

Katrina Hotrum-Lopez

Secretary Designate

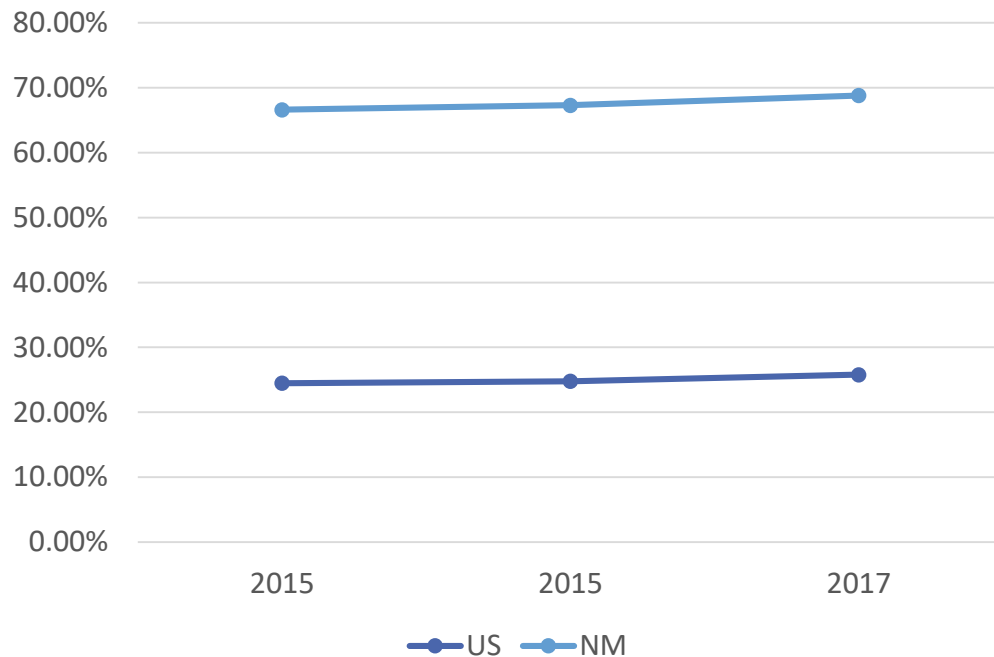


AGING AND LONG TERM SERVICES DEPARTMENT

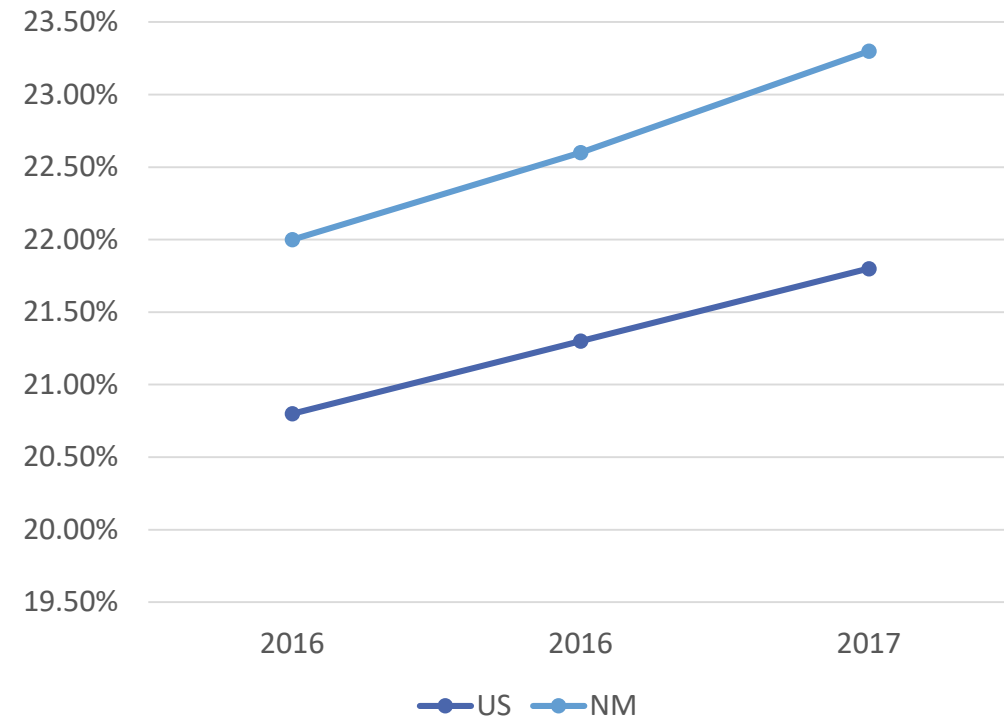
NOVEMBER 19, 2019

NM and US Aging Population

Minority Persons 60+ as a % of All Persons 60+



Persons 60+ As a % of All Ages





Aging & Long-Term Services Department Programs

- Adult Protective Services
- Long-Term Care Ombudsman Program
- Aging Network Division
- Consumer and Elder Rights

