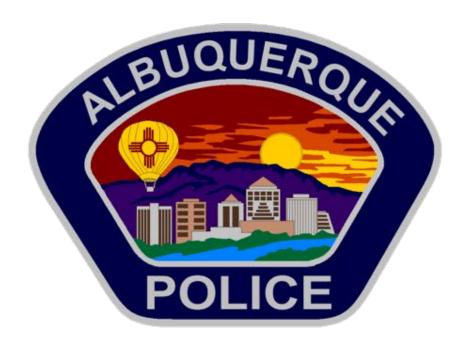
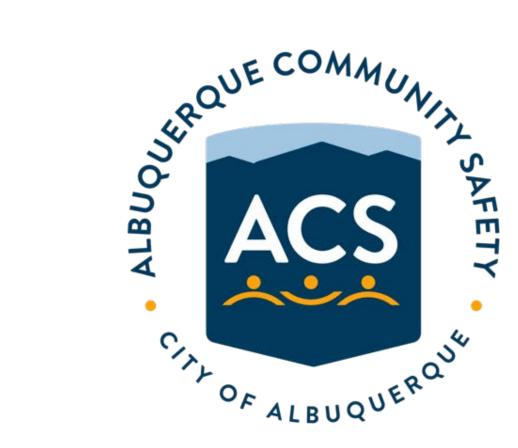
Albuquerque's First Responder System







Law enforcement and violent/life-threatening situations

Mental health, substance use, homelessness, and other non-criminal/non-medical issues

Fires and emergency medical needs

ACS TIMELINE

JUNE 2020 ACS ANNOUNCED BY MAYOR KELLER, PLANNING TEAM FORMED. JULY-DEC. 2020 COMMUNITY ENGAGEMENT & DATA ANALYSIS PERFORMED. JANUARY 2021
COMMUNITY
ENGAGEMENT REPORT
AND OFFICIAL
UPDATE GIVEN TO
COUNCIL AND
COMMUNITY.

SEPTEMBER 2021 RESPONDERS START TAKING CALLS! APRIL-AUGUST 2021 LEADERSHIP TEAM HIRED. RESPONDERS HIRED, TRAINED, AND PREPARED FOR LAUNCH.

FEB.-MARCH 2021 MOBILE CRISIS TEAM HIRED AND LAUNCHED.

NOVEMBER 2021
RECOGNIZING HEAVY
MID-DAY CALL
VOLUMES, ACS
INTRODUCES SWING
SHIFT TO MEET
DEMAND.

JAN.-MARCH 2022
CALL VOLUME AND
REQUESTS SEE
DRAMATIC INCREASE
AS AWARENESS OF
ACS SPREADS.

JULY 2022
ACS IS ALLOCATED
FUNDING TO CONTINUE
GROWTH, BUT 3.7M IS
WITHHELD TO VERIFY
POSITIONS COULD BE
FILLED.

JULY 2023 FY24 BUDGET OF \$17M IS ALLOCATED. NO NEW FUNDING IS AWARDED MARCH 2023
ACS GRANTED FY23
TECHNICAL ADJ OF
3.7M. ADDITIONAL
HIRING STARTS
IMMEDIATELY. ACS
BEGINS TESTING A
GRAVEYARD SHIFT.

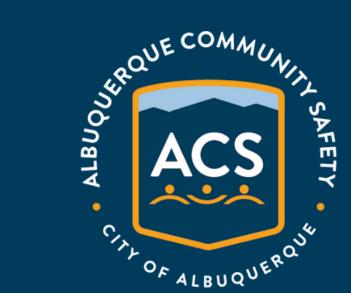
AUGUST 2022
VIOLENCE
INTERVENTION
PROGRAM (VIP)
OPERATIONALLY
MOVED INTO ACS.

BUILDING OUR FUTURE

- Becoming a 24/7 Service in 2023.
- Goal of hiring 130 total employees
- Renovating old buildings, including a fire station, into ACS hub sites.
- Building our new headquarters in Albuquerque's International District.



