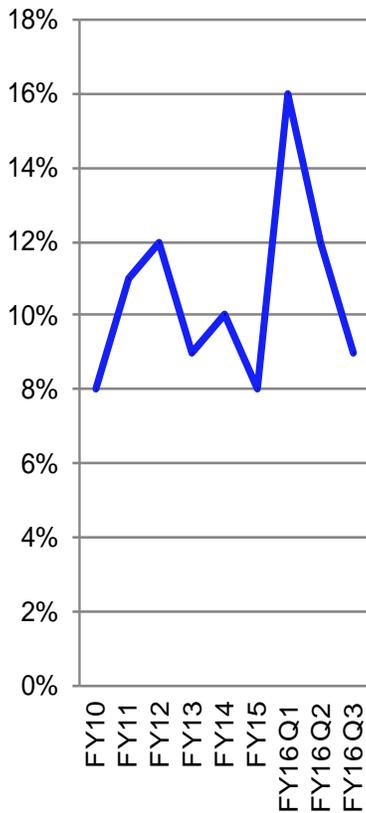




Children, Youth and Families Department

Juvenile Justice Clients Recommended to a CYFD Facility within Two Years of Discharge



Source: CYFD

The Children, Youth and Families Department (CYFD) experienced significant performance improvements for the Juvenile Justice Services program (JJS) and continued success in the Early Childhood Services program (ECS) during the third quarter; however, Protective Services (PS) performance declined. Turnover rates for direct service workers increased to over 20 percent, compounding stability issues for children and families. Improving performance outcomes in PS remains the most challenging concern for New Mexico. The state continues to have one of the highest repeat maltreatment rates nationally.

Juvenile Justice Services

JJS reported improved performance on several measures during the third quarter, most notably recidivism rates within two years of discharge. There is no national recidivism rate for juveniles due to differences in organization, administration, and data capacity among states. However, if a juvenile enters the adult correctional system their recidivism rates are significantly higher than for other age groups. This means reducing recidivism is a key indicator of success for juvenile justice services. National research suggests juvenile justice services shown to reduce recidivism include less restrictive settings, focus on education, employ a system of rewards for positive behavior, promote bonding with staff role models, and provide a strong aftercare component.

Incidents of use of force and physical assaults remain a significant concern in the third quarter. CYFD reported youthful offenders continue to shift toward a more aggressive and violent population resulting in use of force and physical altercations within committed facilities. As a corrective action JJS has scheduled verbal de-escalation training in July 2016 with the goal of providing staff with additional tools to attempt to prevent potential conflicts from escalating. Additionally, JJS is developing a volunteer coordinator for facilities to create more meaningful programming opportunities for clients to keep them engaged in positive activities.

Juvenile Justice Services		FY15 Actual	FY16 Target	Q1	Q2	Q3	Rating
Budget: \$73,676.6 FTE: 944.3							
1	Incidents in juvenile justice services facilities requiring use of force resulting in injury	1.6%	1.5%	1.6%	1.8%	1.6%	Y
2	Physical assaults in juvenile justice facilities	375	<250	115	237	345	R
3	Clients recommitted to a children, youth and families department facility within two years of discharge from facilities	7.6%	9%	16.3%	11.8%	9.1%	G
4	Clients who complete formal probation	83.2%	70%	87%	86.9%	82%	G
5	Substantiated complaints by clients of abuse or neglect in juvenile justice facilities	10.7%	32.7%	7.1%	4.0%	3.4%	G
6	Turnover rate for youth care specialists	22.4%	14%	4.7%	8.7%	12.9%	G
Program Rating		Y					Y



