SENATE BILL 307

57TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2025

INTRODUCED BY

Katy M. Duhigg and Crystal Brantley and Heather Berghmans and Mimi Stewart and Joseph Cervantes

AN ACT

RELATING TO FAMILIES; ENACTING THE OFFICE OF CHILD OMBUD ACT; PROVIDING FOR THE STATE CHILD OMBUD; CREATING THE OFFICE OF CHILD OMBUD AND ESTABLISHING THE POWERS AND DUTIES OF THAT OFFICE; PROVIDING FOR THE ESTABLISHMENT OF THE STATE CHILD OMBUD SELECTION COMMITTEE; AMENDING AND ENACTING SECTIONS OF THE NMSA 1978; MAKING AN APPROPRIATION.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

SECTION 1. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] SHORT TITLE.--Sections 1 through 13 of this act may be cited as the "Office of Child Ombud Act"."

SECTION 2. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] DEFINITIONS.--As used in the Office of .229962.3

Child Ombud Act:

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- Α. "committee" means the state child ombud selection committee;
- "near fatality" means an injury or condition caused by abuse or neglect that results in a child:
- (1) being placed in serious or critical condition, as certified by a licensed physician; and
- receiving critical care for at least (2) twenty-four hours following the child's admission to a critical care unit:
 - "office" means the office of child ombud; and
- "ombud" means the individual who heads the D. office and has the powers and duties set forth in Section 6 of the Office of Child Ombud Act."
- SECTION 3. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] OFFICE OF CHILD OMBUD--CREATED.--The "office of child ombud" is created and is administratively attached to the administrative office of the courts. office shall maintain autonomy over the office's budget and any decisions the office may take."

SECTION 4. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] STATE CHILD OMBUD--APPOINTMENT--DUTIES. -- The head of the office is the "state child ombud", who .229962.3

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shall be appointed for a term of six years. The ombud may be reappointed to successive terms. An appointed ombud shall serve and have all of the duties, responsibilities and authority of that office until appointment of a new ombud. The governor or the supreme court may remove the ombud only for malfeasance, misfeasance or abuse of office."

SECTION 5. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] STATE CHILD OMBUD SELECTION COMMITTEE-DUTIES.--

- A. The "state child ombud selection committee" is created and consists of nine members, including:
- (1) one member who shall be selected by the president pro tempore of the senate;
- (2) one member who shall be selected by the minority floor leader of the senate;
- (3) one member who shall be selected by the speaker of the house of representatives;
- (4) one member who shall be selected by the minority floor leader of the house of representatives;
- (5) four members who shall be selected by the governor:
- (a) no more than two of whom are from the same political party and have not changed political party affiliation in the last two years;

- (b) one of whom shall have specialized expertise in the federal Indian Child Welfare Act of 1978 and the Indian Family Protection Act; and
- (c) one of whom shall have extensive knowledge of child protective services, juvenile justice services or child welfare; and
- (6) the chair of the committee, whom a majority of the other eight members select and who is:
- (a) not a candidate for the position of ombud; and
- (b) a person with extensive knowledge of child welfare and the Children's Code.
- B. The committee shall meet exclusively for the purpose of nominating persons to fill a current or impending vacancy in the position of ombud. The committee shall actively solicit, accept and evaluate applications for the position of ombud and may require applicants to submit any information that the committee deems relevant to the consideration of applications. Within ninety days before the date on which the term of an ombud ends or no later than sixty days after the occurrence of a vacancy in the ombud position, the committee shall convene and, within sixty days after convening, submit to the governor the names of persons who are recommended for appointment to the position by a majority of the committee members.

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- C. After receiving nominations for the position of ombud, the governor may make one request of the committee for submission of additional names. The committee shall promptly submit those additional names if a majority of the committee members finds that additional persons would be qualified and recommends those persons for appointment as ombud. The governor shall fill a vacancy or appoint a successor to fill an impending vacancy in the position of ombud within sixty days after receiving final nominations from the committee by appointing one of the persons nominated by the committee.
- D. The committee is administratively attached to the administrative office of the courts.
- E. After the initial meeting of the committee, the governor or the chair of the committee may call subsequent meetings of the committee to nominate persons to fill a current or impending vacancy in the position of ombud.
- F. The members of the committee shall receive per diem and mileage as provided in the Per Diem and Mileage Act and shall receive no other compensation, perquisite or allowance."
- **SECTION 6.** A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] OFFICE OF CHILD OMBUD--POWERS--DUTIES.-The office:

A. shall:

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- (1) review the department's provision of services to children and families, receive complaints concerning the actions of the department or of any entity that provides services to children and families through funds provided by the department and make appropriate referrals when the ombud determines that a child or family may be in need of assistance from the office;
- review current systems to determine the (2) extent to which the department's policies and procedures protect and enhance children's personal dignity, right to privacy, appropriate health care and education in accordance with state and federal law;
- adopt and promulgate rules in accordance with the State Rules Act as are deemed necessary to carry out the provisions of the Office of Child Ombud Act;
- operate a toll-free hotline and electronic communication portal to receive complaints pursuant to this section:
- investigate and attempt to resolve complaints made by or on behalf of children placed in the custody of the department, receiving services under the supervision of the department, referred to the department or whose parent, guardian or custodian is under investigation by the department;
- upon investigation of a complaint, notify .229962.3

the complainant and subjects of the complaint of the investigation or, if the office declines to investigate a complaint or continue an investigation, notify the complainant and the subjects of the complaint that no further action will be taken by the office;

- (7) update the complainant on the progress of the investigation every ninety days and notify the complainant and the subjects of the complaint of the final outcome within ninety days of the completion of the investigation;
- (8) provide information about recipients' rights and responsibilities related to departmental services;
- (9) provide information concerning child and family welfare to the governor, state agencies and legislators;
- (10) compile an annual report pursuant to Section 7 of the Office of Child Ombud Act;
- (11) subpoena witnesses to provide testimony in cases in which a fatality or near fatality of a child has occurred while the child was in the custody of the department;
- (12) access information or records that are necessary for carrying out the provisions of the Office of Child Ombud Act; and
- (13) access and review information, records or documents, including records of third parties, that the office deems necessary to conduct a thorough and independent review of a complaint so long as the department would be entitled to .229962.3

access	or	receive	such	information,	records	or	documents;	and
		B. may	7 :					

- (1) hire and contract for such professional, technical and support staff as needed to carry out the functions of the office;
- (2) meet or communicate with any child placed in the custody of the department, receiving services under the supervision of the department, referred to the department or whose parent, guardian or custodian is under investigation by the department in a developmentally sensitive method; and
- (3) decide whether to investigate a complaint or refer a complaint to another agency for investigation."
- SECTION 7. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] ANNUAL REPORT--REPORT CONTENTS--CREATION
AND MAINTENANCE OF WEBSITE CONTAINING REPORT INFORMATION.--

- A. Each year, the office shall submit to the legislative finance committee, the department and the governor on or before September 1 a report addressing services provided by the department, including:
- (1) the quality of services provided to children and families;
- (2) the conditions of placements for New Mexico's children, including the number of out-of-state placements and an assessment of each active congregate care and .229962.3

juvenile justice facility in which children in the custody of the department are placed;

- (3) the number of children removed from a residence of a parent, foster parent or guardian;
- (4) the number of children returned to a household from which they were removed;
- (5) the number of children removed from a household subsequent to being returned to a household from which they were removed;
- (6) the number of children placed in the custody of a juvenile justice facility;
- (7) the number of children placed in the custody of the department who have run away from a department placement, the number of children placed in the custody of the department who have been found after running away and the number of children placed in the custody of the department who are currently missing;
- (8) the number of cases in which families subject to court-ordered treatment plans or voluntary placement agreements have absconded with children placed in the custody of the department;
- (9) a review of systemic issues related to services for assistance to children and families within the child protection and juvenile justice systems;
- (10) findings and recommendations related to .229962.3

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4	services for children and families;
5	(12) data disaggreg
6	gender, geographic location, sexual
7	and any other categories that the of
8	(13) the training a
9	for the ombud and office staff.
10	B. The office shall creat
11	on which the data contained in Subse
12	shall be provided in an accessible m
13	quarterly.
14	C. Each year the annual
15	the web page created pursuant to Sub
16	SECTION 8. A new section of th
17	enacted to read:
18	"[<u>NEW MATERIAL</u>] TRAINING AND CE
19	A. The ombud shall ensure
20	trained in:
21	(1) federal, state,
22	regulations and policies with respec
23	juvenile justice services in the sta
24	(2) investigative t
25	trauma-informed care and questioning

the	imple	ement	tation	of t	ne f	ederal	Ind	ian	Child	We	lfare	Act	of
1978	and	the	Indian	Fam	ily	Protec	tion	Act	: ;				
			(11	.) r	econ	menda	ions	re	lated	to	impro	ving	
		_			1 6								

