SENATE BILL 448

48TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2007

INTRODUCED BY

Dede Feldman

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AN ACT

RELATING TO CONSUMER CREDIT; PROVIDING FOR A SECURITY FREEZE ON THE RELEASE OF CONSUMER CREDIT INFORMATION; ENACTING THE CREDIT REPORT SECURITY ACT; PROVIDING PENALTIES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

Section 1. SHORT TITLE. -- This act may be cited as the "Credit Report Security Act".

Section 2. DEFINITIONS.--As used in the Credit Report Security Act:

- "consumer" means an individual who is a resident of New Mexico;
- "consumer reporting agency" means any person В. that, for monetary fees, dues or on a cooperative nonprofit basis, regularly engages in the practice of assembling or evaluating consumer credit information or other information on

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consumers for the purpose of furnishing credit reports to third parties;

- C. "credit report" means a written, oral or other communication of information by a consumer reporting agency bearing on a consumer's credit worthiness, credit standing, credit capacity, character, general reputation, personal characteristics or mode of living that is used or expected to be used or collected for the purpose of serving as a factor in establishing the consumer's eligibility for credit, insurance, investment, benefit, employment or other purpose as authorized by the federal Fair Credit Reporting Act, 15 U.S.C. Section 1681a;
- "person" means an individual, corporation, firm, association, organization, trust, estate, cooperative, business, partnership, limited liability company, joint venture, governmental agency or subdivision or any legal or commercial entity; and
- "security freeze" means a notice, at the request of a consumer and subject to certain exceptions, that prohibits a consumer reporting agency from releasing any part of the consumer's credit report or any information derived from the consumer's credit report without the express authorization of the consumer.

SECURITY FREEZE. --Section 3.

A. A consumer may elect to place a security freeze .164208.1

on the consumer's credit report by making a request to a consumer reporting agency by means of certified or regular mail, by telephone or through a secure electronic method provided by the agency. A consumer shall provide any personal identification required by the consumer reporting agency and pay a fee, if applicable.

- B. A consumer reporting agency shall place a security freeze on a consumer's credit report no later than five business days after receiving a request from the consumer. As of July 1, 2008, a consumer reporting agency shall place a security freeze on a consumer's credit report no later than three business days after receiving a request from the consumer. As of July 1, 2009, a consumer reporting agency shall place a security freeze on a consumer's credit report no later than one business day after receiving a request from the consumer.
- C. On the same day that a consumer reporting agency places a security freeze on a consumer's credit report, it shall:
- (1) send a written confirmation of the security freeze to the consumer; and
- (2) provide the consumer with a unique personal identification number or password to be used by the consumer when providing authorization for the release of the consumer's credit report to a specific person or for a specific .164208.1

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period of time or for permanent removal of the freeze.

- D. While a security freeze is in effect, a consumer may authorize a consumer reporting agency to release the consumer's credit report to a specific person or to release the credit report for a specific period of time by contacting the consumer reporting agency by regular or certified mail, by telephone or by a secure electronic method and providing:
 - proper identification; (1)
- the unique personal identification number (2) or password; and
- information regarding the party that is to have access to the credit report or the time period during which the credit report can be released.
- A consumer reporting agency that receives a request pursuant to Subsection D of this section shall release a consumer's credit report as requested by the consumer no later than three business days after receiving the request. of July 1, 2008, a consumer reporting agency shall comply with the request no later than one business day after receiving the request. As of July 1, 2009, a consumer reporting agency shall comply with the request within fifteen minutes of receiving such a request by secure electronic mail or telephone.
- If a third party requests access to a credit report on which a security freeze is in effect for the purpose of receiving, extending or otherwise using the credit in that .164208.1

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report, the consumer reporting agency shall notify the consumer that an attempt was made to access the consumer's credit report.

- If a consumer reporting agency releases information on a credit report while a security freeze is in effect and without a consumer's authorization, it shall notify the consumer within five business days of the release of information, including the specific information released and the third party to whom it has been released.
- A security freeze shall remain in place until a consumer requests its removal. A consumer reporting agency shall remove the security freeze within three business days after receiving a request from a consumer who provides the unique personal identification number or password and proper identification.
- I. A consumer reporting agency may charge a consumer a fee of no more than five dollars (\$5.00) for the initial placement of a security freeze but shall not charge a fee for the release of a credit report to a person, for the release of a credit report for a specific period of time or for the removal of the freeze. A fee shall not be charged to a victim of identity theft who provides a valid police or investigative report filed with a law enforcement agency.
- If a consumer's credit report was frozen due to a material misrepresentation of fact by the consumer and a .164208.1

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consumer reporting agency intends to remove the freeze, the consumer reporting agency shall notify the consumer in writing five business days prior to removing the security freeze on the consumer's credit report.

