



Presentation to the Legislative Finance Committee

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Cabinet Secretary*

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Department Performance & Program Updates

Unemployment Insurance Division – FY17 Results

- Payment Timeliness – Meeting and Exceeding Federal USDOL UI Core Measures and Acceptable Levels of Performance
 - 14-day benefit payment timeliness is **91.15%**
 - 21-day benefit payment timeliness is **89.01%**
- Quality of Determinations
 - Percent Accuracy Rate of Claimant Separation Determinations is **92.59%**
- Unemployment Insurance Operations Center Wait Times
 - Average wait time to speak to a customer service agent to file a new Unemployment Insurance claim is **18 minutes, 15 seconds.**
 - Average wait time to speak to a customer service agent to file a weekly certification is **14 minutes, 55 seconds.**

Department Performance & Program Updates

Program Support: Workforce Innovation & Opportunity Act (WIOA) – FY17 Results

- Number of Youth Receiving WIOA Services as Administered and Directed by the Local Area Workforce Boards: **770**
- Percent of Youth that Entered Employment or are Enrolled in Post-Secondary Education and/or Advanced Training after Receiving WIOA Services: **57.1%**
- Number of Adults and Dislocated Workers Receiving WIOA Services: **3,013**
- Percent of Individuals Who Enter Employment after Receiving WIOA Services: **64.5%**
- Percent of Individuals Who Receive WIOA Services that Retain Employment: **86.1%**

Department Performance & Program Updates

Employment Services Division – FY17 Results

- Total Number of Individuals Receiving Wagner-Peyser Employment Services: **82,499**
- Percent of Those Who Received Wagner-Peyser Employment Services Retaining Employment After Six Months: **78%**
- Percent of Recently Separated Veterans Entering Employment: **45%**
- Percent of Recently Separated Veterans Retaining Employment After Six Months: **72%**
- Percent of Disabled Veterans Entering Employment After Receiving Workforce Development Services: **37%**

