

THE NEW MEXICO DEPARTMENT OF VETERANS SERVICES



Field Operations Division

Larry J. Campos, Director

“Serving Those Who Served”

The New Mexico Department of Veterans Services

OUR MISSION

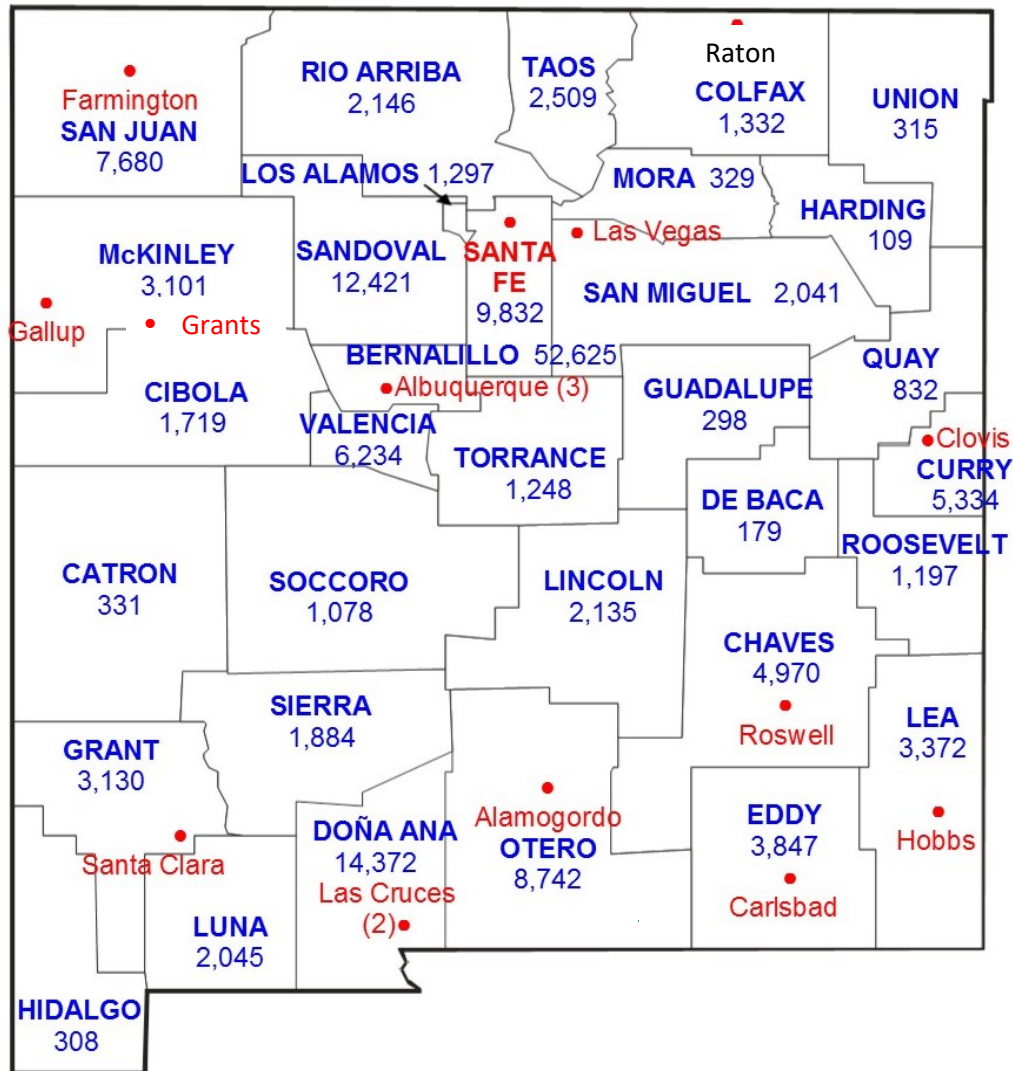
To provide the highest quality service and advocacy for New Mexico's 158,994 veterans and their families.