- gated by race, ethnicity, identity, disability status fice deems necessary; and
- and certification process
- te and maintain a web page ction A of this section anner and updated
- report shall be posted to section B of this section."
- ne Children's Code is

ERTIFICATION. --

- e that office staff are
- local and tribal laws, t to child protection and te;
- echniques, including

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- (3) the federal Indian Child Welfare Act of 1978, the Indian Family Protection Act, tribal culture, tribal relations and sovereign nation status; and
 - department policies and procedures.
- The ombud shall develop procedures for the training and certification of appropriate staff.
- An officer, employee or other representative of the office shall not investigate any complaint filed with the office unless that person is certified by the office."
- SECTION 9. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] CONFLICT OF INTEREST.--Persons who are employees of the office or who have contracts with the office shall not have a conflict of interest with the department or with an entity that provides services to children and families through funds provided by the department relating to the performance of their responsibilities pursuant to the Children's Code. For the purposes of this section, a conflict of interest exists whenever the ombud, an employee of the office or a person having a contract with the office:

- licenses, certifies or accredits a provider or facility delivering services to children and families pursuant to the Children's Code:
- has a direct ownership interest in a provider or facility delivering services to children and families pursuant .229962.3

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to the Children's Code;

2	C. is employed by or participates in the management
3	of a provider or facility delivering services to children and
4	families pursuant to the Children's Code; or
5	D. receives, directly or indirectly, remuneration
6	pursuant to a compensation arrangement with a provider or
7	facility delivering services to children and families pursuant
8	to the Children's Code."
9	SECTION 10. A new section of the Children's Code is
10	enacted to read:
11	"[NEW MATERIAL] INCIDENTS, FATALITIES AND NEAR
12	FATALITIES
13	A. The department shall provide the office with a
14	copy of all reports related to actual physical injury to
15	children in the custody of the department within thirty days of
16	receiving the report, whether substantiated or unsubstantiated.
17	B. The department shall provide the office with a
18	written notification within seventy-two hours of:
19	(1) a fatality or near fatality of a child in
20	its custody or referred or receiving services under the
21	supervision of the department; and
22	(2) the restraint or seclusion of a child in
23	its custody."
24	SECTION 11. A new section of the Children's Code is
25	enacted to read:

"[NEW MATERIAL] LAW ENFORCEMENT REPORTS.--Upon request by the office, law enforcement agencies shall share with the office all law enforcement reports involving children identified by the agencies as having been placed in the custody of the department, receiving services under the supervision of the department, referred to the department or whose parent, guardian or custodian is under investigation by the department."

SECTION 12. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] CONFIDENTIALITY OF INFORMATION. --

A. The office shall maintain the confidentiality of all case records, third-party records and court records, as well as any information gathered in the course of investigations and system monitoring duties. These records are exempt from public inspection and copying pursuant to the Inspection of Public Records Act and shall be kept confidential unless:

- (1) disclosure is ordered by the court;
- (2) disclosure is necessary to prevent imminent harm and the imminent harm is communicated directly to the ombud or staff of the office;
- (3) disclosure is necessary to the department in order for the department to determine the appropriateness of initiating an investigation regarding potential abuse or .229962.3

neglect or other emergency circumstances; or

- (4) disclosure is necessary to the department in order for the department to determine the appropriateness of initiating an investigation to determine facility compliance with applicable rules of licensure or certification or both.
- B. Notwithstanding the provisions of Subsection A of this section, the office may publicly report any patterns of conduct or repeated incidents identified by the office in carrying out the provisions of the Office of Child Ombud Act; provided that the office shall not publicly disclose either of the following:
- (1) individually identifiable information about a child; and
- (2) investigation findings when there is pending law enforcement investigation or prosecution."

