



NM Impact Update

Children, Youth & Families Department
Department of Information Technology

Agenda



NM Impact Key Accomplishments

Look Ahead

Smart Implementation

Comparing Progress

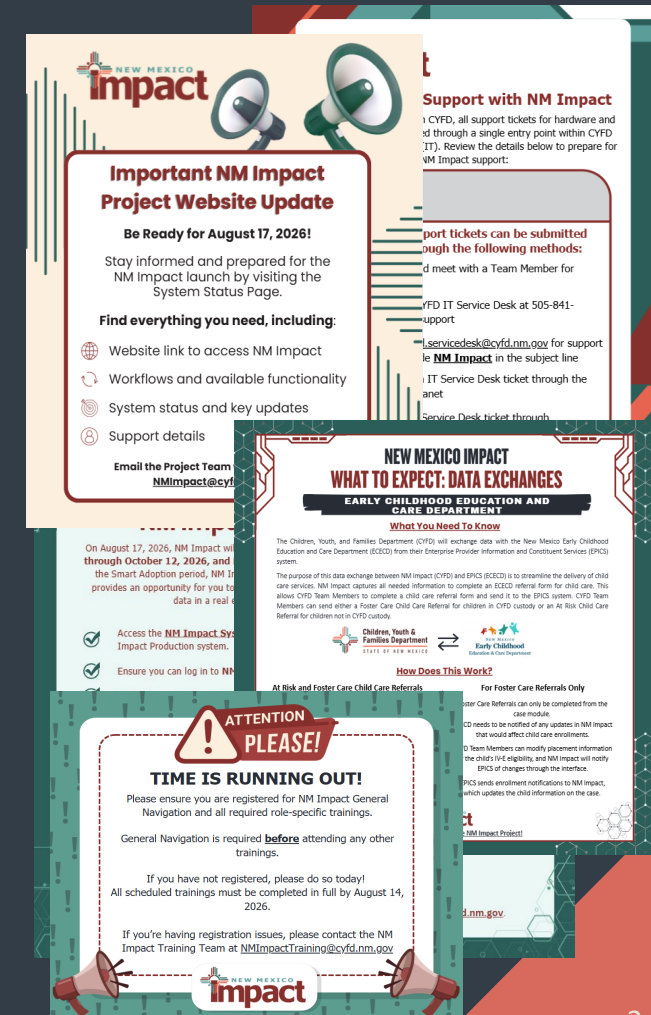
Questions

NM Impact: Key Accomplishments



What we've Achieved:

- Successfully launched NM Impact for the Children, Youth & Families Department, making it available for staff to use and learn before it becomes the system of record in October.
- FACTS remains online and the official system of record, ensuring a safe transition with no risk to child safety.
- Over 7,000 tests completed to ensure reliability and readiness.
- Launched comprehensive training for staff, with ongoing sessions and support resources.
 - Initial training kicked off in June.
 - Supplemental and tailored refresher training during Smart Implementation period.
- Clear and consistent communication with leadership and frontline workers, including newsletters and regular meetings.



High Level Timeline (Look Ahead)



<u>Date</u>	<u>Activity</u>	<u>Key Outcomes</u>
August 17, 2026	NM Impact Go-Live (Smart Implementation Begins)	Staff practice, data validation, FACTS active
October 12, 2026	Cutover Weekend	NM Impact becomes system of record
October 2026 – August 2027	Phase 3 & Ongoing Operations	Post Day-1 Adjustments, Support

NM Impact Smart Implementation



NM Impact Transition Plan:

- NM Impact was launched as planned on August 17, 2026. This rollout allowed Children, Youth & Families Department staff to begin working with real case data in the new system, while the existing FACTS system remained in place for daily operations. This careful transition ensures staff can learn and adapt without disrupting services.
- On or before **October 13, 2026**, CYFD Team Members will transition to NM Impact as the sole system of record while FACTS transitions to read-only mode.

