



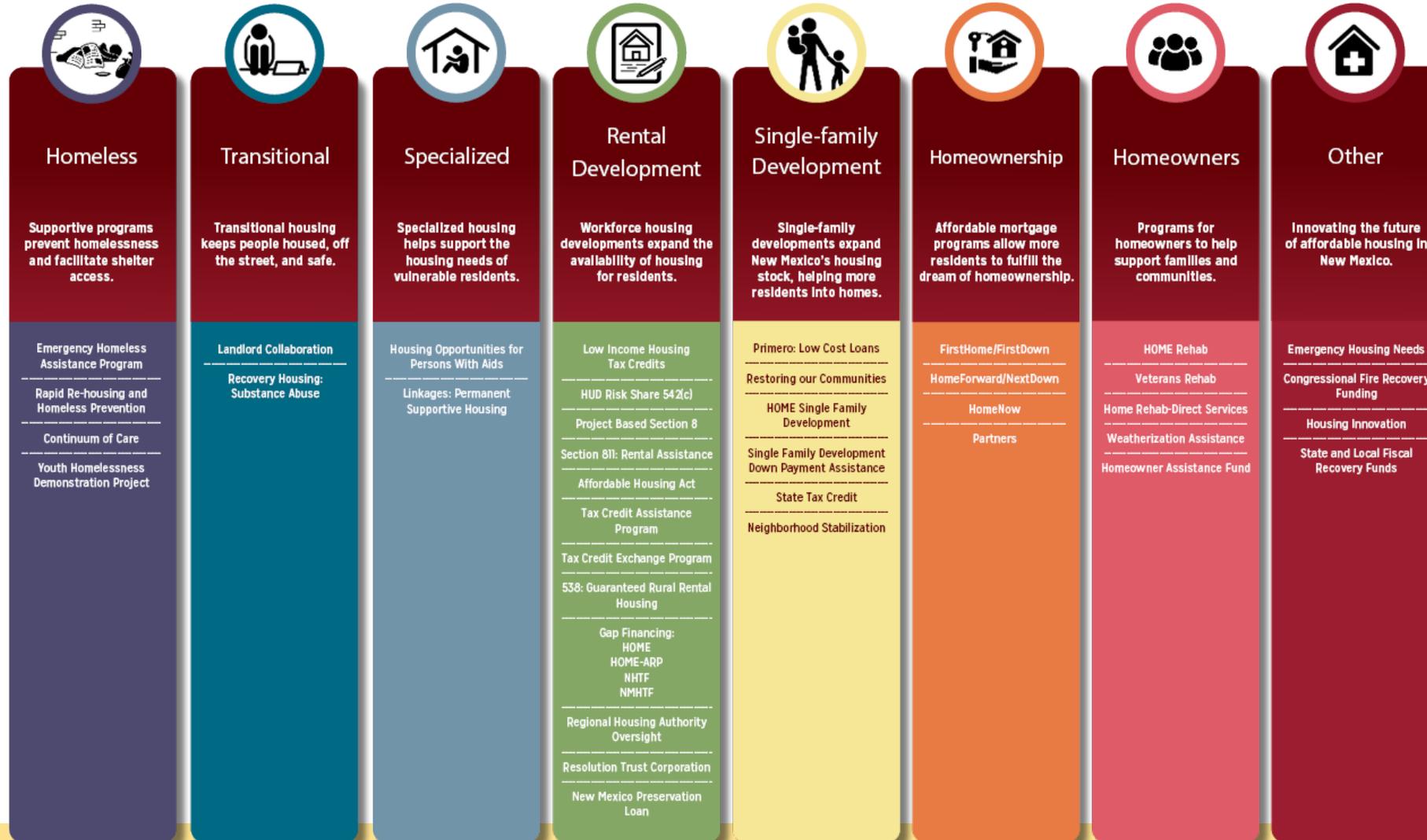
MFA

Housing New Mexico

Overview of Housing Continuum Programs: *Homeless, Transitional, and Specialized Programs*