Department Performance & Program Updates

Labor Relations Division– FY17 Results

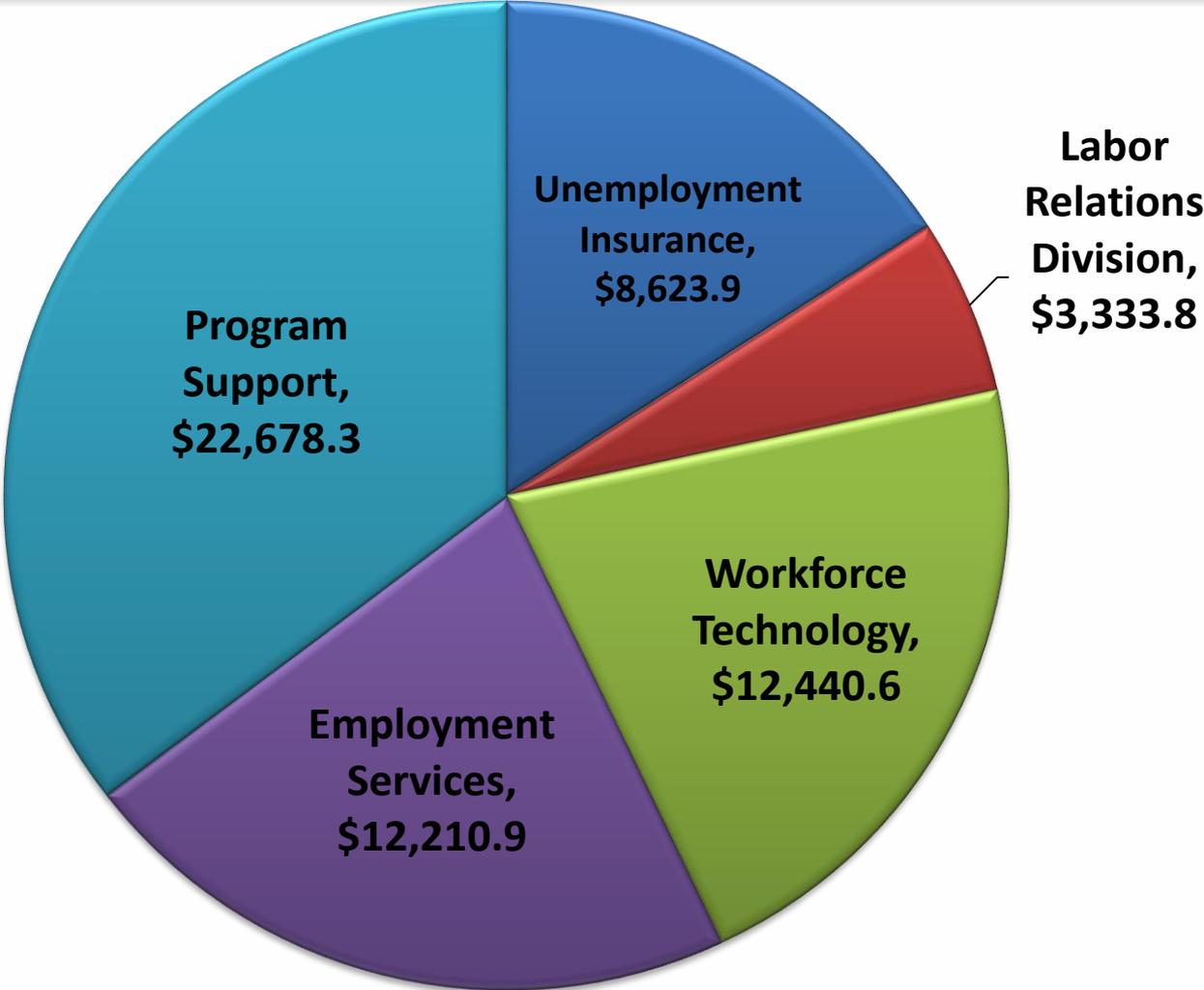
- Wage & Hour
 - Percent of Wage Claims Investigated and Resolved Within 90 days: **92.63%**
- Public Works
 - Number of Targeted Public Works Inspections Completed: **2,126**
- Apprenticeship
 - Number of Apprentices Registered and in Training: **1,392**
- Human Rights
 - Average Number of Days to Investigate and Issue a Determination on a Charge of Discrimination: **192.5**

