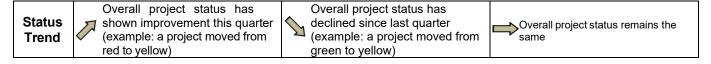


INFORMATION TECHNOLOGY REPORT CARD Second Quarter, Fiscal Year 2025

For the second quarter of FY25, most project statuses remain the same as the first quarter of the fiscal year ranking. Agencies continue making progress in obtaining functional systems. However, project trends at the beginning of FY25 include delayed deployment in project functions, which has caused closeout-date extensions and cost increases for some projects.

Project Status Legend

G	Project is on track; scope, budget, schedule, and deliverables are being managed appropriately.						
Y	Project has potential risk to scope, cost, schedule, or deliverables; independent verification and validation (IV&V) or LFC staff has identified one or more areas of concern needing improvement.						
R Significant issues limit success of the project; high risks to scope, cost, schedule, or deliverables identified; management attention and corrective action needed.							



DoIT-Led Projects

<mark>
Y

→
</mark>

The **P25 public safety radio project** (\$101.1 million; 84.8 percent expended) will replace and upgrade public safety radio equipment statewide for an estimated total cost of \$190 million. The agency has 50 confirmed subscribers, including school and local police, fire departments, and other various federal and state safety agencies. However, DoIT reestimated the project to be completed by 2030, with a new estimated total project cost of \$190 million, 6 years and \$40 million beyond initial estimates.



2021 legislation created a new **statewide broadband program** (\$281.6 million; 8.5 percent expended) within DoIT and the new Office of Broadband Access and Expansion (OBAE). OBAE has grown to 23 full-time employees. The agency's Broadband Equity, Access, and Deployment (BEAD) Volume 2 was approved in July 2024, allowing OBAE one year to distribute \$675 million of federal funds for broadband expansion and recently published its three-year plan in January 2025.

Executive Agency IT Projects



The Health Care Authority's (HCA) **child support enforcement system replacement (CSESR) project** (\$32.9 million appropriated; 46.3 percent expended) aims to replace the legacy child support application. Project cost estimates increased—totaling \$109 million, up from the initial \$65 million expected cost—alongside an expanded timeline through FY27 that has not yet been certified by the project certification committee (PCC), posing risk. The Legislature reauthorized \$10.6 million in unspent balances from previously appropriated funds for FY26.



HCA's **Medicaid management information system replacement (MMISR) project** (\$369.4 million appropriated; 82.8 percent expended), which started in December 2013, will replace the legacy MMIS application and is supported by a 90 percent federal funding match at a total estimated cost of \$533 million in nonrecurring funds alone. The project has seen substantial delays—estimated to be completed in FY27—and cost overruns. The HCA has gone live with its benefit management services in FY25, allowing provider enrollment of Medicaid and other providers into the agency's new system

INFORMATION TECHNOLOGY REPORT CARD Second Quarter, Fiscal Year 2025

Given the HCA's progress on the project and deployment of modules, the schedule has changed to yellow for Q2, affecting the overall score for the quarter.

The Children, Youth and Families Department's **comprehensive child welfare information system (CCWIS) project** (\$69.5 million appropriated; 65.2 percent expended) –now the New Mexico Impact Project- intends to replace the old family automated client tracking system or FACTS. Initially expected in 2023, CYFD now estimates system utilization in late 2025, with a project close-out in late 2027. Costs have almost doubled from \$45 million to \$82 million, and the complete project is now expected to cost \$90 million.



The Corrections Department's (NMCD) **electronic health records project** (\$8.6 million appropriated; 73.3 percent expended) is intended to replace the existing paper healthcare records system with an electronic-based system that will integrate and exchange information across systems. The project is currently adequately funded and will receive \$1.925 million in FY25 for project improvements. The end date has changed to May 2025, almost a year later than the initial planned end date.

