1	SENATE JUDICIARY COMMITTEE SUBSTITUTE FOR SENATE BILL 206
2	51ST LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2013
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10	AN ACT
11	RELATING TO INSURANCE; CLARIFYING CERTAIN TERMS OF TRAVEL
12	INSURANCE; ENACTING THE PORTABLE ELECTRONICS INSURANCE ACT
13	WITHIN THE NEW MEXICO INSURANCE CODE TO REGULATE PORTABLE
14	ELECTRONICS INSURANCE; AMENDING SECTIONS OF THE NEW MEXICO
15	INSURANCE CODE TO CREATE AN ADJUSTER LICENSURE EXEMPTION FOR
16	PORTABLE ELECTRONICS INSURANCE.
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18	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:
19	SECTION 1. Section 59A-12-17 NMSA 1978 (being Laws 1984,
20	Chapter 127, Section 218, as amended by Laws 1999, Chapter 272,
21	Section 11 and also by Laws 1999, Chapter 289, Section 12) is
22	amended to read:
23	"59A-12-17. SCOPE OF LICENSE
24	A. Except as to limited licenses identified in
25	Section 59A-12-18 NMSA 1978 and Section 3 of this 2013 act, an
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1 agent's or broker's license shall cover the kind of insurance, 2 or major subdivisions of life or health insurance, for which 3 the applicant has applied and qualified, including [of] the 4 following: 5 life insurance, or any or all of the (1)following subdivisions thereof: 6 7 (a) industrial life insurance; 8 (b) debit insurance; 9 (c) credit life insurance; or (d) variable annuity contracts; 10 health insurance, credit health insurance (2) 11 12 or industrial health insurance, or other subdivisions thereof; (3) property insurance; 13 casualty insurance; 14 (4) (5) surety insurance; 15 marine and transportation insurance; (6) 16 (7) vehicle insurance; or 17 (8) title insurance. 18 The scope of a solicitor's license is subject to Β. 19 Section 59A-12-14 NMSA 1978. 20 License of a broker shall cover the kind or C. 21 kinds of insurance applied and qualified for, within the 22 classifications stated in Subsection A of this section. 23 A licensee as to variable annuities or similar D. 24 contracts deemed to constitute also securities, shall also 25 .193095.3

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1	possess license as a security salesman under other applicable
2	state laws."
3	SECTION 2. Section 59A-12-18 NMSA 1978 (being Laws 1984,
4	Chapter 127, Section 219, as amended) is amended to read:
5	"59A-12-18. LIMITED LICENSE
6	A. The superintendent may issue a limited agent's
7	license to
8	[(l) individual applicants qualified pursuant
9	to Chapter 59A, Article 12 NMSA 1978 and employed as
10	transportation ticket sellers by public carriers, who in the
11	course of such employment solicit or sell insurance incidental
12	to transportation of persons or storage or transportation of
13	baggage, provided that the license is limited to that
14	insurance; or
15	(2) individual applicants employed full time
15 16	
	(2) individual applicants employed full time
16	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a
16 17	(2)] individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with
16 17 18	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] <u>credit</u> health
16 17 18 19	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] credit health insurance, credit property insurance or credit involuntary
16 17 18 19 20	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] credit health insurance, credit property insurance or credit involuntary unemployment insurance under individual policies is
16 17 18 19 20 21	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] <u>credit</u> health insurance, <u>credit property insurance or credit involuntary</u> <u>unemployment insurance</u> under individual policies is customarily required of or offered to the purchaser or
16 17 18 19 20 21 22	(2) individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] <u>credit</u> health insurance, <u>credit property insurance or credit involuntary</u> <u>unemployment insurance</u> under individual policies is customarily required of or offered to the purchaser or borrower, covering only that credit life, [and] <u>credit</u> health,
16 17 18 19 20 21 22 23	(2)] individual applicants employed full time by a vendor of merchandise or other property, or by a financial institution making consumer loans on terms with respect to which credit life insurance, [or] credit health insurance, credit property insurance or credit involuntary unemployment insurance under individual policies is customarily required of or offered to the purchaser or borrower, covering only that credit life, [and] credit health, credit property or credit involuntary unemployment insurance.

