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**Duffy E. Rodriguez**  
Acting Cabinet Secretary

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Via E-Mail

MEMORANDUM

TO: Honorable Chair, Senator Smith  
Honorable Vice Chair, Representative Hall  
Members of the Legislative Finance Committee

FROM: Duffy Rodriguez, Acting Secretary  
Department of Finance and Administration

RE: Changes to the Performance Measures Process

I apologize for not being able to be there in person, but as you know this is one of our busiest times of the year at the Department of Finance and Administration (DFA). Even though I cannot be there to testify with Mr. Sallee about changes to the performance measures process, I did want to share with you some important news about these changes and the important work of our staff with your LFC staff.

As you know, the past five years have brought about a substantial increase in our ability to be transparent about how we spend money in state government. With the Sunshine Portal and your staff's access to SHARE, you are able to track spending at a very detailed transactional level. This is a significant effort on the part of all of us.

This past legislative session, I was able to attend most of the budget hearings either in person or via the web and I noticed that agency personnel, our DFA and LFC analysts and you as legislators sometimes struggled with the discussions of performance measures. We met here at DFA and reached out to consult and coordinate with the LFC staff to improve the process. Many of the current measures are truly data points that agencies collect. Many are written in such a manner that it is difficult to discern which direction the targets should go to produce a positive result. Indeed, both staffs concluded there are too many measures and not enough that are meaningful to and for our citizens and our government leaders.

We had several meetings with the LFC and have adopted an approach that is utilized in some other states -- that is, to make performance measures meaningful and to have them available to the general public via a web-based system. Over the course of the next month, and by July 15<sup>th</sup>, DFA and LFC analysts will be working with our agencies to do just that for the FY18 cycle. Further, some agencies have expressed a desire to begin this process for the current year and we will allow them to do so. They will, of course, finalize their reports for FY16 and report on the measures in the General Appropriation Act for FY17. In addition, agencies will have to provide the list of data points they will collect, along with individual performance reports that detail why the measure is important, how they will measure progress, etc. and all of that will have to be included in an Annual Performance Plan submitted with the September 1 budgets.

In accordance with the Accountability in Government Act (AGA), key agencies have been selected to do quarterly or semi-annual reporting as well (copy attached). There may be some additional programs within agencies that may be added to this list. Probably the most exciting aspect of this revision to our performance measurement process is the prospect we have discussed with the LFC staff to have both our staffs work together on cross-agency measures and develop a “dashboard” for the State for issues like early childhood education, improving health outcomes or enhancing public safety.

I hope this information has been useful to you. And I want to personally thank Director Abbey and his staff for the good collaboration and cooperation in helping with making these changes.

# Key Reporting Agencies

## Quarterly Reporting Key Agencies

<b>Code</b>	<b>Agency</b>
200-280	Judiciary (Including AOC and PDD)
333	Taxation and Revenue Department
521	Energy, Minerals and Natural Resources Department
624	Aging and Long-Term Services Department
630	Human Services Department
631	Workforce Solutions Department
690	Children, Youth and Families Department
770	Corrections Department
790	Department of Public Safety
805	Department of Transportation
924	Public Education Department

## Semi-Annual Reporting Key Agencies

<b>Code</b>	<b>Agency</b>
378	State Personnel Office
419	Economic Development Department
95X	Higher Education Institutions
993	Public Schools