HOUSE BILL 81

52ND LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2015

INTRODUCED BY

Christine Trujillo

AN ACT

RELATING TO HEALTH CARE; ENACTING THE PATIENT SAFE STAFFING ACT; REQUIRING HOSPITALS TO ESTABLISH STAFFING LEVELS FOR HOSPITAL NURSING UNITS; GIVING A NURSE THE RIGHT TO REFUSE AN ASSIGNMENT THAT CONFLICTS WITH ESTABLISHED STAFFING LEVELS OR THAT IS NOT WITHIN THE NURSE'S SCOPE OF PRACTICE; REQUIRING HOSPITALS TO POST AND REPORT THEIR DAILY HOSPITAL NURSING UNIT PATIENT CENSUS AND STAFFING LEVELS; MAKING THE DEPARTMENT OF HEALTH RESPONSIBLE FOR POSTING HOSPITAL REPORTS ON THE DEPARTMENT OF HEALTH'S WEB SITE FOR CONSUMERS; AUTHORIZING THE DEPARTMENT OF HEALTH TO ENFORCE COMPLIANCE WITH THE PATIENT SAFE STAFFING ACT THROUGH PENALTIES AND CORRECTIVE ACTION; AUTHORIZING THE DEPARTMENT OF HEALTH TO PROMULGATE RULES TO IMPLEMENT THE PATIENT SAFE STAFFING ACT; PROVIDING WHISTLEBLOWER PROTECTION TO EMPLOYEES WHO FILE A GRIEVANCE OR COMPLAINT UNDER THE PATIENT SAFE STAFFING ACT; MAKING AN

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BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

SECTION 1. [NEW MATERIAL] SHORT TITLE.--This act may be cited as the "Patient Safe Staffing Act".

SECTION 2. [NEW MATERIAL] DEFINITIONS.--As used in the Patient Safe Staffing Act:

A. "ancillary staff" means a certified nurse assistant, a medication aide, an obstetric technician, a gastroenterology technician, an emergency room technician, an operating room technician, a behavioral health aide, a unit secretary, a nursing aide, an orderly and any other personnel who assist in the provision of nursing care;

- B. "committee" means a nursing staffing committee;
- C. "department" means the department of health;
- D. "hospital" means any general or special hospital licensed by the department, whether publicly or privately owned;
- E. "nurse" means a registered nurse and a licensed practical nurse; and
 - F. "unit" means a hospital nursing unit.
- SECTION 3. [NEW MATERIAL] COMMITTEE REQUIRED.--A hospital shall have a nursing staffing committee composed of eleven members as follows:
- A. seven nurses who provide direct patient care but .198657.1

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2	least one of whom provides direct care in a nurse specialty
3	unit; and
4	B. four other qualified persons as determined by
5	the hospital.
6	SECTION 4. [NEW MATERIAL] DUTIES OF COMMITTEEA
7	committee shall:
8	A. develop a staffing plan for each of the
9	hospital's units;
10	B. select outcome indicators for each unit from
11	among the national database of nursing quality indicators,
12	hospital compare, patient satisfaction surveys and such other
13	appropriate standards as determined by the committee;
14	C. conduct an annual or more frequent review of the
15	staffing plan for each unit to update or modify the staffing
16	plan as determined by the committee; and
17	D. conduct an annual or more frequent review of
18	outcome indicators for each unit to update or modify the
19	outcome indicators as determined by the committee.
20	SECTION 5. [NEW MATERIAL] NURSING STAFFING PLAN
21	REQUIREMENTSEach unit's staffing plan shall:
22	A. specify the minimum number of nurses and
23	ancillary staff required for each shift on the unit based upon
24	the level of intensity of care required by patients and the
25	variability in the number of admissions discharges and

are not hospital nurse managers or hospital administrators, at

2	B. take into account conditions or circumstances			
3	specific to a rural, general or acute care hospital;			
4	C. ensure that a nurse receives adequate			
5	orientation before being assigned to a unit; and			
6	D. specify circumstances, such as a declared state			
7	of emergency, under which compliance with the staffing plan may			
8	be waived.			
9	SECTION 6. [NEW MATERIAL] NURSING STAFFING LEVELS			
10	A. Nursing staffing levels shall take into			
11	consideration:			
12	(1) recommendations from the hospital's chief			
13	nursing officer, direct patient care nurses, ancillary staff,			
14	professional nursing organizations and other appropriate			
15	resources as determined by the committee;			
16	(2) the characteristics of patients in each			
17	unit, including patient acuity as well as variability in the			
18	number of discharges, admissions and transfers per shift;			
19	(3) available medical and health information			
20	technology and systems resources;			
21	(4) the education, training and experience of			
22	nurses who provide direct patient care for the purpose of			
23	staffing a unit with an equal mix of more-experienced and less-			
24	experienced nurses; and			
25	(5) such other appropriate factors as			
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transfers under existing conditions;

