



## **DoIT STATUS and PLANS**

**Science, Technology, & Telecommunication  
Committee  
New Mexico Tech  
Socorro, NM**

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STATE CHIEF INFORMATION OFFICER**

# PRIORITIES

Only three Priorities communicated to agency:

## 1) Support Broadband

- ▶ Take advantage of “once-in-a-lifetime” opportunity from Federal Government
- ▶ Broadband supports education, health, economic development, etc.
- ▶ Digital Equity means more than just access

## 2) Increase Cybersecurity Posture

- ▶ DoIT provides critical services to state agencies
- ▶ Must “keep the lights on”
- ▶ Cybersecurity is the biggest threat

## 3) Make DoIT a Customer Centric organization

- ▶ Improve trust and confidence in DoIT
- ▶ Cause customers to “Pull” services rather than “Push” service on them

# SUPPORT BROADBAND

- ▶ Kelly Schlegel will report this afternoon
- ▶ DoIT & Office of Broadband Access and Expansion (OBAE) in complete synch
  - ▶ Deadlines being met
  - ▶ Ramping up OBAE Hiring
  - ▶ Leveraging DoIT staff and expertise for OBAE support
  - ▶ Participation in Connect New Mexico Council and Working Groups

# CYBERSECURITY

- ▶ Raja updated STTC last meeting
- ▶ Vulnerability Scanning (meta-data only – not peering into agency activities)
  - ▶ Secretary of State and Youth Conservation Corps are now “in”
  - ▶ State Land Office expected to be onboarded within 30 days
  - ▶ Drill-Down Dashboard for Vulnerabilities ( Score Trending up)
- ▶ Attack Surface Management (NM is 1<sup>st</sup> – FY21)
  - ▶ Q: What is out there? A: We don’t know
  - ▶ Want a program similar to Vulnerability Scanning
- ▶ Funding
  - ▶ Requesting \$10M recurring funding for FY24
  - ▶ Federal \$\$\$ ramps down (30,40,20,10%). Will state ramp up?
- ▶ Security Operations Center – Virtual “Air Gap” backups

# CUSTOMER-CENTRIC

- ▶ Expand training for Customer-facing units
  - ▶ Help Desk / Desktop Support / EPMO / Security / Public Information Officer
- ▶ CIO+ Forum
  - ▶ Ask Agencies for their priorities and DoIT expectations
- ▶ Enterprise Project Management Office (EPMO)
  - ▶ Gateway to \$\$\$ for information technology (IT) projects
  - ▶ Change Project Certification Committee \$\$\$ thresholds
    - ▶ Higher MIN; Join Executive Steering Committee for very large projects
  - ▶ EPMO “Modernization”



## DoIT FY23 Operating Budget

(in thousands)

PS&EB (200s)	\$17,775.6
Contractual Services (300s)	\$6,779.9
Other (400s)	\$45,003.5
Other Financing Uses (500s)	\$10,554.3
<b>Total</b>	<b>\$80,113.3</b>

# FY23 OPERATING BUDGET

# FY24 FLAT BUDGET

- ▶ Directed to submit same \$\$\$ as FY23
  - ▶ Asking \$10M recurring funding for Cybersecurity
  - ▶ Will need additional resources for broadband
- ▶ Inflation + Flat =>
  - ▶ Either gain efficiency (immediately)
  - ▶ Prioritize services offered

# PROPOSED DoIT ACT REWRITE

- ▶ DoIT Act Revisions to accomplishing these
  - ❑ authority to engage with the Schools and Local Municipalities
  - ❑ approval for a state owned and operated Middle Mile Network
  
- ▶ If No action:
  - ❑ Vulnerability to large cybersecurity attack
  - ❑ An overwhelming cost for internet to individuals
  - ❑ Smaller pool of funds if we cannot engage schools or municipalities
  - ❑ Leaving millions of Federal dollars on the table
  
- ▶ If not now, when?



# HIDDEN AGENDA

- ▶ Revisit Strategic Plan
- ▶ Move overhead out of Agency Rates
- ▶ Fill Vacancies; Benchmark; and then Right-size DoIT
- ▶ Formal Quality Management System
  - ▶ Document Control
  - ▶ Metrics used as controls
- ▶ Hire / Develop / Retain
- ▶ Business Continuity Plans (not just backup)



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THANK YOU!

QUESTIONS?