

**ATTACHMENT B****BOARD OF FUNERAL SERVICES****Complaints Received****FY14 (July 1, 2013 - June 30, 2014)**

<b>Complaint No.</b>	<b>Date Received</b>	<b>Complaint/Allegations Description</b>
FS 13-07-01	7/25/13	Contractual Dispute
FS 13-07-02	7/29/13	Quality of Services
FS 13-09-01	8/30/13	Financial Dispute
FS 13-10-01	11/6/13	Unlicensed Practice
FS 13-10-02	11/7/13	Unlicensed Practice
FS 13-10-03	11/7/13	Unlicensed Practice
FS 13-10-04	11/7/13	Unlicensed Practice
14-01-01	1/23/14	Negligence
14-02-02	2/11/14	Financial Dispute
FS 14-05-01	5/27/14	Financial Dispute

**FY15 (July 1, 2014 - June 30, 2015)**

<b>Complaint No.</b>	<b>Date Received</b>	<b>Complaint/Allegations Description</b>
FS-14-07-01	7/9/14	Quality of care, Insurance Fraud, Violation of Confidentiality
FS-14-07-02	7/15/14	Quality of Services
FS-14-11-01	11/17/14	Quality of Services
FSB 15-01-COM	6/8/15	Insurance Fraud
FSB 15-02-COM	12/28/15	Failed Inspection, Unlicensed Practice

**FY16 (July 1, 2015 - June 30, 2016)**

<b>Complaint No.</b>	<b>Date Received</b>	<b>Complaint/Allegations Description</b>
FS-16-01	1/20/16	Violation of Rules and Statutes
FS-16-02	2/29/16	Providing Services w/Out Authorization
FS-16-03	3/15/16	Providing Services w/Out Authorization
FS-16-04	3/21/16	Negligence
FS-16-05	4/27/16	Insurance Fraud
FS-16-06	5/6/16	Failed Inspection, Unlicensed Practice
FS-16-07	5/10/16	Insurance Fraud