The Housing Continuum

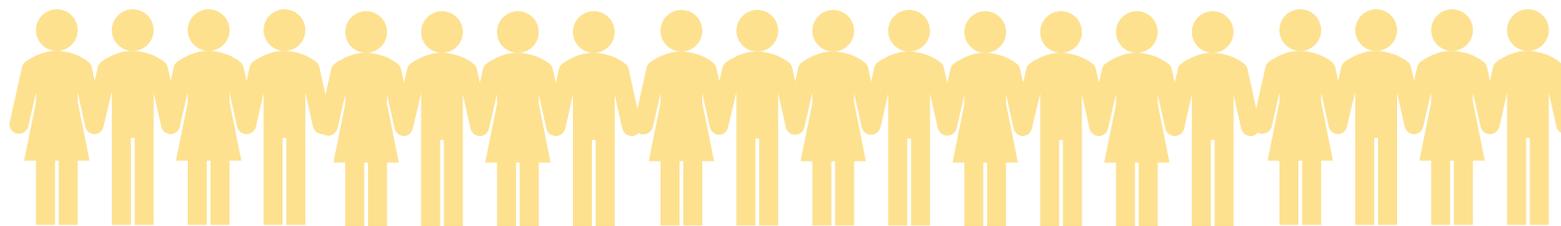
MFA's programs support the entire housing continuum, from Homelessness to Homeowners:



Homelessness in New Mexico, CY 2023

Projected Homelessness Statewide:

19,000 - 20,000



- Data based on estimates by the NM Coalition to End Homelessness

Homeless Programs



Homeless

Supportive programs prevent homelessness and facilitate shelter access.

Emergency Homeless Assistance Program

Rapid Re-housing and Homeless Prevention

Continuum of Care

Youth Homelessness Demonstration Project

Emergency Homeless Assistance Program (EHAP)

Homeless/Community Development Department

MFA is awarded state homeless and federal Emergency Solutions Grant (ESG) funds annually for the EHAP program. Funding supports shelter operations, essential services, and data collection

- Emergency homeless shelters apply through an RFP
 - Next RFP will be released in spring of 2025

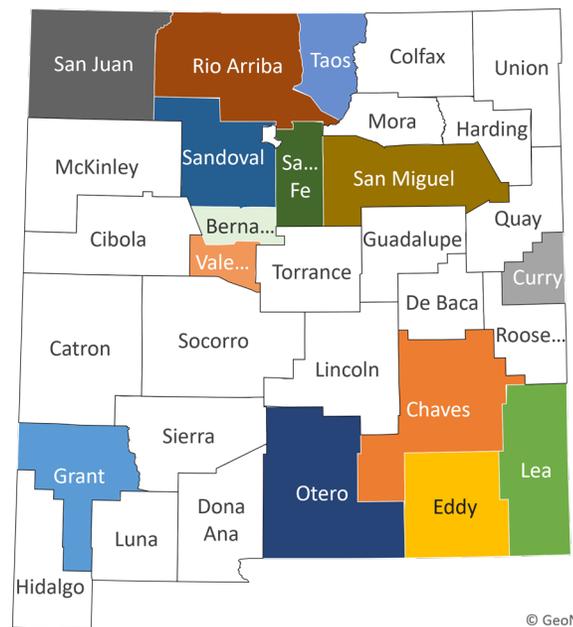
Emergency Homeless Assistance Program (EHAP)

Homeless/Community Development Department

Program Funding in PY 23/24:

- Award: \$1,110,364
- Service Providers: 17
 - 3 youth shelters
 - 4 adult/ family shelters
 - 10 domestic violence shelters
- Individuals served from 7/1/22 to 6/30/23: 3,120

EHAP Service Providers



San Juan •Family Crisis Center
Rio Arriba •Espanola Pathway Shelters
Taos •Community Against Violence •DreamTree Project
Sandoval •Haven House
Santa Fe •St. Elizabeth Shelter •Youth Shelters & Family Services
San Miguel •Samaritan House
Bernalillo •Barret Foundation •Heading Home •S.A.F.E House •NMCEH

Valencia •Valencia Shelter Services
Curry •Hartley House
Chaves •Assurance Home
Otero •Center of Protective Environment
Eddy •Grammy's House
Lea •Option, Inc.
Grant •El Refugio

Emergency Homeless Assistance Program (EHAP)

Homeless/Community Development Department
CLIENT SUCCESS STORY

A client entered Grammy's House in January 2023. She came from Roswell and had sought help many times at the Roswell Shelter due to severe physical and emotional abuse she was enduring from her 17-year-old son. She mentioned that she felt trapped in her situation due to his age and her being the parent. She stated that the final attempt to leave was the most dangerous beating she received from her son. She was extremely fearful that her son would kill her, as he had beaten her with a hammer the previous day. She snuck out of her home and walked to The Roswell Refuge. The shelter was full that day, but she was quickly transported to Grammy's House in Artesia.