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1 portable electronics or services. The license shall authorize 2 any employee or authorized representative of the vendor, in 3 connection with the lease, retail sale or provision of 4 portable electronics or services for portable electronics, to sell insurance covering the loss, theft, mechanical failure or 5 malfunction of or damage to the portable electronics. A 6 7 license issued pursuant to this section shall authorize the 8 licensee and its employees or authorized representatives to 9 engage only in those activities that are expressly permitted in this section. The licensee shall be required to keep a 10 record of the name, address, contact information and any other 11 12 information of the locations operating pursuant to this section as required by the superintendent. These records 13 shall be made available by the vendor upon the request of the 14 superintendent. The licensee shall provide training to all 15 employees and authorized representatives of the vendors who 16 sell that insurance. The conduct of the licensee's business 17 under the limited license by its employees or authorized 18 representatives shall be attributed to the licensee. As used 19 in this subsection, "portable electronics" means electronic 20 devices that are portable in nature and their accessories and 21 services related to the use of the device. 22

B. The superintendent may issue a limited agent's license to vendors in accordance with the provisions of the Portable Electronics Insurance Act. The application shall

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1	provide:
2	(1) the name, residence address and other
3	information required by the superintendent for an employee or
4	officer of the vendor that is designated by the applicant as
5	the person responsible for the vendor's compliance with the
6	requirements of the Portable Electronics Insurance Act.
7	However, if the vendor derives more than fifty percent of its
8	revenue from the sale of portable electronics insurance, the
9	information noted above shall be provided for all officers,
10	directors and shareholders of record having beneficial
11	ownership of ten percent or more of any class of securities
12	registered under the federal securities law; and
13	(2) the location of the applicant's home
14	office.
15	C. No holder of a limited license issued pursuant
16	to Subsection A of this section shall concurrently be
17	otherwise licensed under the Insurance Code."
18	SECTION 3. A new section of Chapter 59A, Article 12 NMSA
19	1978 is enacted to read:
20	"[<u>NEW MATERIAL</u>] LIMITED LICENSETRAVEL INSURANCE
21	A. The superintendent may issue a limited agent's
22	license to applicants who are qualified to solicit or sell
23	travel insurance.
24	B. A travel retailer may offer and disseminate
25	travel insurance under the license of a limited lines travel
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1 insurance agent only if: 2 the limited lines travel insurance agent (1)3 or travel retailer provides to purchasers of travel insurance: (a) a description of the material terms 4 5 of the insurance coverage; a description of the process for 6 (b) 7 filing a claim; 8 (c) a description of the travel 9 insurance policy's cancellation process; and (d) the identity and contact 10 information of the insurer and limited lines travel insurance 11 12 agent; the limited lines travel insurance agent: 13 (2) establishes at the time of 14 (a) licensure on a form prescribed by the superintendent a 15 register of each travel retailer that offers travel insurance 16 on behalf of the limited lines travel insurance agent; 17 includes in the register each (b) 18 travel retailer's federal tax identification number and the 19 name, address and contact information of each travel retailer 20 and an officer or person who directs or controls the travel 21 retailer's operations; 22 maintains the register and updates (c) 23 it at least once a year; 24 submits the register to the (d) 25 .193095.3 - 6 -

1 superintendent upon reasonable request; and 2 (e) certifies that each travel retailer 3 on the register complies with federal laws; 4 (3) the limited lines travel insurance agent 5 has selected a designated responsible agent who is one of its licensed individual agent employees and who is responsible for 6 7 the limited lines travel insurance agent's compliance with the travel insurance laws and rules of this state: 8 9 (4) the designated responsible agent, president, secretary, treasurer and all other officers or 10 persons who direct or control the limited lines travel 11 12 insurance agent's insurance operations comply with the fingerprinting requirements for insurance agents of the 13 resident state of the limited lines travel insurance agent; 14 the limited lines travel insurance agent (5) 15 has paid all applicable insurance agent licensing fees 16 pursuant to state law; and 17 (6) the limited lines travel insurance agent 18 requires each employee and authorized representative of the 19 travel retailer whose duties include offering and 20 disseminating travel insurance to receive a program of 21 instruction or training that the superintendent may review and 22 that, at a minimum, contains instructions on the types of 23 insurance offered, ethical sales practices and required 24 disclosures to prospective customers. 25 .193095.3

