1	HOUSE FLOOR SUBSTITUTE FOR HOUSE JUDICIARY COMMITTEE SUBSTITUTE FOR HOUSE BILL 224
2	51st legislature - STATE OF NEW MEXICO - SECOND SESSION, 2014
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10	AN ACT
11	RELATING TO CONSUMER PROTECTION; CREATING THE DATA BREACH
12	NOTIFICATION ACT; REQUIRING NOTIFICATION TO PERSONS AFFECTED BY
13	A SECURITY BREACH INVOLVING PERSONAL IDENTIFYING INFORMATION;
14	REQUIRING SECURE STORAGE AND DISPOSAL OF DATA CONTAINING
15	PERSONAL IDENTIFYING INFORMATION; REQUIRING NOTIFICATION TO
16	CONSUMER REPORTING AGENCIES, THE OFFICE OF THE ATTORNEY GENERAL
17	AND CARD PROCESSORS IN CERTAIN CIRCUMSTANCES; PROVIDING AN
18	ACTION FOR CIVIL LIABILITY BY CARD ISSUERS FOR A BREACH OF
19	ACCESS DEVICE DATA; PROVIDING CIVIL PENALTIES.
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21	BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:
22	SECTION 1. [<u>NEW MATERIAL</u>] SHORT TITLEThis act may be
23	cited as the "Data Breach Notification Act".
24	SECTION 2. [<u>NEW MATERIAL</u>] DEFINITIONSAs used in the
25	Data Breach Notification Act:
	.197044.1

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1	A. "access device" means a credit card, debit card
2	or other commercial instrument a cardholder receives from a
3	card issuer for the purpose of electronically conducting a
4	financial transaction;
5	B. "access device data" means:
6	(1) a cardholder account number printed or
7	embossed on an access device;
8	(2) the contents of a magnetic stripe,
9	including its tracks of data, a microprocessor chip or any
10	other mechanism for storing electronically encoded information
11	in an access device;
12	(3) a service code;
13	(4) a card verification value, card
14	authentication value, card validation code or card security
15	code for the access device; or
16	(5) a personal identification number for the
17	access device;
18	C. "authorization process" means the verification
19	of access device data and the verification of sufficiency of
20	funds in a credit line or a financial institution account of a
21	cardholder for completion of a financial transaction;
22	D. "breach of access device data" means the
23	retention of an unencrypted cardholder account number or
24	unencrypted service code or the retention of a card
25	verification value, card authentication value, card validation
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1 code, card security code or personal identification number by a 2 merchant services provider after the conclusion of the 3 authorization process: 4 (1) without the approval or direction of the 5 card issuer; resulting in the compromised security and 6 (2) 7 confidentiality of access device data; and 8 (3) creating a material risk of harm or actual harm to a cardholder; 9 Ε. "card issuer" means a financial institution that 10 issues an access device; 11 12 F. "cardholder" means a person to whom an access device has been issued by a card issuer; 13 "encryption" means the use of an algorithmic 14 G. process to transform data into a form in which data elements 15 are rendered unusable without the use of a confidential process 16 or key; 17 н. "financial institution" means an insured state 18 or national bank, a state or federal savings and loan 19 association or savings bank or a state or federal credit union; 20 I. "financial transaction" means an interaction 21 between two or more persons, by mutual agreement, involving a 22 simultaneous creation or liquidation of a financial asset and 23 the counterpart liability or a change in ownership of a 24 financial asset or an assumption of a liability; 25 .197044.1

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1 J. "merchant services" means processing, 2 transmitting, retaining or storing access device data to 3 facilitate a financial transaction that affects a cardholder's 4 account; 5 "merchant services provider" means a person that Κ. engages in merchant services on the person's own behalf or for 6 7 the benefit of another person; 8 "personal identifying information": L. 9 (1) means a person's first name or first initial and last name in combination with one or more of the 10 following data elements that relate to the person, when the 11 12 name and data elements are not protected through encryption or redaction or otherwise rendered unreadable or unusable: 13 social security number; 14 (a) (b) driver's license number; 15 government-issued identification (c) 16 number; or 17 (d) account number, credit card number 18 or debit card number in combination with any required security 19 code, access code or password that would permit access to a 20 person's financial account; and 21 (2) does not mean information that is lawfully 22 obtained from publicly available sources or from federal, state 23 or local government records lawfully made available to the 24 general public; 25 .197044.1 - 4 -

"security breach" means the unauthorized 1 М. 2 acquisition of computerized data that compromises the security, 3 confidentiality or integrity of personal identifying 4 information maintained by a person. "Security breach" does not 5 include the good faith acquisition of personal information by an employee or agent of a person for a legitimate business 6 7 purpose of the person; provided that the personal identifying information is not subject to further unauthorized disclosure; 8 and 9

N. "service provider" means any person that receives, stores, maintains, processes or otherwise is permitted access to personal information through its provision of services directly to a person that is subject to regulation.