OUR VISION

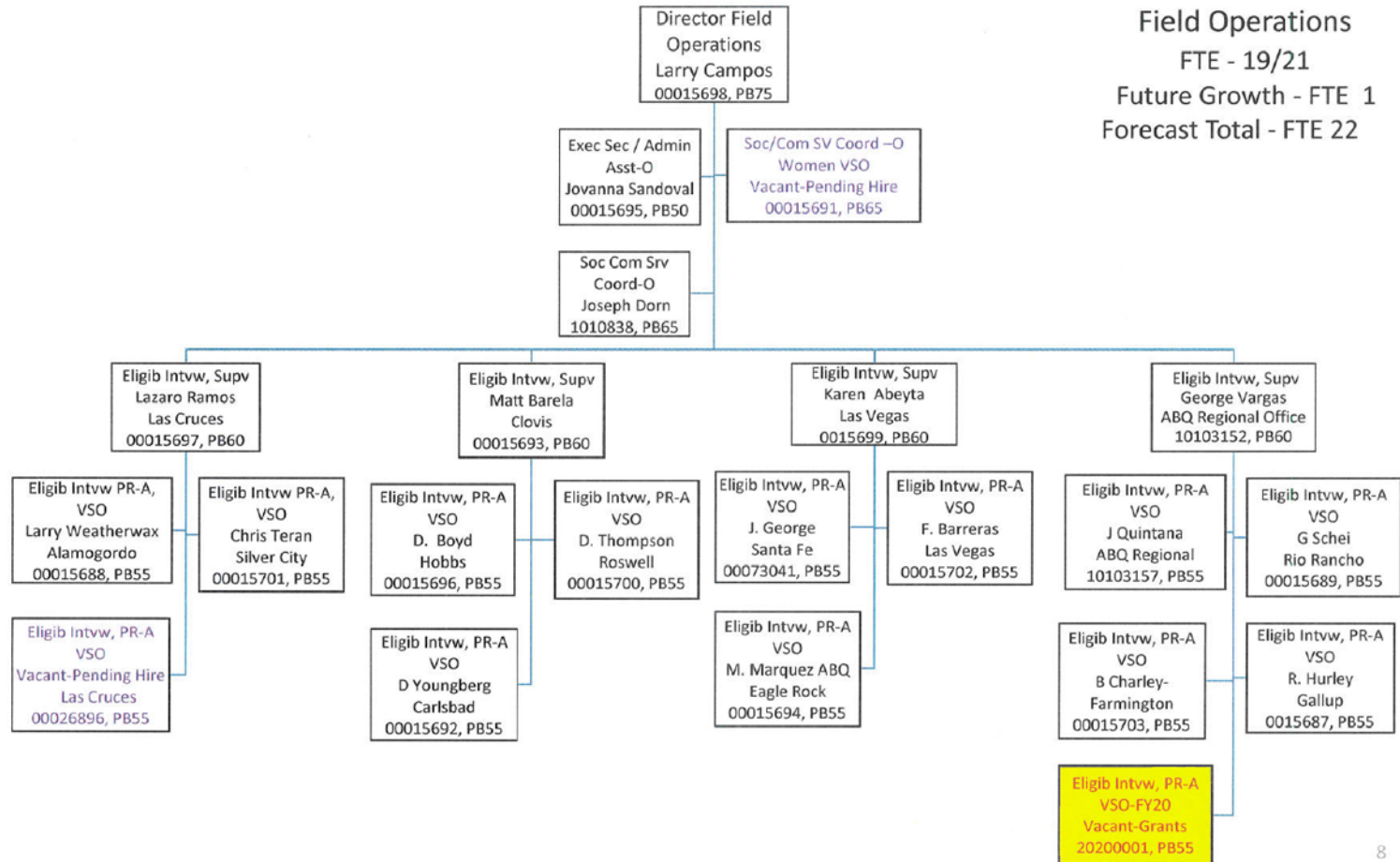
To be recognized as a premier agency that anticipates and meets the changing needs of New Mexico's veterans and their families.

Total Veteran Population: 158,994

●=Location of 14 NMDVS Field Offices



Field Operations
 FTE - 19/21
 Future Growth - FTE 1
 Forecast Total - FTE 22



NEW MEXICO'S VETERANS

- NM's Veteran Population: 158,994 (VA Data)
- 1 out of 12 New Mexicans is a veteran
- Factor in spouses, parents, siblings, relatives-- this "veteran connection" is much deeper.

