Alice Liu McCoy

Aging and Long-Term Services Department.





Brian Blalock

Children, Youth, & Families
Department

### New Mexico Health Cabinet Secretaries.

Working Together for New Mexicans

Dr. David Scrase, MD

Human Services Department.





Kathy Kunkel

Department of Health

Legislative Health and Human Services Committee, July 24-25, 2019





### Governor Michelle Lujan Grisham



Secretary David Scrase, M.D. Human Services Department



Secretary Kathy Kunkel Department of Health



Secretary Alice Liu McCoy Department of Aging and Long-Term Services



Secretary Brian Blalock Children, Youth and Families Department

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Mariana Padilla Children's Cabinet Director

# Aging and Long Term Services Department (ALTSD) Agenda

- Introduction to ALTSD
- ALTSD Strategic Plan
- Key Legislative Issues
- Q&A

### Introduction to ALTSD

- Consumer and Elder Rights Division (CERD)
  - Anthony Romero, Acting Director & Deputy Director
- Adult Protective Services Division (APS)
  - Emily Floyd, Director
- Aging Network Division (AND)
  - Kimberly Ulibarri, Acting Director & Senior Services Bureau Chief
- Office of the Long-Term Care Ombudsman (LTCO)
  - Linnea Forsythe, State Long-Term Care Ombudsman
- Office of Indian Elder Affairs (OIEA)
  - Ed Ackron, Acting Director
- Office of Alzheimer's and Dementia Care (ADC)
  - Tracy Wohl, Program Manager

### New Mexico's Growing Older Population

#### By 2030 in New Mexico:

- 32.5% of the population will be 60 and older (Proximity, 2013)
- 60 and older population will be the 3<sup>rd</sup> largest in the nation by percentage (Pew Research Center, 2010)
- More people 65+ than under 18 (Administration on Aging, 2011)
- 85 and older population will have more than tripled from 23,306 in 2000 to 75,629 in 2030 (U.S. Census Bureau)
- According to the New Mexico Department of Health, approximately 224,160 American Indian/Alaska Natives (AI/AN) reside in New Mexico, with approximately 17,650 individuals identified as AI/AN elders, age 65+ (2014)

#### Rural and Vulnerable

- 693,172 people live in rural areas (USDA-ERS)
- 95% of the Navajo Nation's elders live in isolated rural and frontier areas
- Self-neglect is consistently one of the most commonly-substantiated allegation reported to APS
- More than 58,000 New Mexicans 60 and older are food insecure (Ziliak, 2016)
- 15% of the 60 and older population live at or below the federal poverty level (U.S. Census Bureau)
- 38,000 people over 65 are directly suffering from Alzheimer's disease or related disorders, which is projected to increase to 53,000 by 2025

#### **ALTSD Mission**

The Mission of the Department is to provide accessible, integrated services to older adults, adults with disabilities, and caregivers to assist them in maintaining their independence, dignity, autonomy, health, safety, and economic well-being, thereby empowering them to live on their own terms in their own communities as productively as possible.

#### **Populations Served**

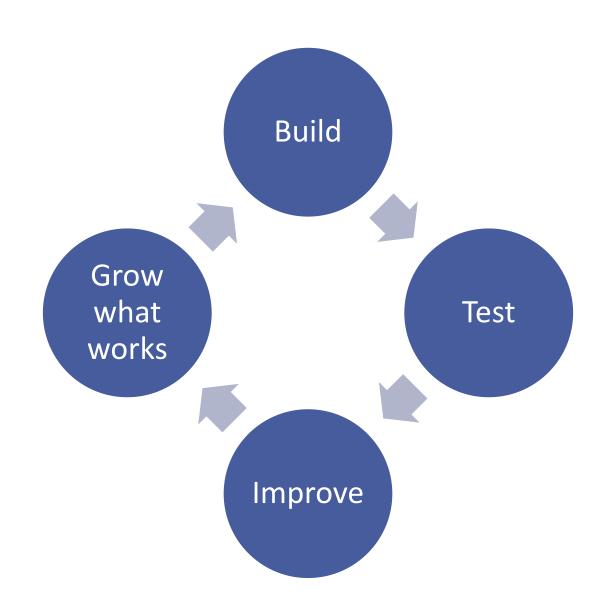
- Seniors (50 and older)
- Adults living with disabilities, including brain injury and HIV/AIDS
- Tribes, Pueblos, Navajo Nation
- People dealing with employment barriers
- Retirees with no family support
- Long-term care facility residents
- Veterans with long-term needs
- Families and caregivers
- People living with Alzheimer's and other dementia-related diseases
- People living with behavioral health challenges

# ALTSD Strategic Plan

#### **GOAL**:

Build sustainable service delivery system to meet the needs of our state's rapidly growing population of older New Mexicans and adults living with disabilities.