SECTION 13. A new section of the Children's Code is enacted to read:

"[NEW MATERIAL] NOTIFICATION OF OFFICE OF CHILD OMBUD.-The department shall notify all children placed in the custody
of the department, receiving services under the supervision of
the department, referred to the department or whose parent,
guardian or custodian is under investigation by the department
and their parents, guardians, foster parents and identified
fictive kin of the existence of the office, its purpose and
function and its toll-free hotline and electronic communication
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portal with instructions for access."

SECTION 14. Section 32A-2-32 NMSA 1978 (being Laws 1993, Chapter 77, Section 61, as amended) is amended to read:

"32A-2-32. CONFIDENTIALITY--RECORDS.--

A. All records pertaining to the child, including all related social records, behavioral health screenings, diagnostic evaluations, psychiatric reports, medical reports, social studies reports, records from local detention facilities, client-identifying records from facilities for the care and rehabilitation of delinquent children, pre-parole or supervised release reports and supervision histories obtained by the juvenile probation office, parole officers and the juvenile public safety advisory board or in possession of the department, are confidential and shall not be disclosed directly or indirectly to the public.

- B. The disclosure of all mental health and developmental disability records shall be made pursuant to the Children's Mental Health and Developmental Disabilities Act.
- C. The records described in Subsection A of this section, other than mental health and developmental disability records, shall be disclosed only to any of the following, provided that the agency, person or institution receiving information shall not re-release the information without proper consent or as otherwise provided by law:
 - (1) court personnel;

1	(2) the child's court appointed special
2	advocates;
3	(3) the child's attorney or guardian ad litem
4	representing the child in any matter;
5	(4) department personnel;
6	(5) corrections department personnel;
7	(6) law enforcement officials when the request
8	is related to the investigation of a crime;
9	(7) district attorneys or children's court
10	attorneys;
11	(8) a state government social services agency
12	in any state;
13	(9) those persons or entities of a child's
14	Indian tribe specifically authorized to inspect such records
15	pursuant to the federal Indian Child Welfare Act of 1978, <u>the</u>
16	Indian Family Protection Act or any regulations promulgated
17	under [that act] <u>those acts</u> ;
18	(10) tribal juvenile justice system and social
19	service representatives;
20	(11) a foster parent, if the records are those
21	of a child currently placed with that foster parent or of a
22	child being considered for placement with that foster parent,
23	when the disclosure of the information is necessary for the
24	child's treatment or care and shall include only that
25	information necessary to provide for treatment and care of the
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child;

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- (12)school personnel involved with the child if the records concern the child's educational needs, but shall only include that information necessary to provide for the child's educational planning and needs;
- (13)a health care or mental health professional involved in the evaluation or treatment of the child, the child's parents, guardians or custodian or other family members;
- (14)representatives of the protection and advocacy system;
- the child's parent, guardian or legal custodian when the disclosure of the information is necessary for the child's treatment or care and shall include only that information necessary to provide for the treatment or care of the child;
- any other person or entity, by order of (16) the court, having a legitimate interest in the case or the work of the court who agrees not to otherwise release the records; [and]
- the child, if fourteen years of age or (17)older; <u>and</u>
- (18) the office of child ombud and its employees and contractors, pursuant to the requirements of the Delinquency Act, if the records are needed for the purpose of .229962.3

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implementing the Office of Child Ombud Act.

- If disclosure of otherwise confidential records is made to the child or any other person or entity pursuant to a valid release of information signed by the child, all victim or witness identifying information shall be redacted or otherwise deleted.
- Whoever intentionally and unlawfully releases any information or records closed to the public pursuant to this section or releases or makes other unlawful use of records in violation of this section is guilty of a petty misdemeanor.
- The department shall promulgate rules for implementing disclosure of records pursuant to this section and in compliance with state and federal law and the Children's Court Rules."
- **SECTION 15.** Section 32A-4-33 NMSA 1978 (being Laws 1993, Chapter 77, Section 127, as amended) is amended to read:

"32A-4-33. CONFIDENTIALITY--RECORDS--PENALTY.--

All records or information concerning a party to a neglect or abuse proceeding, including social records, diagnostic evaluations, psychiatric or psychological reports, videotapes, transcripts and audio recordings of a child's statement of abuse or medical reports incident to or obtained as a result of a neglect or abuse proceeding or that were produced or obtained during an investigation in anticipation of or incident to a neglect or abuse proceeding shall be .229962.3

