Katrina Hotrum-Lopez

Aging and Long-Term Services Department.





Brian Blalock

Children, Youth, & Families Department

New Mexico Health Cabinet Secretaries.

Working Together for New Mexicans

Dr. David Scrase, MD

Human Services Department.



Kathy Kunkel

Department of Health

Courts, Corrections, and Justice Interim Committee 10/10/19

Strategic Plan Foundation

More Appropriate Placements

Reduce Congregate
Care

Increase Kinship Care

Increase Community
Based Mental Health
Services

Special Protocols for Vulnerable Populations

Prevention

Institutionalization

Homelessness

Trauma

Optimization

Data

Accountability

Funding

Staffing

Vacancy Rates

Increased training/support

Workforce Development

Juvenile Justice System in New Mexico

Phase 1 -

- First state to pass law to implement risk assessment as a contributing criteria to determining appropriateness of confinement
- JDAI Best Practices Sites
- Led to reduction in confined youth from more than 400 to less than 140
- Reduction led to higher prevalence of higher needs youth ACES, trauma, disability, family dynamics including domestic violence and abuse.
- Simultaneously, New Mexico drastically shrunk it's available community based mental health services

• Phase 2 -

- Building services for the public health issues that are prevalent with our population and supports for our communities
- Formally (legally) acknowledging where our children are required to be
 - Many youth are "placed" with kin
 - Many youth are placed out-of-state

Rebuilding Community Based Mental Health

Behavior
Management
Services
Stage: Launch

- Time limited, intensive, strength-based, community-located behavioral support to prevent institutionalization
- Locations: Albuquerque, Las Cruces, Hobbs/Anthony
- (Anticipated) #s in Year 1: 150 youth (with a focus on bringing back youth in out-of-state institutions)

High Fidelity
Wraparound
State:
Evaluate/Iterate

- SAMHSA funded pilot providing intensive care coordination in a strengths-based model focused on adult supports and behavioral health interventions.
- Five current sites: Clovis, Farmington, Hobbs, two Albuquerque provider
- #s served: 150 youth per year

Rebuilding Community Based Mental Health

Peer Case Management (TCM) Stage: Planning / Pre-Launch

 Non-clinical intervention with an emphasis on lived experience and connection/maintaining

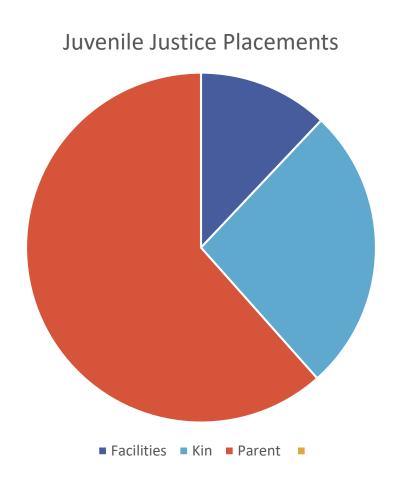
EMT Corps State: Planning

- Workforce development with wraparound therapeutic supports
- Planning grant with UNM

Multi-Systemic Therapy:
Revitalization

 Intensive community based therapeutic supports that works with caregivers and child to stabilize youth and reduce recidivism.

Juvenile Justice System in New Mexico



Kinship Care – What's Next?

Formal Court Findings

Stopping the bifurcated system

Family Finding – More than asking

Bringing in outside
support to develop real
Family Finding —
technology that helps us
locate kin and training on
engagement
methodologies to help
create permanent

Funding + Behavioral Healthcare Supports

Increased funding for grandparents helping grandchildren – including closing the subsidized guardianship loophole + leveraging \$ for JJ youth – and dedicated mental health supports for youth in kin placements

Revising Licensing
Standards

Based on Generations
United and ABA Center
on Children and the Law
survey of foster care
licensing standards to
align New Mexico with
national best practices.