FY 18 Appropriation Request Summary

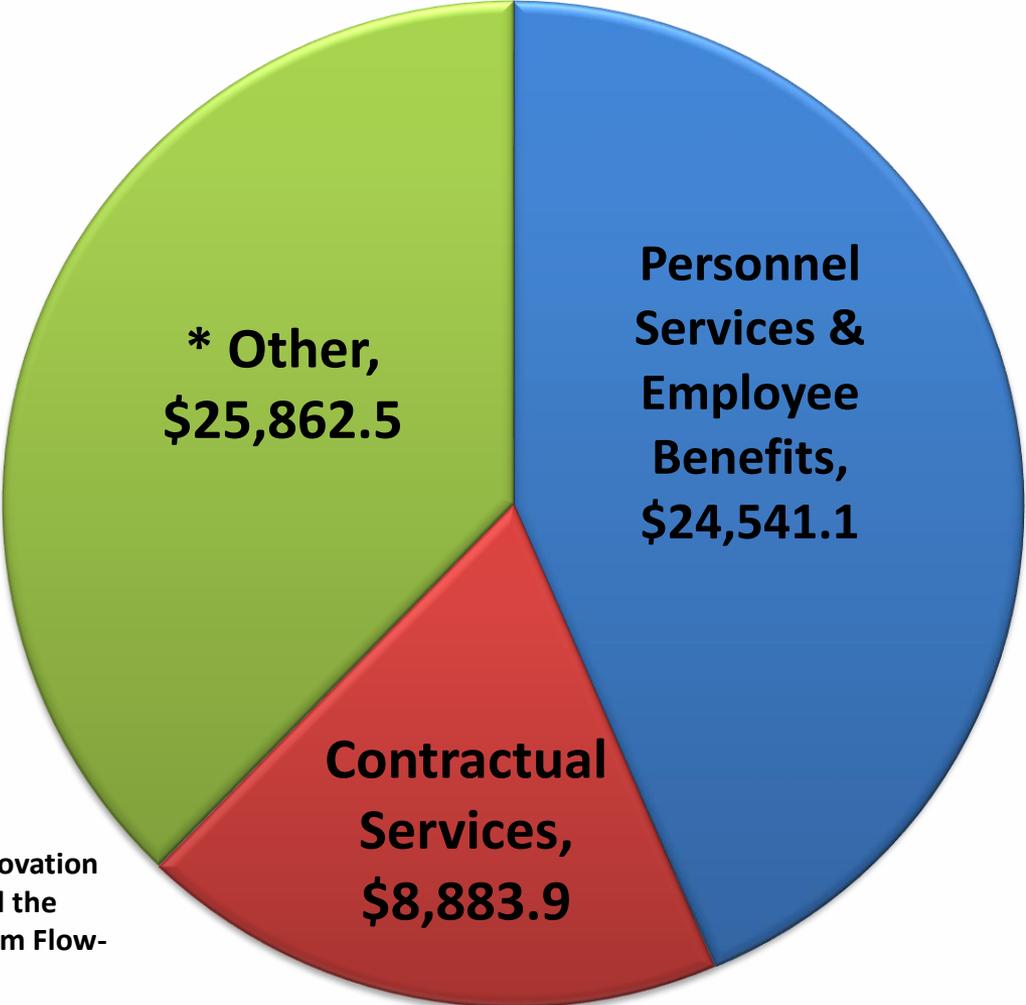
General Fund Request

- The FY19 Appropriation Request was submitted with a known \$4.3 million gap. This gap will result in a reduction in service levels below current FY18 levels. This gap was created by the continued use of diminishing fund balance in the Employment Security Fund (P&I) from FY15 through FY18 and sweep of \$1 million to the General Fund in FY17.
- The Department is requesting continuing program transfer language to permit the transfer of budget authority between programs codes due to the constraints created by the 25% reduction of state funding will have on programs.
- The reduction in state funding will impact department performance measures and may require the consolidation of services to the citizens of the state in our various field offices.