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1 A travel retailer that offers and disseminates C. 2 travel insurance shall make available to prospective 3 purchasers brochures or other written materials that: 4 (1) identify and provide the contact 5 information of the insurer and the limited lines travel 6 insurance agent; 7 (2) explain that the purchase of travel insurance is not a prerequisite to the purchase of any other 8 9 product or service of the travel retailer; and explain that an unlicensed travel 10 (3) retailer may provide general information about the insurance 11 12 offered by the travel retailer, including a description of the coverage and price, but is not qualified or authorized to 13 14 answer technical questions about the terms and conditions of the insurance offered by the travel retailer or to evaluate 15 the adequacy of the customer's existing insurance coverage. 16 A travel retailer's employee or authorized D. 17 representative who is not licensed as an insurance agent shall 18 not: 19 (1)evaluate or interpret the technical 20 terms, benefits or conditions of the travel insurance coverage 21 offered; 22 (2) evaluate or provide advice concerning a 23 prospective purchaser's existing insurance coverage; or 24 make representation as being a licensed (3) 25 .193095.3

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1 insurer, licensed agent or insurance expert. 2 A travel retailer and its employees and Ε. 3 authorized representatives whose insurance-related activities are limited to the offering and disseminating of travel 4 5 insurance on behalf of and under the direction of a limited lines travel insurance agent that complies with this section 6 7 may conduct and receive compensation for those activities. A travel retailer may place insurance under an 8 F. 9 individual policy or under a group or master policy. G. As the insurer designee, a limited lines travel 10 insurance agent shall be responsible for the acts of the 11 12 travel retailer and shall use reasonable means to ensure that the travel retailer complies with the provisions of this 13 section. 14 Η. As used in this section: 15 "limited lines travel insurance agent" (1) 16 means a licensed managing general agent or third-party 17 administrator or a licensed insurance agent; 18 (2) "offer and disseminate" means providing 19 general information, including a description of coverage and 20 price, processing applications, collecting premiums and 21 performing other nonlicensable activities permitted by this 22 state; 23 (3) "travel insurance" means insurance 24 coverage for personal risks incident to planned travel, 25 .193095.3

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1 including the interruption or cancellation of a trip or event; 2 the loss of baggage or personal effects; damage to 3 accommodations or rental vehicles; or sickness, accident, 4 disability or death during travel. "Travel insurance" 5 excludes major medical plans that provide comprehensive medical protection for travelers on trips of six months or 6 7 longer, such as for those working overseas as expatriates or 8 deployed military personnel; and 9 (4) "travel retailer" means a business entity that makes, arranges or offers travel services." 10 SECTION 4. A new section of the New Mexico Insurance 11 12 Code is enacted to read: "[NEW MATERIAL] SHORT TITLE.--Sections 4 through 10 of 13 14 this act may be cited as the "Portable Electronics Insurance Act"." 15 SECTION 5. A new section of the New Mexico Insurance 16 Code is enacted to read: 17 "[<u>NEW MATERIAL</u>] DEFINITIONS.--As used in the Portable 18 Electronics Insurance Act: 19 "customer" means a person who purchases 20 Α. portable electronics or services; 21 "enrolled customer" means a customer who elects Β. 22 coverage under a portable electronics insurance policy issued 23 to a vendor of portable electronics; 24 "location" means any physical location in the C. 25 .193095.3

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state of New Mexico or any web site, call center site or similar location directed to residents of the state of New Mexico;

D. "portable electronics" means electronic devices that are portable in nature and their accessories;

"portable electronics insurance" means Ε. 6 7 insurance providing coverage for the repair or replacement of portable electronics that may provide coverage for portable 8 electronics against any one or more of the following causes of 9 loss: loss, theft, inoperability due to mechanical failure, 10 malfunction, damage or other similar causes of loss. 11 12 "Portable electronics insurance" also includes any agreement whereby a person or any legal entity, in exchange for 13 consideration paid, agrees to provide for the future repair, 14 replacement or provision of portable electronics. "Portable 15 electronics insurance" does not include: 16

(1) a service contract governed by theService Contract Regulation Act;

(2) a policy of insurance covering a seller's or a manufacturer's obligations under a warranty; or

(3) a homeowner's, renter's, private
 passenger automobile, commercial multiperil or similar policy;
 F. "portable electronics transaction" means:

 (1) the sale or lease of portable electronics

by a vendor to a customer; or

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1 the sale of a service related to the use (2) 2 of portable electronics by a vendor to a customer; 3 G. "superintendent" means the superintendent of 4 insurance; 5 "supervising entity" means a business entity Η. that is a licensed insurer or insurance producer that is 6 7 appointed by an insurer to supervise the administration of a 8 portable electronics insurance program; and 9 I. "vendor" means a person in the business of engaging in portable electronics transactions directly or 10 indirectly." 11 12 SECTION 6. A new section of the New Mexico Insurance Code is enacted to read: 13 "[NEW MATERIAL] LICENSURE OF VENDORS.--14 A. A vendor is required to hold a limited agent's 15 license pursuant to Section 59A-12-18 NMSA 1978 to sell or 16 offer coverage under a policy of portable electronics 17 insurance. 18 A limited agent's license issued to a vendor Β. 19 shall authorize any employee or authorized representative of 20 the vendor to sell or offer coverage under a policy of 21 portable electronics insurance to a customer at each location 22 at which the vendor engages in portable electronics 23 transactions. 24 The supervising entity shall maintain a C. 25 .193095.3

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registry of vendor locations that are authorized to sell or solicit portable electronics insurance coverage in this state. Upon request by the superintendent and with reasonable notice to the supervising entity, the registry shall be open to inspection and examination by the superintendent during regular business hours of the supervising entity.

D. Notwithstanding any other provision of law, a limited agent's license issued to a vendor shall authorize the licensee and its employees or authorized representatives to engage in those activities that are permitted by the Portable Electronics Insurance Act."

SECTION 7. A new section of the New Mexico Insurance Code is enacted to read:

"[<u>NEW MATERIAL</u>] REQUIREMENTS FOR SALE OF PORTABLE ELECTRONICS INSURANCE.--

A. At every location where portable electronics insurance is offered to customers, brochures or other written materials shall be made available to a prospective customer that:

(1) disclose that portable electronics insurance may provide a duplication of coverage already provided by a customer's homeowner's insurance policy, renter's insurance policy or other source of coverage;

(2) state that the enrollment by the customer in a portable electronics insurance program is not required in .193095.3

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1	order to purchase or lease portable electronics or services;
2	(3) summarize the material terms of the
3	insurance coverage, including:
4	(a) the identity of the insurer;
5	(b) the identity of the supervising
6	entity;
7	(c) the amount of any applicable
8	deductible and how it is to be paid;
9	(d) benefits of the coverage; and
10	(e) key terms and conditions of
11	coverage, including whether portable electronics may be
12	repaired or replaced with similar make and model reconditioned
13	or nonoriginal manufacturer parts or equipment;
14	(4) summarize the process for filing a claim,
15	including a description of how to return portable electronics,
16	and the maximum fee applicable in the event the customer fails
17	to comply with any equipment return requirements; and
18	(5) state that an enrolled customer may
19	cancel enrollment for coverage under a portable electronics
20	insurance policy at any time and the person paying the premium
21	shall receive a refund of any applicable unearned premium.
22	B. The written materials required by this section
23	shall not be subject to filing or approval requirements with
24	the superintendent.
25	C. Portable electronics insurance may be offered
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on a month-to-month or other periodic basis as a group or master commercial inland marine policy issued to a vendor for its enrolled customers.

D. Eligibility and underwriting standards for customers electing to enroll in coverage shall be established for each portable electronics insurance program."

SECTION 8. A new section of the New Mexico Insurance Code is enacted to read:

9 "[<u>NEW MATERIAL</u>] AUTHORITY OF VENDORS OF PORTABLE 10 ELECTRONICS.--

A. The employees and authorized representatives of vendors may sell or offer portable electronics insurance to customers and shall not be subject to licensure as insurance agents under any other provision of the Insurance Code, provided that:

(1) the vendor obtains a limited agent's
license to authorize its employees or authorized
representatives to sell or offer portable electronics
insurance and complies with the provisions of the Portable
Electronics Insurance Act;

(2) the insurer issuing the portable electronics insurance either directly supervises or appoints a supervising entity to supervise the administration of the program, including development of a training program for employees and authorized representatives of the vendors. The

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2 shall be delivered to employees and (a) 3 authorized representatives of vendors who are directly engaged 4 in the activity of selling or offering portable electronics insurance:

may be provided in electronic form, (b) provided that the supervising entity implements a supplemental education program regarding the portable electronics insurance product that is conducted and overseen by licensed employees of the supervising entity; and

(c) shall provide to each employee and authorized representative of a vendor basic instruction about the portable electronics insurance offered to customers and the disclosures required by the Portable Electronics Insurance Act; and

employees or authorized representatives (3) of a vendor of portable electronics shall not advertise, represent or otherwise hold themselves out as nonlimited lines licensed insurance producers.