Adult Protective Services



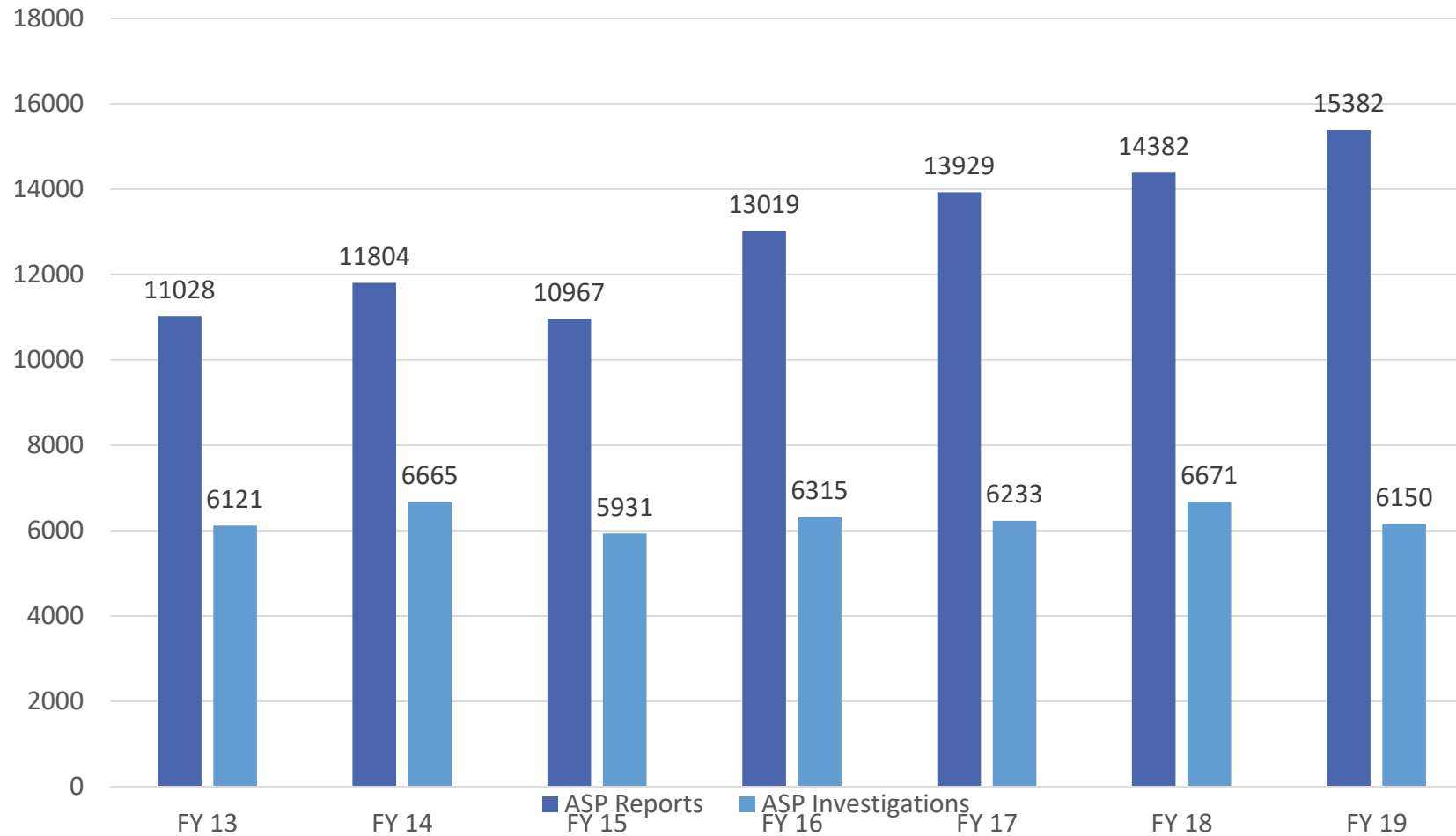
MISSION

- Provides social services provided to abused, neglected, or exploited older adults or adults with significant disabilities.
- Adult abuse, neglect, and exploitation are under-reported, yet can have severe or even deadly consequences.
- Older victims are four times more likely to be admitted to a nursing home, and have a risk of dying three times that of non-abused seniors.

NECESSARY BUDGET SUPPORT

- Increase of \$1.2M for pay equity
 - Fill 17 case worker vacancies with an average caseload of 71 per person
 - This will improve response time to abuse, neglect, and exploitation complaints
- Increase of \$1M for adult day care and home care services
 - Hiring of new day care and home care service providers will allow for an increase of 40,000 service hours for seniors

APS Reports & Investigations



Long-Term Care Ombudsman Program



MISSION

“Providing a voice for vulnerable adults who might otherwise go unheard...”

- Provides regular visits to nursing homes and assisted living facilities
- Advocates for residents’ rights
- Investigates complaints
- Help’s to resolve concerns
- Ensures residents receive the quality of care they deserve

NECESSARY BUDGET SUPPORT

Request \$1.4M

- 4 additional FTEs
- Expanded presence in long term care facilities
- Increased recruiting, training, and volunteers
- Prevent inappropriate discharges
- Reduce negative impacts of low staffing
- Provide dementia and mental health training to staff and volunteers to meet current population demand
- Increase legal service community

