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SENATE BILL

**54TH LEGISLATURE - STATE OF NEW MEXICO - FIRST SESSION, 2019**

INTRODUCED BY

FOR THE LEGISLATIVE HEALTH AND HUMAN SERVICES COMMITTEE

AN ACT

RELATING TO HEALTH; AMENDING SECTIONS OF THE PATIENT PROTECTION  
ACT TO PROVIDE FOR REGULATION OF PHARMACY BENEFITS MANAGER  
PRACTICES.

BE IT ENACTED BY THE LEGISLATURE OF THE STATE OF NEW MEXICO:

**SECTION 1.** Section 59A-57-3 NMSA 1978 (being Laws 1998,  
Chapter 107, Section 3, as amended) is amended to read:

"59A-57-3. DEFINITIONS.--As used in the Patient  
Protection Act:

A. "continuous quality improvement" means an  
ongoing and systematic effort to measure, evaluate and improve  
a managed health care plan's process in order to improve  
continually the quality of health care services provided to  
enrollees;

B. "covered person", "enrollee", "patient" or

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1 "consumer" means an individual who is entitled to receive  
2 health care benefits provided by a managed health care plan;

3 C. "department" means the office of superintendent  
4 of insurance;

5 D. "emergency care" means health care procedures,  
6 treatments or services delivered to a covered person after the  
7 sudden onset of what reasonably appears to be a medical  
8 condition that manifests itself by symptoms of sufficient  
9 severity, including severe pain, that the absence of immediate  
10 medical attention could be reasonably expected by a reasonable  
11 layperson to result in jeopardy to a person's health, serious  
12 impairment of bodily functions, serious dysfunction of a bodily  
13 organ or part or disfigurement to a person;

14 E. "health care facility" means an institution  
15 providing health care services, including a hospital or other  
16 licensed inpatient center; a pharmacy; an ambulatory surgical  
17 or treatment center; a skilled nursing center; a residential  
18 treatment center; a home health agency; a diagnostic,  
19 laboratory or imaging center; and a rehabilitation or other  
20 therapeutic health setting;

21 F. "health care insurer" means a person that has a  
22 valid certificate of authority in good standing under the  
23 Insurance Code to act as an insurer, health maintenance  
24 organization, nonprofit health care plan or prepaid dental  
25 plan;

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1           G. "health care professional" means a physician or  
2 other health care practitioner, including a pharmacist, who is  
3 licensed, certified or otherwise authorized by the state to  
4 provide health care services consistent with state law;

5           H. "health care provider" or "provider" means a  
6 person that is licensed or otherwise authorized by the state to  
7 furnish health care services and includes health care  
8 professionals and health care facilities;

9           I. "health care services" includes, to the extent  
10 offered by the plan, physical health or community-based mental  
11 health or developmental disability services, including services  
12 for developmental delay;

13           J. "managed health care plan" or "plan" means a  
14 health care insurer or a provider service network when offering  
15 a benefit that either requires a covered person to use, or  
16 creates incentives, including financial incentives, for a  
17 covered person to use, health care providers managed, owned,  
18 under contract with or employed by the health care insurer or  
19 provider service network. "Managed health care plan" or "plan"  
20 does not include a health care insurer or provider service  
21 network offering a traditional fee-for-service indemnity  
22 benefit or a benefit that covers only short-term travel,  
23 accident-only, limited benefit or specified disease policies;

24           K. "person" means an individual or other legal  
25 entity;

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1           L. "pharmacy benefits manager" means a person or a  
2 wholly or partially owned or controlled subsidiary of a person  
3 that provides claims administration, benefit design and  
4 management, pharmacy network management, negotiation and  
5 administration of product discounts, rebates and other benefits  
6 accruing to the pharmacy benefits manager or other prescription  
7 drug or device services to third parties, but "pharmacy  
8 benefits manager" does not include any of the following that  
9 provides formulary services to its own patients, employees,  
10 members or beneficiaries:

11                   (1) a licensed health care facility;

12                   (2) a pharmacy;

13                   (3) a licensed health care professional;

14                   (4) a health insurer;

15                   (5) a union;

16                   (6) a health maintenance organization;

17                   (7) a medicare advantage plan; or

18                   (8) a prescription drug plan;

19           ~~[L.]~~ M. "point-of-service plan" or "open plan"  
20 means a managed health care plan that allows enrollees to use  
21 health care providers other than providers under direct  
22 contract with or employed by the plan, even if the plan  
23 provides incentives, including financial incentives, for  
24 covered persons to use the plan's designated participating  
25 providers;

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1           ~~[M-]~~ N. "provider service network" means two or  
2 more health care providers affiliated for the purpose of  
3 providing health care services to covered persons on a  
4 capitated or similar prepaid flat-rate basis that hold a  
5 certificate of authority pursuant to the Provider Service  
6 Network Act;

7           ~~[N-]~~ O. "superintendent" means the superintendent  
8 of insurance; and

9           ~~[O-]~~ P. "utilization review" means a system for  
10 reviewing the appropriate and efficient allocation of health  
11 care services given or proposed to be given to a patient or  
12 group of patients."

13           SECTION 2. Section 59A-57-6 NMSA 1978 (being Laws 1998,  
14 Chapter 107, Section 6) is amended to read:

15           "59A-57-6. FAIRNESS TO HEALTH CARE PROVIDERS--GAG RULES  
16 PROHIBITED--GRIEVANCE PROCEDURE FOR PROVIDERS.--

17           A. ~~[No]~~ A managed health care plan ~~[may]~~ or a  
18 pharmacy benefits manager shall not:

19                   (1) adopt a gag rule or practice that  
20 prohibits a health care provider from discussing a treatment  
21 option with an enrollee even if the managed health care plan or  
22 pharmacy benefits manager does not approve of the option;

23                   (2) include in any of its contracts with  
24 health care providers any provisions that offer an inducement,  
25 financial or otherwise, to provide less than medically

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1 necessary services to an enrollee; or

2 (3) require a health care provider to violate  
3 any recognized fiduciary duty of [~~his~~] the provider's  
4 profession or place [~~his~~] the provider's license in jeopardy.

5 B. A managed health care plan or a pharmacy  
6 benefits manager that proposes to terminate a health care  
7 provider from the managed health care plan or pharmacy benefits  
8 manager shall explain in writing the rationale for its proposed  
9 termination and deliver reasonable advance written notice to  
10 the provider prior to the proposed effective date of the  
11 termination.

12 C. [A] Each managed health care plan and pharmacy  
13 benefits manager shall adopt and implement a process pursuant  
14 to which health care providers may raise with the managed  
15 health care plan or pharmacy benefits manager concerns that  
16 [~~they may~~] health care providers have regarding operation of  
17 the managed health care plan or pharmacy benefits manager,  
18 including concerns regarding quality of and access to health  
19 care services, the choice of [~~health care~~] providers and the  
20 adequacy of the managed health care plan's or pharmacy benefits  
21 manager's provider network. The process shall include, at a  
22 minimum, the right of the provider to present the provider's  
23 concerns to a managed health care plan or pharmacy benefits  
24 manager committee responsible for the substantive area  
25 addressed by the concern and the assurance that the concern

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1 will be conveyed to the managed health care plan's or pharmacy  
2 benefits manager's governing body. In addition, [a] each  
3 managed health care plan and pharmacy benefits manager shall  
4 adopt and implement a fair hearing plan that permits a health  
5 care provider to dispute the existence of adequate cause to  
6 terminate the provider's participation with the managed health  
7 care plan or pharmacy benefits manager to the extent that the  
8 relationship is terminated for cause and shall include in each  
9 provider contract a dispute resolution mechanism."

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