<mark>⊙</mark>

Y

The Department of Public Safety's (DPS) **records management system (RMS) project** (\$7.4 million appropriated; 95.7 percent expended) will provide public safety agencies with a new data repository. DPS closed out its computer-aided dispatch (CAD) project (\$3 million; 100 percent expended) in July 2024. Both systems are live as of May 2024.

DPS's **intelligence-led policing project** (\$5.5 million appropriated; 47.8 percent expended) will implement a new system to incorporate the needed data and analytics functions to generate valuable intelligence to more efficiently direct law enforcement resources in a proactive rather than reactive approach. DPS reports the project, now in two phases. Phase one is near completion, and phase two will finish by June 2027, with a new total cost estimate of \$16.1 million.



G

The Higher Education Department's (HED) **longitudinal data system (LDS) project** (\$16.4 million appropriated; 40.3 percent expended) will implement a cloud-based data-warehouse to aggregate New Mexico's education and workforce data for a total estimated cost of \$14.1 million. HED expanded the timeline to 2026 to accommodate additional project phases, posing a substantial risk.

The Regulation and Licensing Department's (RLD) **permitting and inspection software modernization project** (\$17.1 million appropriated; 96.5 percent expended) will replace the legacy system Accela. RLD has certified \$7.1 million for all phases of the project. The accelerated timeline is regarded as the highest current risk but does not significantly impact the project. RLD currently does not have an independent verification and validation contract in place for phase five of the project.



INFORMATION TECHNOLOGY REPORT CARD
Department of Information Technology
Second Quarter, Fiscal Year 2025

OVERVIEW

Project Phase	Implementation		
Start Date	9/27/18		
Est. End Date Revised Revised Est. Total Cost Revised Revised	6/30/24 6/30/27 6/30/30 \$150,000.0 \$170,000.0 \$190,000.0		

Project Description

The P25 digital statewide public safety radio system upgrade project will upgrade and replace public safety radio equipment and systems with digital mobile communications for public safety organizations.

P25 Full Subscribers*
Los Lunas School Police
Office of Superintendent of
Insurance
Doña Ana County (Fire and
Sheriff)
Rio Rancho Police Department
State Parks
TRD Tax Fraud Investigations
Division
City of Santa Fe
Doña Ana County Office of
Emerg. Management
BNSF Railroad Police
Peralta
Belen
Valencia County Fire
Department of Transportation
Eddy County (in deployment)
New Mexico District Attorney's
Office
Attorney General's Office
Corrections Department
Children, Youth and Families
Department
Rio Rancho (in deployment)
Sandoval County (in deployment)
Los Lunas
Tijeras Fire Dept.
U.S. Marshal Service
Bernalillo County
U.S. Bureau of Alcohol, Tobacco
and Firearms
New Mexico State University
Albuquerque
Spaceport America
State Police
*Does not include nine interoperability

*Does not include nine interoperability partner organizations

Source: DoIT

P25 Digital Public Safety Radio System Upgrade Project

Overall Status

The Department of Information Technology (DoIT) continues with deployment plans for its public safety radio project, with 38 confirmed agency subscribers, including school and local police, fire departments, and other various federal and state public safety agencies. P25 currently provides coverage for 62 percent of the state, a 22 percent increase from the end of FY23. However, DoIT reestimated the project to be completed by 2030, with a new estimated total project cost of \$190 million, 6 years and \$40 million beyond initial estimates.

Measure		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2	FY25 Q3	FY25 Rating
Budget		Y	Y	Y	Y	Rating	Rating
Schedule		G	G	Y	Y	Rating	Rating
Risk		Y	Y	Y	Y	Rating	Rating
	Overall Rating	Y	Y	Y	Y	Rating	Rating

Budget

DoIT was appropriated \$10 million in new capital outlay funding for the project during the 2024 legislative session, now available for use following voter approval of the general obligation bond. DoIT has been subsidizing costs for its agencies, including the use of a \$2.8 million nonrecurring appropriation for radio subsidies for federal and local governments. The 2025 General Appropriation Act contains a \$2 million nonrecurring special appropriation to continue subsidies, with the Capital Outlay Bill supporting \$20 million in severance tax bonds for further infrastructure deployment.

