



NEW MEXICO
DEPARTMENT OF
INFORMATION TECHNOLOGY



SFY2021 Appropriation Request Presentation

Department of Information Technology:

Mission

Laws 2007, ch. 290, § 3 created the Department of Information Technology Act to be a single executive branch agency with authority to act as enterprise infrastructure services provider

- Mandated services

- Data center
- Email
- Internet service
- Network Connectivity
- Public safety radio
- Server or storage solutions
- Telecommunications
- Mainframe
- Maintain, operate and enhance State human resources and financial system - SHARE

- Additional responsibilities

- Oversight of all IT projects valued at \$100K or more, through project certification process
- Oversight of all IT procurements valued at \$60K or more, or that involve cybersecurity or new technologies (at Secretary's discretion)
- Determinations regarding agency requests for waivers to use of mandated services

Variance between FY20 Operating Budget and FY21 Appropriation Request:

FY21 Appropriation Request versus FY20 Base Budget	Amount
FY21 Agency Request:	78,795.0
FY20 Base Budget:	75,256.2
FY21 Base Request Increase: 4.7% increase	3,538.8

(Dollars in Thousands)

- ❖ General Fund - No increase requested for additional General Fund.
- ❖ Other Transfers - \$2,828.1 increase due to depreciation to ERF and increase in transfers to fund Broadband and Cybersecurity Initiatives in P772.
- ❖ Other Revenues (Enterprise Revenues) - \$710.7 increase in enterprise revenues.

2021 Appropriation Request Sources:

Sources:	Amount:
General Fund Transfers	868.5
Other Transfers	14,831.3
Other Revenues	63,095.2
Total Request	78,795.0

- ❖ 1% of the appropriation requested is general fund for the oversight and compliance division in P772 which does not fall with in the departments cost recovery structure.
- ❖ 99% of other revenue sources is from enterprise services generated from customers.
- ❖ Other Transfers - internal transfers to fund program support and other overhead initiatives such as Broadband and Cybersecurity.

DoIT 2021 Appropriation Request Uses:

Uses:	FY20	FY21	Difference	% Δ
Personal Services and Employee Benefits (200s)	18,432.5	17,876.3	-556.2	-3%
Contractual Services (300s)	14,274.3	10,051.1	-4,223.2	-30%
Other Services (400s)	30,546.2	36,036.3	5,490.1	18%
Other Financing Uses – Transfers (500s)	12,003.2	14,831.3	2,828.1	24%
Total Uses:	75,256.2	78,795.0	3,538.8	5%

Program Support Division (P771)

P771 Request	FY20	FY21	Difference	% Δ
Total Request for P771	3,707.3	3,961.0	253.7	7%

Expense by Category	Amount
Personal Services and Employee Benefits (200s)	3,609.0
Contractual Services (300s)	24.4
Other Services (400s)	327.6
Total Expenditures	3,961.0

Program support is included as overhead in the DoIT enterprise service rate structure.

Compliance and Project Management Division (P772)

P772	FY20	FY21	Difference	% Δ
General Fund	868.6	868.5	-0.1	-0.01%
Transfers	1,313.2	2,636.6	1,323.4	100.78%
Total Request for P772	2,181.8	3,505.1	1,323.3	60.65%

Expense by Category	Amount
Personal Services and Employee Benefits (200s)	2,701.5
Contractual Services (300s)	21.5
Other Services (400s)	94.3
Other Financing Uses (500s)	687.8
Total Expenditures	3,505.1

General Fund is to fund oversight and compliance. The transfers are requested to fund major initiatives such as Broadband and Cybersecurity.

Enterprise Services Division (P773)

P773	FY20	FY21	Difference	% Δ
Total Request for P773 – Other Revenues	62,384.4	63,095.2	710.8	1.14%

Other Revenues are generated by the services provided to customers.

Expense by Category	Amount
Personal Services and Employee Benefits (200s)	11,565.8
Contractual Services (300s)	6,783.2
Other Services (400s)	30,602.7
Other Financing Uses – Transfers – (500s)	14,143.5
Total Expenditures	63,095.2

Other Financing Uses are for transfers to fund Program Support (P771), Compliance and Project Management (P772) and Enterprise Replacement Funds (P784).