- A consumer reporting agency may advise a third party that a security freeze is in effect with respect to a consumer's credit report. A consumer reporting agency shall not suggest or otherwise state or imply to a third party that the security freeze reflects a negative credit score, history, report or rating.
- L. The provisions of this section do not prevent a consumer reporting agency from providing information to:
- a person that has a current debtorcreditor relationship with the consumer;
- a person acting pursuant to a court order, warrant or subpoena;
- the child support enforcement division of (3) the human services department for the purpose of carrying out its statutory duties of establishing and collecting child support obligations; or
- a governmental agency acting to (4) investigate fraud, to investigate or collect delinquent taxes or unpaid court orders or to fulfill any of its other statutory duties.
- Section 4. NOTICE OF RIGHTS. -- At any time that a consumer .164208.1

reporting agency is required to provide the consumer with a summary of rights pursuant to Section 609 of the federal Fair Credit Reporting Act, the following notice shall be included:

"New Mexico Consumers Have the

Right to Obtain a Security Freeze

You may obtain a security freeze on your credit report to protect your privacy and ensure that credit is not granted in your name without your knowledge. You have a right to place a security freeze on your credit report pursuant to the Credit Report Security Act.

The security freeze will prohibit a consumer reporting agency from releasing any information in your credit report without your express authorization or approval.

The security freeze is designed to prevent credit, loans and services from being approved in your name without your consent. When you place a security freeze on your credit report, within five business days, you will be provided with a personal identification number or password to use if you choose to remove the freeze on your credit report or to temporarily authorize the release of your credit report to a specific party or parties or for a specific period of time after the freeze is in

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place. To remove the freeze or to provide authorization for the temporary release of your credit report, you must contact the consumer reporting agency and provide all of the following:

- (1) the unique personal identification number or password provided by the consumer reporting agency;
- (2) proper identification to verify your
 identity; and
- (3) information regarding the third party or parties who are to receive the credit report or the period of time for which the credit report may be released to users of the credit report.

A consumer reporting agency that receives a request from a consumer to lift temporarily a freeze on a credit report shall comply with the request no later than three business days after receiving the request; as of July 1, 2008, a consumer reporting agency shall comply with the request no later than one business day after receiving the request; and as of July 1, 2009, a consumer reporting agency shall comply with the request within fifteen minutes of receiving the request by telephone or secure electronic mail.

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A security freeze does not apply to circumstances where you have an existing account relationship and a copy of your credit report is requested by your existing creditor or its agents for certain types of account review, collection, fraud control or similar activities.

If you are actively seeking a new credit, loan, utility, telephone or insurance account, you should understand that the procedures involved in lifting a security freeze may slow your own applications for credit. You should plan ahead and lift a freeze, either completely if you are shopping around or specifically for a certain creditor, with enough advance notice before you apply for new credit for the lifting to take effect. Until July 1, 2008, you should lift the freeze at least three business days before applying; between July 1, 2008 and July 1, 2009, you should lift the freeze at least one business day before applying; and after July 1, 2009, if you make your request by telephone or electronic mail, you should lift the freeze at least fifteen minutes before applying for a new account. You have a right to bring a civil action against a consumer reporting agency that violates your rights under the Credit Report Security Act.".

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1	Section 5. VIOLATION OF SECURI
2	LIABILITYIf a consumer reporting
3	placed under a security freeze in vi
4	of Section 3 of the Credit Report Se
5	consumer may bring a civil action ag
6	reporting agency for:
7	A. injunctive relief to
8	of the security freeze;
9	B. any actual damages su
10	a result of the violation;
11	C. a civil penalty in an
12	thousand dollars (\$2,000) for each v
13	freeze; and
14	D. costs of the action a
15	fees.
16	Section 6. EFFECTIVE DATETh
17	provisions of this act is July 1, 20
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prevent further violation

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- amount not to exceed two riolation of the security
- nd reasonable attorney

ne effective date of the 07.