FY 19 Appropriation-Uses by Programs

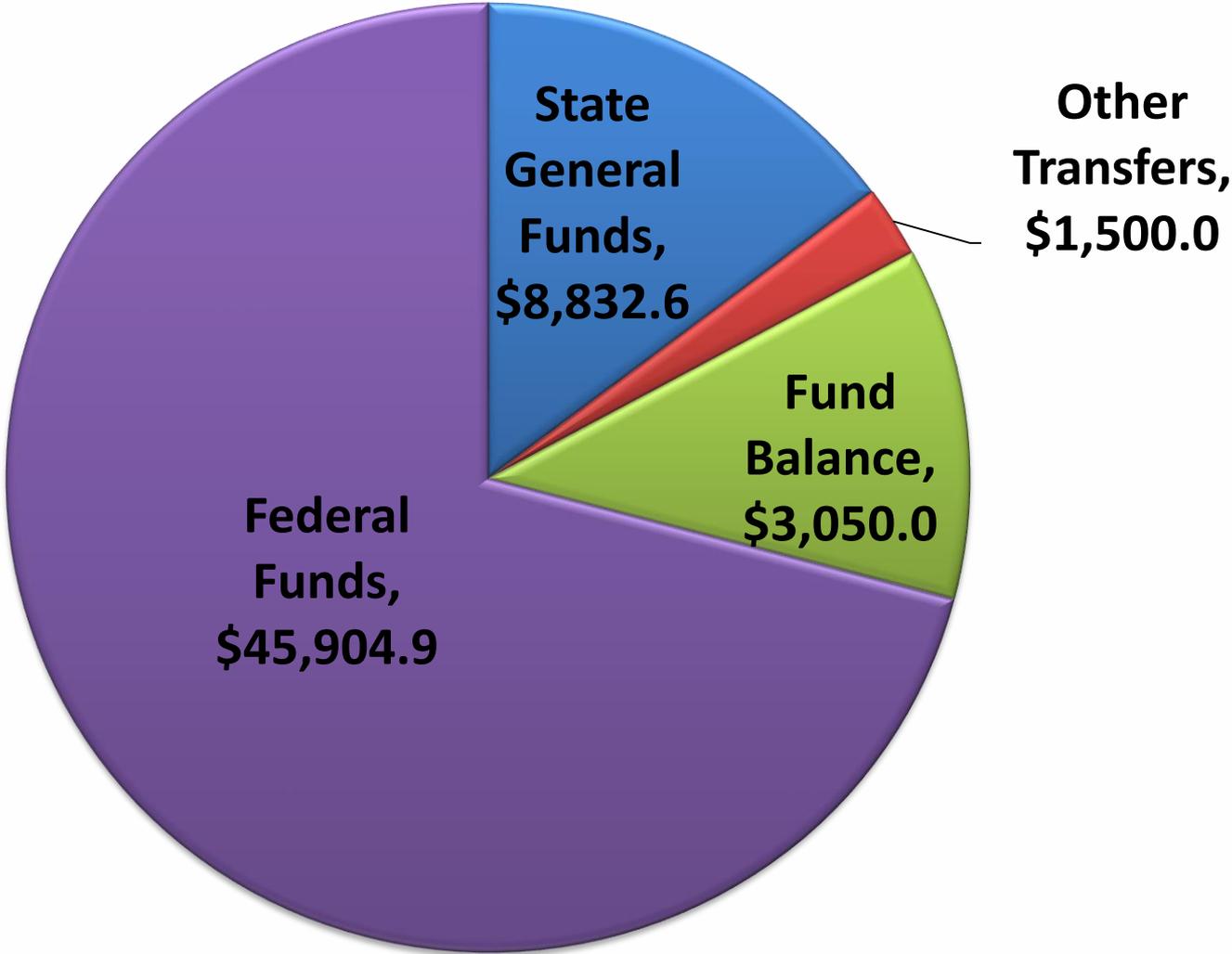


FY 19 Appropriation-Expenditures \$59,287.5



*Includes Workforce Innovation and Opportunity Act and the State AmeriCorps Program Flow-Through Funds

FY 19 Appropriation-Revenue \$59,287.5



General Fund & Federal Fund Challenges

● **General Fund History:**

- FY14 – \$3,507.4
- FY15 - \$11,389.0
- FY16 – \$10,880.1
- FY17 –\$8,976.6 (after 5.5% cut)
- FY18 - \$8,832.6 (after 1.6% cut)

