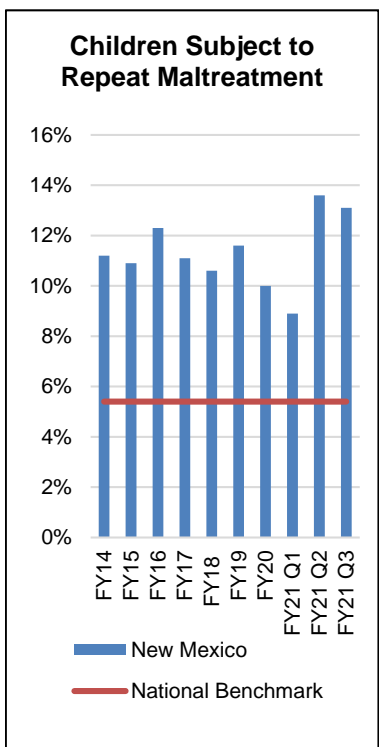
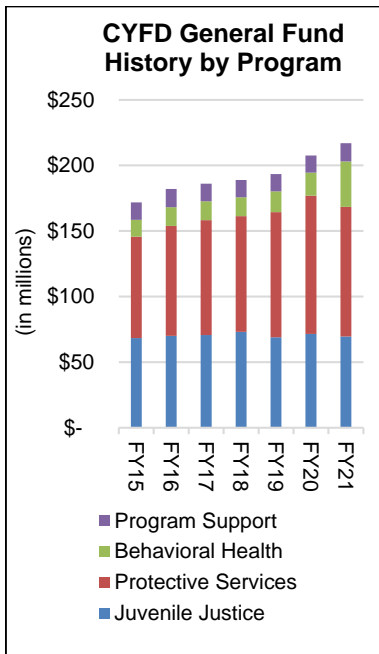


ACTION PLAN

Submitted by agency?	Yes
Timeline assigned?	Yes
Responsibility assigned?	Yes



Children, Youth and Families

In the third quarter of FY21, the Children, Youth and Families Department (CYFD) improved some targeted performance, however, the Protective Service (PS) program continues to struggle with high repeat maltreatment rates. PS has been particularly focused on improving kinship placements, response times, and case worker visits. The department's overall performance continues to be impacted by the Covid-19 public health emergency. The Covid-19 pandemic likely had an impact on the department's repeat maltreatment measure for the current quarter which remains nearly double the national average. Families were less likely to access and engage in community services due to fewer available services and multiple stressors related to employment, remote schooling, and reduced availability of child care and family support. In addition, unemployment, unstable housing, and transient living have put many system-involved youth and youth transitioning from care at higher risk.

Protective Services Division

The Protective Services (PS) program met some performance targets related to kinship care, which has been a particular focus of the program in recent years, but continued to miss targets on several critical safety measures, including repeat maltreatment. In the last year, PS has seen an increase in the percentage of children who are placed with relatives. Relative placements are more stable for children and PS has made significant improvement in the number of relative placements that are made immediately following removal by cross-training county staff in conducting initial relative assessments and mandating management approval prior to placing a child with a non-relative. Over the past year, the percent of children in foster care who achieve permanency within 12 months has remained stagnant at around 29 percent. Permanency that occurs within 12 months is typically reunification with the child's primary caretakers, although permanent guardianship is sometimes the outcome for dismissals occurring within this timeframe. To improve timely reunification and permanency plans, PS is piloting a program in several counties to help PS engage parents in a more meaningful and timely manner and reduce barriers to accessing services. The new kinship unit will also work with staff to begin discussions with relative placements related to guardianship as a permanency option.

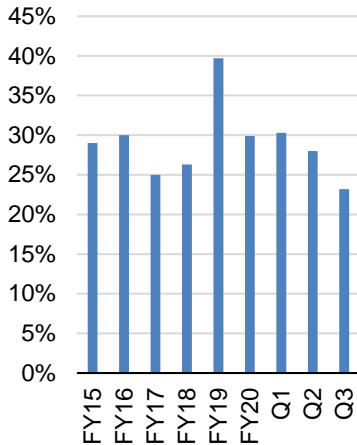
Budget: \$171,038.6	FTE: 1,019	FY19 Actual	FY20 Actual	FY21 Target	FY21 Q1	FY21 Q2	FY21 Q3	Rating
Children who have another substantiated maltreatment report within 6 months of their initial report.		89.6%	90%	93%	91.1%	86.3%	90.5%	R
Children who have another substantiated maltreatment report within 12 months of their initial report.		17%	14.1%	9.1%	13.8%	13.6%	13.1%	R
Maltreatment victimizations per 100,000 days in foster care.		13.4	12.6	8.5	13.5	14.7	14.3	R
Children in foster care for more than 8 days, who achieve permanency within 12 months of entry into foster care.		32.3%	29.3%	40.5%	29.8%	29.3%	29.6%	R
Children in foster care for 12-23 months at the start of a 12-month period, who		36.5%	40.2%	44%	43.1%	43.2%	38.4%	R

PERFORMANCE REPORT CARD

Children, Youth and Families Department

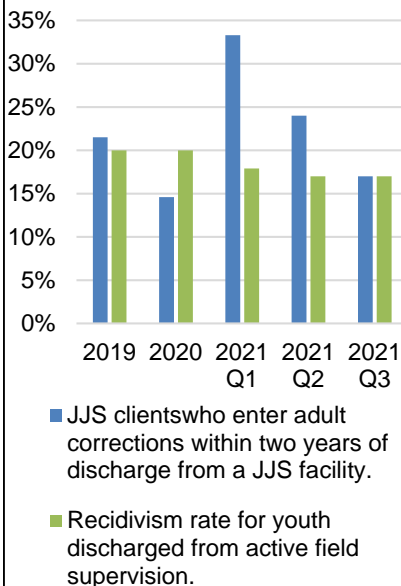
Third Quarter, Fiscal Year 2021

Turnover Rate for Protective Service Workers



Source: CYFD

Juvenile Justice Recidivism Rates



Source: CYFD

achieved permanency within that 12 months.

