



Department of Information Technology

Estevan Lujan Acting Cabinet Secretary

Maria Sanchez Acting State CIO

November 14 2018



The Department

DoIT is the consolidated IT agency and Office of the State Chief Information Officer which provides Enterprise Services and Operations, and Oversight and Compliance to State Agencies and Departments

HQ offices at the State Data Center
715 Alta Vista in Santa Fe



Enterprise Funded:

99% revenue funded

Compliant with OMB Circular A-87 for
cost recovery

Established service line equipment
refresh is ***self-funded***

Vision and Mission

The Vision: *To provide the IT fabric upon which the State is enabled to execute its mission in a secure, reliable, and efficient manner:*

- Empower functional elements to innovate in their unique domains, with an emphasis on customer service.
- Leverage existing IT investments in a manner that equips the State to evolve with emerging technologies.
- Provide valuable, coherent, and responsible investment of IT resources.
- Leverage systems-thinking in achieving consolidated state IT procurement and standardized execution of initiatives.

The Mission:

- Foster an environment of value-added oversight.
- Provide trusted IT leadership and vision.
- Provide core enterprise IT services in a professional manner.

Office of the Chief Information Officer

- Oversight of a portfolio of 56 active projects with a budget of approximately \$300 million
 - 240 Project certification documents
- Contract and procurement review of a portfolio of approximately \$270 million
 - 200 contracts, additional 112 amendments
 - 31 RFPs

* Funded through the ~1% general fund appropriated to DoIT

Enterprise Services

- Achieved annual savings of \$4.5M through review of telecommunication services.
- Established Secondary Data Center in Albuquerque to provide service reliability, flexibility and security of equipment, and disaster recovery.
- 1GB to 10GB ISP Network Upgrade. Improved ISP throughput by **10X**.
- Better phones and better service: Completed 500 phone upgrades; 600 more phone upgrades in process.

Public Safety Communications

- Began critical modernization of Digital Public Safety Radio Services to provide:
 - improved coverage for voice communications,
 - enhanced features and better interoperability, and
 - reduction in duplication of services.
- E911 transition from DFA/Local Government to DoIT pursuant to a JPA.
- Implemented a deployable radio communications site
 - Able to respond anywhere with same day notice to provide emergency or disaster relief voice communications in the immediate area
- Awarded State and Local Implementation Grant Program (SLIGP) 2 from Federal Dept. of Commerce

SHARE

- Successful adoption of a Continuous Improvement model to maintain operational excellence as our “new normal”
- Implemented Talent Acquisition (Recruiting) module in SHARE

2018 National Association of State Chief Information Officers' (NASCIO) State IT Recognition Award for Business Process Innovation for:

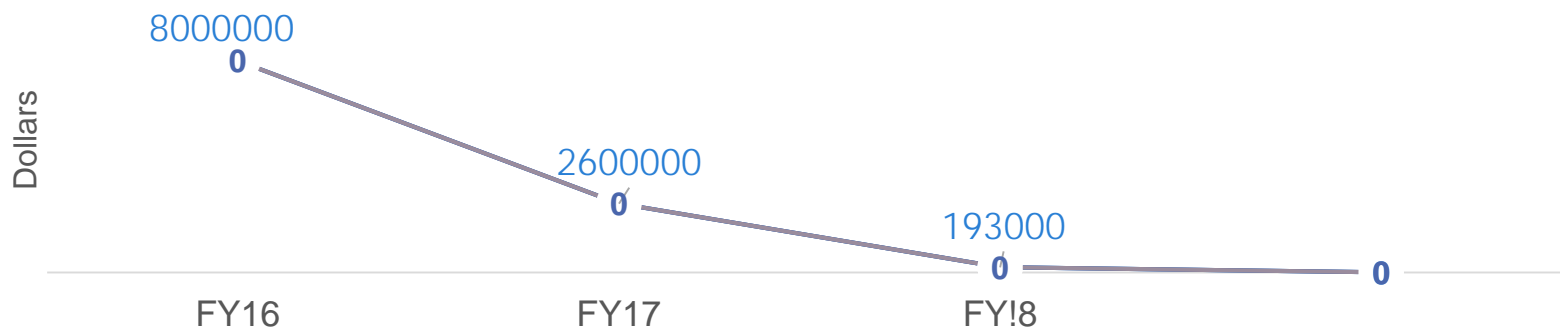
State of New Mexico SHARE: From a Four-Letter Award to a Five Letter Success

Administrative Services

- Achieved unmodified opinions for both FY17 and FY18 audits
- Ended the year with a fund balance of \$4.7 million in Enterprise Services
- Increased use of SHARE for reporting & analysis and increase in transparency
 - Implemented cost allocation functions for development of FY2020 rates
 - Reports used in managing and operations

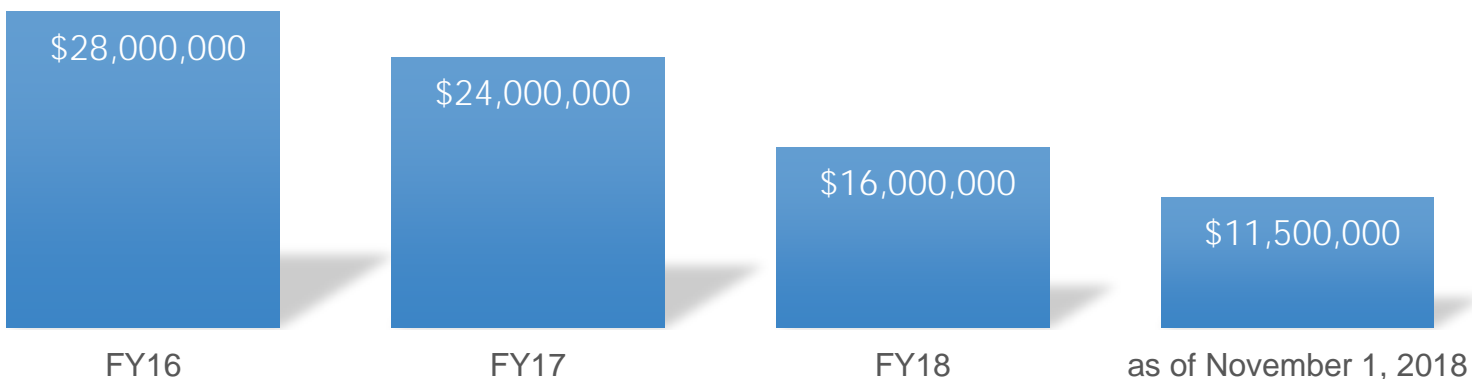
The Department no longer has problems paying current year bills with current year budget!

PRIOR YEARS



Cut DoIT's liability to ERF by almost 60%!

Liability to ERF



FY19 Budget Overview

FY19:	<i>\$75.7M</i>
FY20 :	<i>\$75.1M</i>

Questions

