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HOUSE MEMORIAL 33

**54TH LEGISLATURE - STATE OF NEW MEXICO - SECOND SESSION, 2020**

INTRODUCED BY

Jim R. Trujillo and Andrea Romero and Linda M. Trujillo  
and Brian Egolf

A MEMORIAL

CONGRATULATING CHRISTUS ST. VINCENT REGIONAL MEDICAL CENTER ON  
RECEIVING A FIVE-STAR QUALITY RATING FROM THE FEDERAL CENTERS  
FOR MEDICARE AND MEDICAID SERVICES.

WHEREAS, in January 2020, CHRISTUS St. Vincent regional  
medical center will receive a five-star quality rating from the  
federal centers for medicare and medicaid services, the highest  
quality rating awarded by the agency and the first in the  
hospital's history; and

WHEREAS, a deep sense of community and compassion for  
those in need have driven generations of CHRISTUS St. Vincent  
regional medical center clinicians to devote their lives to  
caring for the people of northern New Mexico; and

WHEREAS, from the very young to the very old, CHRISTUS St.  
Vincent regional medical center has brought healing and hope to

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1 the community's ill and injured for nearly one hundred fifty-  
2 five years; and

3 WHEREAS, in recent years, a focus on associate engagement  
4 and development has sparked a tremendous cultural shift at  
5 CHRISTUS St. Vincent regional medical center, putting the power  
6 to transform the quality of care into the hands of those on the  
7 front lines; and

8 WHEREAS, CHRISTUS St. Vincent regional medical center is  
9 now recognized as one of New Mexico's best places to work and  
10 receive care, with associates reporting high levels of  
11 satisfaction regarding work-life balance, compensation,  
12 benefits, leadership involvement, communication and  
13 opportunities for growth; and

14 WHEREAS, among the sixty-plus hospitals and forty-four  
15 thousand associates in the CHRISTUS health system, CHRISTUS St.  
16 Vincent regional medical center has the highest level of  
17 associate engagement; and

18 WHEREAS, CHRISTUS St. Vincent regional medical center  
19 associates have made patient safety their number-one priority;  
20 and

21 WHEREAS, daily safety huddles, annual patient safety  
22 fairs, hourly patient rounding, anonymous associate safety  
23 surveys and near-miss reporting have significantly reduced the  
24 risk of error and injury and represent just a few ways patient  
25 safety has been woven into the fabric of the hospital's daily

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1 operations; and

2 WHEREAS, combining their shared knowledge and expertise,  
3 CHRISTUS St. Vincent regional medical center nurses and  
4 physicians have developed evidence-based protocols for slashing  
5 infection rates, improving the safety of medication  
6 administration, reducing length of stay for babies born with  
7 neonatal abstinence syndrome and much more; and

8 WHEREAS, as part of CHRISTUS St. Vincent regional medical  
9 center's "journey to always", associates and clinicians work to  
10 improve the patient experience at every point of contact, with  
11 a promise to each patient that the patient will always be  
12 treated with the utmost dignity and respect and that the  
13 patient's needs and expectations will always be addressed to  
14 the best of the hospital's ability; and

15 WHEREAS, through CHRISTUS St. Vincent regional medical  
16 center's membership in the Mayo clinic care network, CHRISTUS  
17 St. Vincent regional medical center patients are able to access  
18 world-leading medical expertise at no additional cost and while  
19 staying close to home; and

20 WHEREAS, to date, more than one hundred sixty patients  
21 have received a second opinion from a Mayo clinic specialist  
22 through their CHRISTUS St. Vincent regional medical center  
23 provider, with nearly all choosing to remain with CHRISTUS St.  
24 Vincent for their care; and

25 WHEREAS, CHRISTUS St. Vincent regional medical center is

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1 proud to serve the dynamic and diverse northern New Mexico  
2 community and is thankful for the community leaders, officials,  
3 partners and friends who make the work of the hospital and its  
4 outpatient clinics possible;

5 NOW, THEREFORE, BE IT RESOLVED BY THE HOUSE OF  
6 REPRESENTATIVES OF THE STATE OF NEW MEXICO that CHRISTUS St.  
7 Vincent regional medical center be congratulated on receiving a  
8 five-star quality rating from the federal centers for medicare  
9 and medicaid services; and

10 BE IT FURTHER RESOLVED that a copy of this memorial be  
11 transmitted to the president of CHRISTUS St. Vincent regional  
12 medical center.