



Operation Zia Shield

New Mexico National Guard

Community Emergency Response Team (CERT)



Agenda



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- Operations
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 - Real Time Crime Center (RTCC)
 - Prisoner Transport Unit (PTU)
 - Tactical Operations Center (TOC)
- Resources
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 - Equipment
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- Training
 - Basic training
 - In-service training
- JTF Zia Shield Operational Statistics



Mission



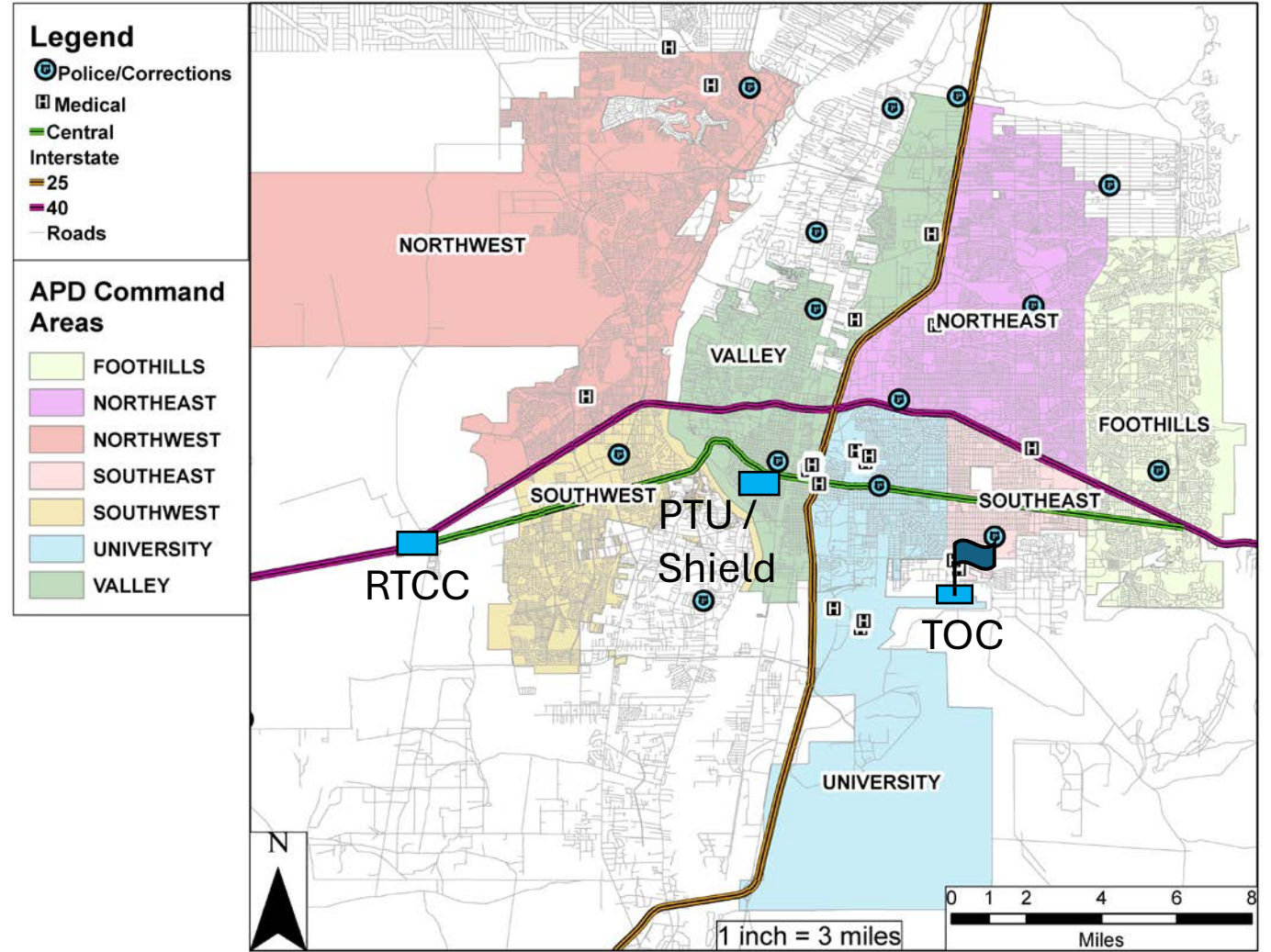
Joint Task Force (JTF) Zia Shield will provide non-law-enforcement support in the City of Albuquerque to assist local authorities in restoring public safety and enable law enforcement to reallocate resources towards crime suppression activities.



