

1 SENATE BILL 284

2 **52ND LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2015**

3 INTRODUCED BY

4 Linda M. Lopez

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10 AN ACT

11 RELATING TO HEALTH CARE; ENACTING THE PATIENT SAFE STAFFING
12 ACT; REQUIRING HOSPITALS TO ESTABLISH STAFFING LEVELS FOR
13 HOSPITAL NURSING UNITS; GIVING A NURSE THE RIGHT TO REFUSE AN
14 ASSIGNMENT THAT CONFLICTS WITH ESTABLISHED STAFFING LEVELS OR
15 THAT IS NOT WITHIN THE NURSE'S SCOPE OF PRACTICE; REQUIRING
16 HOSPITALS TO POST AND REPORT THEIR DAILY HOSPITAL NURSING UNIT
17 PATIENT CENSUS AND STAFFING LEVELS; MAKING THE DEPARTMENT OF
18 HEALTH RESPONSIBLE FOR POSTING HOSPITAL REPORTS ON THE
19 DEPARTMENT OF HEALTH'S WEB SITE FOR CONSUMERS; AUTHORIZING THE
20 DEPARTMENT OF HEALTH TO ENFORCE COMPLIANCE WITH THE PATIENT
21 SAFE STAFFING ACT THROUGH PENALTIES AND CORRECTIVE ACTION;
22 AUTHORIZING THE DEPARTMENT OF HEALTH TO PROMULGATE RULES TO
23 IMPLEMENT THE PATIENT SAFE STAFFING ACT; PROVIDING
24 WHISTLEBLOWER PROTECTION TO EMPLOYEES WHO FILE A GRIEVANCE OR
25 COMPLAINT UNDER THE PATIENT SAFE STAFFING ACT; MAKING AN

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1 APPROPRIATION.

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3 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

4 SECTION 1. [NEW MATERIAL] SHORT TITLE.--This act may be
5 cited as the "Patient Safe Staffing Act".

6 SECTION 2. [NEW MATERIAL] DEFINITIONS.--As used in the
7 Patient Safe Staffing Act:

8 A. "ancillary staff" means a certified nurse
9 assistant, a medication aide, an obstetric technician, a
10 gastroenterology technician, an emergency room technician, an
11 operating room technician, a behavioral health aide, a unit
12 secretary, a nursing aide, an orderly and any other personnel
13 who assist in the provision of nursing care;

14 B. "committee" means a nursing staffing committee;

15 C. "department" means the department of health;

16 D. "hospital" means any general or special hospital
17 licensed by the department, whether publicly or privately
18 owned;

19 E. "nurse" means a registered nurse and a licensed
20 practical nurse; and

21 F. "unit" means a hospital nursing unit.

22 SECTION 3. [NEW MATERIAL] COMMITTEE REQUIRED.--A hospital
23 shall have a nursing staffing committee composed of eleven
24 members as follows:

25 A. seven nurses who provide direct patient care but

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1 are not hospital nurse managers or hospital administrators, at
2 least one of whom provides direct care in a nurse specialty
3 unit; and

4 B. four other qualified persons as determined by
5 the hospital.

6 SECTION 4. [NEW MATERIAL] DUTIES OF COMMITTEE.--A
7 committee shall:

8 A. develop a staffing plan for each of the
9 hospital's units;

10 B. select outcome indicators for each unit from
11 among the national database of nursing quality indicators,
12 hospital compare, patient satisfaction surveys and such other
13 appropriate standards as determined by the committee;

14 C. conduct an annual or more frequent review of the
15 staffing plan for each unit to update or modify the staffing
16 plan as determined by the committee; and

17 D. conduct an annual or more frequent review of
18 outcome indicators for each unit to update or modify the
19 outcome indicators as determined by the committee.

20 SECTION 5. [NEW MATERIAL] NURSING STAFFING PLAN
21 REQUIREMENTS.--Each unit's staffing plan shall:

22 A. specify the minimum number of nurses and
23 ancillary staff required for each shift on the unit based upon
24 the level of intensity of care required by patients and the
25 variability in the number of admissions, discharges and

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1 transfers under existing conditions;

2 B. take into account conditions or circumstances
3 specific to a rural, general or acute care hospital;

4 C. ensure that a nurse receives adequate
5 orientation before being assigned to a unit; and

6 D. specify circumstances, such as a declared state
7 of emergency, under which compliance with the staffing plan may
8 be waived.