Aging Network



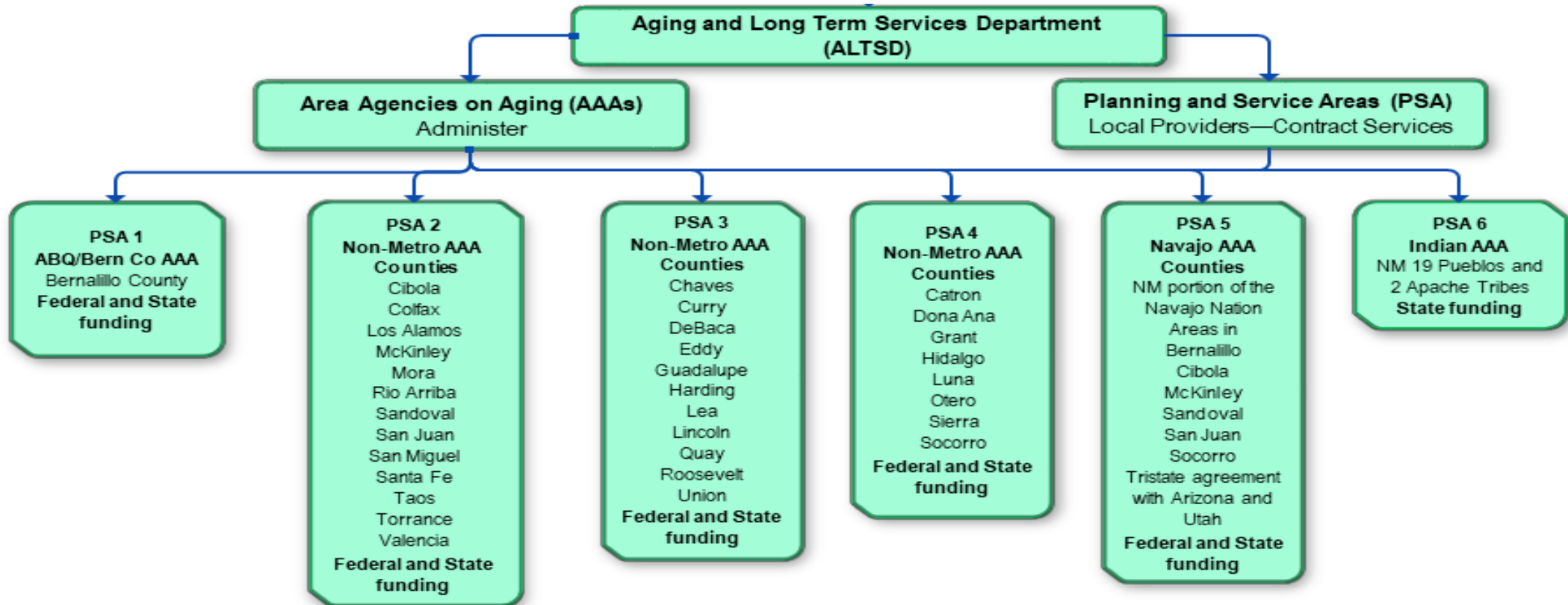
➤ SERVICES

- case management
- housekeeping and outdoor chores
- congregate and home-delivered meals
- enhanced fitness/physical fitness
- health screening
- adult daycare
- health education and training
- assisted transportation and regular transportation
- legal assistance
- respite care (to include grandparents raising grandchildren)
- medication management
- home repair and safety

NECESSARY BUDGET SUPPORT

- 4 addition OIE FTE's: 290
 - ALTSD has two staff for 19 pueblos and tribes
 - 4 additional staff will allow us to address needs, provide consultation, and have direct contact with the pueblos, tribes, and Navajo nation to provide more effective service

