



Organization Overview

Our Mission: To assist people who are experiencing homelessness by providing resources, opportunities, and HOPE.

Vision: Ending homelessness, one person at a time.

- Approximately 15,000 clients served in the agency overall.
- 120+ Employees.
- 87% of all revenue is spent directly on programs.
- \$10 million annual operating budget.

Ways to Help

Donate: To donate, please visit our website at hopeworksnm.org/donate.

Volunteer: Volunteers are critical to the daily operations of our organization. Sign up on our website: hopeworksnm.org/contribute/volunteer/

Donate Goods: We take clothing, shoes, hygiene items, and much more! Visit our website for more information: hopeworksnm.org/donate/

Contact Information

P.O Box 27258
Albuquerque, NM 87125
(505) 242-4399
info@hopeworksnm.org

For more information about HopeWorks, or if you have any questions, please contact us!

   @hopeworksnm

Basic Needs

The Day Shelter provides:

 Clothing  Storage  Showers

 Mail Service  Access to all HopeWorks programs for over 8,000 clients per year.

 Former Project Share was absorbed by HopeWorks and now provides over 142,000 meals per year.

Outreach:

HopeWorks makes contact with over 1,000 people living on the streets, in tunnels, and alleyways to build trust and coax them into services.

Housing

HopeWorks implements the “**Housing First**” approach, which is a nationally-recognized best practice for ending homelessness. Every year, HopeWorks permanently houses over 300 individuals and families across Albuquerque. Whether it’s permanent housing, transitional housing, or short-term assistance, we offer housing programs that uniquely meet the needs of our clients and their individual challenges.

- Almost Home
- CoC Rental Assistance
- Displaced Tenant
- Home Program
- Homeless Prevention
- Linkages
- Local Lead Agency
- Rapid Rehousing
- Supportive Housing Case Management
- Welcome Home

Hope Found

This HopeWorks program rapidly re-houses families experiencing homelessness.

Hope Village

The first single-site project of its kind in New Mexico will house 42 of the most vulnerable individuals directly on our campus.

Behavioral / Mental Health & Substance Abuse

Assertive Community Treatment (ACT): Provides case management and coordination of medical, housing, and psychiatric services to 69 clients with severe mental illness every year.

Assisted Outpatient Treatment (AOT): A civil procedure by which a court can order an individual with a serious mental illness to follow a treatment plan. This program provides behavioral health/support services to about 300 people per year.

Comprehensive Recovery Team (CRT): Provides case management and coordination of medical, housing, and psychiatric services to 400 clients with behavioral/mental illness every year.

Casa De Phoenix (CdP): A one-year residential treatment program for 70 individuals who suffer from mental illness and substance use disorder.

Dismas/Covenant Houses: A 3-6 month halfway house program, offering case management, employment, and housing for over 100 men and women exiting prison every year.

Medication Management: A psychiatric nurse provider onsite prescribes psychotropic medications to 180 clients per year.

Mobile Crisis Teams: Trained clinicians respond to 1,700 behavioral/mental health calls/year alongside police.

Psycho-Social Rehabilitation (PSR): Enables 50 clients yearly to re-integrate back into society through social, wellness, and recovery activities.

Therapy Services: Licensed clinicians provide individual/group therapy, crisis intervention, and addiction counseling for approximately 200 clients per year.

Employment & Benefits

Job Development: Job developers work with ~1,000 clients a year on their resumes, job skills, and job placement.

Medicaid Enrollment: We enroll 150 clients per year in Medicaid or other benefits directly onsite.