Upon entering Grammy's House, she expressed a deep fear of her son finding out she was there. During the first few weeks, she slept a great deal and mostly stayed in her room. Eventually, she warmed up to the staff and began receiving peer counseling. She asked for help with a resume and began job searching with staff support. She secured a job which she truly enjoys. She began sharing that she would like to get her own place. The advocates helped her with financial planning; in turn, she was able to secure a nice apartment of her own. Grammy's House utilized MFA ESG funds to support with her transition from the shelter. Grammy's House provided items such as furniture, cleaning supplies, household appliances, and support with moving expenses. Our client is extremely grateful to all of the staff at Grammy's House. She said this will be the first time she has lived alone. She is currently saving up for a vehicle. She has thanked the staff many times. However, staff continues to tell her that they simply gave her the tools, but she did all the work.

~ Story provided by Celina Bryant, Executive Director at Grammy's House

Rapid Rehousing and Homeless Prevention

Homeless/ Community Development Department

MFA is awarded state homeless and federal Emergency Solutions Grant (ESG) funds annually for the RR/HP program for those that are literally homeless or at risk of homelessness. HOME American Rescue Plan funds are also used for the same purpose

- Must be homeless or at risk
- Income cannot be over 30% of AMI as determined by HUD for at-risk households
- Funds can be used for rent, security deposits, application fees, utilities, moving costs, housing stability case management and housing search and placement



Rapid Rehousing and Homeless Prevention

Homeless/Community Development Department

ESG Program Funding (PY 23/24)

Award: \$1,050,700

Service Providers: 8

Individuals served from 7/1/22 to 6/30/23: 464

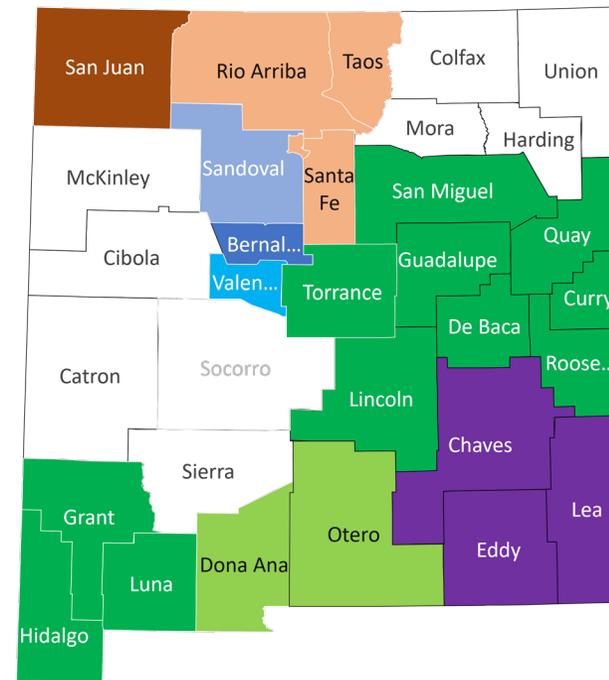
HOME ARP Supportive Services Funding (PY 23/24)

Award: \$1,237,000

Service Providers: 8

Individuals Served from 7/1/22 to date: 356

ESG/RR-HP & HOME ARP Service Providers



San Juan
<ul style="list-style-type: none"> San Juan County Partnership
Rio Arriba, Taos and Santa Fe
<ul style="list-style-type: none"> The Life Link
Sandoval
<ul style="list-style-type: none"> Catholic Charities
Bernalillo
<ul style="list-style-type: none"> Catholic Charities Enlace Comunitario HopeWorks
Valencia
<ul style="list-style-type: none"> Enlace Comunitario
San Miguel, Torrance, Guadalupe, Quay, De Baca, Curry, Roosevelt, Lincoln, Grant, Hidalgo, and Luna
<ul style="list-style-type: none"> Help-NM
Dona Ana and Otero
<ul style="list-style-type: none"> Mesilla Valley Community of Hope
Chaves, Eddy and Lea
<ul style="list-style-type: none"> Alianza of New Mexico



Rapid Rehousing and Homeless Prevention

Homeless/Community Development Department

CLIENT SUCCESS STORY

MFA received a request for assistance that came from Representative Alan Martinez's office inquiring about any programs that may be able to help an 86-year-old woman with visual impairment who was living in a hotel. Her lease was not renewed, and as a result, she lost her housing. With her very limited income, she used the remainder of her money for a hotel at \$100 per day but could no longer afford to stay, which meant she would have to resort to a shelter which would be nearly impossible to navigate given her age and disability.

