

Battered Family Services
Carlsbad Battered Family Shelter
Community Against Violence
Community Against Violence
COPE
COPE (Ruidoso Office)
Crisis Center of Northern NM Domestic
Abuse Intervention Center Domestic
Violence Resource Center El Puente de
Socorro
El Refugio, Inc.
ENIPC Peacekeepers Domestic Violence
Program
Enlace Comunitario
Esperanza Shelter for Battered
Families, Inc. Family Crisis Center
Grammy's House
Haven House
Help End Abuse for Life, Inc. (H.E.A.L)
Jicarilla Behavioral Health
La Casa, Inc.
Nambe Pueblo DV Program
New Beginnings
Option, Inc.
Pueblo of Pojoaque
Roberta's Place
Roswell Refuge
S.A.F.E. House
The Hartley House
The Healing House
Torrance County Project DV Program
Tri-County Family Justice Center of NE
NM Valencia Shelter Services
ARC New Mexico
Coalition to Stop Violence Against
Native Women
Eve's Place, Inc.
My Little Horse Listener, Inc.
New Mexico Legal Aid
Resolve
Solace Crisis Treatment Center
Rio Rancho Police Department
Sandoval County DV Prevention
Transgender Resource Center of NM

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Domestic violence (DV) program COVID response

As reported by CYFD, domestic violence (DV) programs maintained shelter service levels at near pre-pandemic levels (-13%) through use of hotels and rentals. Other services, such as counseling and advocacy, were steady or grew, compared to the previous year, as programs deployed various electronic means and outreach efforts.

New Mexico DV programs are somewhat unique among states, in that there were **zero outbreaks in their congregate care settings**. Programs effectively safeguarded public health. Only a handful of COVID cases have occurred to date and those were quickly addressed.

CYFD client survey feedback form results

According to the research by the US Department of Human Services, Family Violence Prevention Services Act (FVPSA), the following factors are known to increase safety and well-being for victims and children. The factors outlined in the survey are being measured by CYFD through an anonymous client feedback survey form.

The survey is intended to measure how effective DV programs are in helping victims and children to increase safety and well-being. In each case, the positive responses are extremely high. (See the following attached survey for feedback results.)

CYFD Feedback Survey Results
Compiled June 30, 2020

The following nine (9) questions are asked of domestic violence program clients:

- I am more hopeful about the future.
70% (very much/a lot) 23.3% (somewhat) Totals: 93%

- I know more about community resources/service that I might need.
66.2% (very much/a lot) 23.0% (somewhat) Totals: 89.2%

- I know more ways to plan for my safety.
75.5% (very much/ a lot) 18.6% (somewhat) Totals: 94%

- I know people I can turn to for help and support.
75.5% (very much/a lot) 18.1% (somewhat) Totals: 94%

- I feel more in control of my life.
63% (very much/a lot) 28.0% (somewhat) Totals: 91%

- I feel emotionally supported by program staff.
79.1% (very much/a lot) 16.0% (somewhat) Totals: 95.1%

- I have a better understanding of the impact that domestic abuse/violence can have on my children.
79% (very much/a lot) 18% (somewhat) Totals: 97%

- I have more tools and information to plan for my children’s safety.
77.1% (very much/a lot) 19% (somewhat) Totals: 96%

- I know more ways to support my children when feelings about abuse/violence come up.
75% (very much/a lot) 20% (somewhat) Totals: 95%