Children in foster care for 24 months (or more) at the start of a 12-month period, who achieved permanency within that 12 months.

36.6% 34% 32% 35.7% 37.5% 40.7% **G**

Turnover rate for protective services workers.

39.7% 29.9% 20% 30.3% 28% 23.2% **R**

For children in foster care for more than 8 days, placement moves per 1,000 days of foster care.

7.8 5.9 4 5.3 4.9 4.7 **Y**

Families with a completed investigation who engaged in prevention services (In-Home Services, Family Support Services) for 30 days or more

4.5% 6.4% 20% 4.7% 3.34% 4.2% **R**

Rate of serious injury per 1,000 investigations

2.88 3.1 1 2.1 3.31 3.46 **R**

Average statewide central intake call center wait time (in minutes)

n/a 0:15 0:30 0:23 0:16 0:21 **G**

Average of the longest statewide central intake call center wait time per month for a rolling 12-month period (in minutes)

n/a 8:18 15:00 8:33 9:58 14:55 **G**

Foster care placements currently in kinship care settings.

23.1% 28.8% 35% 29% 39.4% 39.6% **G**

Kinship care placements that transition to permanent placement.

37.5% 40.5% 15% 43.9% 45.6% 45.5% **G**

Indian Child Welfare Act foster care children who are in an ICWA-preferred placement.

n/a n/a 38% 65.4% 66.7% 79.5% **G**

Children in foster care who have at least one monthly visit with their caseworker

94% 95.6% n/a 98.2% 98.1% 96.2% **G**

Program Rating

Y

Juvenile Justice Services

Juvenile Justice Services met many of its performance targets, but continues to miss targets related to recidivism. Rates for both youth discharge from active field supervision and youth who enter adult corrections within two years of discharge from a JJS facility remain above targets. As the population of youth committed to secure facilities continues to drop, the majority of the youth who come into the secure facilities have on average 19 prior referrals and multiple opportunities to receive services in the community. While it is appropriate to reserve the most intensive forms of supervision for serious and repeat offenders, this group of youth has the most complex needs and is at high risk of reoffending.

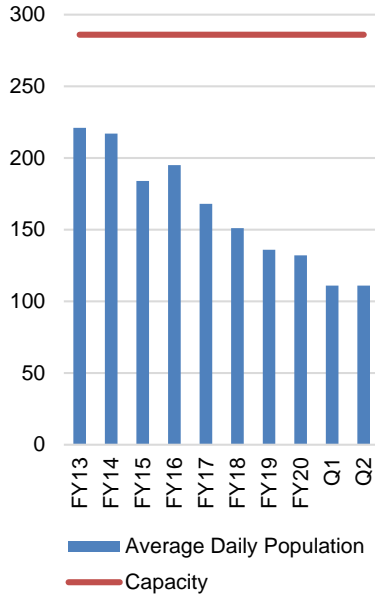
Budget: \$71,742.4	FTE: 821	FY19 Actual	FY20 Actual	FY21 Target	FY21 Q1	FY21 Q2	FY21 Q3	Rating
Physical assaults in Juvenile Justice Facilities (target is annual; quarterly numbers are cumulative)		235	287	<285	116	156	195	G

PERFORMANCE REPORT CARD

Children, Youth and Families Department

Third Quarter, Fiscal Year 2021

JJS Secure Facility Population



Source: CYFD

JJS clients age 18 or older who enter adult corrections within two years of discharge from a JJS facility.

21.5% 14.6% 10% 33% 24% 17% **R**

JJS clients who successfully complete formal probation.

85.8% 93.7% 86% 93.9% 89.4% 90.3% **G**

Recidivism rate for youth discharged from active field supervision.

20% 20% 12% 17.9% 17% 17.4% **R**

Recidivism rate for youth discharged from commitment.

44.5% 41.1% 40% 35.5% 35.2% 33% **G**

Substantiated complaints by clients of abuse and neglect in JJS facilities.

10% 25.9% 13% 20% 14.3% 18.8% **R**

Turnover rate for youth care specialist.

16.9% 18.1% 19% 18.4% 18.6% 17.9% **G**

Program Rating

Y

Behavioral Health Services

The Behavioral Health Services (BHS) program reported significant declines in performance for unification of families working with infant mental health teams and those receiving community based behavioral health services. The program reported referrals for community based health services declined due to vacancies in the BHS who work with PS and JJS involved youth in cross-referring clients. In FY21 BHS added 10 FTE assigned to this work, of which five remain vacant. BHS also reported the during the third quarter five infants being tracked following reunification and one of the five had a substantiated re-referral to PS resulting in the decline in performance.

Budget: \$42,948.0	FTE: 115.5	FY19 Actual	FY20 Actual	FY21 Target	FY21 Q1	FY21 Q2	FY21 Q3	Rating
Infants served by infant mental health teams with a team recommendation for unification who have not had additional referrals to protective services.		91%	94%	93%	100%	100%	80%	R
CYFD involved children and youth who are receiving services from community behavioral health clinicians.		51.8%	64%	75%	66.4%	77.3%	66.4%	R
Youth receiving services who are maintained in the least restrictive setting.		-	-	70%	89.9%	89.8%	89.3%	G
Domestic violence survivors who create a personalized safety plan with the support of agency staff prior to discharge from services.		-	-	85%	94.1%	96.6%	95.5%	G

Program Rating

Y