Operational Concept



- Field units operate in 2-man teams primarily in Valley, University, Southeast, and Foothills Area Commands. Focused on East Central Corridor.
- Field units are available for response citywide.
- APD Operational control (OPCON)
- NMNG Administrative control (ADCON)
- 20 Hour Tactical (0700-0300) Operations Center (TOC) on KAFB. (Can operate 24 Hr ops)





Operations

Real Time Crime Center (RTCC) – 7 Personnel	
<ul style="list-style-type: none"> ➤ BRIDGE Ops <ul style="list-style-type: none"> – Crime cameras – License plate readers – Transit cameras – ShotSpotter 	<ul style="list-style-type: none"> ➤ Drone as First Responder (DFR) <ul style="list-style-type: none"> – From RTCC – Mobile



Field Ops – 56 Personnel
<ul style="list-style-type: none"> ➤ Major crime scene security. ➤ Traffic control for critical incidents, crashes, special events ➤ Special assignments <ul style="list-style-type: none"> – North diversion channel patrol – Static position at Rio Grande & I-40 – Support Transit security with Patrols at ART stations along Central

Shield – 5 Personnel
<ul style="list-style-type: none"> ➤ Clear ~950 case backlog of non-arrest felony cases dating back to 2022 ➤ Misdemeanor repeat offenders



Field Operations – Mission Evolution



OZS 1.0 May - July

- Major crime scene security (homicides, officer-involved shootings, SWAT call outs, etc.)
- Traffic control for critical incidents, crashes, or special events (Summerfest, Isotopes Games, etc.)
- Special assignments
 - Patrolling North Diversion Channel
 - Static position at Rio Grande & I-40



OZS 2.0 July - TBD

- Proactive Response Team (PRT) integration
- Criminal Investigation Division (CID) / Investigative Support Division (ISD) integration
- Special assignments (transit checks, tactical plans, hot-spots)
- Scene security & traffic control for critical incidents



Resources



Manning

- 139 currently on status (55 In training)
- All volunteer force – majority from ABQ area
- Air/Army mix
- Broad experience base
 - Law Enforcement
 - Medical
 - Bilingual

Facilities

- Operations center on KAFB
- Out of town SMs billeted in local hotels
- APD Operational facilities
 - Downtown complex (main, old BCDC, ATC)
 - Area command sub-stations (southeast, foothills, university)
 - RTCC (metro dispatch)

Equipment

- 15x Operational vehicles
 - 4x APD PSA vehicles on loan
 - 11x State owned CERT vehicles
- Equipment
 - Level 2 body armor
 - OC Spray
 - APD Programmed radios
 - Body cameras (OBRDs)



Training



Basic Training: Field Ops/PTU

- 6x Week train-up
 - Defensive tactics
 - Crisis Intervention Training (CIT)
 - Emergency vehicle operation
 - Accident investigation
 - Report writing
 - Radio etiquette
 - Use of force
 - Rights of onlookers
 - Reality based training
 - Transit system
 - Medical training

Basic Training: RTCC

- Drone operation – 2x weeks
 - FAA Part 107: ~ 1x week – 100% pass rate
 - 1x week hands on course – 100% pass rate
- BRIDGE Ops training – 1x month OJT
 - Camera operations
 - ShotSpotter

Basic Training: Shield Unit

- 1x Month OJT

Ongoing Training

- Bi-weekly half day training
- APD division/bureau briefs
- Use of force/defensive tactics updates
- Changes to mission sets
- Profession of arms topics
- Military readiness requirements



Joint Task Force Zia Shield Mission Rollup

5 JUN – 17 SEP 2025

FIELD OPERATIONS (Mission Start 5 JUN)

4,644 Man Hours

1,613 Total Incidents

- 369 Area Patrol Calls (465 Hours)
- 26 Event Security (528.5 Hours)
- 35 Medical Assistance Calls (32.5 Hours)
- 129 Officer Assistance Calls (176.5 Hours)
- 109 Other/Special Assignment Calls (483.5 Hours)
- 151 Scene Security Calls (1,531.5 Hours)
- 240 Traffic Accident Calls (717.5 Hours)
- 145 Traffic Control Calls (248.5 Hours)
- 272 Transit Patrol Calls (412.5 Hours)
- 49 Welfare Check Calls (39.5 Hours)

SHIELD UNIT (Mission Start 28 JUL)

Shield:

- Starting Non-Arrest Felony Case Backlog: 480 (Starting 28 JUL)
- Current Non-Arrest Backlog: 302
- Non-Arrest Felony Cases Complete: 178
- Non-Arrest Felony Cases Transferred: 10

Court Services:

- Metro Citations: 3,730
- Voids, Warnings & Penalties: 1,171
- Rejected Citations Processed: 130
- Repeat Misdemeanors Processed: 0
- Officer Trial Notices Prepared and Sent: 2,090
- Criminal Summons Processed: 743

REAL TIME CRIME CENTER (Drone as First Responder Mission Start 8 AUG)

- # of Calls Assisted: 303 (since 8 AUG)
- Drone Flights: 215
- Drone Flight Time: 45.5 Hours

PRISONER TRANSPORT UNIT (Mission Start 5 JUN – Mission End 3 SEP)

2,248 Arrestees Processed