## Expanding Community-Based Behavioral Health Services Areas of Opportunity

Maggie McCowen, LISW, MBA

**Executive Director, NMBHPA** 

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- Founded 2014
- 45 Member Agencies
- Funded by member dues and grant support
- Mission and focus: improve behavioral health services through provider voice and stability
- www.nmbhpa.org

New Mexico Behavioral Health Providers' Association



## The Three Strategies

- Expand Current Services
- 2. Develop New Services
- 3. Improve Operational Effectiveness

## Introduction: The Three Strategies



Challenge: Maintain and enhance the current provider network and workforce

Meeting the Challenge:

- Adequate reimbursement rates
- Competitive pay
- Lower cost health insurance
- Retirement programs

Challenge: Eliminate barriers to employing NM behavioral health graduates

Meeting the Challenge:



Develop "internship to employment" tracks for students

Expand Current Services Challenge: Develop Statewide Plan

Meeting the Challenge:

- Missing service networks (The Gaps)
- Data mapping
- Community-based planning

Challenge: New program development requires time and resources

Meeting the Challenge:

- Incentivize current providers to offer to expand or offer new services
- Competitive contracts to new organizations

## Add New Services



Challenge: Administrative Burden

Meeting the Challenge:

- Large system; not just the providers
- Implement process review and identify unfunded costs early
- Eliminate unnecessary duplication in Medicaid services, e.g., Credentialing and Claims

Challenge: Performance based payment reform

Meeting the Challenge:

- Monitor Value Based Purchasing MCO requirements
- Use experience of Bridges to Wellness and Delta Center grants for policy development

Improve Operational Effectiveness