MFA has very little control over who receives assistance due to the requirements of the Emergency Solutions Grant Rapid Rehousing and Homeless Prevention & HOME ARP Supportive Services Programs with regards to the Coordinated Assessment rule and wait list requirements.

After one of MFA's program managers contacted the woman and realized what a difficult situation she was in, he took it upon himself to contact several of our service providers who administer the program to see if there was any way her situation could place her in a priority position. One of the service providers that had funds available, typically only provides services to immigrant domestic violence survivors. However, after learning of the difficult predicament that she was in, they were willing to step in and help her find a place to live in Albuquerque. As it turns out, they were able to assist her with HOME-ARP Supportive Services funding that provided her security deposit, rental assistance and help with moving her belongings to her new home. Because this assistance is not permanent, they are also assisting her in finding a permanent solution to housing. She was unbelievably grateful and loves her new place!

~Story provided by Lucas Wylie, MFA RR/HP Program Manager

Continuum of Care (CoC)

Homeless/Community Development Department

Continuum of Care (CoC) funds provide housing assistance to individuals/families experiencing homelessness and supportive services, such as assistance with medical, financial, and educational programs.

- MFA receives grant funding through NM State Homeless Funds
- State funds are used as a match for the **federal** CoC grant funds (provided through NM Coalition to End Homelessness)
- MFA's service providers must be a recipient of the federal (HUD) CoC award with a fully executed contract
- In 2023, New Mexico received \$14M in federal awards

Continuum of Care (CoC)

Homeless/Community Development Department

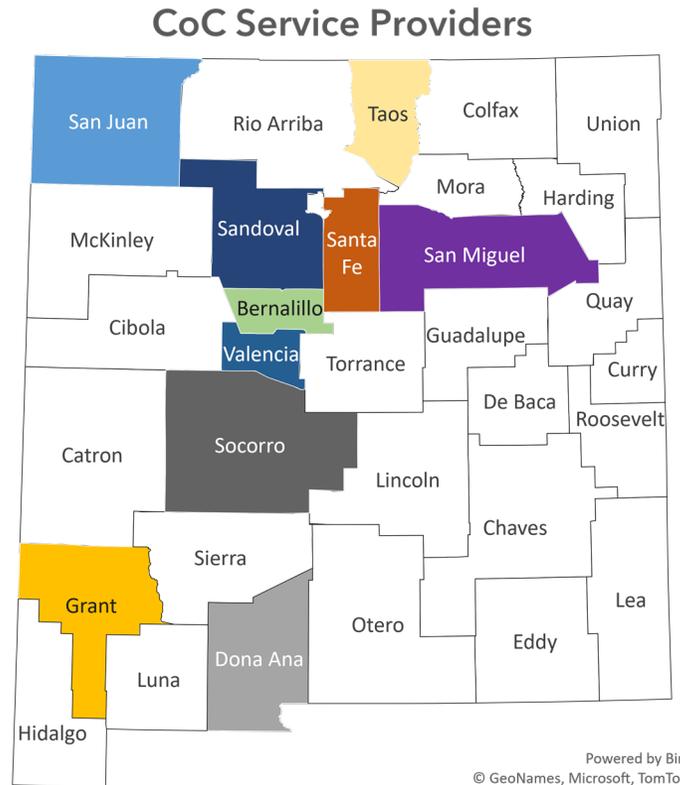
Program Funding in PY 23/24:

Award: \$461,966

Service providers: 24

Individuals served from

7/1/22 to 6/30/23: 1,554



- San Juan**
- San Juan County Partnership
- Taos**
- Community Against Violence
 - DreamTree
- Sandoval**
- Sandoval County Shelter Plus Care
- Santa Fe**
- The Life Link
 - St. Elizabeth Shelter
 - Santa Fe Community Housing Trust
 - Casa Milagro
 - NMCEH
 - Youth Shelters & Families Services
- San Miguel**
- Samaritan House

- Bernalillo**
- S.A.F.E House
 - Catholic Charities
 - Barret Foundation
 - Therapeutic Living Services
 - Supportive Housing Coalition of NM
 - ABQ Healthcare for the Homeless
 - Cuidando Los Ninos
- Valencia**
- Valencia Shelter Services
- Socorro**
- El Camino Real
- Grant**
- El Refugio
- Dona Ana**
- Messilla Valley Community of Hope
 - La Casa
 - Abode

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Youth Homeless Demonstration Project

Homeless/Community Development Department

The Youth Homelessness Demonstration Project (YHDP) was designed by HUD in cooperation with youth who have experienced homelessness. The goal is to drastically reduce the number of youth experiencing homelessness, including unaccompanied, pregnant, and parenting youth.

