# Undergraduate Recruitment and Enrollment

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#### **Enrollment Environment in New Mexico**

### **Demographics and Competition**

42 colleges and universities in the state.

- Only about 15,000 (of 20,000) high school graduates attend college each year.
  - About 2,000 leave the state.
- UNM sees about 20% of new first-year enrollments in the state.
  - About 14% go to CNM, 11% go to NMSU
  - Divide up the remaining 7,000 students among 39 institutions = 180 per IHE.

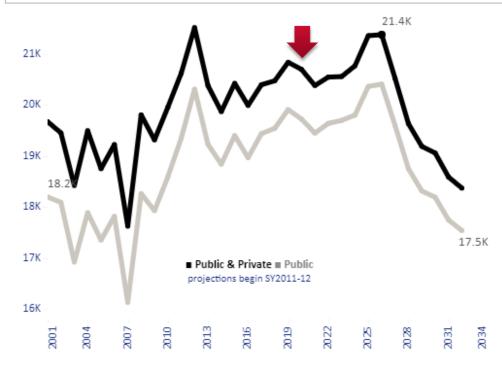
#### State Profile for New Mexico







#### Overall High School Graduate Trends



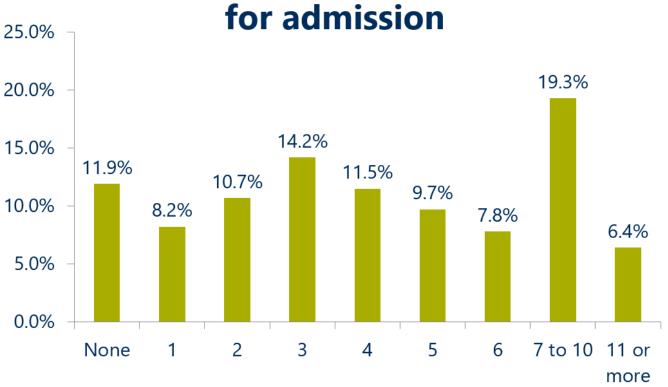
 20,200 high school graduates, on average, projected per year between school years 2011-12 and 2031-32.

- The total number of graduates in New Mexico is not projected to increase after 2011-12, ending at 18,400 in 2031-32.
- New Mexico generates about 2.5% of the West's total, on average



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# Number of other colleges applied to for admission



## **Factors to apply**

Top 5 reasons students chose to apply to an institution



76%
They had my major or program of study



65% I liked the location



64%
Cost—It was affordable enough for me to attend



54%
I visited the campus and liked it



53% Good reputation



#### Strategic Recruitment and Enrollment Plan

Comprehensive five-year plan, including:

- Historical data, Key Performance Indicators, strategies, and goals.
- Sponsor (Enrollment Management) works across all areas of campus to incorporate their strategies, coordinate, and implement this plan.





#### Recruitment and Enrollment Plan Tools

- Communications Plan
  - The right messages, at the right time, that resonate.
  - Multiple channels—letter, email, brochure, text, website, social media.
  - Reach everyone (or as many as possible.)
  - Adaptive as new data, situations, and the environment changes.
- Recruitment Coordination Council (RCC) all UNM recruiters meet monthly.
  - These include recruiters in schools, colleges, departments.
- Regular meetings with CNM and APS to discussion pathway improvements.





#### Recruitment and Enrollment Plan Tools

- TargetX for Retention (Fall 2021)
  - Predictive modeling using key 25 variables to score students, including real-time indicators like dropped courses.
- Financial Aid and Scholarship Modeling (Fall 2021)
  - Identifies and tracks optimal awards by individual student.
- Net Price Calculator (Fall 2021)
  - A better tool, factors in more options.
- College Scheduler (Fall 2021) Every scheduling option in seconds, including days and times the student is unavailable due to work or preferences.

