Science, Technology & Telecommunications Committee

Cabinet Secretary and State CIO

Manny Barreras

09/22/2025

Introductions

One Year of Progress at NM Department of Information Technology

A Year of Purposeful Leadership and Innovation

"It has been an honor to serve the State of New Mexico alongside Governor Michelle Lujan Grisham and our dedicated leadership team. Together, we've achieved key milestones and laid the foundation for continued transformation." - Manny Barreras, DoIT Cabinet Secretary

Executive Team Established

- Jason Habedank – Deputy Cabinet Secretary
- John Padilla – Executive Director, Enterprise Services
- Jason Johnson – Chief Digital Officer
- Silvia Rodarte – Chief Financial Officer
- Jacqueline Lovato – Executive Assistant
- Office of Cybersecurity – Raja Sambandam, State CISO
- Office of Broadband Access and Expansion – Jeff Lopez, Director

Agenda

- Agency Overview
- Administratively Attached Agencies
- Accomplishments
- Key Updates
- Strategic Direction
- Q&A

NM DEPARTMENT OF
INFORMATION
TECHNOLOGY

The New Mexico Department of Information Technology is the enterprise technology partner serving and supporting state agencies with innovative solutions to advance the delivery of their core missions and create progress for all New Mexicans.

Core Values: *Collaboration, Innovation, Service, and Trust*

Agency Overview

Created in 2007, the Department of Information Technology:

- Develops the State's strategic direction for information technology (IT)

- Delivers enterprise IT services and telecommunications for executive agencies

- Performs oversight and compliance of IT projects and initiatives

- Delivers high-quality and cost-effective IT services

- Reduces exposure of the State's cybersecurity risks

- Provides government technology investment oversight, with transparency, consistency, and fiscal responsibility

The Department is organized into three divisions:
- *Enterprise Services*
- *Compliance and Project Management*
- *Program Support*

Two administratively attached offices*
- *Office of Cybersecurity*
- *Office of Broadband Access and Expansion*

*DoIT's Administrative Services Division provides program support for the attached Offices

We provide IT support services to 76 state agencies board and commissions. We are not a public constituent facing agency. We provide enhancements via enterprise services that enable interoperability across all agencies allowing for seamless communication and collaboration while increasing our cybersecurity posture.

Office of Cybersecurity / Office of Broadband Access and Expansion

- Two administratively attached offices:
- Office of Cybersecurity (OCS)
    - Led by State CISO, Raja Sambandam
    - The Office of Cybersecurity was created by legislation in July 2023
    - OCS's purpose is to promote cybersecurity in the public sector

- Office of Broadband Access and Expansion (OBAE)
    - Led by Director Jeff Lopez and Deputy Director Aquilles Trujillo
    - The Office of Broadband Access and Expansion (OBAE) was created April 2021.
    - OBAE's purpose is to coordinate broadband deployment and expansion across state agencies, local governments, and internet service providers to close the digital divide and provide reliable, high-speed internet for all New Mexicans.

FY 25 Accomplishments

- Passing of HB618 to clarify DoIT's oversight role in IT procurement and projects by state agencies
- Completion of the initial phase of EPMO modernization, enhancing operational efficiency
- Expansion of the P25 Digital Trunk Radio System to cover 80% of the state for first responders
- Development and approval of a statewide AI policy
- Utilization of advanced tools like Microsoft G5, E-Discovery, and Purview for data classification
- Introduction of a Statewide IT Certified Project Dashboard using Microsoft Power Platform
- Strengthening cybersecurity through updated policies
- Modernization of the private cloud to meet NIST 800-53 compliance
- Revision of NM DoIT rate model to align with contemporary IT service delivery standards
- Completed IT and Cyber risk assessment for all executive agencies
- Completed two policy update engagements, including a SOC II gap assessment

Key Updates: Public Safety Communications

The New Mexico Digital Trunked Radio System (DTRS) supports the mission of first responders in New Mexico by facilitating high quality, interoperable public safety radio communications.

- **2.5 Million radio calls per month and growing**
- **Participating Agencies:** Over 80 Independent state, federal, local and tribal entities
- **Radio Sites Online:** There are 85 Sites online, contributing to 70% geographic system coverage
- **Current Sites in Implementation:** There are 82 Sites in active implementation, will increase coverage to 78%
- **System Reliability and Interoperability:** The P25/DTRS system continues to provide high reliability and interoperable communications for mission critical first responders
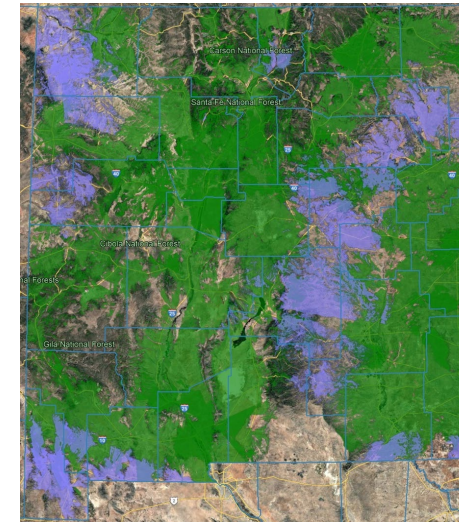
DoIT Project Management & Oversight

- Currently working FY27 C2 requests
  - 30 Requests, 18 Agencies
  - $114 M Total
- Oversight is critical with new technologies, evolving security threats and funding challenges