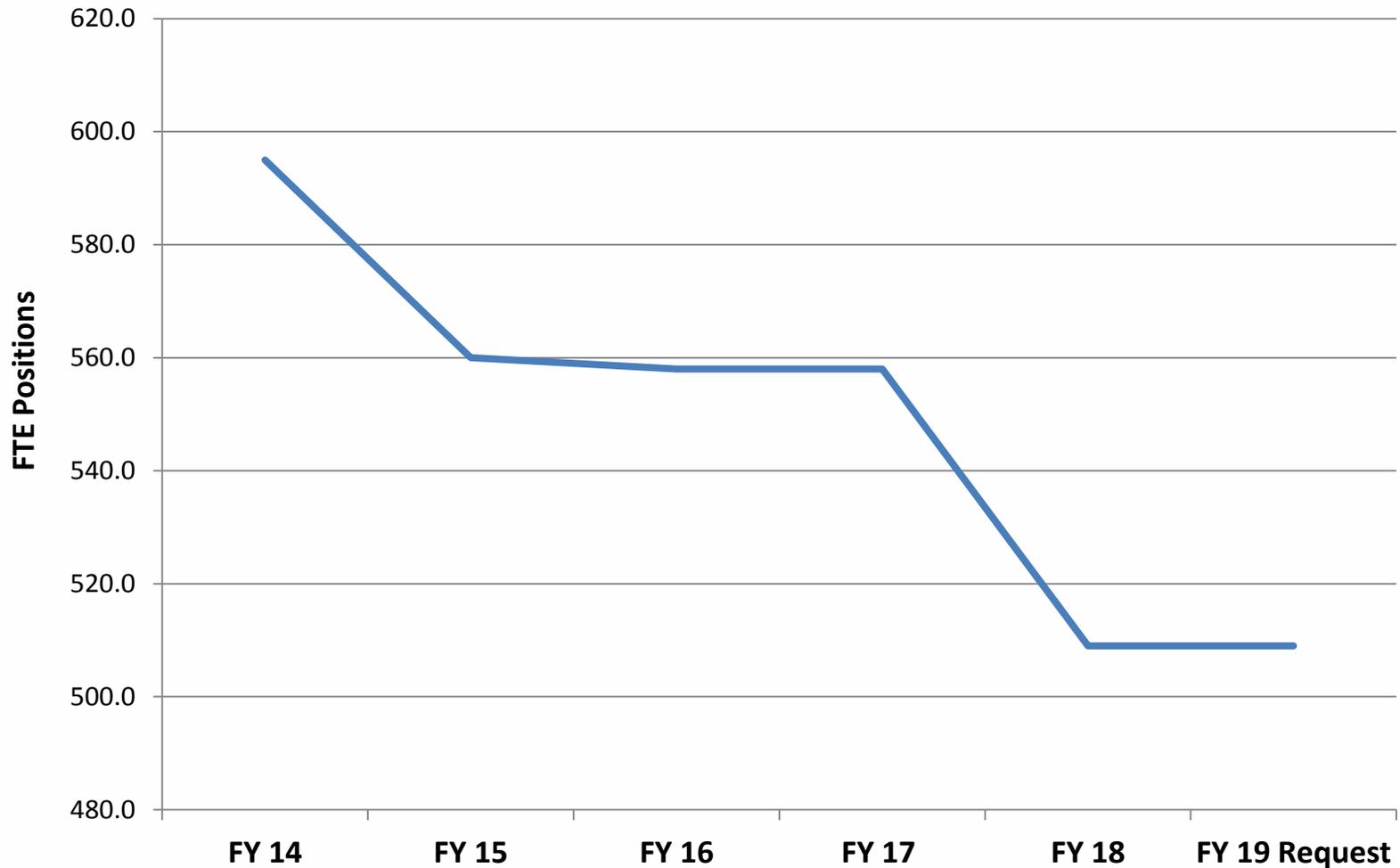
● **Labor Enforcement Fund (LEF):**

- Budgeted LEF in FY18 - \$500.0
- Projected LEF Fund Balance at end of FY18: \$870.3

● **Penalty & Interest (P&I) Fund:**

- NMDWS projects it will spend \$6,100 of the Employment Security Department Fund's fund balance or Penalty and Interest(P&I) as a revenue source in FY18.
- The increased use of P&I funds in FY18, along with past use in FY17, will bring P&I fund balance to under \$1,642.0 by 6/30/18.

Decline of FTE Authorized Positions FY 14-FY 19 Request (Perm & Term)



Contact Information

The New Mexico Department of Workforce Solutions

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Twitter (twitter.com/NMDWS)

NMDWS official YouTube channel
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