Increased supports for caregivers, including subsidies, reunification and family maintenance services, + subsidized permanency options

Increased support for youth, including subsidies, housing, identify theft protections, family maintenance and permanency supports + eligibility for extended care

Court Findings for Out-of-Home Placements

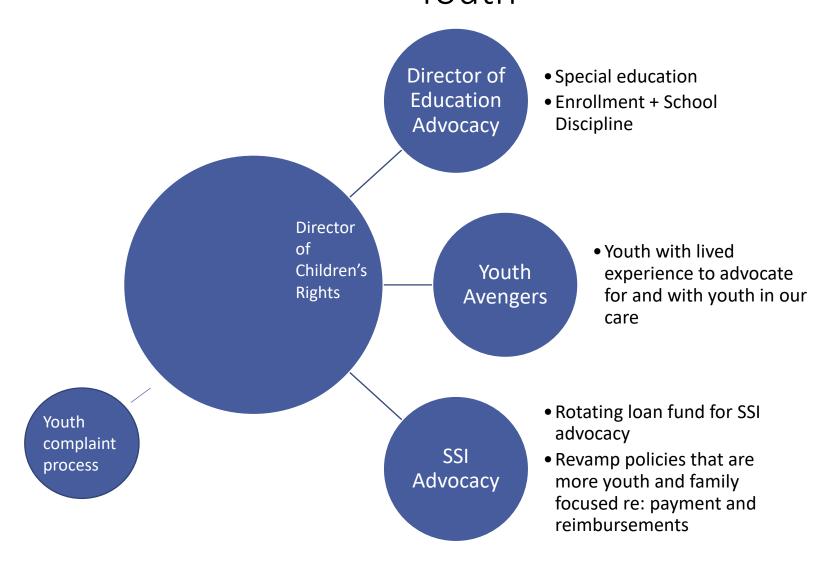
Increased availability of placement options, including family and community placements with therapeutic supports

Increased support can support lower recidivism, decreased exits to homelessness, increased family connections, and increased resources for therapeutic supports

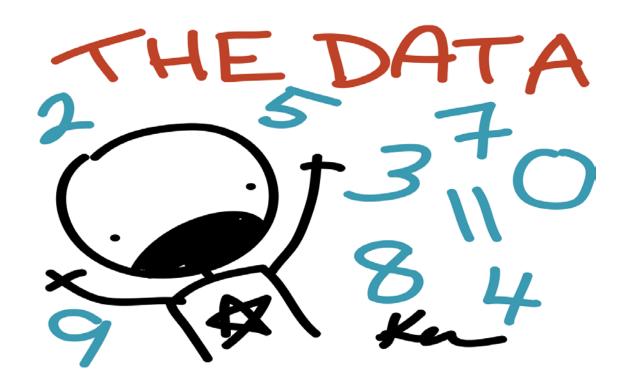
Initiatives for Special Populations

- Working with Lambda Legal and NMCAN on revamping policies for LGBTQ youth across all divisions.
- Creation of Immigration Director position and revamping policies and procedures in working with undocumented youth and families
- Creation of CSEC Director to create policies for working with survivors of child sex trafficking including statewide deployment of CSE-IT tool
 - HB 56 Implementation creation of Safe Houses for survivors of child sex trafficking

Increasing Accountability for All Vulnerable Youth

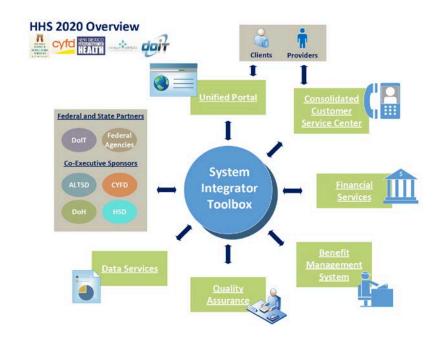


Optimization - Data



HHS 2020

- CYFD is an Executive Co-Sponsor of HHS 2020 and meets monthly to set direction and provide oversight for project
- CYFD's plan to build an MMIS system that is CCWIS compliant will allow for:
 - Integrated data
 - Individual client number across system
 - Increased access to entitlements and supports for children and families
 - Increased data to inform decisions
 - Publicly available dashboards for increased accountability



