HEALTH CARE AUTHORITY

BEHAVIORAL HEALTH SERVICES DIVISION AND CHILD SUPPORT SERVICES DIVISION
FY28 BUDGET REQUEST

SEPTEMBER 22, 2026

NICK BOUKAS, BHSD DIRECTOR AND NIKI KOZLOWSKI, HCA DEPUTY SECRETARY

INVESTING FOR TOMORROW, DELIVERING TODAY.

MISSION

We ensure New Mexicans attain their highest level of health by providing whole-person, cost-effective, accessible, and high-quality health care and safety-net services.

HEALTH CARE
AUTHORITY

VISION

Every New Mexican has access to affordable health care coverage through a coordinated and seamless health care system.

GOALS

LEVERAGE purchasing power and partnerships to create innovative policies and models of comprehensive health care coverage that improve the health and well-being of New Mexicans and the workforce.

BUILD the best team in state government by supporting employees' continuous growth and wellness.

ACHIEVE health equity by addressing poverty, discrimination, and lack of resources, building a New Mexico where everyone thrives.

IMPLEMENT innovative technology and data-driven decision-making to provide unparalleled, convenient access to services and information.

AGENDA

- **BHSD GRO Investments**
  - Certified Behavioral Health Community Centers (CCBHC)
  - Screening, Brief Intervention, and Referral to Treatment (SBIRT)
- **BHRIA Update**
- **Budget Requests and Accomplishments**
  - Behavioral Health Services Division (BHSD)
  - Child Support Services Division (CSSD)

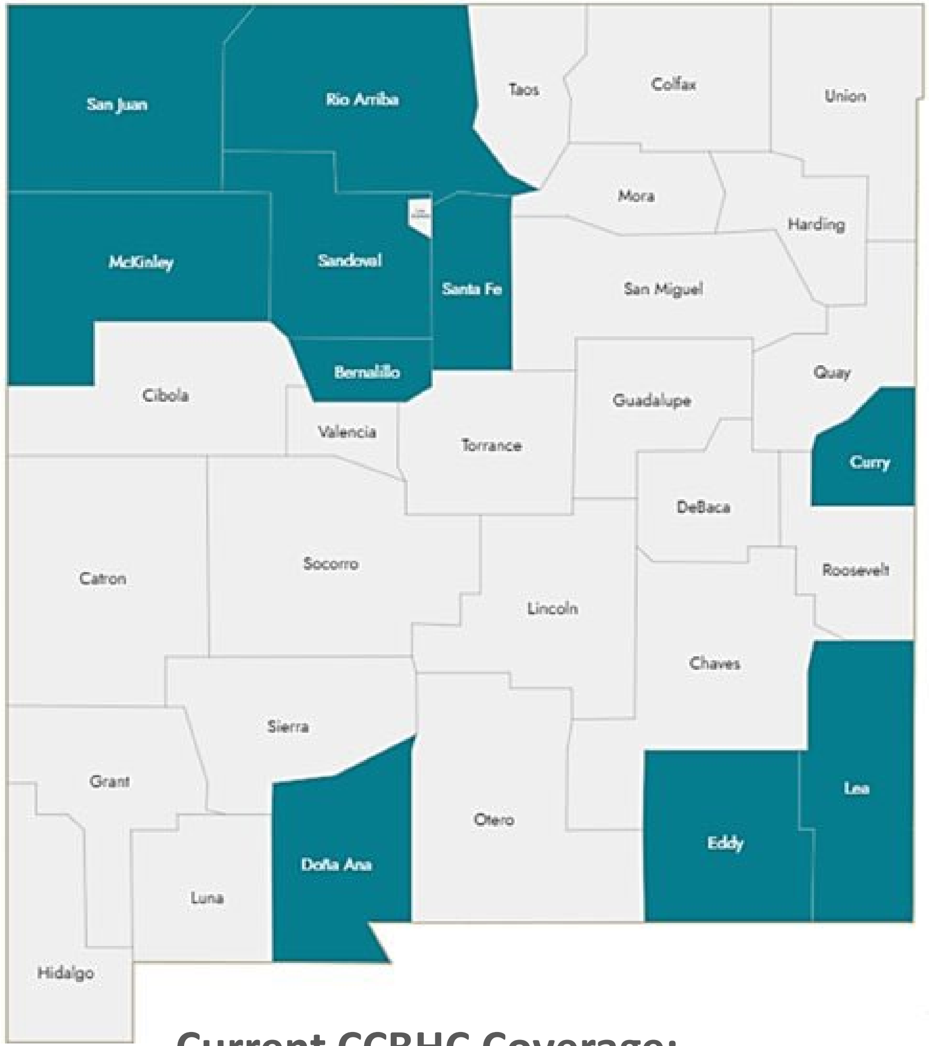
Nick Boukas
Director at the Behavioral Health Services Division of the New Mexico Health Care Authority
(505) 538-0121
Nick.boukas@hca.nm.gov

Niki Kozlowski
Acting Deputy Secretary
Child Support Services Division
of the New Mexico Health Care Authority
(505) 450-1213
Niki.kozlowski@hca.nm.gov