Budget Status Overview (in thousands)								
State	Federal	Total Available Funding	Spent to Date	Balance	Percent of Appropriations Spent			
\$101,164.3	\$0.0	\$101,164.3	\$85,806.7	\$5,357.6	84.8%			

Schedule

The agency has 68 radio towers with full operability usage and is in active deployment for an additional 36 towers. Though capital projects tend to have longer timeframes, DoIT has revised the completion date for the project to end in 2030, in addition to a \$40 million cost increase. Because the project is a multi-year, multi-phase project, funding availability and the potential for deployment delays will continue to play a role in DoIT's ability to maintain its current project schedule.

Risk

The large capital cost and long-term deployment schedule continue to pose some level of risk, which has been manageable as the agency continues to work on various expansion projects. There is potential for deployment delays due to ongoing chain supply disruptions. The P25 advisory committee continues meeting regularly.



INFORMATION TECHNOLOGY REPORT CARD Office of Broadband Access and Expansion Second Quarter, Fiscal Year 2025

OVERVIE	W
Project Phase	Planning
Start Date	7/1/21
Est. End Date	Ongoing
Est. Total Cost	TBD

Project Description

The Statewide Broadband Program will support the implementation and expansion of broadband statewide, including use of funds from the Connect New Mexico fund.

Statewide Broadband Program

Overall Status

The Office of Broadband Access and Expansion (OBAE) released its updated threeyear statewide broadband plan in January 2025 and has opened its applications for the \$675 million federal Broadband Equity, Access and Deployment (BEAD) grant program, with 29 entities eligible to apply. OBAE received 66 applications from 18 entities for BEAD funding.

Measure		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2	FY25 Q3	FY25 Rating
Rating		Y	R	R	R	Rating	Rating
Schedule		Y	Y	Y	Y	Rating	Rating
Risk		Y	Y	Y	Y	Rating	Rating
	Overall Rating	Y	Y	Y	Y	Rating	Rating

Budget

OBAE has opened its applications for BEAD funding to start the federal award process of \$675 million. Additionally, OBAE has awarded \$13.5 million to three entities in student connect grants, funded by general fund appropriations, to provide rural students and staff with more internet access. For FY26, the Legislature reauthorized more than \$54.4 million from balances from previous broadband special appropriations.

(in thousands)							
State	Balance	Percent of Appropriations Spent					
\$151,388.7	\$130,307.3	\$281,696.0	\$24,036.7	\$257,659.3	8.5%		

Budget Status Overview

¹ State funding includes Connect New Mexico, capital outlay, and other DoIT funds. Federal funding includes \$123 million from ARPA funds, \$1.5 million in CARES Act funding, \$5 million from the BEAD planning grant, and \$745 thousand from Digital Equity grants. ¹ Spent to date amounts do not include encumbrances.

Schedule

Reversion deadlines pose the biggest risk for the office. Currently, \$25 million is set to revert at the end of FY25 as the Legislature did not extend the use of funding. However, the office is on track to obligate federal funds before deadlines. The office is making awards for federal programs, such as the Promoting Internet Needs of New Mexicans (PINON) grant program for digital equity.

Risk

OBAE's growth has allowed the office to make progress on awarding Connect New Mexico fund dollars and developing needed plans to access new federal funds. However, OBAE expects several staff and leadership changes, which may affect the agency's capacity to administer funds in future quarters, posing risk. The 1-year timeline to award \$675 million of BEAD funding poses further risk and potential delay in spending other available funds.