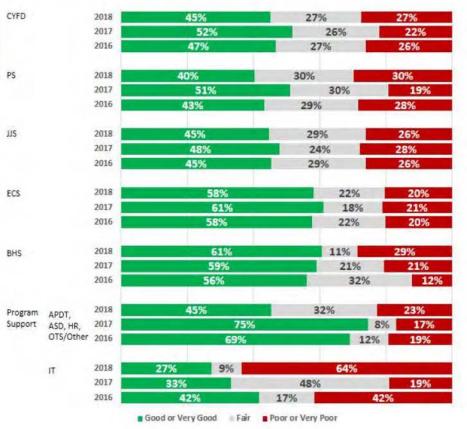
STAFFING AND TRAINING

2018 CYFD Organizational Health Survey—Morale

Results for CYFD's 3 Key Variables:

- Morale
- Job Satisfaction
- · Retention

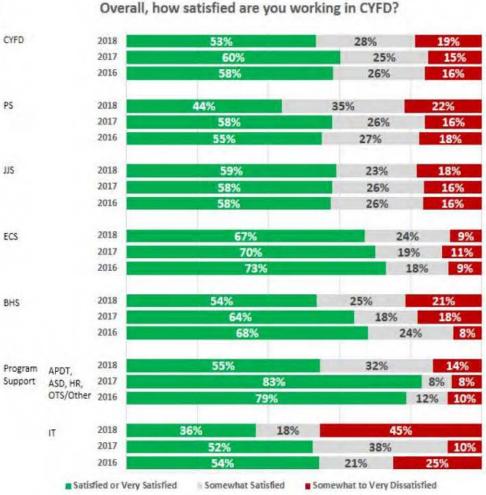




2018 CYFD Organizational Health Survey—Job Satisfaction



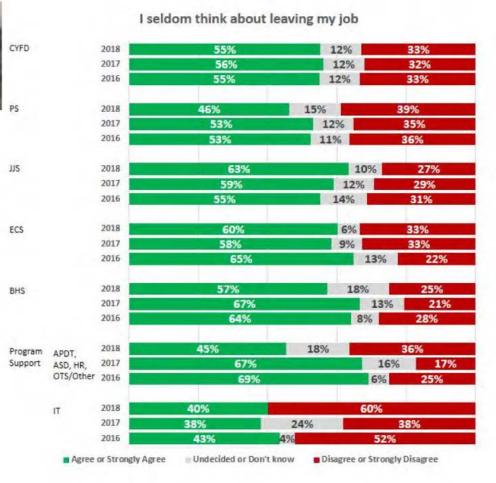
- Morale
- Job Satisfaction
- Retention



2018 CYFD Organizational Health Survey—Retention

Results for CYFD's 3 Key Variables:

