



Count on us.

Bernalillo County Transitional Housing Programs Overview

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Bernalillo County's Commitment to Transitional Housing

“We know there is a **homeless crisis** and an **affordable housing crisis** within our communities,” says **Commissioner Barbara Baca**. “Housing New Mexico has reported that by 2035, **Bernalillo County will need 28,000 housing units and 4,900 of those should be affordable** to owners with incomes 30% below Area Median Income.”

“There are currently **dedicated staff members** in both the city and county who work on affordable housing development. Due to the pressing need of housing, we have determined additional resources, and staff will better position the county to **move efficiently and rapidly as projects emerge**,” says **County Manager Cindy Chavez**.

“These initiatives are designed not just to house people temporarily, but to **provide a foundation for recovery and self-sufficiency**,” **Deputy County Manager Lindstrom** says. “We cannot do this alone. **We need the partnership of our state lawmakers** and the governor to make these projects a reality.”

FY2024 Impact

> 6,500 Clients
Housed

433 Clients
Permanently
Housed

9 Programs &
> 630 Units
Available

Resource Reentry Center (RRC)

- **> 68 clients per day** are released to the RRC from the Metropolitan Detention Center and **up to 5 clients can stay overnight**.
FY2024: **796 clients** stayed overnight.
- Care managers connect the unhoused & precariously housed to community resources:
 - **> 74 seven-day motel voucher referrals per mo.**
 - **> 71 community shelter/housing referrals per mo.**
- Located in downtown Albuquerque near 4th & Roma. Receives clients 24/7.
- Provides a safe “landing spot” for returning citizens. Plays a critical role in jail diversion and reentry efforts. Assesses & connects clients to appropriate resources and services in the community with a warm hand-off.



Family Wellness Hotel (FWH)

- **90-day Transitional Housing Program** with **29 rooms** available (summer expansion). FY2024: **407 clients** housed.
- Weekly Care Management; in-person review with clients at 30 days, 60 days and 90 days.
- Clients identify needs and care managers help clients navigate the housing process and/or obtain employment.
- Provides a safe housing environment with regular check-ins and Program Services:
 - Free Breakfast
 - Free use of washer & dryer
 - Transportation for program related activities
 - County staff are onsite 7 days a week
 - Security on premises



Tiny Home Village (THV)



- **18-to-24-month transitional housing program** with **30 homes** available. FY2024: **67 villagers** housed.
- Provides intensive care management, clinical therapy; therapeutic, life skills and coping skills groups to help clients attain success and satisfaction in community living, while guiding them towards a more stable and sustainable lifestyle. The services are focused on home and community integration and engagement in productive activities.
- Collaborates with 30+ Community Resource Providers.



CARE Campus: Treatment Programs

Observation & Assessment Unit (O&A)

- **< 24 hours temporary sobering space** with **45 beds** available. FY2025: **2,672 clients** admitted.
- Safe temporary space for sobering and immediate evaluation for mental health or substance use backed by vital sign checks and nursing assessments via UNMH contractors.

Detox

- **10-day social-model detox** with medical withdrawal; **30 beds** available today, expanding to **45 beds** Sept 2025. FY2025: **1,603 clients** admitted.
- Evaluated by medical provider and prescribed medications to assist with detox. RNs on site 24/7 to administer medication and assess when needed.



CARE Campus: Residential Programs



Supportive After Care (SAC) & Milagro Program (with UNMH)

- **SAC: Up to 5-month** residential program; **30 beds** available. FY25: **85 clients** housed.
- **Milagro Program: up to 6-month** residential program; **8 beds** available.
- **SAC:** Clients who have completed detox/IP rehab committed to continuing recovery. Clients work through a phased evidence-based curriculum. Referrals accepted from community programs.
- **Milagro Program:** Residential Treatment for women who are pregnant or recently post partum who struggle with addiction.

Young Adult Program (YAP)

- **45-day** inpatient program detox; **16 beds** available. FY2025: **30 clients** housed.
- Serves clients between 18-25 years old
- Clients receive intensive care management, comprehensive treatment for substance use/addiction, and build skills for recovery, re-entry to school/work, etc. with clinical oversight
- Accepts Clients Referred from Young Adult Court and other Community Providers

Community Connections Permanent Supportive Housing

- FY24: Provided **278 clients annually** (capacity based on care management ratios) with **permanent housing**.
- By referral from a community-based provider only: **not** a HUD Program. Funded through BernCo Behavioral Health Gross Receipt Tax (BHGRT).
- Provides intensive wrap-around services and housing subsidies to a population with mental illness, substance addiction, cooccurring disorders, or other disabilities.
- Supports successful reintegration and long-term stability in the community.



Summary of BernCo Transitional Housing

Program	Primary Interventions	Length of Stay	Capacity
Resource Reentry Center	MDC Reentry Care Management with Referrals to Shelters/Housing and Community/Diversion Resources.	Overnight (< 24 Hours) Beds 7-Day Motel Vouchers Community Shelters/Housing	5 Beds 74 Referrals/mo 71 Referrals/mo
Family Wellness Hotel	Transitional Housing & Care Mgmt	90 Days	29 Rooms
Tiny Home Village	Transitional Housing & Care Mgmt	18 to 24 Months	30 Homes
CARE Obs & Assessment	Temporary Sobering Space	< 24 Hours	45 Beds
CARE Detox	Social-model Detox & Care Mgmt	10 Days	45 Beds
CARE Supportive After Care	Residential Program & Care Mgmt	Up to 5 Months	30 Beds
CARE Milagro Program	Residential Program for Women	Up to 6 Months	8 Beds
CARE Young Adult Program	Ages 18-25 Inpatient Detox	45 Days	16 Beds
Community Connections	Permanent Supportive Housing	Permanent Housing	278 Clients/yr
9 Programs	Multiple Client-centered Interventions	Overnight to Permanent	631 Total Units

Transitional Housing Capital Expansion

Location	Units	Residents Housed	Area Median Income (AMI)	Requested Funds	Leveraged Funds	Groundbreaking Status
Property 1	82	164	< 30%	\$6.5M	\$0	Move-in Ready
Property 2	84	234	< 30%	\$13.5M	\$9.3M	Move-in Ready
Property 3	46	92	< 30%	\$2.5M	\$0	Move-in Ready
Totals	212	490		\$22.5M	\$9.3M	



Thank You!

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