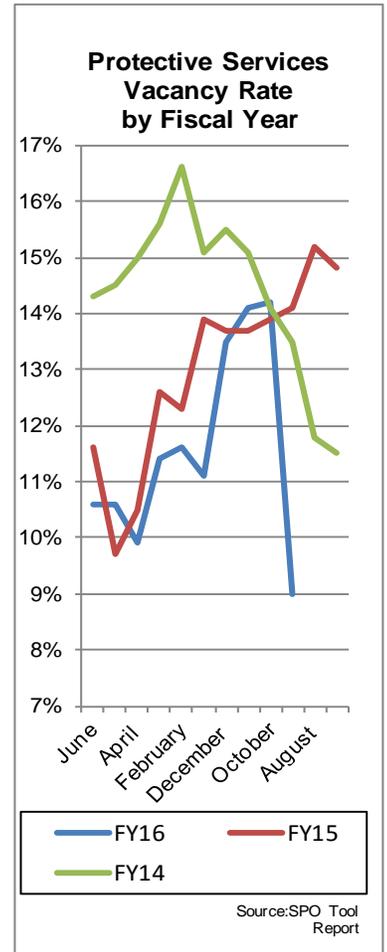
Protective Services

PS continued to struggle to meet performance targets during the third quarter. PS is key in working with families to assess child safety, identify family needs, and identify services to improve outcomes. Services are primarily delivered directly to a family in the home and by community providers. If services are unable to ensure a safe environment for the children, other options including out-of-home care and adoption are considered in order to achieve permanency and stability for them. However, children in New Mexico are lingering in non-permanent care or have multiple placements meaning a lack of stability for children already experiencing trauma. Compounding these outcomes the protective services workforce saw a significant increase in turnover during the third quarter. Research shows high turnover rates for protective service workers also contributes to declining outcomes for children and families involved with the system. With this in mind the Legislature provided \$1.3 million and 22 additional FTE in FY17 to reduce caseloads. Beginning in FY16, the agency made significant gains in reducing the vacancy rate; however, unless turnover rates are reduced additional FTE will not impact caseloads as significantly.

Protective Services		FY15 Actual	FY16 Target	Q1	Q2	Q3	Rating
Budget: \$142,307.2	FTE: 906.8						
7	Children who are not the subject of substantiated maltreatment within six months if a prior determination of substantiated maltreatment	89.1%	93%	88.9%	89.3%	89.2%	R
8	Children who are not the subject of substantiated maltreatment while in foster care	99.8%	99.7%	99.7%	99.8%	99.8%	G
9	Children reunified with their natural families in less than twelve months of entry into care	64.1%	65%	63.9%	62.3%	61.1%	R
10	Children adopted within twenty-four months from entry into foster care	32.1%	33%	33.7%	28.9%	24.1%	R
11	Children in foster care for twelve months with no more than two placements	73.8%	79%	73.1%	72.7%	73.7%	R
12	Turnover rate for protective services workers	29%	20%	11.6%	16.1%	21.5%	R
Program Rating		Y					R

Early Childhood Services

ECS met or exceeded all FY16 targets for the third quarter. It should be noted lower performance in the percent of children and childcare providers participating in level three through five Aim High is due to the transition to the new tiered quality rating system Focus. Continued performance improvements combined with expanding services is beginning to improve New Mexico's ranking nationally. The 2015 State Preschool Yearbook published by the National Institute of Early Education Research recently ranked New Mexico 18th; previously the state was ranked 28th. This significant improvement in ranking is largely due to the state's continued commitment to quality improvement and expanding services to three-year-olds. Early care and education programs are one of the state's chief vehicles to support families and provide children safe and educational environments in order to improve long-term outcomes.



KEY ISSUES

According to the U.S. Department of Health and Human Services (US HHS), Office of the Administration for Children and Families, children who are under the age of one in New Mexico have the highest rate of victimization per one thousand children; and the rate remains high until the age of eight. This means the youngest of children remain the most vulnerable to maltreatment, and with many families economically stressed, the rate of maltreatment has risen.

IMPROVEMENT

Submitted by agency?	Yes
Timeline assigned?	No
Responsibility assigned?	Yes



Early Childhood Services		FY15 Actual	FY16 Target	Q1	Q2	Q3	Rating
Budget: \$217,368.0		FTE: 171.5					
13	Children receiving state subsidy in Focus program, levels three through five	New	10%	17.5%	18.5%	19.7%	G
14	Licensed child care providers participating in Focus, levels three through five	New	15%	18.8%	19.1%	19.7%	G
15	Parents who demonstrate progress in practicing positive parent-child interactions	New	40%	42.4%	42.7%	43%	G
16	Children receiving subsidy in Stars/Aim High programs level three through five or with national accreditation	48.1%	40%	33.6%	33%	32.1%	G
Program Rating		G					G