### How We Get There: Help Now + Future Build



## **Strategic Plan Foundation**

# Services

Broaden range of services

Increase level of services

Streamline access to services

# Infrastructure

Develop comprehensive data system

Increase & retain staff

Reorganize & rebuild aging network



Broaden Range

Researching and implementing innovative healthy aging programs

Behavioral health services

Caregiver support

Expanding Alzheimer's and dementiarelated disease research in NM



Increase Level

Comprehensive array of services statewide, including rural communities

Eliminating wait lists

Strong state general fund base budget

Maximizing federal funding sources (OAA, Medicaid, grants)



#### Streamline Access

Coordination across ALTSD divisions to increase efficiency and effectiveness

Coordination across health departments to strengthen community-based services

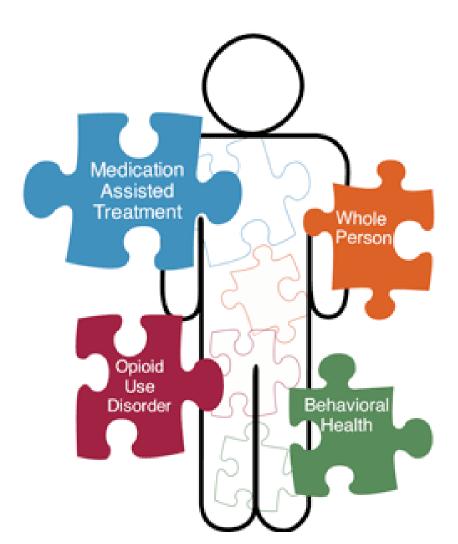
Statewide community outreach

#### **SERVICES**



# Behavioral Health Collaborative (BHC) Goals

- Expansion of Behavioral Health Provider Network
- Expansion of Community Based Mental Health Services for Children
- Effectively Address Substance Use Disorder (SUD)
- Provide Effective Behavioral Health Services for Justice-Involved Individuals





Data

HHS 2020

Better practices based on better data

Optimizing data collection across aging network



Staff
Recruitment and retention
Mission-driven training
Ensuring internal and external accountability



Aging Network

Empowering local communities, including tribes and pueblos

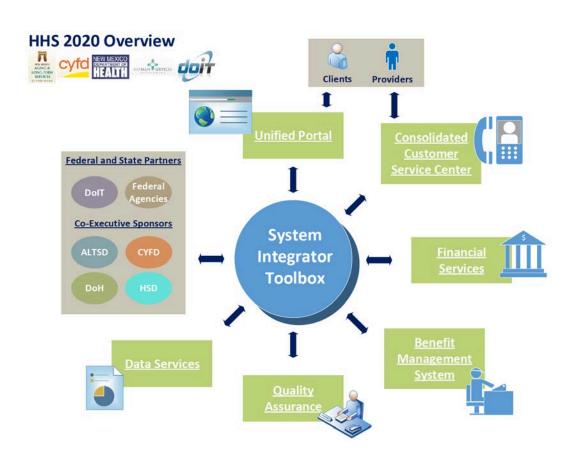
Coordination across Area
Agencies on Aging

Statewide Aging Network training

#### **INFRASTRUCTURE**

#### HHS 2020

- ALTSD is an Executive Co-Sponsor of HHS 2020 and meets monthly to set direction and provide oversight for project.
- ALTSD is developing a data system to accomplish the following goals:
  - Integrate service access across all ALTSD divisions and health departments
  - Remove barriers to access and reduce duplication of services
  - Eliminate unnecessarily burdensome reporting for aging network providers
  - Collect crucial data to determine and implement best practices



### PLANNING AND SERVICE AREAS (PSA's)

New Mexico is unique in its establishment of planning and services areas. Planning and Service Areas 1 through 5 are designated under federal law. Planning and Service Area 6 is designated under state authority.

