

#### 2016 Classified Service Compensation Update





Presented to the Legislative Finance Committee

December 8, 2016



#### Targeted Approach

- The State needs a <u>targeted approach</u> from the current "one-size fits all" or "across the board" approach to salary increases
  - Classified service jobs overall are competitive; however, <u>certain classifications</u> would benefit from becoming more competitive
  - Pathway to achieve this is to establish and administer occupationally based salary structures
  - Across the board pay raises will <u>not</u> fix the system The State has many classifications that do not have recruitment and retention issues and are appropriately compensated
- Current Challenges for Policy Makers:
  - Policy makers do not currently have the ability to target specific occupational groups that face increased recruiting and retention difficulties
  - Policy makers do not have the flexibility in appropriating targeted salary increases when faced with economic instability or resource scarcity



#### Project Objective

- To establish a <u>classification framework</u> and a <u>compensation</u> system that will:
  - Reflect current work performed by classified state employees
  - Support agency efforts to attract and retain a qualified workforce
  - Serve as the foundation for future classification studies and decisions
- System reform is underway...
  - ✓ Corrections Implemented July 2, 2016
  - ✓ Information Technology Implemented July 30, 2016
  - ✓ Engineering, Surveying and Architecture underway ==> Started May 12, 2016



#### Corrections

Current vs. New Hourly Salaries and Compa Ratios									
lab Classifications	u -£ ===	Average Current	Average Current	Average New	Average New				
Job Classifications CADET	# of EEs	Hourly Salary \$12.35	Compa Ratio 79.7%	Hourly Salary \$14.00	Compa Ratio 85.0%				
				•					
CORRECTIONAL OFF &JAIL-O (Correctional Officer)	739	\$14.94	86.4%	\$16.35	83.0%				
CORRECTIONAL OFF &JAIL-A (Sergeant)	180	\$17.79	93.9%	\$18.68	85.6%				
CORRECTIONAL OFFICER LIEUTENANT	77	\$20.74	99.1%	\$20.99	87.3%				
CORRECTIONAL OFFICER CAPTAIN	26	\$24.28	104.2%	\$24.27	92.1%				
CORRECTIONAL OFFICER MAJOR	4	\$28.18	95.5%	\$28.00	91.9%				
CORRECTIONAL DEPUTY DIRECTOR ADULT PRISONS	2	\$45.00	88.6%	\$45.00	85.8%				
CORRECTIONAL DEPUTY WARDEN (MAX SEC)	11	\$34.53	90.2%	\$35.73	84.8%				
CORRECTIONAL WARDEN (MIN SECURITY)	1	\$33.36	87.1%	\$35.00	83.1%				
CORRECTIONAL WARDEN (MAX SECURITY)	2	\$37.70	85.7%	\$40.00	85.2%				
CORRECTIONAL CLASSIFICATION BUREAU CHIEF	1	\$29.12	86.9%	\$32.00	83.9%				
CORRECTIONAL CLASSIFICATION MANAGER	1	\$24.83	95.0%	\$28.00	84.2%				
CORRECTIONAL UNIT MANAGER	19	\$27.13	80.9%	\$32.00	83.9%				
CORRECTIONAL (STIU) COORDINATOR	3	\$26.55	101.6%	\$28.67	86.2%				
STIU INVESTIGATOR	1	\$22.40	96.1%	\$24.00	84.0%				

- 50 1,085 Correctional employees (1,433 positions) in the Classified service
  - 727 employees fell below new minimum rates
  - General Fund impact to bring employees to minimum was \$4.5 million



#### Information Technology

- Over 750 IT employees (941 positions) in the Classified service
  - 43 fell below new minimum rates
  - General Fund impact to bring employees to minimum is \$40,199
- Emphasis is on "Rightsizing" classifications across agencies
- Review committee to ensure quality and consistency



## Engineering, Surveying & Architecture

- Micked off Engineering study on May 12, 2016
- Established study process similar to Information Technology
- Mill affect over 1,000 FTE
- Most positions (64%) at the Department of Transportation
- Mey focus is to describe the work more accurately and to address both licensed v. non-licensed work being performed



### **Moving Forward**

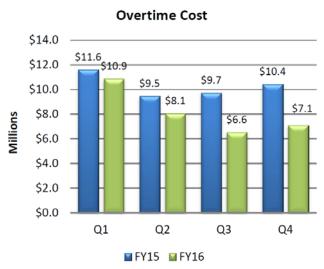
- SPO is creating a new classification structure with 11 new salary structures:
- √ Corrections
- ✓ Information Technology
- Engineering and Architecture
- Protective Services
- Social Services