BHSD GRO INVESTMENTS: IMPLEMENTATION & EARLY RESULTS

CERTIFIED COMMUNITY BEHAVIORAL HEALTH CENTERS (CCBHC)

- Provides **nine required core services**, for comprehensive, coordinated Behavioral Health care.
- Includes crisis care, mental health and substance use treatment, care coordination, peer support, and primary care screening.
- New Mexico launched the federal CCBHC Demonstration in January 2025.
- Expanded from 5 CCBHC providers in 2025 to 9 current providers serving 10 counties.
- **Two additional counties are planned for 2027.**



Current CCBHC Coverage:
9 Providers | 10 Counties

CCBHC PROGRAM GOALS & PERFORMANCE METRICS

PROGRAM GOALS:

- Expand access to behavioral health care.
- Provide comprehensive, integrated behavioral health services.
- Strengthen care coordination and continuity.
- Improve quality of care and health outcomes.
- Strengthen behavioral health workforce and service capacity.

HOW PERFORMANCE IS MONITORED:

- Clinic-reported data submitted monthly
- State and clinic-collected quality metric
- SYNCRONYS CCBHC dashboard for ongoing performance monitoring
- Certification and re-certification reviews
- Participation in the federal CCBHC evaluation

CCBHC DATA COLLECTION

WHAT WE ARE EVALUATING THROUGH DATA COLLECTION:

- Access
- Funding & Sustainability
- CCBHC Implementation
- Utilization
- Quality of Care
- BH Workforce
- Care Coordination & Integration

DEMONSTRATION YEAR 2025 – PRELIMINARY DATA

- **~ 1.5 days** from initial contact to receipt of services
- **~ 30 minutes** to receive crisis support, including clinic-based crisis stabilization or mobile crisis services
- **26,517 individuals** received CCBHC services

Additional DY2025 quality and performance measures are undergoing final review and validation.

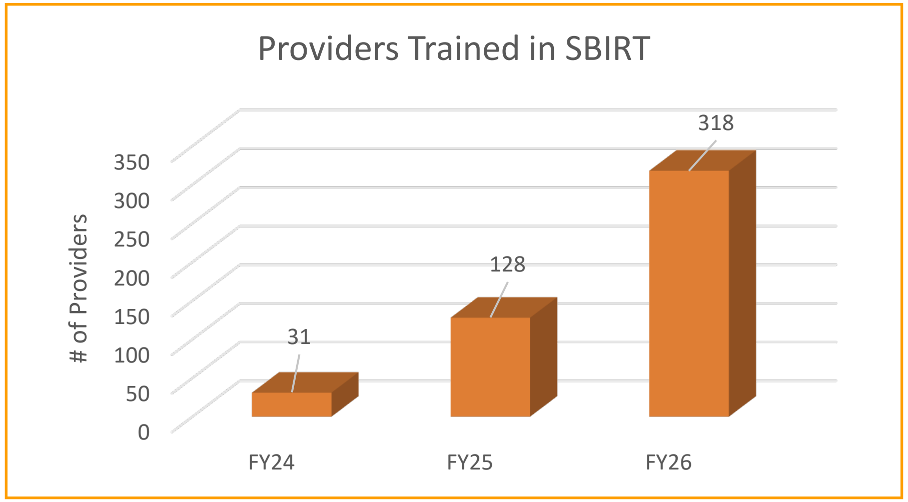
DEMONSTRATION YEAR 2026

Data for Demonstration Year 2026 (January – December 2026) is still being collected and will become available following completion of the applicable reporting and federal submission periods, including SAMHSA/CMS in December 2026.

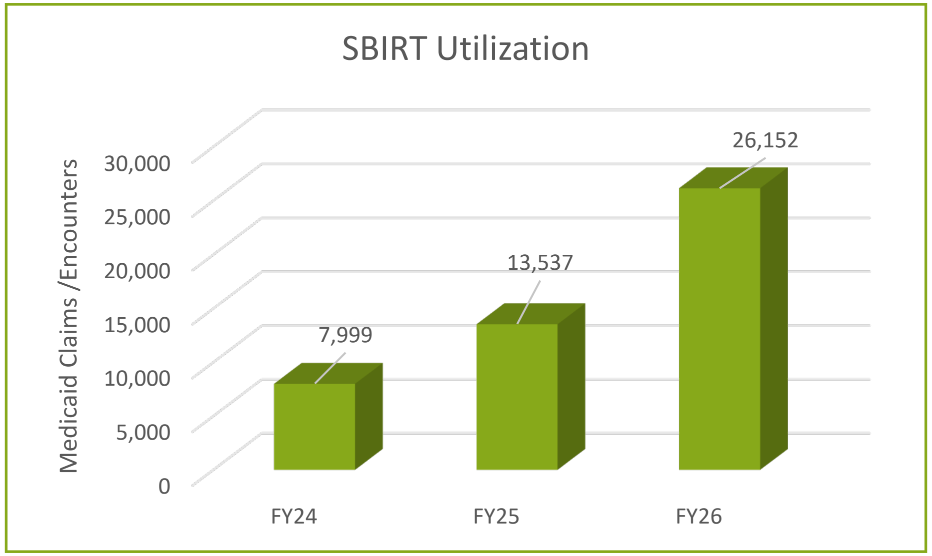
SCREENING, BRIEF INTERVENTION, AND REFERRAL TO TREATMENT (SBIRT)

PROGRAM GOALS:

- Expand access to evidence-based SBIRT training.
- Increase adoption and integration of SBIRT practices within health care settings.
- Strengthen provider skills and confidence in screening and brief intervention.
- Improve early identification of behavioral health needs, including substance use disorders, co-occurring mental health conditions, and related behavioral health risk factors.
- Strengthen referral pathways and connections to treatment.



