

Health Facilities Licensing and Oversight

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Division of Health Improvement

- Licensing and Certification
- Long Term Care Facilities
- Non Long Term Care Facilities
- Deemed vs Non-Deemed
- Enforcement: CMS vs State
- Complaints and statewide investigations

Providers and Staff



- 75 Nursing Homes
- 266 Licensed ALF
- 52 ICF/IID facilities
- 4 non-deemed Hospitals
- 64 non-deemed Home Health Agencies
- 57 ESRD
- 35 Hospice
- 11 Rural Health Clinics
- 14 Ambulatory Surgical Centers
- 15 Outpatient PT/ST
- 4 Portable X-ray
- Long Term Care: 17/27
- ALF team 4
- Non-LTC: 7/12
- Life Safety Code: 6
- Survey Processing: 3/5
- Complaints: 4
- Review/Enforcement: 3/4
- MDS/OASIS Coordinator: 1
- Nurse Aide Registry: 1
- Clerks: 4/6
- Management: 6/10

Long Term Care

- F279 (41) Comprehensive care plan
- F514 (34) Resident records are accurate
- F280 (32) Right to participate in care planning
- F371 (32) Sanitary food/storage/prep/service
- F241 (31) Dignity and Respect of Individual

Immediate Jeopardy 2017

- F 323 (7) Accidents and Supervision
- F 441 (2) Infection control
- (new F tags start 1/18)

- Other citations: inappropriate discharge, physical restraint, abuse/neglect, physician order, catheter care, insufficient staffing, no RN on duty

ALF citations

- Custodial drug permits/medications
- Nutrition/resident rights
- Staff qualification/staff training
- Resident evaluations/Individual care plans
- Admission and discharge

Complaints

- Statewide intake in Santa Fe
- From **June 2017- May 2018**, we have reviewed and triaged **15,061** reports and taken **1,295** hotline calls.
- We have assigned **195** of those for an onsite investigation.
- The maximum timeframes related to a federal onsite investigation of complaints/incidents are as follows:
 - 2 day (Immediate Jeopardy)
 - 10 day (Non-Immediate Jeopardy High)
 - 45 day (Non-Immediate Jeopardy Medium)
 - Next onsite (Non- Immediate Jeopardy Low)

CMS 2567 LTC Turn Around Time



2016

40% of surveys went out in 10 days

2017

89% of surveys went out in 10 days

2018 (Jan-April)

85% of surveys went out in 10 days

CMS 2567 NLTC Turn Around Time



2016

No Data Available

2017

74% of surveys went out on time

2018(Jan-April)

92% of surveys went out on time



Best Practices- LTC

- New Long Term Care Survey Process (LTCSP)
 - More time spent on investigations
 - Citing of different regulations, no threshold
- LTC Surveyor Training
 - Kitchen/Dining
 - PASSR
 - State Epidemiology, infection control
 - Pressure Ulcers



CMP Fund Project

	Application Year		
	2016	2017	2018
Number of Applications received		4	4
Number of Applications approved by panel	1	3	
Number of Applications denied by panel		1	
Number of Applications approved by CMS		3	
Number of Applications denied by CMS	0	0	

	CMP collected
2012	\$0
2013	\$534,194.29
2014	\$139,101.35
2015	\$195,963.72
2016	\$311,119.78
2017	\$498,016.81
2018	\$1,242,275.90

OUR FUTURE



- Community Relations- NMHCA, NMAHHC, ICF Task Force & Dementia Partnership
 - Collaboration
 - Transparency
- Relationship Building with CMS
 - Regulation interpretation
 - Report/Budget
 - Guidance
- Continuing Focused Education
 - Surveyors
 - Managers

Thank You

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