Current Active Portfolio

- Total Active Projects: 60
- Total Cost: $1.11B
- Total Appropriations: $883.85M

Top Ten Projects

- Medicaid Management Information System (MMIS) Replacement
- P25 Digital Statewide Public Safety Radio System
- Child Support Enforcement System Replacement (CSESR)
- Comprehensive Child Welfare Information Systems (CCWIS) Modernization Project
- Shared Services Enterprise Resource Planning (ERP) Project
- Pension Administration System (PAS) Modernization
- Criminal Justice Information System Modernization
- Electronic Health Record (EHR)
- Permitting and Inspection Software Modernization (Accela Replacement)
- New Mexico Longitudinal Data Systems

Key Accomplishment: Updated Project Reports
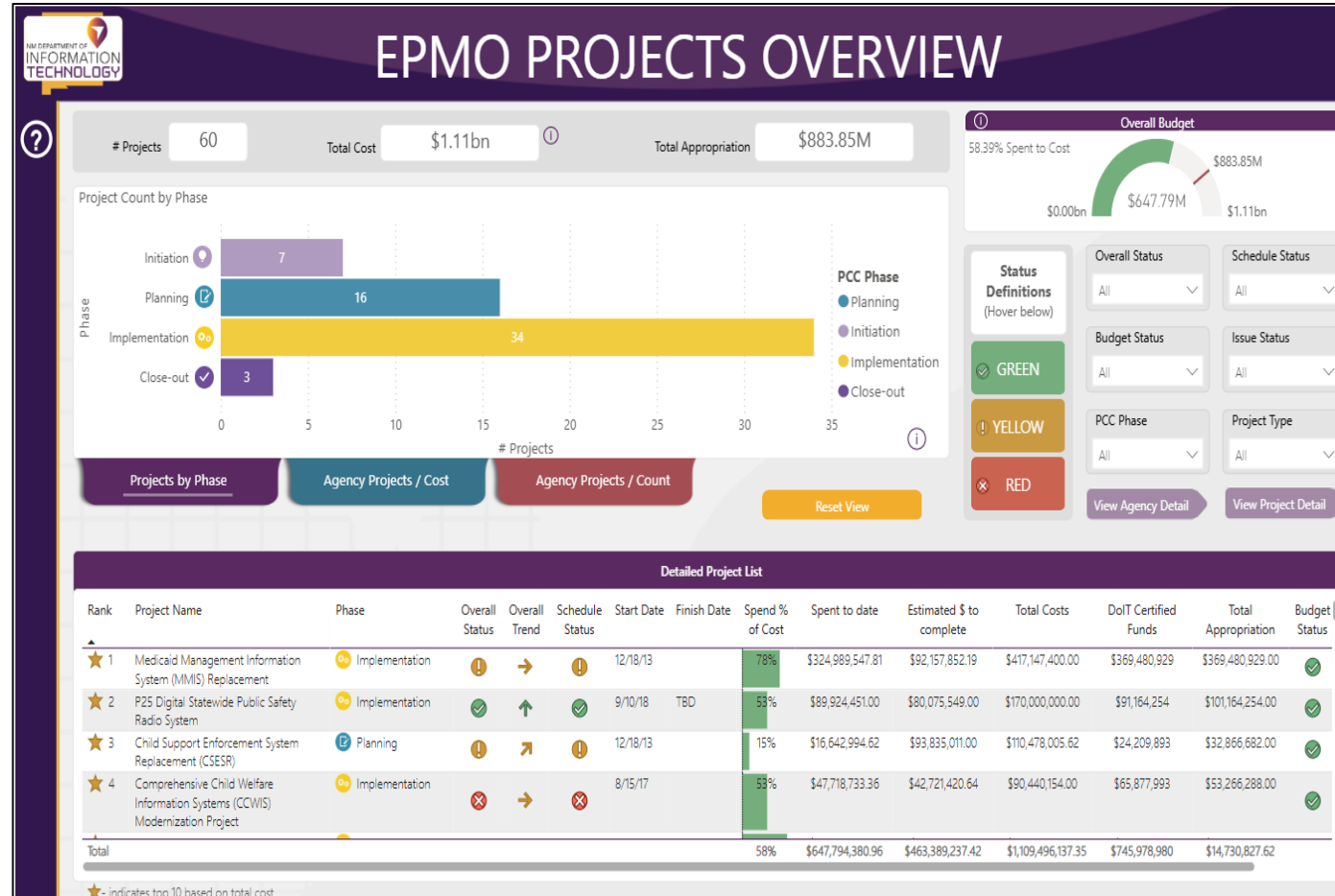
Project Details

Strategic Planning

Current Focus

- Expanding DTRS geographic footprint to over 90% coverage & enabling advanced features
- Facilitating smart AI adoption and governance
- Continued engagement with strategic partners on expanding access to modern toolsets (AI, Security, Cloud Computing, Advanced Networking Capabilities, Modern and Accessible Web Sites)
- Service delivery improvements
  - Service management tools
    - Common platforms
  - Service level agreements
  - Process improvements (turnaround, quality...)
- Common architecture

NEW MEXICO
IT STRATEGIC PLAN

NEW MEXICO
IT STRATEGIC PLAN FY25-FY27
DEPARTMENT OF INFORMATION TECHNOLOGY

Driving Digital Innovation!

Questions?