CABQ.GOV/ACS



OVERVIEW OF PROGRAMS

MENTAL & BEHAVIORAL HEALTH DIVISION

MOBILE CRISIS TEAM

High acuity co-response with APD

BEHAVIORAL HEALTH RESPONDER

Mid to low-acuity behavioral health calls

COMMUNITYRESPONDER

Lower acuity, non-criminal calls for service

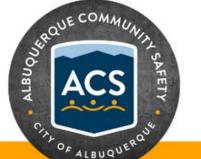
STREETOUTREACH

Targeted street outreach to vulnerable populations and encampments

VIOLENCE PREVENTION AND INTERVENTION

- Violence Intervention Program
 - Interrupt cycles of violence.
 - 95% of participants have not engaged in further violent crime.
- School-Based Violence Intervention Program
 - Operating at West Mesa High School
 - Multiple students at risk of expulsion have not reoffended.
- Community-Oriented Response & Assistance (CORA)
 - Community healing after traumatic events
 - 28% increase for adults and 39% for children monthover-month
- Opioid Education & Prevention Program (OEP)
 - Offers resources including Narcan to individuals caught in the cycles of opioid abuse.
 - 411 referrals Since January 2023.

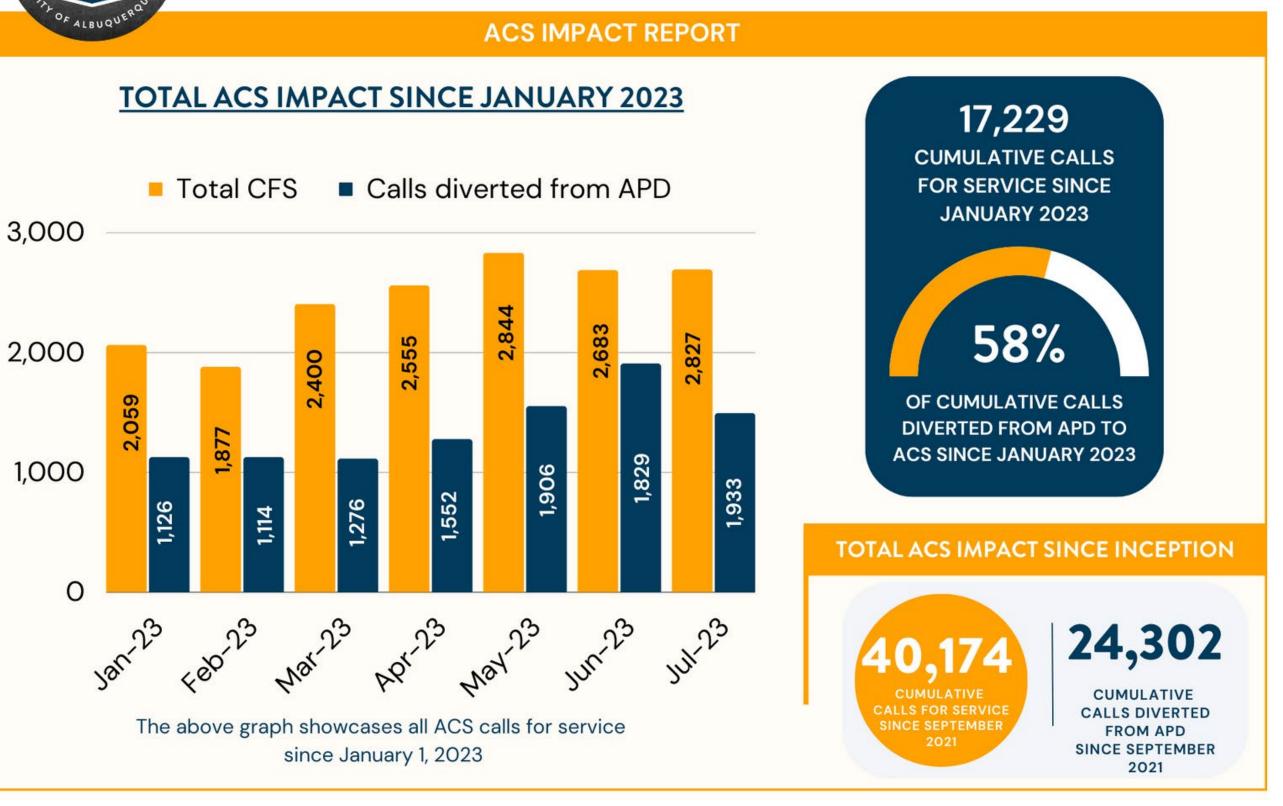
ALBUQUERQUE COMMUNITY SAFETY



MONTHLY INFORMATIONAL REPORT

JULY 2023





ALBUQUERQUE COMMUNITY SAFETY

MONTHLY INFORMATIONAL REPORT

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JULY 2023

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