SECTION 3. [NEW MATERIAL] DISPOSAL OF PERSONAL IDENTIFYING INFORMATION.--A person that owns or maintains records containing personal identifying information of a New Mexico resident shall arrange for proper disposal of the records when they are no longer reasonably needed for business purposes. As used in this section, "proper disposal" means shredding, erasing or otherwise modifying the personal identifying information contained in the records to make the personal identifying information unreadable or undecipherable.

SECTION 4. [<u>NEW MATERIAL</u>] SECURITY MEASURES FOR STORAGE OF PERSONAL IDENTIFYING INFORMATION.--A person that owns or maintains personal identifying information of a New Mexico

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resident shall implement and maintain reasonable security procedures and practices appropriate to the nature of the information to protect the personal identifying information from unauthorized access, destruction, use, modification or disclosure.

SECTION 5. [<u>NEW MATERIAL</u>] SERVICE PROVIDER USE OF 6 7 PERSONAL IDENTIFYING INFORMATION -- IMPLEMENTATION OF SECURITY 8 MEASURES.--A person that discloses personal identifying 9 information of a New Mexico resident pursuant to a contract with a service provider shall require by contract that the 10 11 service provider implement and maintain reasonable security 12 procedures and practices appropriate to the nature of the personal identifying information and to protect it from 13 unauthorized access, destruction, use, modification or 14 disclosure. 15

SECTION 6. [<u>NEW MATERIAL</u>] NOTIFICATION OF SECURITY BREACH.--

A. Except as provided in Subsection C of this section, a person that owns or licenses computerized data elements that include personal identifying information of a New Mexico resident shall provide notification to each New Mexico resident whose unencrypted personal identifying information is reasonably believed to have been subject to a security breach. Notification shall be made in the most expedient time possible, but not later than forty-five days following discovery of the .197044.1

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security breach, except as provided in Section 9 of the Data
 Breach Notification Act.

B. Notwithstanding Subsection A of this section, notification to affected New Mexico residents is not required if, after an appropriate investigation, the person determines that the security breach does not give rise to a significant risk of identity theft or fraud and, for such breaches that affect more than one thousand New Mexico residents, the person provides a written explanation of the determination to the attorney general.

C. Any person that maintains or possesses computerized data containing personal identifying information of a New Mexico resident that the person does not own or license shall notify the owner or licensee of the information of any security breach in the most expedient time possible following discovery of the breach.

D. A person required to provide notification of a security breach pursuant to Subsection A of this section shall provide that notification by:

(1) United States mail;

(2) electronic notification, if the notice provided is consistent with the requirements of 15 U.S.C. Section 7001; or

(3) a substitute notification, if the person
demonstrates that:

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1 (a) the cost of providing notification 2 would exceed one hundred thousand dollars (\$100,000); 3 (b) the number of residents to be 4 notified exceeds fifty thousand; or 5 (c) the person does not have on record a physical address for the residents that the person or business 6 7 is required to notify. 8 Substitute notification pursuant to Paragraph Ε. 9 (3) of Subsection D of this section shall consist of: sending electronic notification to the 10 (1) email address of those residents for whom the person has a 11 12 valid email address; posting notification of the security 13 (2) breach in a conspicuous location on the web site of the person 14 required to provide notification if the person maintains a web 15 site; and 16 (3) sending written notification to the office 17 of the attorney general and all major media outlets in New 18 Mexico. 19 F. A person that maintains its own notice 20 procedures as part of an information security policy for the 21 treatment of personal identifying information, and whose 22 procedures are otherwise consistent with the timing 23 requirements of this section, is deemed to be in compliance 24 with the notice requirements of this section if the person 25 .197044.1 - 8 -

1 notifies affected consumers in accordance with its policies in 2 the event of a security breach. 3 [NEW MATERIAL] NOTIFICATION--REQUIRED SECTION 7. 4 CONTENT .-- Notification required pursuant to Subsection A of 5 Section 6 of the Data Breach Notification Act shall contain: the name and contact information of the 6 Α. 7 notifying person; a list of the types of personal identifying 8 Β. 9 information that are reasonably believed to have been the subject of a security breach, if known; 10 C. the date of the security breach, the estimated 11 12 date of the breach or the range of dates within which the security breach occurred, if known; 13 14 a general description of the security breach D. incident; 15 a statement that notification was delayed Ε. 16 pursuant to Section 9 of the Data Breach Notification Act, if a 17 delay occurred; 18 F. the toll-free telephone numbers and addresses of 19 the major consumer reporting agencies; 20 advice that directs the recipient of the G. 21 notification to review personal account statements and credit 22 reports to detect errors resulting from the security breach; 23 and 24 advice that informs the recipient of the н. 25 .197044.1 - 9 -

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notification of the recipient's rights pursuant to the Fair
 Credit Reporting and Identity Security Act.