- NM received **\$1.7M** from HUD to award 4 agencies located in Northern New Mexico
 - Managed by New Mexico Coalition to End Homelessness
- The state awards recurring funding in the amount of **\$413,000** per program year through the Behavioral Health Services Department (BHSD) to be utilized as a match for YHDP HUD award recipients
 - Managed by MFA



Youth Homeless Demonstration Project

Homeless/Community Development Department

Client Eligibility Requirements:

Unaccompanied youth ages 18-24, including pregnant and parenting youth, who meet Categories 1, 2, OR 4 of HUD's Definition of Homelessness:

- 1: Literally homeless
- 2: About to be homeless
- 4: Fleeing domestic violence

Eligible activities:

- Crisis residential/ transitional housing
- Rapid re-housing
- Host homes and shared housing
- Permanent supportive housing
- Assistance with family reunification
- Case management
- Rental assistance for homeless youth
- Staff salaries
- Transportation

Youth Homeless Demonstration Project

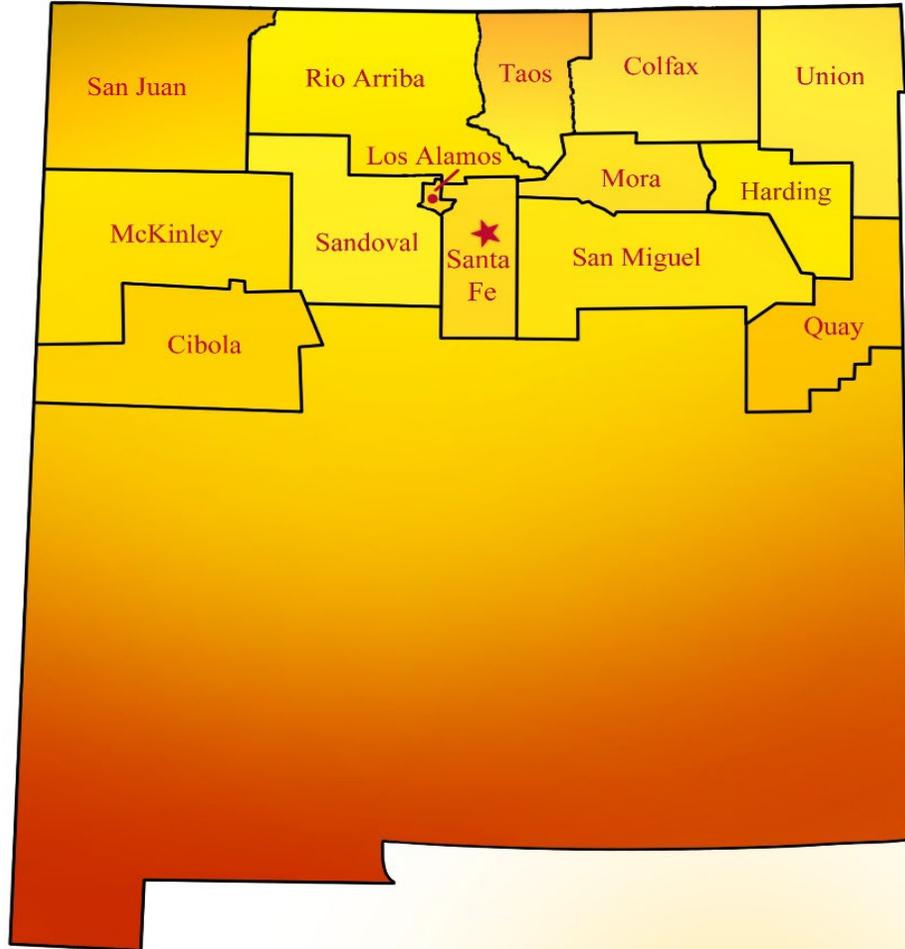
Homeless/Community Development Department

Youth Shelters and Family Services
Santa Fe, Los Alamos, McKinley, Cibola, Sandoval

DreamTree Project, Inc.
Taos, Rio Arriba, Colfax, Union, Harding, San Miguel, Mora, Quay