Β. Notwithstanding any other provision of law, employees or authorized representatives of a vendor shall not be compensated based primarily on the number of customers enrolled for portable electronics insurance coverage but may receive compensation for activities under the limited agent's license that is incidental to their overall compensation.

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1 C. The charges for portable electronics insurance 2 coverage may be billed and collected by the vendor. Any 3 charge to an enrolled customer for coverage that is not 4 included in the cost associated with the purchase or lease of 5 portable electronics or related services shall be separately itemized on the enrolled customer's bill. If the portable 6 7 electronics insurance coverage is included with the purchase or lease of portable electronics or related services, the 8 9 vendor shall clearly and conspicuously disclose to the enrolled customer that the portable electronics insurance 10 coverage is included with the portable electronics or related 11 12 services. Vendors billing and collecting such charges shall not be required to maintain such funds in a segregated 13 account; provided that the vendor is authorized by the insurer 14 to hold such funds in an alternative manner and remits such 15 amounts to the supervising entity within sixty days of 16 receipt. All funds received by a vendor from an enrolled 17 customer for the sale of portable electronics insurance shall 18 be considered funds held in trust by the vendor in a fiduciary 19 capacity for the benefit of the insurer. Vendors may receive 20 compensation for billing and collection services." 21

SECTION 9. A new section of the New Mexico Insurance Code is enacted to read:

"[<u>NEW MATERIAL</u>] PENALTIES--SUSPENSION OR REVOCATION OF LICENSE.--A person who violates any provision of the Portable .193095.3 - 17 -

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1 Electronics Insurance Act may, after notice and hearing, be 2 subject to:

fines not to exceed one thousand dollars Α. (\$1,000) per violation and not to exceed a total of ten thousand dollars (\$10,000); or

as the superintendent deems necessary: Β. (1) suspension of the privilege of 8 transacting portable electronics insurance at specific locations where violations have occurred; or

(2) suspension or revocation of the ability of individual employees or authorized representatives of a vendor to act under the license."

SECTION 10. A new section of the New Mexico Insurance Code is enacted to read:

"[NEW MATERIAL] TERMINATION OF PORTABLE ELECTRONICS INSURANCE .-- Notwithstanding any other provision of law:

Α. an insurer may terminate or otherwise change the terms and conditions of a policy of portable electronics insurance only upon providing the policyholder and enrolled customers with at least thirty days' notice;

Β. if the insurer changes the terms and conditions of a policy, the insurer shall provide the vendor with a revised policy or endorsement and each enrolled customer with a revised certificate, endorsement, updated brochure or other evidence indicating that a change in the terms and conditions

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1 has occurred and shall provide a summary of material changes; 2 C. notwithstanding the provisions of Subsection A 3 of this section, an insurer may terminate an enrolled 4 customer's enrollment under a portable electronics insurance 5 policy upon fifteen days' notice for discovery of fraud or material misrepresentation in obtaining coverage or in the 6 7 presentation of a claim thereunder; 8 D. notwithstanding the provisions of Subsection A 9 of this section, an insurer may immediately terminate an enrolled customer's enrollment under a portable electronics 10 insurance policy without prior notice: 11 12 (1) for nonpayment of premium; if the enrolled customer ceases to have (2)13 an active service with the vendor; or 14 (3) if an enrolled customer exhausts the 15 aggregate limit of liability, if any, under the terms of the 16 portable electronics insurance policy and the insurer sends 17 notice of termination to the enrolled customer within thirty 18 calendar days after exhaustion of the limit. However, if 19 notice is not timely sent, enrollment shall continue 20 notwithstanding the aggregate limit of liability until the 21 insurer sends notice of termination to the enrolled customer; 22 Ε. if a portable electronics insurance policy is 23 terminated by a policyholder, the policyholder shall mail or 24 deliver written notice to each enrolled customer advising the 25 .193095.3

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1 enrolled customer of the termination of the policy and the 2 effective date of termination. The written notice shall be 3 mailed or delivered to the enrolled customer at least thirty 4 days prior to the termination;

