

Justice Involved Care Coordination Pilot

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Agenda

- Program Overview
- Pilot Program
- Successes
- Opportunities
- Success Stories



Medicaid for Incarcerated Populations in New Mexico

GOAL: Help inmates make a successful reintegration into their communities and reduce recidivism

Over 1,200 NMCD inmates were enrolled into Medicaid in 2015

After 30 days of incarceration, Medicaid is suspended until release

MIIIP allows inmates enrolled into Medicaid to keep their eligibility while in prison/jail and have their benefits reactivated when released

This allows for timely access to the following services:

- Physical health services
- Behavioral health services
- LTSS services
- Pharmacy/prescriptions



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Jail Involved Care Coordination Pilot

- Molina entered into a partnership with the Metropolitan Detention Center (MDC) in September of 2015
- Molina Care Coordinators (Case Managers), entered into the jail on June 1, 2017
- Care Coordination Intervention Defined as:
 - Assisting with understanding healthcare benefits
 - Complete a Health Risk Assessment and Comprehensive Needs Assessment
 - Coordinate Medical, Behavioral and Long Term Care, dental, vision services
 - Educate about non-emergent medical transition (Medicaid benefit)
 - Educate on telemedicine services
 - Identifying community resources
 - Completion of a Comprehensive Care Plan



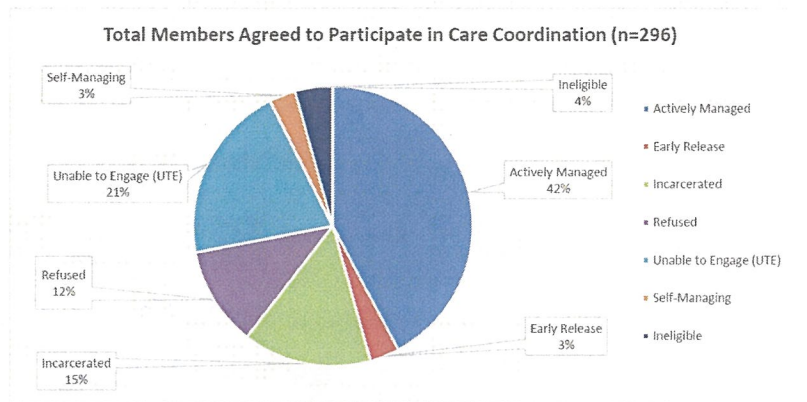
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Jail Involved Care Coordination Pilot

Year to Date Referrals

296 members agreed to participate in this project:

- ❖ 125 Actively Managed
- ❖ 61 Unable to Engage (after release)
- ❖ 34 Refused: 21 with MDC, 13 with the Care Coordinator.
- ❖ 44 Still Incarcerated
- ❖ 13 Ineligible
- ❖ 10 Early Release
- ❖ 9 Self-Managing



Pilot Successes

- 24% Decrease in ED use upon Care Coordination intervention**

 - On average, the population that received the intervention had 8 ED claims per month compared to the population that did not receive the intervention had an average of 23 ED claims per month
- 35% Decrease in BH services among members engaged**

 - Data show a significant pattern of appropriate use as trends begin to stabilize post intervention
- 14% Decrease in PH services among members engaged**

 - Inclusive of urgent care and specialist services. Data also illustrates a consistent pattern of PCP engagement
- 4% Decrease in inpatient utilization for those that received the Care Coordination intervention**

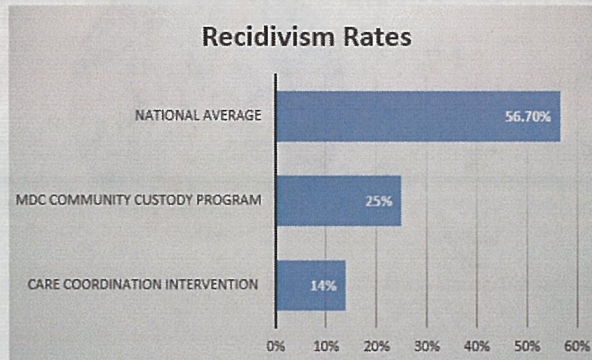
 - Inclusive of BH inpatient stays, admissions through the ED as well as planned inpatient stays
- Decrease in Pharmacy claims/Improved Medication Adherence**

 - Attributed to overall increase in health, increase in access to appropriate primary care services and 90 day Rx fills
- Overall Cost Savings (Per Member/Per Month)**

 - For those members involved in the analysis (n=125) who received the intervention, the PMPM cost is \$3,941 compared to that of the non-engaged members (n=125), the PMPM is \$11,795

Recidivism Rates

- National Institute of Justice (NIJ): More than half (56.7%) of inmates who are released are re-incarcerated within 1 year of release
- Individuals involved in the Community Custody Program (ankle monitoring) show a rate of 25%
- Members that received the Care Coordination Intervention show a rate of 14%



Pilot Opportunities

- Notification of Release
- Re-approaching those members that are re-incarcerated
- Medicaid benefit suspension and reinstatement monitoring
- Continued data and claims analysis
- Expansion of Care Coordination to 27 additional adult and juvenile detention centers, statewide



Success Stories

Video Link:

<https://www.youtube.com/watch?v=F2akeaWvUfc&t=33s>

Michelle—After addiction, crime and incarceration, a fresh start.

In her mid-30s with two children, Michelle found herself in a violent marriage. She got involved in an assault case and missed her court date. It kicked off a demoralizing cycle of incarceration, substance abuse, crime and homelessness—and led her to lose custody of her kids. But the worst was yet to come.

A few weeks from her jail release date, Michelle got the news that her son had died. Completely shattered, she decided to try heroin when she got out, "so I could die."

But just before she was to leave Bernalillo County Metropolitan Detention Center (MDC), Michelle got a call from Richard, a Molina Healthcare Case Manager. Through a Molina and MDC partnership program, Michelle could get care coordination, medical and behavioral treatment and recovery services. "It never crossed my mind that I could go into recovery," says Michelle. Desperate to change her life, she jumped at the chance.

At Molina, Richard teamed up with Donald, Michelle's Peer Support Supervisor, and Lisa, her Community Connector, to secure housing, counseling, medical care, recovery education and much more for her.

Moved and motivated by all she's received, Michelle has worked hard on her recovery. Her Molina team feels richly compensated by Michelle's amazing progress, and the light in her eyes as she lives with more accountability, and a future full of possibilities—including restored custody of her daughter.

"Just to know someone was there who cared about me—it meant everything."



Success Stories

Care Coordination in Action

On a visit to the Metropolitan Detention Center, MHNM met a man who was incarcerated for burglary, aggravated battery, and possession of narcotics, among other infractions. He agreed to complete a Health Risk and Comprehensive Needs Assessments at MDC. While undergoing the assessments, this man shared that he had used illegal drugs for 20 years and contracted HIV and Hepatitis C. Up to that point, he had received only sporadic medical care. Upon his release, an MHNM CC helped the man establish contact with an Intensive Outpatient Program (IOP) for substance abuse. The CC also assisted him in reestablishing a relationship with a medical provider for treatment of HIV and Hepatitis C. The member has continued ask his MHNM CC questions about his health and about community resources. As of March 2017, he graduated from his IOP program and continues attending behavioral health and physical health appointments regularly. The man also happily reports that he recently found employment.



Questions