- Healthcare and Healthcare Support
- General Administration
- o Legal
- o Management
- o Scientific
- o Trades and Labor



### Current System Administration

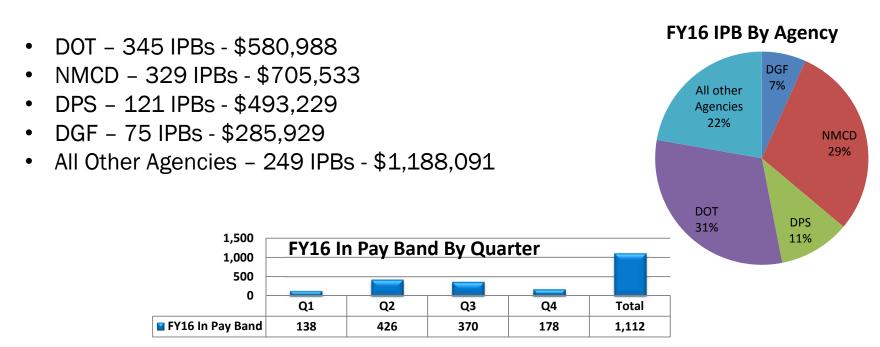
- Statewide Classified Vacancy Rate 15.2% (4,849 Statewide-All)
- Over 30% of classifications have an APB assignment
- Average New Hire compa-ratio 96.8%
- 50 70% of new hires complete their probationary period
- Overtime (FY16)
  - o \$32.7 Million (\*Down from \$41.2 Million in FY15)
- Turnover
  - Voluntary 14.7%
  - Involuntary 2.1%





#### In Pay Band Salary Adjustment Efforts

In FY16, 1,112 In Pay Bands (IPBs) were used to specifically target critical positions:



Despite these efforts, the State is still lagging in several areas that affect recruitment and retention – hence we need to continue our efforts at a targeted approach to fix the compensation system.



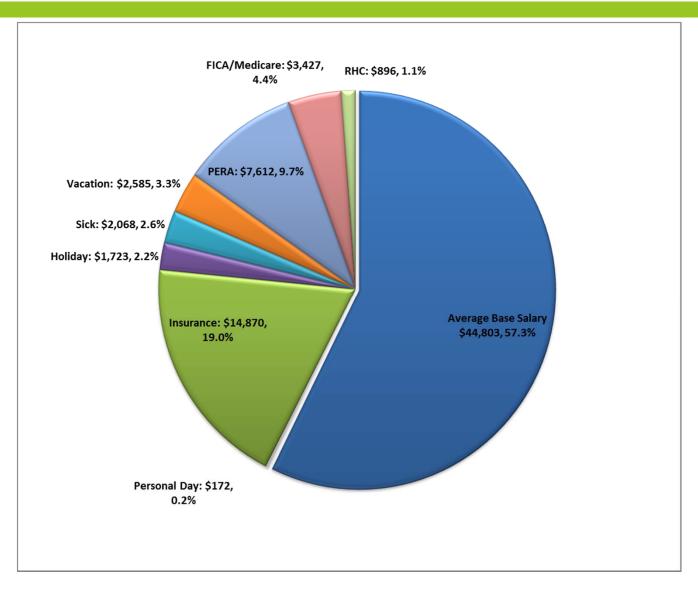
# Employer Costs for Employee Compensation vs. New Mexico

New Mexico continues to offer a rich benefits package that is out of balance with national comparator groups

Compensation Component	Civilian Workers	Private Industry	State & Local Government	State of New Mexico
Wages and salaries	68.6%	69.7%	63.3%	57.3%
Benefits	31.4%	30.3%	36.7%	42.7%
Paid leave	6.9%	6.9%	7.2%	8.4%
Supplemental pay	3.1%	3.6%	0.9%	0.0%
Insurance	8.8%	8.0%	12.1%	20.2%
Health (as part of insurance)	8.3%	7.6%	11.8%	19.1%
Retirement and savings	5.1%	3.9%	10.6%	
Defined benefit	3.2%	1.7%	9.8%	9.7%
Defined contribution	2.0%	2.2%	0.8%	0.0%
Legally required	7.5%	7.9%	5.9%	4.4%



#### **Classified Employee Total Rewards**





#### **Total Compensation Comparison**

The ratio of Wages/Salaries to Benefits in New Mexico is unbalanced when compared to the surrounding eight states and other ECEC data