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1	confidential and closed to the public.
2	B. The records described in Subsection A of this
3	section shall be disclosed only to the parties and:
4	(1) court personnel and persons or entities
5	authorized by contract with the court to review, inspect or
6	otherwise have access to records or information in the court's
7	possession;
8	(2) court-appointed special advocates
9	appointed to the neglect or abuse proceeding;
10	(3) the child's guardian ad litem;
11	(4) the attorney representing the child in an
12	abuse or neglect action, a delinquency action or any other
13	action under the Children's Code;
14	(5) department personnel and persons or
15	entities authorized by contract with the department to review,
16	inspect or otherwise have access to records or information in
17	the department's possession;
18	(6) any local substitute care review board or
19	any agency contracted to implement local substitute care review
20	boards;
21	(7) law enforcement officials, except when use
22	immunity is granted pursuant to Section 32A-4-11 NMSA 1978;
23	(8) district attorneys, except when use
24	immunity is granted pursuant to Section 32A-4-11 NMSA 1978;
25	(9) any state government or tribal government

social services	agency in any state or when, in the opinion of
the department,	it is in the best interest of the child, a
governmental so	cial services agency of another country:

- (10) a foster parent, if the records are those of a child currently placed with that foster parent or of a child being considered for placement with that foster parent and the records concern the social, medical, psychological or educational needs of the child;
- (11) school personnel involved with the child if the records concern the child's social or educational needs;
- (12) a grandparent, parent of a sibling, relative or fictive kin, if the records or information pertain to a child being considered for placement with that grandparent, parent of a sibling, relative or fictive kin and the records or information concern the social, medical, psychological or educational needs of the child;
- (13) health care or mental health professionals involved in the evaluation or treatment of the child or of the child's parents, guardian, custodian or other family members;
- (14) protection and advocacy representatives pursuant to the federal Developmental Disabilities Assistance and Bill of Rights Act and the federal Protection and Advocacy for Mentally Ill Individuals Amendments Act of 1991;
- (15) children's safehouse organizations
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conducting investigatory interviews of children on behalf of a law enforcement agency or the department;

- (16) representatives of the federal government or their contractors authorized by federal statute or regulation to review, inspect, audit or otherwise have access to records and information pertaining to neglect or abuse proceedings;
- (17) any person or entity attending a meeting arranged by the department to discuss the safety, well-being and permanency of a child, when the parent or child, or parent or legal custodian on behalf of a child younger than fourteen years of age, has consented to the disclosure; [and]
- (18) any other person or entity, by order of the court, having a legitimate interest in the case or the work of the court; \underline{and}
- (19) the office of child ombud and its

 employees and contractors, pursuant to the requirements of the

 Abuse and Neglect Act, if the records are needed for the

 purpose of implementing the Office of Child Ombud Act.
- C. A parent, guardian or legal custodian whose child has been the subject of an investigation of abuse or neglect where no petition has been filed shall have the right to inspect any medical report, psychological evaluation, law enforcement reports or other investigative or diagnostic evaluation; provided that any identifying information related .229962.3

to the reporting party or any other party providing information shall be deleted. The parent, guardian or legal custodian shall also have the right to the results of the investigation and the right to petition the court for full access to all department records and information except those records and information the department finds would be likely to endanger the life or safety of any person providing information to the department.

- D. Whoever intentionally and unlawfully releases any information or records closed to the public pursuant to the Abuse and Neglect Act or releases or makes other unlawful use of records in violation of that act is guilty of a petty misdemeanor and shall be sentenced pursuant to the provisions of Section 31-19-1 NMSA 1978.
- E. The department shall promulgate rules for implementing disclosure of records pursuant to this section and in compliance with state and federal law and the Children's Court Rules."

SECTION 16. APPROPRIATION.--One million dollars (\$1,000,000) is appropriated from the general fund to the administrative office of the courts for expenditure in fiscal year 2026 for expenses to be incurred in establishing the office of child ombud. Any unexpended or unencumbered balance remaining at the end of fiscal year 2026 shall revert to the general fund.

SECTION 17. EFFECTIVE DATE.--The effective date of the provisions of this act is July 1, 2025.

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