926% increase in provider training from FY24 to FY26

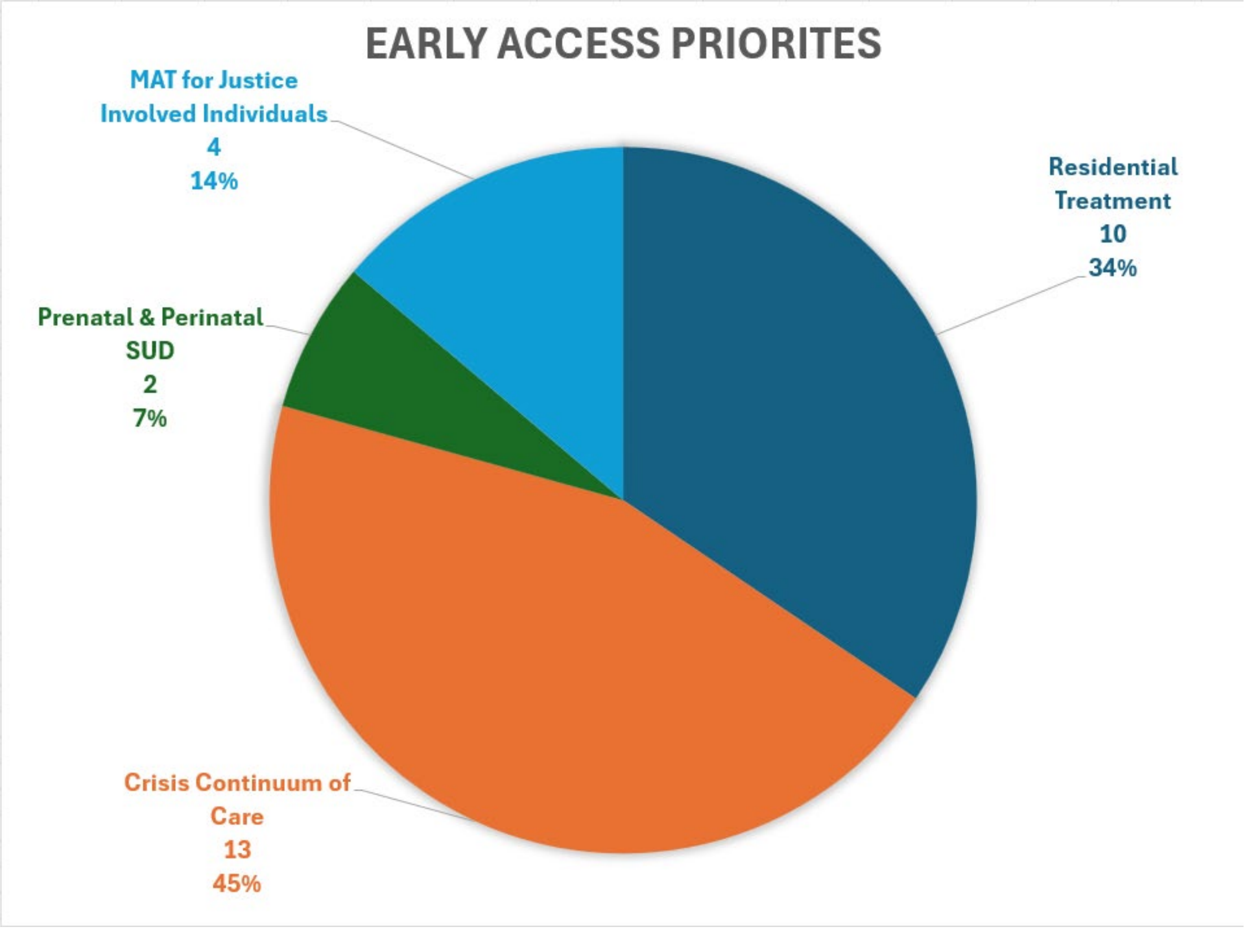


HEALTH CARE AUTHORITY

BEHAVIORAL HEALTH REFORM & INVESTMENT ACT (BHRIA)