INFORMATION TECHNOLOGY REPORT CARD **Health Care Authority** Second Quarter, Fiscal Year 2025

OVERVIEW							
Project Phase	Planning						
Start Date	12/18/13						
Est. End Date	6/30/19						
Revised Revised	6/28/27 10/30/29						
Est. Total Cost	\$65.581.9						
Revised	\$76.700.0						
Revised	\$109.161.0						

Child Support Enforcement System Replacement Project

Overall Status

The Health Care Authority (HCA) has completed improvements to the system design (refactoring) and upgraded the old system to a new, modern cloud platform (replatforming) in February 2022. The decade-old project is in phase two, but is now moving toward system modernization as opposed to replacement, per federal recommendation. HCA is using its already gathered information from its planning phase to move forward with the project.

Project Description

The child support enforcement system replacement project (CSESR) will replace the more than 20- year-old child support enforcement system with a flexible, user-friendly solution to enhance the department's ability to comply with and meet federal performance measures.

Measure		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2	FY25 Q3	FY25 Rating
Budget		R	R	R	R	Rating	Rating
Schedule		R	R	R	R	Rating	Rating
Risk		R	R	R	R	Rating	Rating
	Overall Rating	R	R	R	R	Rating	Rating

Budget

The project continues to cite a total estimated cost of \$109 million—up from \$76 million-resulting from expanding the project timeline. The HCA certified \$5.74 million of prior funding at the Project Certification Committee in June 2024. The General Appropriation Act supports the reauthorization of \$15 million from previous appropriations.

	(in thousands)								
State Federal Availab Fundin				Spent to Date	Balance	Percent of Appropriations Spent			
	\$13,418.6	\$19,448.0	\$32,866.6	\$17,519.5	\$15,347.1	53.3%			

Budget Status Overview

Schedule

The project is now expected to close out in 2029, 16 years after the project start date. The federal Office of Child Support Services recommended the agency to modernize the legacy system as opposed to a complete system replacement, which should realize benefits sooner. The HCA will start a phased approach to its modernization starting in July 2025.

Risk

Prior changes to the schedule and the increased budget have created risks to the project. Due to federal guidance to modernize, scope changes and integrating previously collected data pose the biggest risks to the project at this time.



INFORMATION TECHNOLOGY REPORT CARD Health Care Authority Second Quarter, Fiscal Year 2025

OVERVIE

Project Phase	Implementation
Start Date	12/18/13
Est. End Date	12/30/21
<i>Revised</i>	8/31/26
<i>Revised</i>	1/14/27
Est. Total Cost	\$221,167.8
Revised	\$346,319.8
Revised	\$418,317.6
Revised	\$533,804.4

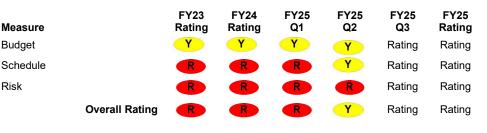
Project Description

The Medicaid management system replacement project replace will the current Medicaid management information system (MMIS) and supporting applications, including Medicaid the information technology architecture, to align with federal Centers for Medicare and Medicaid Services (CMS) requirements.

Medicaid Management Information System Replacement Project

Overall Status

The Health Care Authority (HCA) experienced several substantial delays and increases in the project budget. The HCA has gone live with its benefit management services in FY25, allowing provider enrollment of Medicaid and other providers into the agency's new system. The agency's recent economic impact assessment of MMISR shows the return on investment based on state funding in FY25 is an estimated 22 percent. The project will create 18 new jobs in FY25.



Budget

HCA has certified all funding through the Project Certification Committee as of June 2024. The overall project is now expected to cost \$533.8 million just in nonrecurring costs alone. The General Appropriation Act supports \$5 million in state funds, with a federal match of \$45 million, in addition to reauthorizing approximately \$32 million in balances from three previous appropriations.