SECTION 8. [<u>NEW MATERIAL</u>] EXEMPTIONS.--The provisions of the Data Breach Notification Act shall not apply to a person subject to the federal Gramm-Leach-Bliley Act or the federal Health Insurance Portability and Accountability Act of 1996.

SECTION 9. [<u>NEW MATERIAL</u>] DELAYED NOTIFICATION.--The notification required by the Data Breach Notification Act may be delayed if:

A. a law enforcement agency determines that the notification will impede a criminal investigation; or

B. the notification will impede efforts to determine the scope of the security breach and restore the integrity, security and confidentiality of the data system.

SECTION 10. [NEW MATERIAL] NOTIFICATION TO ATTORNEY GENERAL AND CREDIT REPORTING AGENCIES.--A person that is required to issue notification of a security breach pursuant to the Data Breach Notification Act to more than one thousand New Mexico residents as a result of a single security breach shall notify the office of the attorney general and all consumer reporting agencies that compile and maintain files on consumers on a nationwide basis, as defined in 15 U.S.C. Section 1681a(p), of the security breach in the most expedient time possible, but not later than fourteen days following discovery of the security breach, except as provided in Section 9 of the .197044.1

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1 Data Breach Notification Act. A person required to notify the 2 attorney general and consumer reporting agencies pursuant to 3 this section shall notify the attorney general of the number of 4 New Mexico residents that received notification pursuant to 5 Section 6 of that act and shall provide a copy of the notification that was sent to affected residents, excluding any 6 7 personal identifying information, within forty-five days following discovery of the security breach, except as provided 8 in Section 9 of the Data Breach Notification Act. 9

SECTION 11. [<u>NEW MATERIAL</u>] ADDITIONAL NOTIFICATION REQUIREMENTS FOR BREACH OF CREDIT CARD OR DEBIT CARD NUMBERS.--A person that is required to issue notification of a security breach pursuant to the Data Breach Notification Act as a result of a security breach involving a credit card number or debit card number shall notify each merchant services provider to which the person transmitted the credit card number or debit card number. Notification pursuant to this section shall be made within ten business days following discovery of the security breach.

SECTION 12. [<u>NEW MATERIAL</u>] ATTORNEY GENERAL ENFORCEMENT--CIVIL PENALTY.--

A. When the attorney general has a reasonable belief that a violation of the Data Breach Notification Act has occurred, the attorney general may bring an action in the name of the state alleging a violation of that act.

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1	B. In any action filed by the attorney general
2	pursuant to the Data Breach Notification Act, the court may:
3	(1) issue an injunction; and
4	(2) award damages for actual costs or losses,
5	including consequential financial losses.
6	C. If the court determines that a person violated
7	the Data Breach Notification Act knowingly or recklessly, the
8	court may impose a civil penalty of the greater of five
9	thousand dollars (\$5,000) or, in the case of failed
10	notification, ten dollars (\$10.00) per instance of failed
11	notification up to a maximum of one hundred fifty thousand
12	dollars (\$150,000).
13	SECTION 13. [<u>NEW MATERIAL</u>] BREACH OF ACCESS DEVICE DATA
14	CIVIL LIABILITY
15	A. A card issuer may file a civil complaint against
16	a merchant services provider whose retention of access device
17	data constitutes a breach of access device data. If the card
18	issuer is the prevailing party, a court may award the
19	reasonable costs that a card issuer incurs for:
20	(1) canceling or reissuing an access device;
21	(2) stopping payments or blocking financial
22	transactions to protect any account of the cardholder;
23	(3) closing, reopening or opening any affected
24	financial institution account of a cardholder;
25	(4) refunding or crediting a cardholder for
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1	any financial transaction that the cardholder did not authorize
2	and that occurred as a result of the breach; or
3	(5) notifying affected cardholders.
4	B. A merchant services provider that maintains
5	security procedures that are in compliance with security
6	standards issued by the payment card industry security
7	standards council, or a successor organization or, if none, by
8	another nationally recognized organization that has published
9	substantially similar guidelines that are generally accepted in
10	the merchant services provider industry shall not be liable to
11	a card issuer pursuant to this section.
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