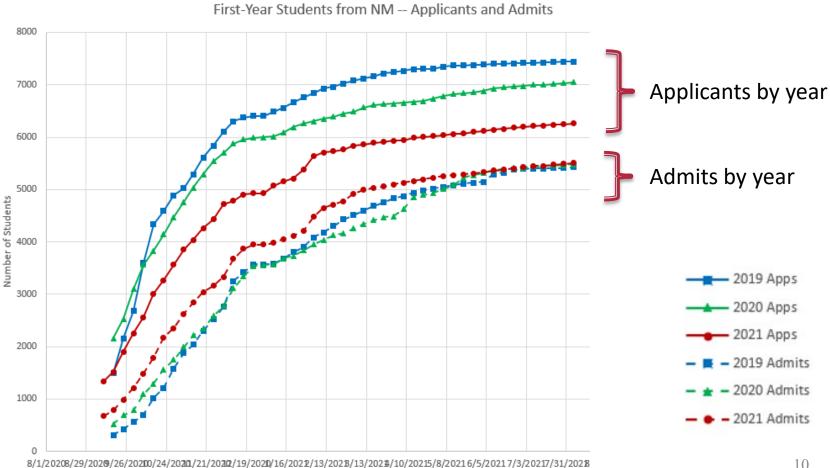


#### **Key Strategies for First-Year Students**

#### First-Year Students

- High school visits (at least 2-3 every year) and campus tours.
  - Challenging again this year with so many high schools going remote.
- Comprehensive communication plan and proper use of the CRM.
  - Frequent and direct follow up with inquiries, applicants and admits.
  - Encourage and support student progression from prospect to enrolled phases, then persistence and graduation.
- Expanded scholarship eligibility, fairness, and resources.
  - Added \$1 million to awarded resources—increased awards by 49% to NM residents.
  - Stopped recalculation of GPA.

#### **Results – First-Year Student Applications from NM**





#### First-Year Students

- Fall 2020 7.6% increase in new all first-year students
  - First increase in since Fall 2016
  - **2.0%** increase among **NM residents** (+41)
- Fall 2021 9.3% increase in first-year students (as of Aug 19)
  - **7.6%** increase among **NM residents** (+163)
  - First time we've passed 3,000 freshmen since Fall 2017
- Fall 2021 Increase in scholarship acceptance rates
  - 49.8% (vs. 42.1% last year) among NM residents



#### Key Takeaways Regarding First-Year Students From New Mexico

- The University of New Mexico enrolls more New Mexico residents directly from high school than any other college or university in the state.
  - 20% of NM high schools students that go to college in NM choose UNM.
- As a percentage of incoming first-year students, only two universities— Northern New Mexico University and New Mexico Tech—enroll a higher percentage of New Mexico residents in their freshman class.
  - However, Fall 2020 it was **344** for NNMU and NMT combined vs. **2,218** for UNM.



#### **Key Strategies for Transfer Students**

#### **Transfer Students**

- A full-time recruiters at CNM and San Juan College.
  - A total of four (4) additional transfer admission advisers/recruiters working with two-year college students in New Mexico.
- Offered more transfer students scholarships for Fall 2021.
  - Overall, scholarship awards across the state went **from 92 last year to 540.**
- Created scholarships specifically for CNM and UNM Branch campus students.
  - As a result, awards to CNM students went **from 39 last year to 280 this year**.

    Awards to UNM Branch transfer students went **from 38 last year to 73 this year**.



#### **Transfer Students**

- Fall 2021 –11.2% increase in transfer students (as of Aug 19)
  - 19.7% increase among NM residents (100 more)
  - 3.5% decrease among non-residents (10 fewer)



#### **Graduate Students**

- Fall 2020 19.1% increase in new graduate students.
- Fall 2021 –21.8% increase in new graduate students.

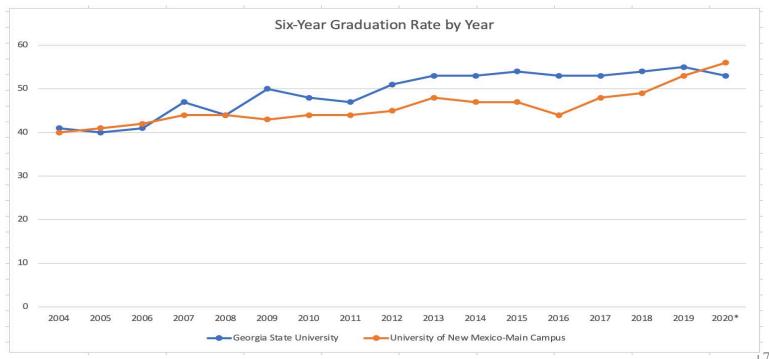


#### **Graduation Rates**

- The University of New Mexico is graduating students sooner.
  - UNM has steadily increased four-, five-, and six-year graduation rates since 2016:
  - The four-year graduation rate in 2016 was **22%**, while in 2020 it increased to **35%**;
  - The six-year graduation rate in 2016 was **44%**, while in 2020 it increased to **56%**--<u>now higher</u> than Georgia State University's six-year graduation rate, which dropped to 53% in 2020.



#### Graduation Rate Comparison – UNM and GSU



# **Thank You**