Budget Status Overview (in thousands)								
State Federal Available Spent to Date Balance Appropriation								
\$37.757.6	\$331.864.5	\$369.480.9	\$306.042.3	\$63.438.6	82.8%			

Schedule

The agency is preparing for federal certification for certain modules. The consolidated customer service center, which went live in 2020, will be implementing an enhancement that will integrate different generative artificial intelligence for managing chatbot FAQs and handling outbound calls. Given the HCA's progress on the project and deployment of modules, the schedule has improved to yellow for Q2, affecting the overall score for the quarter.

Risk

Additions to the scope, cost increases, and delays are the biggest risk to the project. While the HCA has made significant project process, the LFC has heard complaints from Medicaid providers of difficulty enrolling in the new Medicaid system. The HCA is aware of these issues and is working with its vendor for a corrective action plan. Additional cost increases and additions to the scope pose a subtantial risk to the project.



INFORMATION TECHNOLOGY REPORT CARD Children, Youth and Families Department Second Quarter, Fiscal Year 2025

OVERVIEW

Project Phase	Implementation
Start Date	9/1/17
Est. End Date	10/31/22
Revised	6/30/25
Revised	11/05/27
Est. Total Cost	\$36,000.0
Revised	\$71,068.0
Revised	\$82,000.0
Revised	\$90,410.2

New Mexico Impact Project

The Children, Youth and Families Department (CYFD) and other stakeholders are now referring to the comprehensive child welfare information system (CCWIS) replacement project as the New Mexico Impact Project. Risk remains moderate given prior delays and leadership changes. CYFD now estimates system utilization in late 2025, with a project close-out in late 2027.

Project Description

The comprehensive child welfare information system (CCWIS) replacement project, also known as the New Mexico Impact Project, will replace the Family legacy Automated Client Tracking System modular, (FACTS) with a integrated system to meet federal Administration on Children and Families requirements.

The simplified cost allocation approved by federal partners designates 39.55 percent of total project costs as shared Medicaid costs, eligible for a 90 percent federal match, while the remaining 60.45 percent of costs qualify for a 50 percent federal match from the federal Administration on Children and Families.

Measure		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2	FY25 Q3	FY25 Rating
Budget		R	Y	Y	Y	Rating	Rating
Schedule		R	Y	Y	Y	Rating	Rating
Risk		Y	Y	Y	Y	Rating	Rating
	Overall Rating	Y	Y	Y	Y	Rating	Rating

Budget

The total project budget is \$90.4 million, an increase of \$60.4 million from initial cost estimates. CYFD certified \$26.1 million at DoIT's PCC in August 2024 and requested a total of \$20 million from state and federal funds for FY26. The project cost remains at \$90.4 million. The current version of the General Appropriation Act supports an additional \$9 million across state and federal funds for the project's continuation in addition to the reauthorization of approximately \$37 million in balances from three previous appropriations.

(in thousands)							
State Federal Total Percent Available Spent to Date Balance Approp Funding* Funding* Spent to Date Spent to Date <td< th=""></td<>							
\$34,963.1	\$31,726.9	\$69,545.4	\$45,311.9	\$24,233.5	65.2%		

Budget Status Overview

*\$9.3 million in prior historical funds are expended, expired, or inactive, \$8.8 million from Medicaid revenue from the HCA.

Schedule

The expected system usage is late 2025. CYFD states it is still on track to closeout the project in late 2027. Additionally, the agency is working to extend its contracts with its contractors for project mangement and independent verification and validation contracts, which should help ensure the project remains on the current schedule. CYFD is working with various state agencies to start data sharing, including information for federal Title IV-E.

Risk

The project management's office continues conducting weekly risk reviews to mitigate the risks to the project. However, schedule and organizational readiness are the project's biggest risks. Given the project's aggressive schedule and plan for system usage in late 2025, it is likely system utilization will not occur until early 2026.



