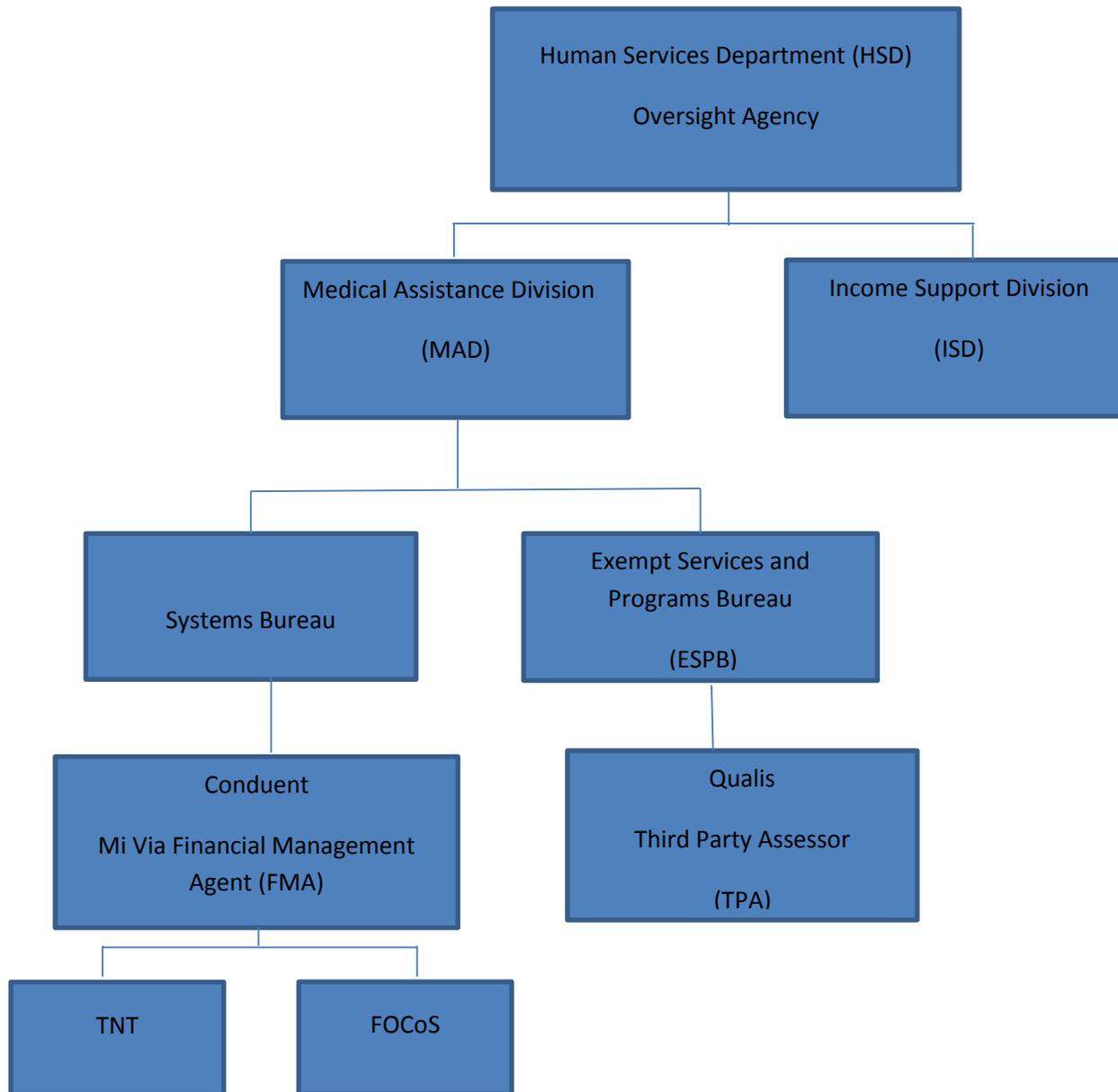


MI VIA ORGANIZATIONAL CHART HUMAN SERVICES DEPARTMENT



TPA: Performs utilization management duties including reviewing the participant's Service Support Plans/budgets (SSP). The TPA also determines medical eligibility (Level of Care).

FMA: Acts as the intermediary between the participant and the Medicaid payment system. Assists the participant with employer-related responsibilities, such as enrolling and paying the participant's employees and vendors and tracking expenditures.

FoCoS: Mi Via Plan of Care on-system used by the FMA for receiving and processing payments. FoCoS is also used by participants to view the plan and monitor their budgets, and review and approve their employee's timesheet. Working with the participant, the consultant uses the Mi Via Plan of Care online system to submit developed SSP/budget requests to the TPA.