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CASA & CAC SERVICES DURING COVID -19 CARRIE-LEIGH CLOUTIER, CEO Chaves County CASA Program Chaves County/Artesia Children's Advocacy Centers Ccloutier@casakids.org

# CASA & CACs LHHS PRESENTATION

✓ What CASAs and CACs do in "normal" times
 ✓ What CASAs have been doing during COVID -19
 ✓ Gaps in services and ability to carry out services





#### CASA "NORMAL" SERVICES

#### CASA SERVICES DURING COVID

- CASA advocates ONLY for the foster child
- Judge appoints CASA
- CASAs recruit,, train, & supervise vols
- CASA vols attending hearings with kids and provide support to bio and foster parents
- Educational advocacy and support
- "eyes and ears" on kids
- Overview of numbers:
  - 2400 kids in foster care in NM
  - 600 vols currently serving 1,600 kids;
  - 800 kids currently need CASAs

- Sometimes the only entity that has eyes and ears on these kids
- More cases & cases are more intense
  "grotesque physical, sexual abuse, trafficking"
- More referrals from law enforcement instead of educators and health care professionals
- Tutoring & providing educational advocacy
- Meeting basic needs/Picking up the pieces: food delivery, clothing, school supplies, water
- Training kids, foster and bio families to use video for visits and hearings
- Problem solving for no internet
- Increased vol recruitment
- Facilitating video court appearances

#### CAC "NORMAL" SERVICES

#### CAC SERVICES DURING COVID

- Assisting law enf & CYFD in investigations of child abuse
- Forensic interviewing
- Sexual Assault exams
- Multi Disciplinary Team
- Victim advocacy
- Therapy
- Building community awareness/community education
- Train school personnel

- Actively checking on kids
  - Less referrals from teachers, medical providers, increased from law enf
  - Child sexual abusers able to hide the abuse more effectively
  - Shool cameras off or only on faces
- More support to families: Families are more overwhelmed
- Increased victim advocacy needs
- Increased case management needs dramatically increased
- Technology gapsvirtual therapy
- Facilitating court services

#### SERVICE GAPS THAT CASAs & CACs ARE FILLING



- Need more volunteer coordinators to recruit more volunteers
- Increased training for doing so many aspects of the job on video medium
- Meeting with kids every week: Many times the ONLY eyes and ears
- Training kids, foster and bio families to use video for visits and hearings
- Problem solving when no internet/ broadband
- Laptops and hot spots for families
- Getting clothes, school supplies, food, water
- Educational support & advocacy
- Transporting kids

## CASA & CAC KIDS' NEEDS

- 1. No COVID relief funding for services (PPP for some, but that's for employee paychecks)
- 2. Plexiglass
- 3. Video platforms
- 4. Hot spots
- 5. Online fundraising training
- 6. training training law enforcement, MDT
- 7. Heightened violence in cases
- 8. Families need additional support to walk through this crisis eyes and ears in the home
- 9. Increased advocacy to reach out to families that are identifying high risk in homes, coaching families, getting them the resources they need Home Visitation and CACs

### QUESTIONS?

THANK YOU!

Carrie-Leigh

