



**Presentation to:**  
**Legislative Health and Human Services Committee**

**By:**  
**R. Chris Wolf, CEO**

**07/08/2016**

**Highlands University Campus**  
**Las Vegas, New Mexico**

## **ALTA VISTA REGIONAL HOSPITAL**



### **54 Licensed Inpatient Beds**

- Intensive Care Unit
- Medical/Surgical Department

### **10 Emergency Department Beds**

### **Surgical Services**

- 3 OR Rooms
- 1 Endoscopy Room

## Local History continued:

- Healthcare has grown over the years due in large part to the growth of the community and generosity of the citizens groups of Las Vegas and San Miguel County.
- During the early years such groups included:
  - All the organized churches
  - Masonic Lodge
  - Rotary Club
  - Private and confidential donors

## Board of Trustees of AVRH



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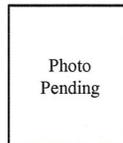


Dr. Pete Campos

## Medical Executive Committee



Robin Edward, MD  
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Michael Lopez, MD  
Vice Chief of Staff



Robert Seigel, M. D.  
Rep to the BOT



Mrugendra Gandhi, MD  
Secretary



Chenthuran Deivaraju, MD  
Member at Large

## Medical Staff/Employees/Volunteers

**100 Medical Staff**  
**240 Employees**  
**35 Volunteers/Auxiliary/Chaplains**



### Specialties Include:

Anesthesia	General Surgery	Pain Management
Cardiology	Hospitalists	Pathology
Emergency Medicine	Internal Medicine	Pediatrics
Ear Nose & Throat	Tele-Neurology	Podiatry
Family Medicine	Orthopedics	Pulmonology
		Radiology

## Quality & Service



Accredited by The Joint Commission

- The Joint Commission's Top Performer on Key Quality Measures 2014
  - *Surgical Care*
  - *Pneumonia*
  - *Immunizations*

FDA Mammography Certified

Laboratory accredited by the Joint Commission

Core Measures

Patient Satisfaction (HCAHPS) – Improving Quarter Over Quarter

## Electronic Medical Record

An electronic medical record (EMR) is a digital version of a paper chart that contains all of a patient's medical history from one practice. An EMR is mostly used by providers for diagnosis and treatment.

- PACS
- Senti 7
- MedHost
- Patient Portal
- Physician Portal

Reason for EMR

- More Efficient Workflow
- Faster Medical Care Delivery
- Potential Cost Savings
- Reduces Errors
- Government Mandate – Meaningful Use



## **AVRH Programs:**

### **Senior Circle**

- **Designed for people 50 and over**
- **Over 500 members**
- **Health Talks**
- **Provides social & educational opportunities**
- **Activities**
  - **Healthy Exercise programs**
  - **Social events**
- **Local Business Discounts**
- **Quarterly Newsletter**



### **Community Newsletter**

- **Health Connection**
- **Online Health Connection**

### **Community Health Fairs**

- **Senior Health & Fitness Fair – May**
- **Annual Community Wide Health Fair - September**

## **Community Involvement**

- **Health Fairs**
- **Chamber of Commerce**
- **Member of the San Miguel Family and Community Health Council**
- **Independent Business Alliance**
- **Auxiliary Nursing Scholarships**
- **Thanksgiving Food Drive**
- **Luna Community College Nursing Program**
- **Economic Development Council**
- **Youth sports sponsorships**

## 2016 Strategic Goals

- Continued Refinement of becoming a High Reliable Organization
- Provider recruitment and retention to ensure timely access to care
  - General Surgery
  - Obstetrics & Gynecology (2)
  - Pediatrics (2)
  - Internal Medicine
  - Family Practice
- Continue to improve the Patient Experience (HCAHPS)
- Further development of partnerships enriching our community with needed healthcare services

## New Providers/Service Lines/Agreements

### New Providers

- Chenturan Deivaraju, M.D. – Orthopedic Surgeon (August 2015)
- Jesus Tafoya, M.D. – Family Medicine (2017)
- Elizabeth Donaldson, N.P. – Las Vegas Walk-in Care (August 2016)

### New Service Lines

- Orthopedics
- Pain Management

### University of New Mexico Support Agreement

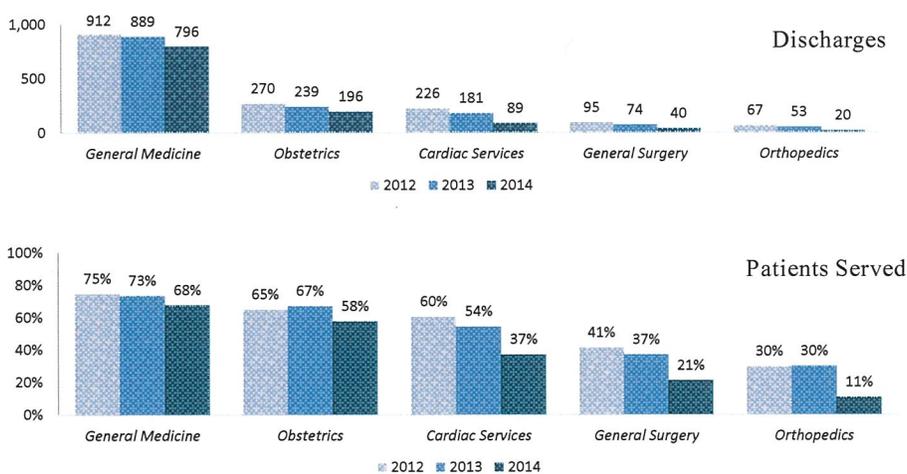
- Tele-medicine (Stroke/Neurology/Neuro-surgical consults)
- General Surgery
- Urology

