 - Leverage over 10,500 volunteers
 - 4H Youth Development
 - Agriculture and Natural Resources
 - Family and Consumer Services
 - Community and Economic Development
- Public/Private Partnerships
 - Meet Research Needs of Industry
 - Build Ongoing Relationships
 - Economic Development











Goal 4: Build a Robust University SystemPerformance Management

The highest quality education demands engagement, buy-in, personnel quality and accountability

- Over 1,000 individuals actively engaged in the NMSU 2025 plan development
- Performance management principles extended across the system
- Faculty and staff performance evaluations with expectations linked to NMSU 2025 Strategic Plan
- Leaders well informed by data to achieve success at all levels
- College and unit performance expectations and rewards aligned with NMSU 2025

Administrative processes meet and serve the needs of the institution to foster institutional success

- The key element of services is to "Serve"
- Continuous evaluation and optimization of the most effective administrative service models
- Strategic resource allocation mechanisms and assets are key to realizing strategic priorities



NM Higher Education Opportunities

- Public/Private Sector Partnerships
- Legislative:
 - Research Matching Dollars
 - Endowment Matching Funds
- Scholarships Lottery and Supplemental Matching
- Collaboration Amongst Institutions (COE+)
- NM Higher Education Dept (HED)- Additional Resources