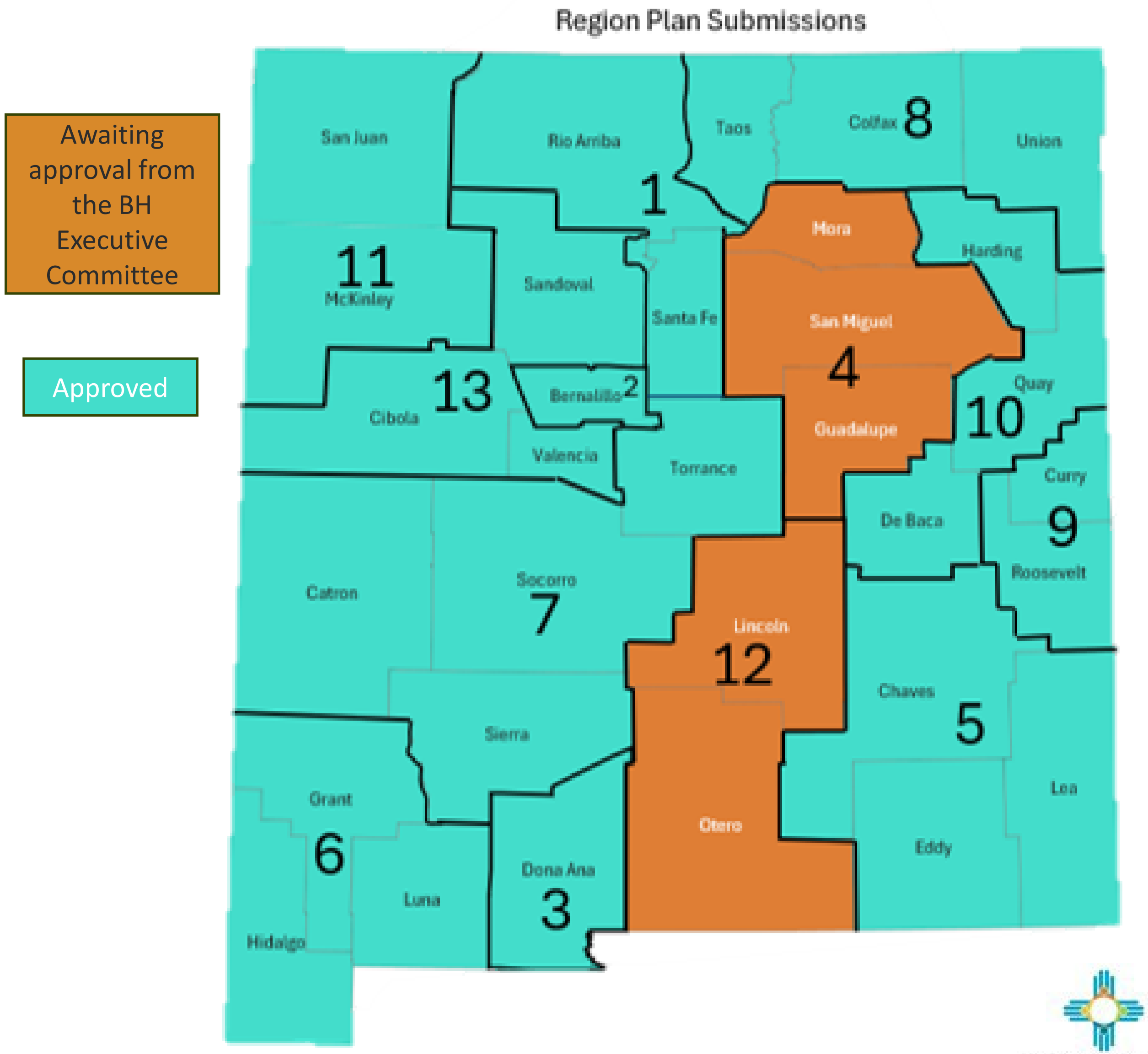
BHRIA - EARLY ACCESS REGIONAL FUNDING UPDATE

- November of 2025, HCA released a Notice of Funding Opportunity making up to $26.0 million available statewide through Early Access Regional Funding to accelerate implementation of critical behavioral health services and address urgent service gaps.
- Awarded approximately $24.5 million across all 13 behavioral health regions. Each region was eligible to receive up to $2.0 million in Early Access funding through June 30, 2027.
- May of 2026, BHSD executed all 13 Early Access Governmental Services Agreements (GSAs), authorizing regions to begin implementation of approved projects.



BHRIA - REGIONAL PLAN PROGRESS

- 11 regions have an approved Behavioral Health Regional Plan; two plans await approval.
- Investments address the full continuum of care, from prevention and early intervention to crisis, treatment, and recovery.
- Common priorities include **crisis services, housing/basic needs, workforce development, care coordination,** and **expanded treatment access.**
- Other recurring investments include **youth and school-based services, care coordination, prevention, and justice/diversion services.**
- Regional awards range from approximately **$3.5M–$13.8M**, excluding Tribal allocations.



HEALTH CARE AUTHORITY

*Investing for tomorrow, **delivering today.***

BHRIA - NEXT STEPS FOR BHSD

As we move forward with the Behavioral Health Reform & Investment Act, BHSD will continue to:

- Release the Behavioral Health Gap Analysis RFP;
- Finalize vendor selection to include behavioral health in the closed loop referral system;
- Further develop structure and support for Nations, Pueblos, and Tribes;
- Continuing statewide technical assistance, contract administration, fiscal oversight, and regional planning support to advance implementation of regional plans;
- Review incoming Logic Model/Evaluation Plans in partnership with the Legislative Finance Committee (LFC);
- Advance 988/911 interoperability, in partnership with the Department of Finance and Administration (DFA), to improve emergency response systems statewide;
- Continue partnering with stakeholders to streamline the Credentialing & Licensing process.