9 SECTION 6. [NEW MATERIAL] NURSING STAFFING LEVELS.--

10 A. Nursing staffing levels shall take into
11 consideration:

12 (1) recommendations from the hospital's chief
13 nursing officer, direct patient care nurses, ancillary staff,
14 professional nursing organizations and other appropriate
15 resources as determined by the committee;

16 (2) the characteristics of patients in each
17 unit, including patient acuity as well as variability in the
18 number of discharges, admissions and transfers per shift;

19 (3) available medical and health information
20 technology and systems resources;

21 (4) the education, training and experience of
22 nurses who provide direct patient care for the purpose of
23 staffing a unit with an equal mix of more-experienced and less-
24 experienced nurses; and

25 (5) such other appropriate factors as

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1 determined by the committee.

2 B. Nursing staffing levels for each unit shall be
3 determined by majority vote of the committee.

4 C. A hospital shall formulate and adopt an
5 algorithm for maintaining nursing staffing levels determined by
6 the committee, which may require the hiring of additional
7 nurses.

8 D. A hospital shall not achieve nursing staffing
9 levels with mandated overtime.

10 SECTION 7. [NEW MATERIAL] RIGHT TO REFUSE ASSIGNMENT.--A
11 nurse may refuse an assignment if:

12 A. the nurse lacks the requisite education,
13 training and experience to ensure patient safety; or

14 B. the assignment is outside the nurse's scope of
15 practice.

16 SECTION 8. [NEW MATERIAL] HOSPITAL POSTING AND REPORTING
17 OF NURSING STAFFING LEVELS.--

18 A. Within one hour of the start of each shift, a
19 hospital shall conspicuously post a daily report in each of its
20 units, next to posted patient rights, that contains the:

21 (1) actual patient census for each shift in
22 that unit;

23 (2) staffing level for each shift, according
24 to the staffing plan for such unit; and

25 (3) actual staffing level for each shift in

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1 that unit.

2 B. The daily report shall include nurses and
3 ancillary staff working in the unit.

4 C. On a quarterly basis, a hospital shall
5 electronically submit to the department for public disclosure
6 on the department's web site, on a date and in a format and
7 form prescribed by the department, an accurate report
8 containing the:

9 (1) information required in Subsection A of
10 this section for each day of the previous quarter; and

11 (2) number of daily admissions, discharges and
12 transfers for each shift of each unit.

13 SECTION 9. [NEW MATERIAL] DUTIES OF DEPARTMENT.--The
14 department shall:

15 A. prescribe the format, form and due date for a
16 hospital's quarterly submission of the report required of a
17 hospital pursuant to Subsection C of Section 8 of the Patient
18 Safe Staffing Act. The department shall require information
19 contained in each hospital's quarterly reports to be reported
20 in a uniform and clearly understandable format that permits
21 consumers of hospital services to make meaningful comparisons
22 of nursing staffing levels;

23 B. promptly publish each quarterly report required
24 of a hospital pursuant to Subsection C of Section 8 of the
25 Patient Safe Staffing Act on its internet web site for public

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1 inspection;

2 C. periodically audit the information contained in
3 a quarterly report required of a hospital pursuant to
4 Subsection C of Section 8 of the Patient Safe Staffing Act;

5 D. enforce a hospital's compliance with the
6 provisions of the Patient Safe Staffing Act and with any
7 related rules promulgated by the department to implement the
8 provisions of that act through the imposition of penalties and
9 corrective action, which information shall also be published on
10 the department's web site proximate to the quarterly reports
11 required pursuant to Subsection C of Section 8 of the Patient
12 Safe Staffing Act; and

13 E. promulgate such rules as are necessary to
14 implement and enforce the provisions of the Patient Safe
15 Staffing Act.

16 SECTION 10. [NEW MATERIAL] WHISTLEBLOWER PROTECTION.--A

17 hospital shall not discriminate or retaliate in any manner
18 against an employee as a result of a grievance or complaint
19 initiated by the employee relating to:

20 A. a committee or plan;

21 B. the posting or reporting of, or the failure to
22 post or report, daily nursing staffing level information
23 required by the Patient Safe Staffing Act; and

24 C. the exercise of the right to refuse an
25 assignment pursuant to the Patient Safe Staffing Act.

1 SECTION 11. APPROPRIATION.--

2 A. One hundred thousand dollars (\$100,000) is
3 appropriated from the general fund to the department of health
4 for expenditure in fiscal year 2016 to undertake the duties and
5 activities described in Section 9 of the Patient Safe Staffing
6 Act, to be allocated as follows:

7 (1) sixty-five thousand dollars (\$65,000) for
8 staffing; and

9 (2) thirty-five thousand dollars (\$35,000) for
10 expenses associated with the department's internet web site to
11 ensure that required hospital reports are posted and available
12 to consumers.

13 B. Any unexpended or unencumbered balance remaining
14 at the end of fiscal year 2016 shall revert to the general
15 fund.