Why this matters:

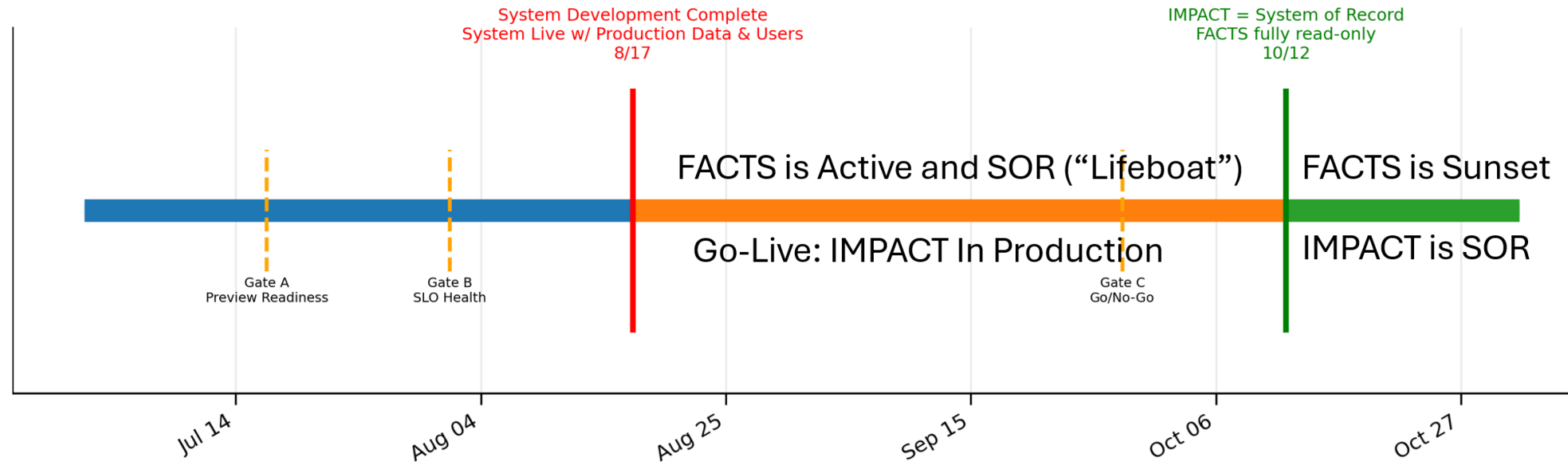
- This ensures a responsible transition by migrating CYFD Team Members and data into NM Impact before it becomes the full system of record, providing risk reduction and contingency options.
- Enables full user familiarization through hands-on experience with real-time data.
 - Recorded over 500 unique logins in first three days
- Allows CYFD Team Members and Leadership to use skills learned through NM Impact training to fine-tune operational processes and procedures.
 - Training started in June and is ongoing through Smart Implementation period. Over 90% of staff have completed General Navigation training.
- Ensures confirmation of FACTS data for accuracy and quality.

This sets up CYFD Team Members and the children, youth, and families they serve for success.

NM Impact "Smart" Implementation



Updated IMPACT Timeline (Aligned to DRAFT Cutover Schedule)



Comparing NM to Other States



NM Impact is launching faster and more efficiently than similar projects in other states!

- According to Administration of Children and Families (ACF), CCWIS projects have run for six years on average with most not fully operational at eight years.
- Timelines
 - Arizona – 6 years (2015 – 2021)
 - California – 13 years (2013 – Present)
 - Start predates CCWIS standards
 - Mississippi – 9 years (2017 – Present)
- Costs
 - California \$1.96 Billion (Base)
 - SFY24-25 – \$225 Million Projected
 - Texas \$215 Million – (Base)
 - SFY 2028 – 2032 (projected)
 - SFY 2032 – 2034 (M&O)
 - Arizona \$86 Million + M&O
 - SFY 24 – \$18.2 Million
 - SFY 25 – \$21 Million
 - SFY 26 – \$18 Million (Projected)
 - Kansas \$100 Million – Base (Projected) anticipated 4 years



Questions