HCA achieved a major milestone by successfully implementing universal provider credentialing through YES.NM.gov, more than one year ahead of the June 30, 2027 deadline.

BHSD BUDGET

BHSD ACCOMPLISHMENTS

- ✓ **Linkages/Supportive Housing:** In FY25, BHSD provided 396 vouchers through Support Service Agencies. In FY26, that number increased to 553. Since FY18, the program has had a 90% utilization rate.
- ✓ **CCBHC:** Since launching in 2025, BHSD expanded from 5 to 9 CCBHC providers in 9 counties and generated more than $50.0 million in total computable claims in FY26, demonstrating strong demand and utilization for comprehensive behavioral health services.
- ✓ **988:** BHSD continues to strengthen New Mexico's statewide behavioral health crisis system through 988. BHSD released an RFP to establish a comprehensive statewide 988 program and strengthen coordination across crisis services, improving timely access to support for New Mexicans in crisis.
- ✓ **Screening, Brief Intervention, and Referral to Treatment (SBIRT):** Since FY24, BHSD significantly increased the number of providers trained in SBIRT by approximately 926% from FY24 to FY26.
- ✓ **Narcan distribution and training:** In FY26, BHSD provided Narcan training to 22,253 individuals and distributed 42,273 kits, expanding access to lifesaving overdose prevention resources statewide.
- ✓ **Suicide Prevention:** Early data indicates that New Mexico's suicide rate has declined 19% from 2024 to 2025.[1]

[1] https://www.santafenewmexican.com/news/local_news/new-mexico-suicide-rates-dropped-19-between-2024-2025-early-data-shows/article_ed04a1b0-ca1c-464a-abdf-af57141df37b.html

BHSD BUDGET REQUEST

FY28 Request represents a funding-source replacement, not an increase. $7.2M in General Fund is requested to replace declining Opioid Settlement resources and sustain existing Linkages and Supportive Housing services.

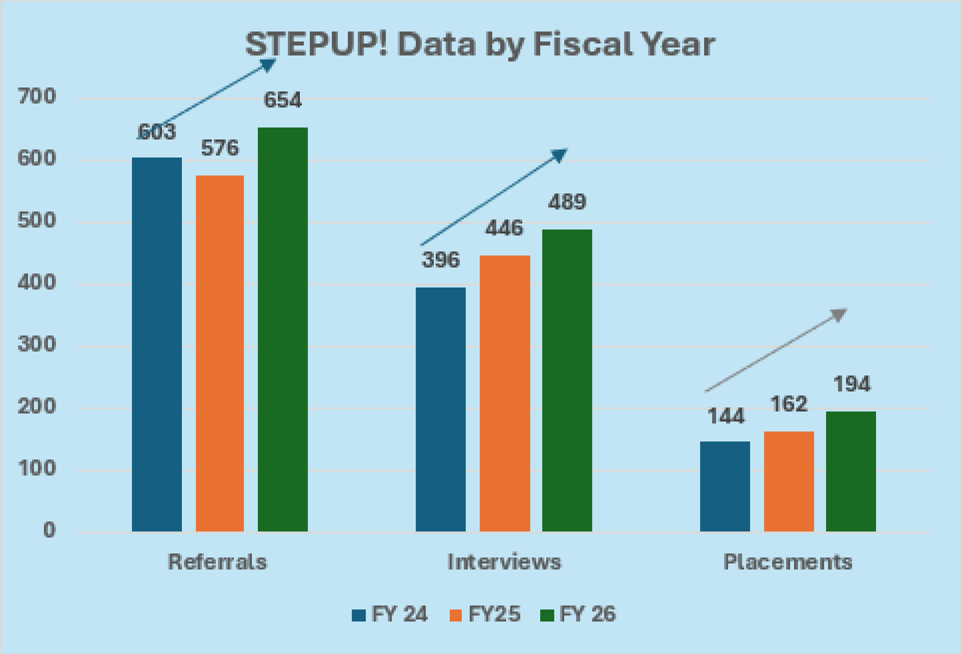
- **Linkages** is operating at high utilization, with 561 vouchers available across 10 sites and a 90% utilization rate, demonstrating sustained statewide demand for housing assistance.
- **Supportive Housing** assistance continues to serve individuals experiencing significant housing instability, with FY27 Fresh Start Rental Assistance supporting more than 200 individuals with Opioid Use Disorder, and $2.2M in rental assistance.