## Major Challenges for Rural Hospitals

- Recruitment and retention of staff and providers
- Local school system
- Adequate and affordable housing
- Spousal employment
- Workforce development
- Reimbursement

## Alta Vista Regional Hospital

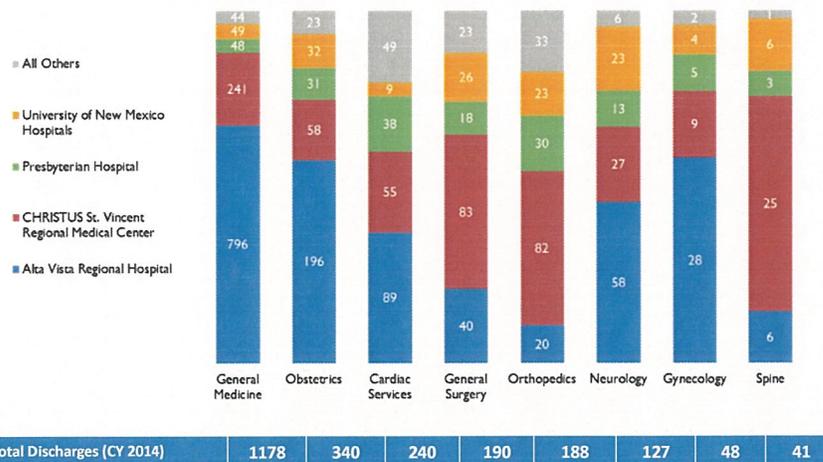
CSA all-payor discharges and patients served by service line 2012-2014



Source(s): Stratassan (2015); NM State Data (2014)

Alta Vista Regional Hospital

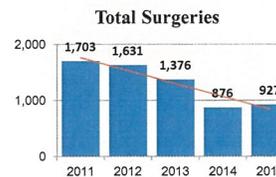
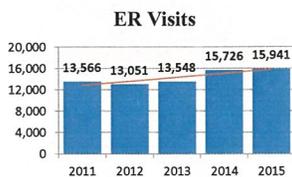
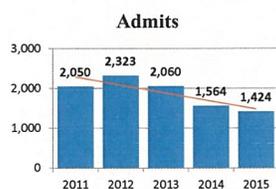
## Inpatient Patients Served By Service Line



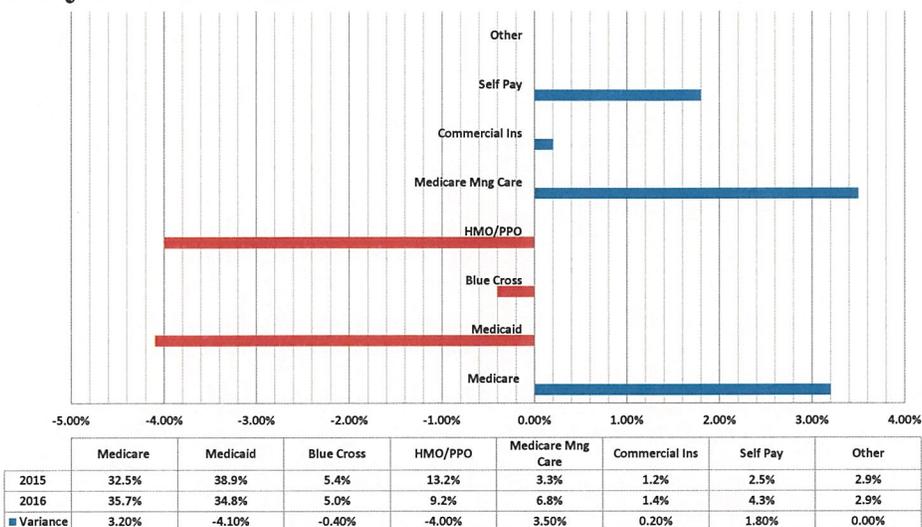
Source(s): Stratason (2015); NM State Data (2014)

Alta Vista Regional Hospital

## Las Vegas Volume Trends: 2011 - 2015



## Payor Mix Shift



## 2015 Community Benefit

### Providing Quality Care:

▪ ER Patient Visits	16,000
▪ Total Admissions	1,400
▪ Outpatient Visits (consolidated)	36,900

### Financial Benefits:

▪ Payroll (including benefits and contract labor)	\$17,200,000
▪ Capital Investments	\$350,000
▪ Estimated Taxes Paid	\$1,500,000

### Caring for Our Community:

▪ Charity & Uncompensated Care	\$4,900,000
▪ Dollars Spent Locally	\$890,000
▪ Donations to the Community	\$52,000

### Total Community Investment

\$25,900,000

\*Dollar amounts are approximate.  
Figures represent consolidated data

*Thank  
you*

Questions?