INFORMATION TECHNOLOGY REPORT CARD Corrections Department Second Quarter, Fiscal Year 2025

OVERVIEW

Project Phase	Implementation
Start Date	7/1/21
Est. End Date Revised Revised	6/30/24 9/30/24 5/31/25
Est. Total Cost Revised	\$6,783.0 \$8,663.0

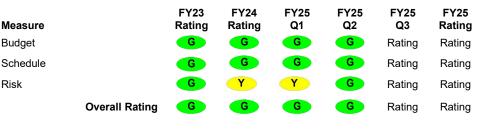
Project Description

The electronic health records (eHR) project will replace the existing paper healthcare record system at the Correction's Department to allow systems to integrate and exchange patient information among providers and improve continuity of care for New Mexico's roughly 5,700 inmates.

Electronic Health Records Project

Overall Status

The New Mexico Corrections Department (NMCD) has been certified for the implementation phase of the electronic health records (eHR) project in August 2023. The agency is expecting a close-out date of May 2025. However, the biggest risk to the project is the interface with the department's offender management system.



Budget

During the FY21 funding cycle, NMCD was appropriated \$500 thousand to initiate planning and an additional \$6.2 million to continue the project in FY22. The agency reauthorized this appropriation balance for FY25. NMCD did not request an extention of funds through FY26, thus will have to spend any needed funds before funds revert in June 2025. However, the agency does not anticipate reverting funds at the end of the fiscal year.

Budget Status Overview

	(in thousands)							
State	Federal	Total Available Funding	Available Spent to Date		Percent of Appropriations Spent			
\$8,663.0	\$0.0	\$8,663.0	\$6,353.9	\$2,309.0	73.3%			

Schedule

The project end date changed from June 2024 to May 2025. NMCD states that its women's and men's facilities are currently operating with the eHR project as of September 2024. Additional interface for men's facilities are planned for spring 2025.

Risk

The primary risk to the project is the ability to interface with the agency's offender management system and the health information exchange. NMCD has not yet fully transitioned from its legacy system or integrated full functionality into its new offender management network information system, which is crucial for the success of the eHR project. According to NMCD, data integration for the offender management system is expected to be completed by June 2025, aligning with the estimated eHR project completion date, with the department's legacy system set to be sunset shortly thereafter. Given NMCD's implementation plan for related systems impacting eHR's success, the risk status for Q2 improves to green.



INFORMATION TECHNOLOGY REPORT CARD Department of Public Safety Second Quarter, Fiscal Year 2025

OVERVIEW

Project Phase	Implementation
Start Date	5/10/16
Est. End Date	6/30/21
Revised	3/1/23
Revised	12/31/24
Revised	4/25/25
Est. Total Cost	\$7,381.3
Revised	\$7,881.2

Project Description

The records management system (RMS) project will replace various nonpayer record storage with an integrated records management system.

Records Management System

Overall Status

The Department of Public Safety (DPS) was pursuing both the records management system (RMS) and computer-aided dispatch (CAD) projects simultaneously, but the agency separated the project timelines after going live with RMS in April 2023. DPS closed out CAD through the PCC in July 2024 but continues to refine interfaces for RMS.

Measure Rating		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2 G	FY25 Q3 Rating	FY25 Rating Rating
Schedule		Y	Y	Y	Y	Rating	Rating
Risk		Y	G	G	G	Rating	Rating
	Overall Rating	Y	G	G	G	Rating	Rating

Budget

The agency requested \$500 thousand to continue with the implementation of RMS in FY26. However, the funds were not requested as a nonrecurring special IT appropriation. This appropriation is in the most current version of the General Appropriation Act, bringing the total estimated cost to \$7.8 million.

Budget Status Overview (in thousands) Total Percent of State Federal Available Spent to Date Balance Appropriations Funding Spent \$7,381.3 \$0.0 \$7,381.3 \$7,064.9 \$316.4 95.7%

Schedule

DPS went live with RMS in March 2023. The agency's schedule risk remains moderate given these delays, but RMS project activities remain low risk as the agency continues to refine its interfaces. The project is on track to close almost four years later than the initial anticipated end date. It is unclear if the agency is on track to closeout the project by April 2025 given its request for an additional \$500 thousand, and if there are other potential cost increases not currently defined in the project's scope.