Agency Briefing Sheet		(in thousands)										
AGENCY	BU											
Health Services Division	63000	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST	Base Inc.	% Base Inc.	Expansion Inc.	% Exp. Inc.	TOTAL FY28 REQUEST	TOTAL $ Diff. FY27-28	TOTAL % Diff. FY27-28	Notes
	General Fund	$60,017.5	$70,230.5	$77,468.1	$7,237.6	10.3%	$0.0	0.0%	$77,468.1	$7,237.6	$0.1	
	Federal/Other Funds	$72,341.25	$45,531.50	$38,363.50	($7,168.0)	-15.7%	$0.0	0.0%	$38,363.50	($7,168.0)	($0.2)	
	GRAND TOTAL	**$132,358.7**	**$115,762.0**	**$115,831.6**	**$69.6**	**0.1%**	**$0.0**	**0.0%**	**$115,831.6**	**$69.6**	**0.1%**	
	200-PS & EB	$5,782.6	$7,334.7	$7,401.4	$66.7	0.9%	$0.0	0.0%	$7,401.4	$66.7	$0.0	
	300 - Contracts	$101,482.5	$106,686.9	$106,686.9	$0.0	0.0%	$0.0	0.0%	$106,686.9	$0.0	$0.0	
	400 - Other	$25,093.7	$1,740.4	$1,743.3	$2.9	0.2%	$0.0	0.0%	$1,743.3	$2.9	$0.0	
	500 - Other Financing Uses	$0.0	$0.0	$0.0	$0.0	0.0%	$0.0	0.0%	$0.0	$0.0	$0.0	
	GRAND TOTAL	**$132,358.7**	**$115,762.0**	**$115,831.6**	**$69.6**	**0.1%**	**$0.0**	**0.0%**	**$115,831.6**	**$69.6**	**0.1%**	
	Authorized FTE	70	70	70	0	0.0%	0	0%	70	0	0.0%	
	Budgeted FTE	52	62	63								
	# vacant positions as of 6/30/26											
	Vacancy rate based on budget											

CSSD BUDGET

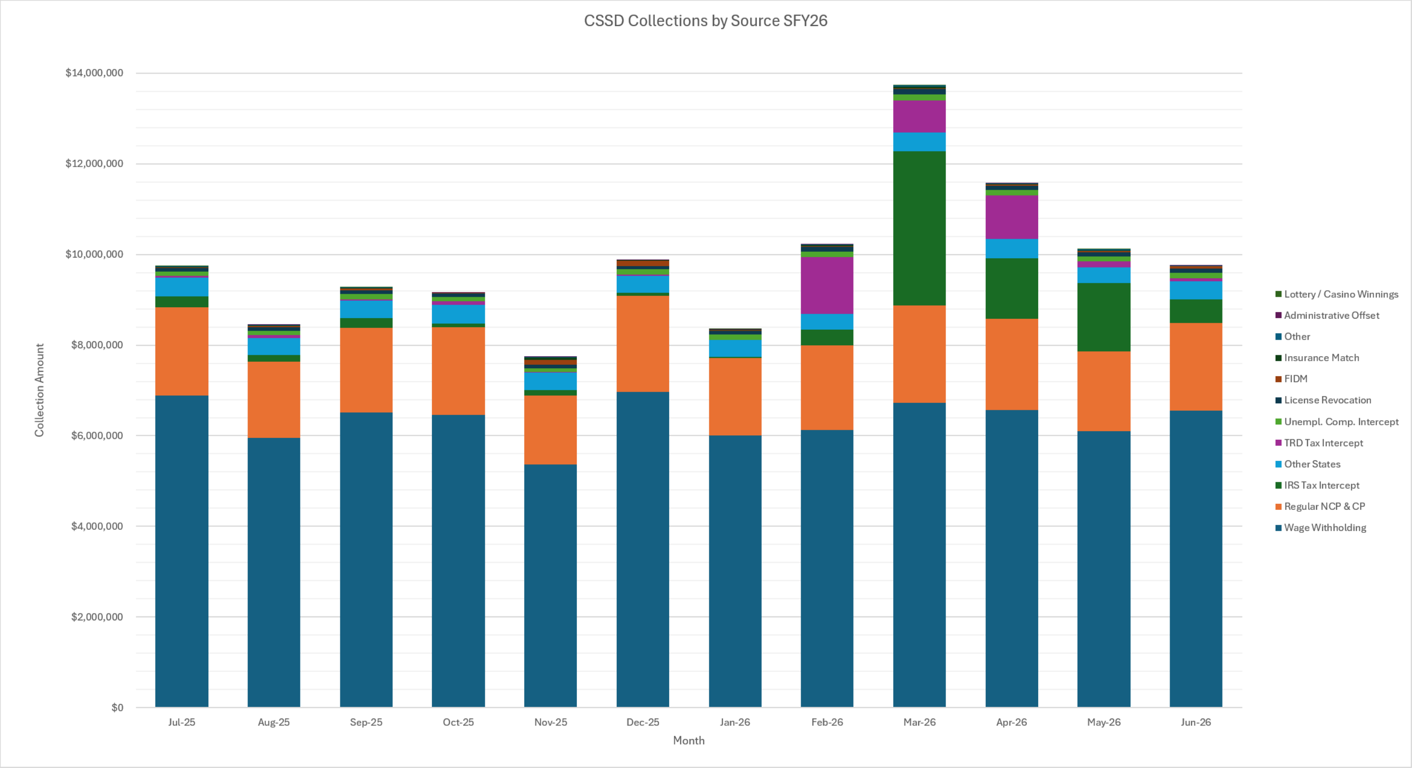
CSSD ACCOMPLISHMENTS

- **Supporting, Training, Employing, Parents Up (STEPUp!)**
  - Our highly effective partnership with the state workforce agency that helps paying parents who are unemployed or underemployed find jobs or job development opportunities.
  - Through this work we are able to get case referrals and implement payment structures to ensure disbursement to children.
  - For SFY 2026, we saw a 17pt increase to 74% paying vs 57% in SFY25. This is from increased referrals and cases paying.