VETERAN SERVICE OFFICERS

- 20 Veteran Service Officers (VSO)
 - Larry J. Campos – Albuquerque
 - Tracie Brasier – Albuquerque (candidate – not accredited)
 - George Vargas – Albuquerque VARO (Supervisor)
 - Jonathan Quintana – Albuquerque VARO (not accredited)
 - Gordon Schei – Albuquerque
 - Martin Marquez – Albuquerque
 - Beverly Charley – Farmington
 - Ramie Hurley – Gallup
 - Lazaro Ramos – Las Cruces (Supervisor)
 - Rosa Bycenski – Las Cruces (candidate – not accredited)
 - Chris Teran – Silver City
 - Larry Weatherwax – Alamogordo
 - George D. Boyd – Hobbs
 - Dagmar Youngberg – Carlsbad
 - Danielle Thompson – Roswell
 - Matthew Barela – Clovis (Supervisor)
 - Karen Abeyta – Las Vegas (Supervisor)
 - VSO Vacancy – Las Vegas
 - Jeff George – Santa Fe
 - Patrick Aragon – Grants (contract pending)

FY20 PROGRAM INITIATIVES

- Women Veterans Program Manager
- MOU with the Navajo Nation
- VSO training for Pueblos and Tribes
- VSO software upgrades
- Pilot MOA with the Pueblo of Laguna
- Grand re-opening of the Grants office
- Statewide outreach initiatives

FY20 PROGRAM NEEDS

- Additional VSO staff needed in:
 - Albuquerque (2)
 - Las Cruces (1)
 - Santa Fe (1)
 - Taos (1) new development
- Estimate cost:
 - \$300K
 - \$50K training cost

NATIVE AMERICAN VSO's

- Adrian N. Julian – Jicarilla Apache Tribe
- Ambrose Coriz – KEWA Pueblo
- Angela M. Salas – Pueblo of Zia
- Avelino J. Calabaza – Pueblo of Santo Domingo
- David L. Walker – NMDVS
- Felix W. Barreras – NMDVS
- Heidi L. Barlow – KEWA Pueblo Health Corporation
- Jeannette Jagles - Ohkay Owingeh Pueblo – Tesuque Pueblo
- Jeremy W. Chino – Albuquerque Regional VAMC
- Johnny Shack – Pueblo of Zuni
- Judy Griego – Secretary, NMDVS
- Kathy Natachu – Pueblo of Zuni
- Kelton C. Starr – Mescalero Apache Tribe
- Loraé HoMana Pawiki - VA Office of Tribal Government Relations
- Mark F. Kasehagen - Rocking J Reawakenings Veterans Ranch
- Sam Lovato – KEWA Pueblo
- Patrick Aragon – Pueblo of Laguna

ANNUAL FIELD REPORT

July 1, 2018 - June 30, 2019 (FY19)

- **TOTAL OFFICE VISITS:** **22,859**
- **New Power of Attorney (POA) assignments:**
- American Legion 100
- AMVETS 3
- DAV 233
- MOPH 13
- PVA 2
- VFW 120
- NMDVS 1091
- **Total:** **1656**

ANNUAL FIELD REPORT (Cont.)

July 1, 2018 - June 30, 2019 (FY19)

• Non-POA Claims:	1,159
• Federal Benefits:	
• E-Benefits	864
• Service Connected	2,989
• Non-Service Connected (NSC)	476
• Death Benefits	583
• VARO	3,789
• VAMC	793
• Home Loans	119
• Education	98
• Referrals	471
• Misc.	<u>9159</u>
• Total:	19,341

ANNUAL FIELD REPORT (Cont.)

July 1, 2018 - June 30, 2019 (FY19)

State Benefits process by VSO's

• Property Tax Exemption	1673
• 100% Property Tax Exemption	530
• License Plate	1478
• State Parks Pass	409
• Dept. of Game and Fish	283
• Combat Veteran Education	<u>414</u>

Totals: **4,787**

Total Outreach by VSO's: **2,214**

NMDVS CONTACT INFO.

Toll-free: 1-(866)-433-8387

www.nmdvs.org