F. if notice or correspondence with respect to a policy of portable electronics insurance is required pursuant to this section or is otherwise required by law, it shall be in writing and sent within the notice period, if any, specified within the statute or regulation requiring the notice or correspondence. Notwithstanding any other provision of law, notices and correspondence may be sent either by mail or by electronic means as set forth in this subsection. Τf the notice or correspondence is mailed, it shall be sent to the vendor at the vendor's mailing address specified for such purpose and to its affected enrolled customers' last known mailing addresses on file with the insurer. The insurer or vendor shall maintain proof of mailing in a form authorized or accepted by the United States postal service or other commercial mail delivery service. If the notice or correspondence is sent by electronic means, it shall be sent to the vendor at the vendor's electronic mail address specified for such purpose and to its affected enrolled customers' last known electronic mail addresses as provided by each enrolled customer to the insurer or vendor. For purposes of this subsection, an enrolled customer's provision of an

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1 electronic mail address to the insurer or vendor shall be 2 deemed consent to receive notices and correspondence by 3 electronic means. The insurer or vendor shall maintain proof 4 that the notice or correspondence was sent; and 5 G. notice or correspondence required by this section or otherwise required by law may be sent on behalf of 6 7 an insurer or vendor by the supervising entity." Section 59A-13-2 NMSA 1978 (being Laws 1984, 8 SECTION 11. 9 Chapter 127, Section 230, as amended) is amended to read: "59A-13-2. DEFINITIONS.--10 For the purposes of the Insurance Code: Α. 11 12 (1) "adjuster" [is] means a person that: investigates, negotiates, settles 13 (a) or adjusts a loss or claim arising under an insurance contract 14 on behalf of an insurer, insured or self-insurer, for a fee, 15 commission or other compensation; however, an adjuster acting 16 bracketed material] = delete on behalf of an insured shall not investigate, negotiate, 17 underscored material = new settle or adjust a claim involving personal injury to the 18 insured; and 19 (b) advises the insured of the 20 insured's rights to settlement and the insured's rights to 21 settle, arbitrate and litigate the dispute; 22 (2) "automated claims adjudication system" 23 means a preprogrammed computer system designed for the 24 collection, data entry, calculation and final resolution of 25 .193095.3 - 21 -

1	portable electronics insurance claims that shall:
2	(a) only be used by a licensed
3	independent adjuster, licensed agent or supervised individuals
4	operating pursuant to Subsection C of Section 59A-13-3 NMSA
5	<u>1978;</u>
6	(b) comply with all claims payment
7	requirements of the Insurance Code; and
8	(c) be certified as compliant with the
9	<u>Portable Electronics Insurance Act by a licensed independent</u>
10	adjuster who is an officer of a licensed business entity
11	pursuant to the Insurance Code;
12	[(2)] <u>(3)</u> "staff adjuster" [is] <u>means</u> an
13	adjuster individual who is a salaried employee of an insurer
14	or affiliates of the employer insurer, representing and
15	adjusting claims solely under policies of the employer
16	insurer;
17	[(3)] <u>(4)</u> "independent adjuster" [is] <u>means</u>
18	an adjuster who is not a staff adjuster and includes a
19	representative and an employee of an independent adjuster; and
20	[(4)] <u>(5)</u> "resident adjuster" [is] <u>means</u> an
21	adjuster who resides principally in New Mexico and who
22	conducts business primarily in New Mexico.
23	B. Except as otherwise provided, "adjuster" does
24	not include:
25	(1) an attorney-at-law who adjusts insurance
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1	losses or claims from time to time incidental to practice of
2	law and who does not advertise or represent as an adjuster;
3	(2) a licensed agent or general agent of an
4	authorized insurer or an employee of an agent or general agent
5	who adjusts claims or losses under specific authority from the
6	insurer and solely under policies issued by the insurer;
7	(3) an agent or employee of a life or health
8	insurer who adjusts claims or losses under the insurer's
9	policies or contracts to administer policies or benefits of
10	that type; [or]
11	(4) a salaried or part-time claims agent or
12	investigator employed by a self-insured person; <u>or</u>
13	(5) an individual who, for purposes of
14	portable electronics insurance claims, collects claim
15	information from, or furnishes claim information to, insureds
16	or claimants, and who conducts data entry, including entering
17	data into an automated claims adjudication system, provided
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	that the individual is an employee of a licensed independent
19	<u>that the individual is an employee of a licensed independent</u> adjuster or its affiliate where no more than twenty-five such
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-	adjuster or its affiliate where no more than twenty-five such
20	adjuster or its affiliate where no more than twenty-five such persons are under the supervision of one licensed independent
20 21	adjuster or its affiliate where no more than twenty-five such persons are under the supervision of one licensed independent adjuster or licensed agent who is exempt from licensure
20 21 22	adjuster or its affiliate where no more than twenty-five such persons are under the supervision of one licensed independent adjuster or licensed agent who is exempt from licensure pursuant to Paragraph (2) of this subsection."