Risk

Since RMS has been implemented, the risk for that project is low. Both RMS and CAD have gone live, reducing overall project risk. Executive support remains high and DPS reports that the electronic warrants pilot has been successful.



INFORMATION TECHNOLOGY REPORT CARD Department of Public Safety Second Quarter, Fiscal Year 2025

OVERVIEW

Implementation
4/28/22
6/30/23 6/30/25 6/30/27
\$6,210.0 \$9,300.0 \$16,119.8

Intelligence-Led Policing

Overall Status

The Department of Public Safety (DPS) is contracting with the New Mexico Institute of Mining and Technology Institute for Complex Additive Systems Analysis, Amazon Web Services, and Peregrine, through Carahsoft, for its intelligence-led policing project. DPS reports the two-phased project will finish by June 2027, with a new total cost estimate of \$16.1 million.

Measure Rating		FY23 Rating	FY24 Rating	FY25 Q1 Y	FY25 Q2	FY25 Q3 Rating	FY25 Rating Rating
Schedule		Y	Y	Y	Y	Rating	Rating
Risk		G	G	G	G	Rating	Rating
	Overall Rating	G	G	Y	Y	Rating	Rating

Budget

The agency has certified \$5 million, almost all of its appropriations for phase one of the project. With an updated nonrecurring budget at \$16 million, DPS expects a recurring cost of \$4.7 million a year starting in FY28 to maintain the system.

	Budget Status Overview (in thousands)							
State Federal Total Percent of State Federal Available Spent to Date Balance Appropriation: Funding Spent Spent Spent Spent Spent								
\$5,585.0	\$0.0	\$5,585.0	\$2,670.2	\$2,914.8	47.8%			

Schedule

DPS is in the implementation phase of the project as of February 2025 and is to start external agency implementation, such as integration with local law enforcement agencies. Phase one is expected to be completed by June 2025. Phase two will then start and is currently expected to be completed two years after phase one. With a two-phased approach, the project schedule could be revised.

Risk

The agency continues to address data governance concerns with partner organizations The agency is planning a proof of concept prior to implementing the system statewide, which should improve risk and allow for additional testing and training internally prior to moving onto moving into phase two. The biggest risks posed to the project are different data integration solutions and data governance.

Project Description

The intelligence-led policing project will integrate collected data from several existing systems into а central repository that will leverage data analytics. artificial intelligence, and data visualization for more efficient and more comprehensive investigations and policing efforts.



VE	INFORMATION TECHNOLOGY REPORT CARD
ΣE	Higher Education Department
FF	Second Quarter, Fiscal Year 2025

OVERVIEW				
Project Phase	Implementation (Phase 1)			
Start Date	8/27/20			
Est. End Date <i>Revised</i> (Phase 2)	6/30/24 9/20/26			
Est. Total Cost Revised Revised	\$9,930.0 \$14,100.0 \$16,000.0			

Project Description

The New Mexico longitudinal data system project will comprehensively aggregate and match New Mexico's education and workforce data into a single cloud data platform. Partner agencies include the Early Childhood Education and Care the Public Department, Education Department, the of Workforce Department Solutions, and the Division of Vocational Rehabilitation.

Phase One will focus on development of infrastructure and foundational policies and establishing shared collection of data sources for integration into RISE NM.

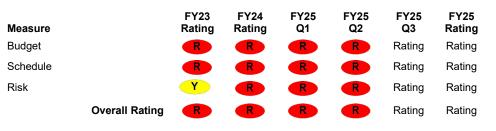
Phase Two will expand RISE NM through system enhancements, additional data sources, increased access, and expanded research questions through a public-facing portal.

