## HOUSE LABOR AND HUMAN RESOURCES COMMITTEE SUBSTITUTE FOR HOUSE BILL 514

## 50TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2011

AN ACT

RELATING TO EMPLOYMENT; ENCOURAGING REPORTING OF SUSPECTED IMPROPER QUALITY OF PATIENT CARE; PROHIBITING EMPLOYER RETALIATORY ACTION IN CERTAIN CIRCUMSTANCES; PROVIDING GRIEVANCE PROCEDURES AND PENALTIES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

**SECTION 1.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] SHORT TITLE.--This act may be cited as the "Conscientious Health Care Employee Protection Act"."

**SECTION 2.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] PURPOSE.--It is the purpose of the Conscientious Health Care Employee Protection Act to maintain and improve a high level of health care throughout New Mexico .185873.3

by encouraging health care professionals to notify appropriate public bodies of suspected improper quality of patient care. This reporting is encouraged in order to protect patients and employees and to assist public bodies charged with ensuring that health care is safe and adequate."

**SECTION 3.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] DEFINITIONS.--As used in the Conscientious
Health Care Employee Protection Act:

- A. "division" means the human rights bureau of the labor relations division of the workforce solutions department;
- B. "employee" means a health care professional licensed pursuant to Chapter 61 NMSA 1978 or other employee who performs services for and under the control and direction of an employer that is a health care facility for wages or other remuneration;
- C. "employer" means a person who has four or more employees and includes an agent of an employer and a public employer, but "employer" does not include health plans or other entities that do not provide direct medical care services to patients;
- D. "health care facility" means a hospital, outpatient facility, diagnostic and treatment center, rehabilitation center, freestanding hospice or other similar facility at which medical care is provided;

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E. "improper quality of patient care" means a
practice, procedure, action or failure to act on the part of an
employer that violates any law, act, rule or best practice
standard:

- F. "public body" means a state government department, agency or political subdivision; and
- G. "retaliatory action" means the discharge, suspension, demotion, disciplining or discriminatory or adverse employment action against an employee in the terms and conditions of employment."

**SECTION 4.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] EMPLOYER RETALIATORY ACTION

PROHIBITED.--If an employee is in compliance with the federal

Health Insurance Portability and Accountability Act of 1996, an

employer shall not take retaliatory action against the employee

for the following:

- A. disclosing or threatening to disclose to an employer or to a public body an activity, policy or practice of the employer that constitutes improper quality of patient care;
- B. providing information to or testifying before a public body as part of an investigation, hearing or inquiry into improper quality of patient care, a violation of law or a rule promulgated pursuant to law; or
- C. objecting to or refusing to participate in an .185873.3

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activity,	policy	or	practice	that:
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- (1) is in violation of a law or rule;
- (2) constitutes improper quality of patient care; or
  - (3) is fraudulent or criminal."

**SECTION 5.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] GRIEVANCE PROCEDURE.--An employee who alleges a retaliatory action pursuant to the Conscientious Health Care Employee Protection Act may file a grievance under procedures specified in the Human Rights Act. However, an employee who alleges a retaliatory action pursuant to the Conscientious Health Care Employee Protection Act shall also:

- A. exhaust all other employer administrative grievance procedures; provided that all employer administrative grievance procedures do not exceed ninety days, collectively, from the date the employee files the grievance; and
- B. within sixty days of the final employer administrative procedure, file with the division a written complaint that states the name and address of the person alleged to have engaged in the retaliatory action and information relating to the retaliatory act."
- **SECTION 6.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] HEARING PROCEDURES.--A Conscientious
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Health Care Employee Protection Act hearing shall be conducted according to procedures specified in the Human Rights Act."

**SECTION 7.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] ENFORCEMENT.--If a respondent to a complaint filed pursuant to the Conscientious Health Care Employee Protection Act has not complied with an order of the human rights commission within thirty days, the employee may seek enforcement pursuant to Section 28-1-12 NMSA 1978."

**SECTION 8.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] APPEAL.--Any party may appeal the final decision of the human rights commission pursuant to the provisions of Section 28-1-13 NMSA 1978."

**SECTION 9.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] POSTING OF LAW AND INFORMATION.--Every employer subject to the Conscientious Health Care Employee Protection Act shall keep posted in a conspicuous place on the employer's premises notices prepared by the division that set forth:

- A. prohibited actions;
- B. the definition of retaliatory action;
- C. excerpts of the Human Rights Act regarding the filing of complaints, hearing procedures, enforcement and .185873.3

1	appeals;	and
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D. other relevant information as determined by the secretary of workforce solutions."

**SECTION 10.** A new section of Chapter 28 NMSA 1978 is enacted to read:

"[NEW MATERIAL] APPLICATION OF OTHER LAW.--Nothing in the Conscientious Health Care Employee Protection Act shall preclude an employee from pursuing other remedies available at law, including remedies available under the Whistleblower Protection Act."

**SECTION 11.** EFFECTIVE DATE.--The effective date of the provisions of this act is July 1, 2011.

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