CSSD ACCOMPLISHMENTS

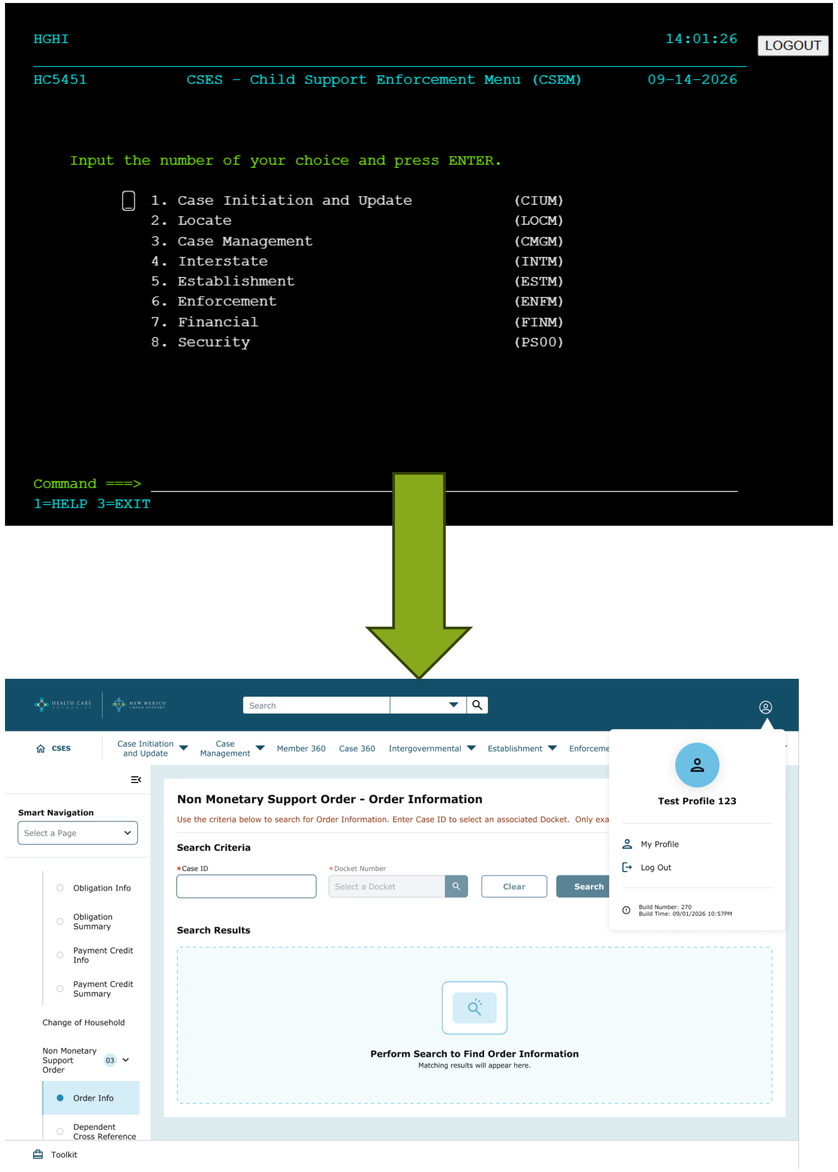
- **Families First Distribution**
  - Total collections decreased to $118.2 which is a result of a decreased caseload. However, payments on cases are becoming more consistent. Wage Withholding is the main driver of collections.
  - SFY26 performance measures saw consistent growth; cases with support orders was at 84.8% and current support owed that is collected at 60.3%. In addition, 99% of collections in former assistance cases were distributed to families first, rather than retained by the state and federal governments for TANF recoveries.



- **SFY27 and beyond**
  - In SFY27, CSSD is revamping the Prisoner Outreach Program (POP) in order to engage inmates entering a correctional facility for longer than 6 months or re-entering society after being incarcerated for longer than 6 months.
  - This multi-agency effort may involve filing Motions to Modify Child Support Orders, suspending administrative actions for a period of time, and participating in STEPUp!.

SYSTEM UPGRADE

- **CSES Modernization**
  - Kickoff Incremental Modernization project - May 2026
  - Current system is outdated and difficult to maintain
  - Phase I occurred when system was re-platformed to Java and cloud hosting (2022)
  - Phase II Current– frontend modernization, better user experience
  - Phase III & IV– Backend transformation, Optimization and Advanced functionality



CSSD BUDGET REQUEST

FY2028 Request CSSD is requesting a base request of $49,148.4, an overall increase of $359.5 or 0.7% higher than the SFY27 Operating Budget.