Phase Three will further expand the number of data source systems and research questions available through RISE NM.

New Mexico Longitudinal Data System

Overall Status

The Higher Education Department (HED) is citing a new budget and schedule changes to accommodate the other project phases, posing risk. Phase two was scheduled to start in August 2024, however, project delays have caused the project to be stagnant. HED demonstrated the system to LFC staff in January 2025.



Budget

HED is now citing total project costs of \$16 million, posing an increased risk. HED was appropriated \$3million for FY26 for project continuation. The agency has certified a total of \$11.9 million through the Project Certification Committee, but has been appropriated \$16.4 million across state and federal funding, which should cover the project's revised estimated cost, should there be no new scope changes or project delays.

Budget Status Overview

(in thousands)						
State	Federal	Total Available Funding	Spent to Date	Balance	Percent of Appropriations Spent	
\$10,679.2	\$5,755.6	\$16,434.8	\$6,627.4	\$9,807.4	40.3%	

Schedule

The project originally was to complete phase one by June 2024, which would have transitioned the project into phase two in August 2024, with a completion date of September 2026. HED has executed several contracts for phase two, such as for independent verification and validation, however, the agency has not started implementation work for its second phase, as it is still commencing planning work.

Risk

Security testing and assessment efforts are in progress, but issues with the data warehouse pose risks to the project. Currently, there is no vendor in place for phase two of the project for the project's implementation, posing some risk for the project overall. Biggest risks to the project are schedule and data quality.



INFORMATION TECHNOLOGY REPORT CARD Regulation and Licensing Department Second Quarter, Fiscal Year 2025

OVERVIEW

Project Phase	Implementation
Start Date	5/23/18
Est. End Date Revised Revised (Phase Five)	9/30/23 6/30/24 6/30/26
Est. Total Cost Revised	\$7,297.0 (BCD Phase) \$9,418.6 (BCD and ABC Phases)

Project Description

The permitting and software modernization project will modernize and replace the agency's existing legacy and permitting software, Accela.

Permitting and Inspection Software Modernization Project

Overall Status

The Regulation and Licensing Department (RLD) completed phase three by June 30, 2024, with all 28 boards and commissions live in Salesforce. Phase four, which includes the Alcohol and Beverage Control Division, also went live on June 30, 2024. Both phases were accepted by RLD leadership, and vendor invoices were paid. RLD is now proceeding with procurement for phase five.

Measure		FY23 Rating	FY24 Rating	FY25 Q1	FY25 Q2	FY25 Q3	FY25 Rating
Budget		Y	G	G	G	Rating	Rating
Schedule		Y	G	G	Y	Rating	Rating
Risk		Y	G	G	G	Rating	Rating
	Overall Rating	Y	G	G	G	Rating	Rating

Budget

RLD certified \$586 thousand in Februrary 2025 for phase five of the project, bringing the total available amount of funding to \$17.1 million. The \$586 thousand is to go towards a new Independent Verification and Validation contract for the next phase, as well as a pending Carahsoft contract for Salesforce integration. Since FY19, the department has received \$20 million through the General Appropriation Act for the modernization.

(in thousands)							
State	Federal	Total Available Funding	Spent to Date	Balance	Percent of Appropriations Spent		
\$17,160.3	\$0.0	\$17,160.3	\$16,574.2	\$586.1	96.5%		

Budget Status Overview

Schedule

RLD closed-out phase four in February 2025 and is in the procurement process for phase five for its Finance Industries Division. The department expects contracts to be finalized by April 2025. However, as phase five's scope of work does not have current due dates given the stage of procuring contracts, the project's schedule is rated yellow for the second quarter of the fiscal year, with opportunity to change as RLD finalizes and executes contracts and deliverables for phase five.

Risk

All project risks have been closed in coordination with RLD leadership for phase four. The adjusting of scope while onboarding a new contractor poses some risk to the project, but RLD remains on the project's budget overall.