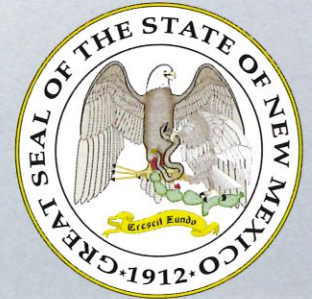


Office of the Lieutenant Governor

Howie C. Morales, Lieutenant Governor
Martina C de Baca , Director of Operations
Cyndi Montoya, Chief Financial Officer

October 30, 2019



Fiscal Year 2021 Budget Request

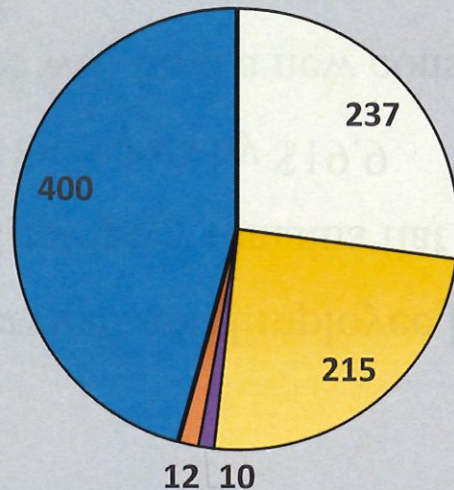
- The Office of the Lieutenant Governor is requesting a total budget of \$600.8
 - General Fund increase of \$19.9 above the FY20 operating budget

Category	Description	FY20 Operating	FY21 Request
200	Personal Services and Employee Benefits	\$466.2	\$466.2
300	Contractual	\$38.4	\$38.4
400	Other	\$76.3	\$96.2

Base Increase

- Personal Services and Employee Benefits remains flat
- Contractual category remains flat
- Other costs increases by \$19.9
 - Increase will fund a new constituent services tracking and referral database.
 - Database will centralize all constituent data, inquires and concerns
 - Improve response time to citizens and constituents

Constituent Services Data:



- Constituent Requests
- Cases resolved within 30 Days
- Cases resolved over 30 Days
- Cases referred to other Government Agency
- Constituent Comments

January 2019- October 2019

874 Constituent Cases Total

A decorative graphic in the bottom-left corner consisting of two parallel lines, one blue and one black, forming an L-shape.

Thank You