San Juan County Partnership
San Juan County

NMCEH
All counties in service area – Coordinated Entry



Individuals served from
7/1/22 to 6/30/23:
32

Youth Homeless Demonstration Project

Homeless/Community Development Department

CLIENT SUCCESS STORY

In 2020 an 18-year-old male entered the STAR+ program, that uses YHDP funds, with his younger sister and brother. Prior to the siblings entering the STAR program, they were living with their aunt off and on. She would demand money frequently and when they were not able to pay her, she would kick them out. Each time they were kicked out, they were left to live in their vehicle, abandoned trailers and friend's houses while attending school and work. A school counselor became aware of their living situation, so she reached out to Youth Shelters and Family Services. The siblings were able to stay at the Youth Crisis Housing Shelter in Gallup, NM until they were enrolled into the program and housed. Once the family was successfully housed in the STAR+ program, the 18-year-old male graduated from high school and successfully enrolled his younger brother into school and gained custody of him. The 18-year-old male was able to find stable employment and received multiple promotions while paying 80% of his monthly rent during his participation in the STAR+ program. Since exiting the program, the siblings are staying in the same house without rental subsidy. His younger sister graduated high school and is planning to go to college. The youngest sibling is still in their custody and attending school regularly. The older sibling has built a great relationship with the homeowner and has talked about possibly renting-to-own the house. The siblings purchase all their basic needs for their family independently and pay 100% of their rent now. Although they exited the STAR+ program, they are still receiving aftercare services from Youth Shelters and Family Services, so that they are still connected to resources within the Gallup community.

~ Story provided by STAR+ Program Director at Youth Shelters & Family Services

Transitional Housing Programs



Transitional

Transitional housing keeps people housed, off the street, and safe.

Landlord Collaboration

Recovery Housing:
Substance Abuse

Landlord Collaboration Program

Transitional/Community Development Department

The Children Youth and Families Department (CYFD)/MFA Landlord Collaboration Services increases access to safe, permanent, and supportive housing for youth (ages 18- 24) who are experiencing homelessness or are at risk of homelessness

- **Eligible Expenses:**
 - Damages above security deposit on rental units (up to \$2,500)
 - Lost rent up to one month for repair time
 - Repairs (up to \$1,000) to meet HUD requirements upon move in
 - Up to \$500 flexible funds for needs during tenancy
- This is the first permanent program where MFA is the direct service provider
- MFA and CYFD have signed a Joint Powers Agreement for a more efficient process and to receive funds at the beginning of the program year



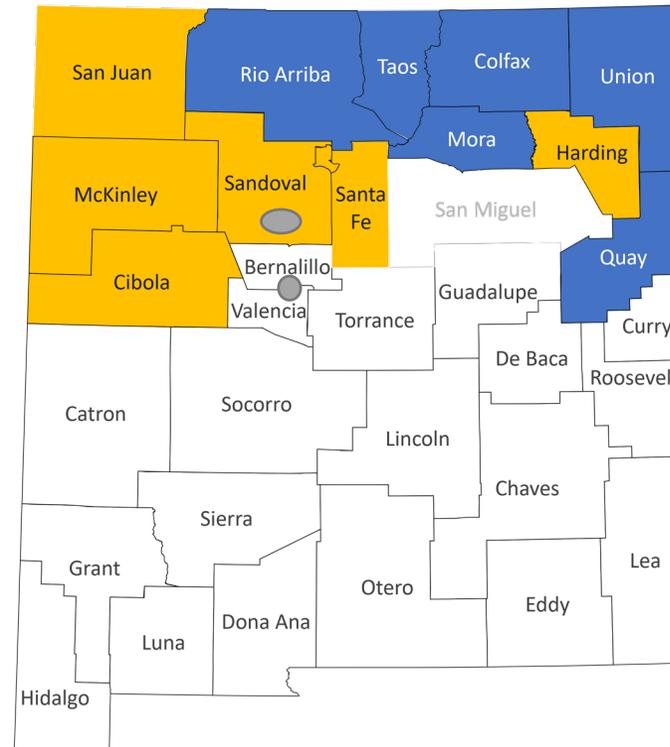
Landlord Collaboration Program

Transitional/Community Development Department

Program Funding in PY 23/24 :

- Funding for the program comes from the State of New Mexico's Children Youth and Families Department (CYFD)
- **Award: \$103,950**
- **Claims from 7/1/22 to 6/30/23: 72**
- **Landlords Assisted: 35**

Landlord Liaisons



<p>San Juan, McKinley, Cibola, Los Alamos, Harding, Sandoval and Santa Fe</p> <ul style="list-style-type: none"> • Youth Shelters & Families Services
<p>Taos, Colfax, Mora, Rio Arriba, Quay, and Union</p> <ul style="list-style-type: none"> • DreamTree Project
<p>Sandoval (Partial) and ABQ</p> <ul style="list-style-type: none"> • New Day Youth and Family Services

Landlord Collaboration Program

Transitional/ Community Development Department
CLIENT SUCCESS STORY

“In May 2023, a program coordinator contacted me regarding the need for resources to assist a client with a PNM bill. This individual, a young adult, was facing financial difficulties and had no means to make the payment. Upon conversing with them, I learned that his electricity had been disconnected on the same day I received the notification about the outstanding balance.