Personal Services & Employee Benefits

- ❖ 203 Permanent FTE (Flat with FY20 OpBud)
- ❖ 6 Governor Exempt FTE (included in permanent count)

Vacancy Rate: November 2018 vacancy of 35.5%, as of November 2019 at 34.0%



Revisit IT Compensation and Classification - Invest in our current staff



Structure and strengthen DoIT by creating career ladders/paths as the IT Center of Excellence



Professional Development – Find gaps and work to fill and promote from within the organization



Collaborate with Higher Education to develop Apprenticeships and Internships



Leverage DoIT ABQ offices to attract and offer opportunity to IT resource/talent who are limited to the ABQ area (financial.....)

Equipment Replacement Fund (ERF) – P784

Laws 2008, ch. 84, § 2, created equipment replacement revolving funds to plan for the expenditure of capital investments necessary for the department to provide goods and services to its enterprise customers.

- Enterprise replacement revolving funds are non-reverting.

Equipment Replacement Fund (ERF) cont.

- The department records amounts due to the equipment replacement revolving funds each fiscal year based on the calculation of amortization and depreciation.
- The department annually establishes and maintains an annual enterprise replacement plan for each of the department's enterprise functions.
- The plan is created to reflect the replacement and/or upgrade of equipment which has reached end of life as used to provide services for enterprise customers.
- An annual reconciliation is completed to show actual expenditures to ERF.

Enterprise Replacement Fund	
SHARE ERF	3,221,984
Enterprise ERF	5,011,659
FY21 ERF Request	8,233,643

Outstanding Accounts Receivable Balances:

Accounts Receivable Aging Balances			
>60	31-60	1-30	Account Receivable Grand Total
2,784.8	771.3	9,794.2	13,350.4

- **>60:** Include balances brought forward to SHARE from the legacy accounts receivable system. These are balances outstanding prior to the inception of the DoIT. In addition to balances brought forward, amounts outstanding include disputes remaining from prior years which the department cannot write-off.
- **31-60:** Balances outstanding from current year which the department anticipates in collecting.
- **1-30:** \$10.8 million was billed in October for the SHARE/HCM Assessment of which the department has collected \$5.3 million in the last two weeks. The Enterprise AR balance increased by \$4.3 million for the October billing and the department has collected \$2.8 million in the last week.

DoIT Special And Capital Appropriations

- ❖ Enterprise Cybersecurity Upgrade – Total \$7,000.0
 - Laws of 2018, CH 73, HB 2, Section 7 (11) - \$1,000.0
 - Laws of 2019, CH277, SB 280, Section 32 (5) - \$6,000.0

- ❖ Digital Government – Total \$1,000.0
 - Laws of 2018, CH 73, HB 2, Section 7 (10) - \$1,000.0

- ❖ NM Rural Broadband – Total \$10,000.0
 - Laws of 2019, CH 277, SB 280, Section 32 (4) – \$10,000.0

- ❖ Voice Upgrade – Total \$6,298.7
 - Laws of 2019, SB 280, Section 61– \$6,298.7

DoIT Special And Capital Appropriations-continued

- ❖ State of New Mexico P25 Digital Statewide Public Safety Radio System (PSRS) – Estimated Total Project Cost \$130,000.0 – FY21 Capital Request \$40,000.0

P25 Digital PSRS:	Amounts:
Total Project Request:	\$ 130,000.0
<i>Appropriated Funds:</i>	
Capital Outlay - Laws of 2019, CH277, SB 280, Section 67	3,000.0
Capital Outlay - Laws of 2019, CH277, SB 280, Section 32(7)	7,000.0
Laws of 2018, CH 80, HB 306, Section 24 STB Project	10,000.0
Enterprise Replacement Fund FY19	2,398.6
Enterprise Replacement Fund FY20	1,132.7
Total Amount Not Yet Funded for P25 Project:	<u>106,468.7</u>

- ❖ Albuquerque Radio Communications Bureau – Total Request \$ 1,831.8
 - To design and construct office space to address structural deficiencies

Thank you

Questions