1	determined by the committee.			
2	B. Nursing staffing levels for each unit shall be			
3	determined by majority vote of the committee.			
4	C. A hospital shall formulate and adopt an			
5	algorithm for maintaining nursing staffing levels determined by			
6	the committee, which may require the hiring of additional			
7	nurses.			
8	D. A hospital shall not achieve nursing staffing			
9	levels with mandated overtime.			
10	SECTION 7. [NEW MATERIAL] RIGHT TO REFUSE ASSIGNMENTA			
11	nurse may refuse an assignment if:			
12	A. the nurse lacks the requisite education,			
13	training and experience to ensure patient safety; or			
14	B. the assignment is outside the nurse's scope of			
15	practice.			
16	SECTION 8. [NEW MATERIAL] HOSPITAL POSTING AND REPORTING			
17	OF NURSING STAFFING LEVELS			
18	A. Within one hour of the start of each shift, a			
19	hospital shall conspicuously post a daily report in each of its			
20	units, next to posted patient rights, that contains the:			
21	(1) actual patient census for each shift in			
22	that unit;			
23	(2) staffing level for each shift, according			
24	to the staffing plan for such unit; and			
25	(3) actual staffing level for each shift in			
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that unit.

- B. The daily report shall include nurses and ancillary staff working in the unit.
- C. On a quarterly basis, a hospital shall electronically submit to the department for public disclosure on the department's web site, on a date and in a format and form prescribed by the department, an accurate report containing the:
- (1) information required in Subsection A of this section for each day of the previous quarter; and
- (2) number of daily admissions, discharges and transfers for each shift of each unit.
- **SECTION 9.** [NEW MATERIAL] DUTIES OF DEPARTMENT.--The department shall:
- A. prescribe the format, form and due date for a hospital's quarterly submission of the report required of a hospital pursuant to Subsection C of Section 8 of the Patient Safe Staffing Act. The department shall require information contained in each hospital's quarterly reports to be reported in a uniform and clearly understandable format that permits consumers of hospital services to make meaningful comparisons of nursing staffing levels;
- B. promptly publish each quarterly report required of a hospital pursuant to Subsection C of Section 8 of the Patient Safe Staffing Act on its internet web site for public .198657.1

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- C. periodically audit the information contained in a quarterly report required of a hospital pursuant to Subsection C of Section 8 of the Patient Safe Staffing Act;
- enforce a hospital's compliance with the provisions of the Patient Safe Staffing Act and with any related rules promulgated by the department to implement the provisions of that act through the imposition of penalties and corrective action, which information shall also be published on the department's web site proximate to the quarterly reports required pursuant to Subsection C of Section 8 of the Patient Safe Staffing Act; and
- promulgate such rules as are necessary to implement and enforce the provisions of the Patient Safe Staffing Act.
- [NEW MATERIAL] WHISTLEBLOWER PROTECTION. -- A SECTION 10. hospital shall not discriminate or retaliate in any manner against an employee as a result of a grievance or complaint initiated by the employee relating to:
 - Α. a committee or plan;
- the posting or reporting of, or the failure to post or report, daily nursing staffing level information required by the Patient Safe Staffing Act; and
- the exercise of the right to refuse an assignment pursuant to the Patient Safe Staffing Act.

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SECTION 11. APPROPRIATION. --

A. One hundred thousand dollars (\$100,000) is appropriated from the general fund to the department of health for expenditure in fiscal year 2016 to undertake the duties and activities described in Section 9 of the Patient Safe Staffing Act, to be allocated as follows:

- (1) sixty-five thousand dollars (\$65,000) for staffing; and
- (2) thirty-five thousand dollars (\$35,000) for expenses associated with the department's internet web site to ensure that required hospital reports are posted and available to consumers.
- B. Any unexpended or unencumbered balance remaining at the end of fiscal year 2016 shall revert to the general fund.

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