Fortunately, through the Landlord Collaboration Program's intervention, the outstanding balance was settled, and PNM agreed to restore their electricity the following morning. Thanks to this remarkable program's assistance, the young adult regained access to essential amenities such as meals, and warm showers.

Without the timely support provided by this wonderful initiative, the young adult would have been left without the means to meet their basic needs.”

~ Story provided by New Day Youth and Family Services Landlord Liaison

Recovery Housing Program (RHP)

Transitional/ Programs Department

The Recovery Housing Program (RHP) provides stable transitional, temporary, and permanent supportive housing for individuals in recovery from a substance use disorder.

MFA administers the HUD funding for the program on behalf of DFA

Funding is awarded to local governments, public and private non-profit organizations, and Indian tribes, who demonstrate the ability to offer recovery housing services

Eligible Activities:

- Public Facilities and Improvements
- Acquisition of Real Property
- Lease, Rent, and Utilities
- Rehabilitation and Reconstruction of Single-Unit and Multi-Unit Residential
- Rehabilitation and Reconstruction of Public Housing
- Disposition of Real Property
- Clearance and Demolition
- Relocation

Recovery Housing Program (RHP)

Transitional/ Programs Department

Program Funding:

Total RHP Award to MFA for FY 20-22: \$4,125,350

	FY2020	FY2021	FY2022	FY2022	Total
Award	\$940,000	\$902,621	\$1,013,918	\$1,268,811	\$4,125,350



Recovery Housing Program (RHP)

Transitional/ Programs Department

Program Funding:

- Total RHP Award to MFA for FY 2023: \$1,268,811
- A Notice of Funding Availably for this program is expected to be out within the coming month

Allocations:

2021	2022
<i>Crossroads for Women</i> \$600,000	<i>Crossroads for Women</i> \$1,144,213
	<i>Hozho Center for Enhancement</i> \$969,499

Specialized Housing Programs



Specialized

Specialized housing helps support the housing needs of vulnerable residents.

Housing Opportunities for Persons
With Aids

Linkages: Permanent Supportive
Housing

Housing Opportunities for Persons With AIDS (HOPWA)

Specialized/ Community Development Department

HOPWA is federal funding that supports residents with a documented HIV/AIDS diagnosis that are at or below 80% AMI

- Provides Tenant Based Rental Assistance (TBRA), Short Term Rent, Mortgage and Utility Assistance (STRMU), and Permanent Housing Placement (PHP)
- Designed to prevent homelessness and increase housing stability
- MFA partners with the NM Department of Health, HIV Services

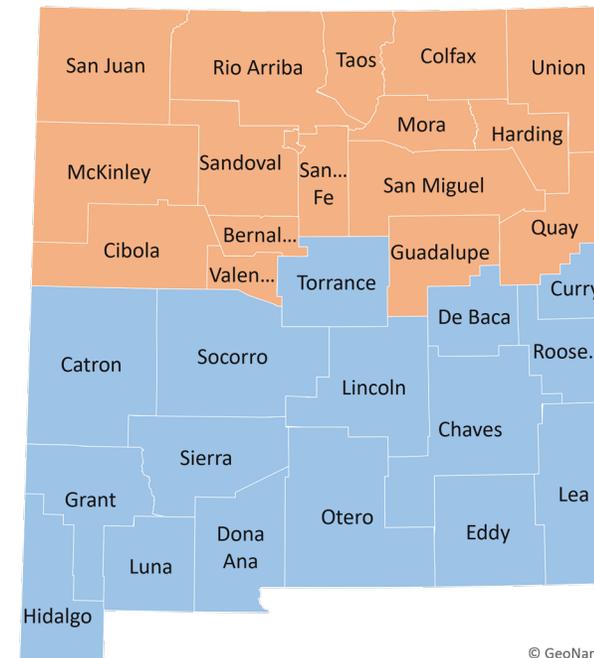
Housing Opportunities for Persons With AIDS (HOPWA)

Specialized/Community Development Department

Program Funding in PY 23/24 :