**PSA 1**: Bernalillo County

**PSA 2**: Cibola, Colfax, Los Alamos, McKinley, Mora, Rio Arriba, Sandoval, San Miguel, San Juan, Santa Fe, Taos, Torrance and Valencia Counties

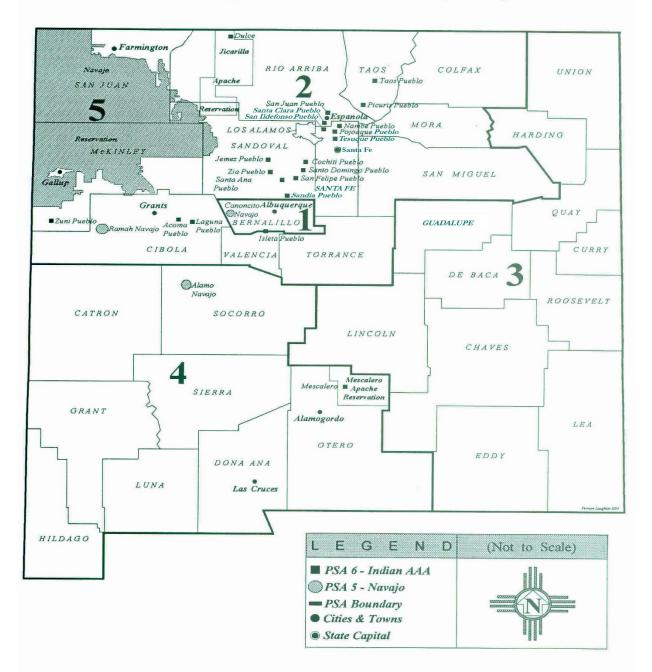
**PSA 3**: De Baca, Chaves, Curry, Guadalupe, Eddy, Harding, Lea, Lincoln, Quay, Roosevelt and Union Counties

**PSA 4**: Catron, Dona Ana, Grant, Hidalgo, Luna, Otero, Sierra and Socorro Counties

**PSA** 5: the New Mexico portion of the Navajo Nation, which includes areas within Bernalillo, Cibola, McKinley, Sandoval, San Juan and Socorro Counties. PSA 5 is an interstate planning and service area established under a tri-state agreement with the states of Arizona and Utah.

**PSA 6:** New Mexico's 19 Pueblos and 2 Apache Tribes.

#### Planning and Service Areas (PSAs)



## Area Agency on Aging (AAA)

- An organization designated by ALTSD to plan, develop, and administer a comprehensive and coordinated system of services for older persons within one or more planning service areas (PSA)
- Coordinate and deliver services that help older adults remain their homes by providing services such as home-delivered meals, homemaker assistance, and other services to make independent living possible
- Existing AAA's in NM:
  - Albuquerque/Bernalillo County AAA PSA 1
  - Non-Metro AAA PSA 2, 3, 4
  - Navajo AAA (controlled by Navajo Nation) PSA 5
  - Indian AAA (state designation only) PSA 6

# Rebuilding the Aging Network

- Empowering local communities, including tribes and pueblos
  - Determine PSA/AAA system that works best for New Mexico
  - Support local control and decision-making
  - Ensure equitable distribution of resources
  - Meet the needs of New Mexico's rural communities, tribes, and pueblos
- Coordination across Area Agencies on Aging
  - Quarterly AAA meetings for planning and updates
  - Consistent tribal representation in AAA meetings
- Statewide Aging Network trainings
  - Host trainings across the state
  - Identify and address key issues faced by aging network providers

### Key issues for the next Legislative session

- HB 2 Base budget commitment to building sustainable service delivery system
  - Aging Network services, including senior employment and volunteer programs
  - ALTSD staffing
    - HHS 2020
    - Behavioral health initiatives
    - Drastic expansion of Long-Term Care Ombudsman program to protect residents of longterm care facilities
    - Pay equity and APS reclassification to bolster staff recruitment and retention
    - Expansion of ADRC & APS services
    - Building and strengthening partnerships with tribes and pueblos