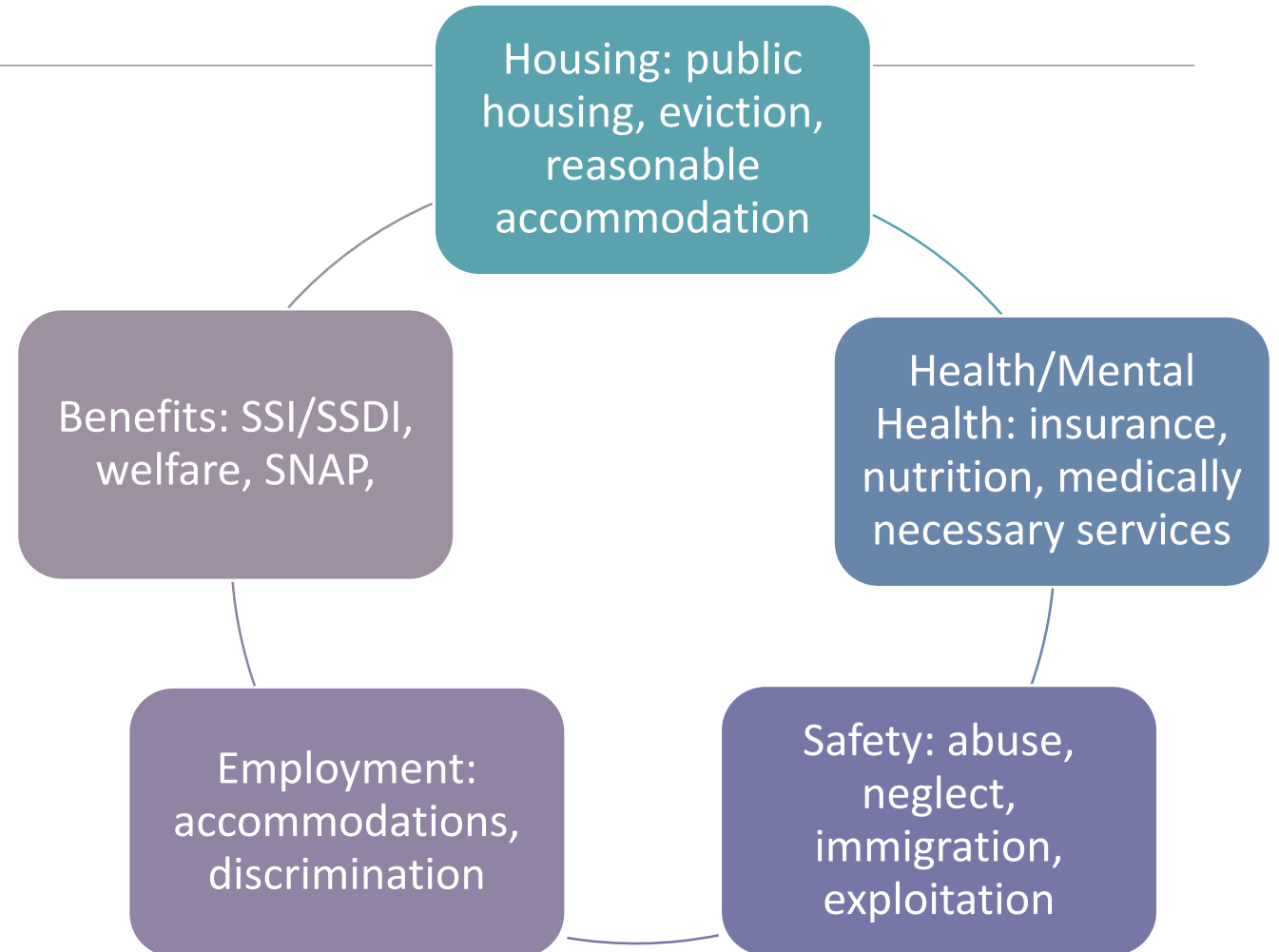
Aging Network, AAA, and Public Service Area



Legal Services for Seniors and Disabled Adults

Partners in Legal Service Delivery:

- LTC Facilities
- MCO's
- Peer Supports
- CHW's
- Disability Advocates
- Courts/AOC
- DDCP
- Non Profit Organizations
- Ombudsman



Information Technology



Goal

- Better manage internal & external software systems
- Navigate challenges with adhering to HHS 2020 requirements
- Provide staff support to help keep up with increasing volume and demand of increasing aging population

Necessary Budget Support

\$172,000 (2 FTEs)

- Effectively support the Aging Network Division and providers delivering:
 - Real-time access for providers
 - Training on new software systems
 - Technical assistance
 - Improved reporting and data requirements necessary to meet federal guidelines

3-Month Department Highlights



- Consultant to resolve federal findings, assist with meal rates, and policies and procedures
- Implementing quarterly budget meeting with ALTSD Division and AAA's
- Recruited key leadership staff in OIEA, GC, AND
- Launched pilot program of community meals in 5 counties
- Hosted and lead community forums on Aging
- Approved emergency funding for Catron County and PSA's with waiting lists for senior meals
- Launched training on Narcan and Mental Health First Aid to all AGING staff and developing a plan for AAA role out
- Working with software provider for upgrades, systems improvement and programs to address social determinants of health
- Partnering with HSD, DOH and CYFD on support and implementation of programs on behavioral health
- Creating pathways for seniors and adults with disabilities to re-enter the workforce as peers and community health workers

Questions?