"59A-13-3. LICENSE REQUIRED.--

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1	A. No person shall, in this state, act as, or
2	[hold himself out to be] <u>make any representation as being</u> , an
3	adjuster unless licensed as such by the superintendent under
4	the Insurance Code.
5	B. No person, regardless of location, shall act
6	as, or [hold himself out to be] <u>make any representation as</u>
7	being, an adjuster with respect to workers' compensation
8	claims of claimants resident or located in New Mexico unless
9	licensed as such by the superintendent under the Insurance
10	Code.
11	C. Notwithstanding any other provision of law, a
12	nonresident may be licensed as a nonresident independent
13	adjuster for the purposes of portable electronics insurance if
14	that applicant has designated another state as the applicant's
15	<u>home state.</u> "
16	SECTION 13. Section 59A-13-4 NMSA 1978 (being Laws 1984,
17	Chapter 127, Section 232) is amended to read:
18	"59A-13-4. QUALIFICATIONS FOR LICENSE AS ADJUSTER
19	A. The superintendent shall license as an adjuster
20	only an individual who is otherwise in compliance with [this
21	article and Article ll (licensing procedures) of the Insurance
22	Code] Chapter 59A, Articles 11 and 13 NMSA 1978 and who has
23	furnished evidence satisfactory to the superintendent that the
24	applicant for license:
25	(1) is not less than eighteen [(18)] years of
	.193095.3

<u>underscored material = new</u> [bracketed material] = delete

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1	age;
2	(2) is a bona fide resident of this state, or
3	of a state or country that permits residents of this state to
4	act as adjusters therein, except that under circumstances of
5	necessity the superintendent may waive the requirement of
6	reciprocity;
7	(3) can demonstrate a good business
8	reputation, and intends to engage in a bona fide manner in the
9	business of adjusting insurance claims;
10	(4) except as to temporary license provided
11	for under Section [234 of this article] <u>59A-13-6 NMSA 1978</u> ,
12	has had at least one year's experience or special education or
13	training in handling of losses or claims under insurance
14	contracts, such experience, education and training to be of
15	such nature and extent as to demonstrate the applicant's
16	competence to fulfill the responsibilities of an adjuster; and
17	(5) has filed the bond required under Section
18	[233 of this article] <u>59A-13-5 NMSA 1978</u> .
19	B. Paragraphs (2) and (5) [above] of Subsection A
20	of this section shall not apply as to staff adjusters.
21	C. Individuals holding licenses as adjusters on
22	the effective date of the Insurance Code shall be deemed to
23	meet the qualifications for the license except as provided in
24	[Article ll (licensing procedures) of the Insurance Code and
25	in this article hereinafter provided] Chapter 59A, Articles 11
	.193095.3

underscored material = new
[bracketed material] = delete

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and 13 NMSA 1978.

2	D A business ontity applying for an independent
	D. A business entity applying for an independent
3	adjuster license for the purposes of portable electronics
4	insurance in New Mexico shall submit the names, addresses,
5	social security numbers, criminal and administrative
6	histories, background checks, biographical statements and
7	fingerprints of all executive officers and directors of the
8	applicant and of all executive officers and directors of
9	entities owning and any individuals owning, directly or
10	indirectly, fifty-one percent or more of the outstanding
11	voting securities of the applicant. Any nonresident business
12	entity applicant whose resident state has enacted into law
13	provisions that are substantively duplicative of the
14	provisions of this subsection shall not be required to submit
15	criminal histories, background checks, biographical statements
16	and fingerprints for its executive officers, directors and
17	owners of outstanding voting securities."
18	SECTION 14. EFFECTIVE DATEThe effective date of the
19	provisions of this act is July 1, 2013.
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