General Fund reflects an increase of **$122.2 (0.8%)** over FY27 driven by the increase of fixed administrative costs from the General Services Department.

Agency Briefing Sheet		(in thousands)										
AGENCY	BU											
HCA - Child Support Services Division	63000	FY26 ACTUALS	FY27 OPBUD	FY28 REQUEST	Base Inc.	% Base Inc.	Expansion Inc.	% Exp. Inc.	TOTAL FY28 REQUEST	TOTAL $ Diff. FY27-28	TOTAL % Diff. FY27-28	Notes
	General Fund	$14,328.1	$15,211.0	$15,333.2	$122.2	0.8%	$0.0	0.0%	$15,333.2	$122.2	0.8%	
	Federal/Other Funds	$31,543.6	$33,577.9	$33,815.2	$237.3	0.7%	$0.0	0.0%	$33,815.2	$237.3	0.7%	
	GRAND TOTAL	**$45,871.7**	**$48,788.9**	**$49,148.4**	**$359.5**	**0.7%**	**$0.0**	**0.0%**	**$49,148.4**	**$359.5**	**0.7%**	
	200-PS & EB	$30,911.8	$32,575.5	$32,921.4	$345.9	1.1%	$0.0	0.0%	$32,921.4	$345.9	1.1%	
	300 - Contracts	$9,649.6	$11,023.2	$11,023.2	$0.0	0.0%	$0.0	0.0%	$11,023.2	$0.0	0.0%	
	400 - Other	$5,310.3	$5,190.2	$5,203.8	$13.6	0.3%	$0.0	0.0%	$5,203.8	$13.6	0.3%	
	500 - Other Financing Uses	$0.0	$0.0	$0.0	$0.0	0.0%	$0.0	0.0%	$0.0	$0.0	0.0%	
	GRAND TOTAL	**$45,871.7**	**$48,788.9**	**$49,148.4**	**$359.5**	**0.7%**	**$0.0**	**0.0%**	**$49,148.4**	**$359.5**	**0.7%**	
	Authorized FTE	340	340	340	0	0.00%	0	0%	340	0	0.00%	
	Budgeted FTE	300	300	300								
	# vacant positions as of 6/30/25											
	Vacancy rate based on budget	0.0%										

HEALTH CARE AUTHORITY

QUESTIONS & COMMENTS

INVESTING FOR TOMORROW, DELIVERING TODAY.

REGION	PROJECT OVERVIEW	FUNDING AWARDED*
Region 1	Access and Expansion of Detox, MAT, Recovery and Crisis; Medication Assisted Treatment (MAT) Expansion; Workforce Development; Regional Navigation System and Transportation; Prevention Across the Age Spectrum	**$8,073,455.30**
Region 2	Policy; Access; Continuum of Care; Social Drivers of Health; Workforce Development	**$13,796,540.00**
Region 3	Access, Basic Needs, and Stability; System Coordination, Infrastructure, and Accountability; Workforce Capacity and Community-Based Supports	**$8,085,081.92**
Region 4	Housing; Crisis Response, Mobile Teams and Triage; Workforce Recruitment and Training; Resource Navigation and Coordination	**$6,722,225.00**
Region 5	Housing, Transportation, and Basic Needs; Justice System Service and Supports; Prevention, Trauma, and Prenatal Health Promotions; Increase Access to Behavioral Health Assessments and Treatment; Youth, Family, and Caregiver Supports	**$9,540,000.00**
Region 6	Crisis Services and Stabilization; Treatment and Recovery Services Access	**$7,907,605.00**
Region 7	Housing, Transportation, & Basic Needs; Behavioral Health Service Expansion; Community Wellness, Prevention, & Stigma Reduction; Youth Engagement, Mentoring, & School Based Behavioral Health Services; Workforce Development	**$7,571,873.00**
Region 8	Care Navigation and Coordination; Housing, Transportation, and Community Infrastructure; Youth Programs, Spaces, Prevention, and School-Based Supports and Education; Workforce and Provider Supports; SUD, Co-Occurring, and Clinical Services	**$6,291,494.00**
Region 9	Crisis, Acute, and Higher-Level Care Infrastructure	**$6,606,437.00**
Region 10	Treatment and Recovery Supports; Crisis Systems; Youth and School Based Supports; Community Wellness and Social Connection; Justice, Diversion, and the Courts	**$5,944,987.00**
Region 11	Housing, Shelter, & Transitional Living; Diversion, Specialty Courts and Justice Systems Improvements; Coordination and System Integration; Access and Behavioral Health infrastructure; Prevention, Community, and Cultural Supports	**$3,533,064.96**
Region 12	Housing; Behavioral Health Care Continuum Expansion; Youth, Family, and Caregiver Supports; Crisis Response Services; Justice and Diversion Services	**$6,753,425.70**
Region 13	Crisis Response, Mobile Services, and 988 Coordination; Clinical Treatment, Recovery, and Service Capacity; Care Coordination, Navigation, and Continuity of Care; Housing, Transportation, and Basic Needs; Workforce Development, Training, and Provider Supports	**$9,721,392.30**

**Not including Tribal allocations*