- Morale
- Job Satisfaction
- Retention



Centralized Competency Model

Soft Skills and Implementation

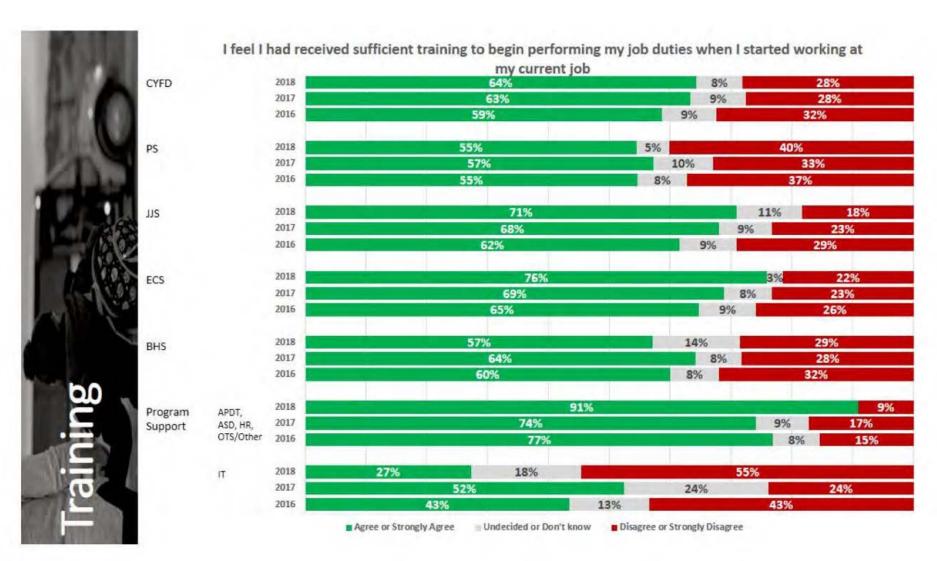
Personal Effectiveness

Role Skills and Knowledge

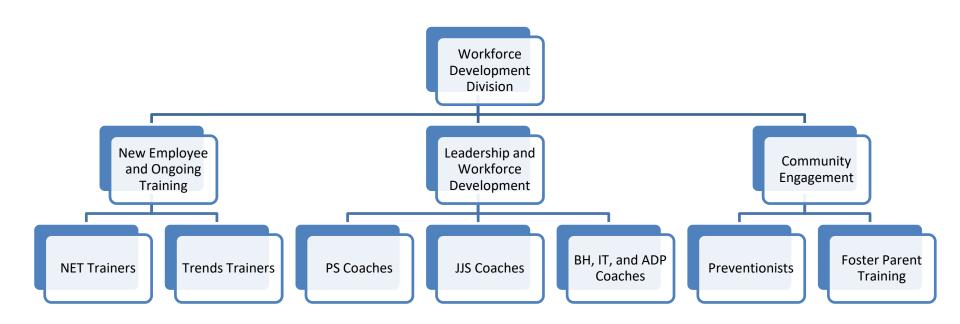
Core Competencies

Foundational Skills

Role Specific Training



Responsive Training to Workforce Needs



Retention and Advancement of the Workforce

- Educational Cohort
- Leadership Professional Development
- Increasing Self-Care, Decreasing Vicarious Trauma

Evaluation and Revision

Level 2: Learning--Is the Workforce More Knowledgable Pre-Test/Post-Test Supervisor Satisfaction Surveys RBTC IDP Assessments Level 3: Application--Is the Workforce Using Skills Trends in Data Constituents Reviews Supervisor IDP Assessments

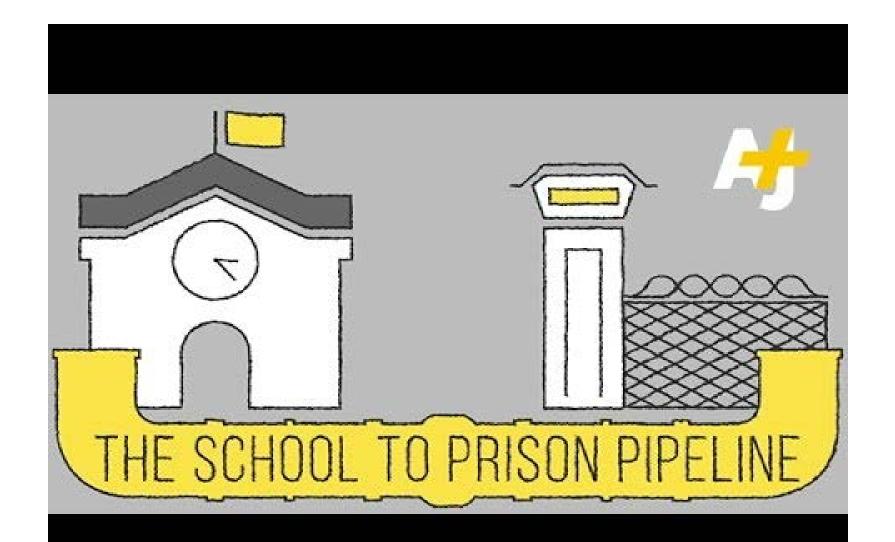
Level 4: Division Impact--Has the Workforce Changed Trends in Data External Partners Reviews Review of KPIs

Level 1: Reaction--Does the Workforce Like/Want the Program

Feedback from Employees, Supervisors and Leadership Self-Satisfaction Surveys

Supervisor Satisfaction Surveys

IMPACT OF THE PROGRAM Level 5: ROI--What are We Getting for the Effort Funding/Cost Evaluation Culture Shift Reviews Review of KPIs Retention/Turnover Rate



Questions?

