

1 AN ACT
2 RELATING TO EMERGENCY MEDICINE; REQUIRING PUBLIC SAFETY
3 TELEPHONE LINE TELECOMMUNICATORS TO BE TRAINED IN
4 HIGH-QUALITY TELECOMMUNICATOR CARDIOPULMONARY RESUSCITATION.
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6 BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

7 SECTION 1. Section 29-7C-2 NMSA 1978 (being Laws 2003,
8 Chapter 320, Section 4, as amended) is amended to read:

9 "29-7C-2. DEFINITIONS.--As used in the Public Safety
10 Telecommunicator Training Act:

11 A. "board" means the law enforcement certification
12 board;

13 B. "certified" means meeting the training
14 standards established by statute and rule as determined by
15 the board;

16 C. "council" means the New Mexico law enforcement
17 standards and training council;

18 D. "director" means the director of the New Mexico
19 law enforcement academy;

20 E. "dispatch" means the relay of information to
21 public safety personnel by all forms of communication;

22 F. "high-quality telecommunicator cardiopulmonary
23 resuscitation" means the instructions that a telecommunicator
24 provides to a bystander of a cardiac emergency on how to
25 perform cardiopulmonary resuscitation;

1 G. "safety agency" means a unit of state or local
2 government, a special purpose district or a private business
3 that provides police, firefighting or emergency medical
4 services; and

5 H. "telecommunicator" means an employee or
6 volunteer of a safety agency who:

7 (1) receives calls or dispatches the
8 appropriate personnel or equipment in response to calls for
9 police, fire or medical services; and

10 (2) makes decisions affecting the life,
11 health or welfare of the public or safety employees."

12 **SECTION 2.** Section 29-7C-4.1 NMSA 1978 (being Laws
13 2022, Chapter 56, Section 19) is amended to read:

14 "29-7C-4.1. PUBLIC SAFETY TELECOMMUNICATOR
15 TRAINING.--The curriculum of each basic telecommunicator
16 training class and in-service training each year for
17 telecommunicators shall include:

- 18 A. crisis management and intervention;
19 B. dealing with individuals who are experiencing
20 mental health issues;
21 C. methods of de-escalation;
22 D. peer-to-peer intervention;
23 E. stress management;
24 F. racial sensitivity;
25 G. reality-based situational training; and

1 H. high-quality telecommunicator cardiopulmonary
2 resuscitation using the most current nationally recognized
3 emergency cardiovascular care guidelines. Training on high-
4 quality telecommunicator cardiopulmonary resuscitation shall
5 include instruction on out-of-hospital cardiac arrest
6 protocols and compression-only cardiopulmonary
7 resuscitation."

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