- Funded through HUD's HOPWA formula grant
- Funding allocated between City of Albuquerque and Balance of State (locations outside ABQ metro area)
- **Award:** \$1,380,892
- **Service Providers:** 2
- **Individuals served from 7/1/22 to 6/30/23:** 95

HOPWA Service Provider Map



Region 1 & 2

- Southwest Care Center

Region 3 & 4

- Alianza of New Mexico

Housing Opportunities for Persons With AIDS (HOPWA)

Specialized/Community Development Department

CLIENT SUCCESS STORY

A story shared by the HOPWA program manager recognizes the work our service providers are doing to ensure that every client's needs are met with the funding MFA provides. In this situation a HOPWA client was at-risk of homelessness because their needs required a different setting than what was available. Our service provider realized the danger this client was in and how this could not only impact their physical surrounding but also their health. With creativity and persistence, the service provider was able to find a "reasonable accommodation" for the client and keep them housed by allowing them to live in the property with a family member- usually not allowed. The client's medical provider captured the detrimental impact this would have had on the client if the service provider didn't approach the situation with empathy by stating, "In my opinion, it is in the best interest for my patient to continue to live in the home owned by his/her daughter. Staying in this home provides my patient with a stable and safe place to live and by having that, he/she is more likely to be stable in terms of his/her considerable health care needs. Staying in the current location would allow him/her not to worry about potential homelessness. Housing instability would be detrimental to his/her overall wellness and would likely worsen his/her health issues."

Linkages

Specialized/ Community Development Department

Linkages is a state-funded permanent supportive housing program that provides long-term rental subsidies, utility assistance, and supportive services to vulnerable populations. Serves homeless consumers with housing needs, prioritizing individuals with a serious mental illness (SMI) including Native Americans living off a reservation

Behavioral Health Services Division (BHSD) and Mortgage Finance Authority (MFA) collaboratively oversee the program and manage their respective service providers.

BHSD oversee SSAs

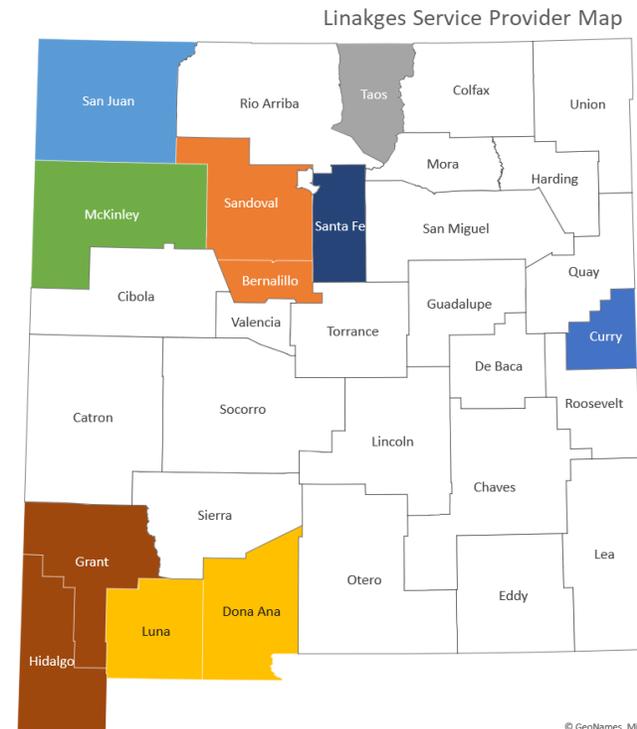
Supportive Service Administrators (SSAs) who identify eligible participants, provide case management services, and help clients secure housing.

MFA oversees HAs

Housing Administrators (HAs) who ensure housing units meet housing quality standards and determine participant eligibility on an annual basis.

Program Funding in PY 23/24:

- Award: \$3,944,848
- Service Providers: 8
- Total housing vouchers provided from 7/1/22 to 6/30/23 : 338
- Vouchers are used for application fees, security deposits, utility deposits, rent, utilities, arrears, and damages (case-by-case)
- To be eligible, individuals must have income less than 30% AMI and less than 50% AMI at recertification.



Curry
• Alianza of New Mexico
Sandoval and Bernalillo
• HopeWorks
Taos
• DreamTree Project
Luna and Dona Ana
• Mesilla Valley Community of Hope
Santa Fe
• The Life Link
Hidalgo and Grant
• Supporting People in Need
San Juan
• San Juan County Partnership
McKinley
• Supportive Housing Coalition

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Thank you!



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