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Community Plan

UHC Community Plan of New Mexico
At A Glance

UHC Centennial Care Membership:

Member Cohort	2014-Jan 1	Member Cohort	2015-July 1
ABP (Expansion)	2035	ABP (Expansion)	35427
Long Term Care	24321	Long Term Care	22208
Medicaid	4400	Medicaid	23140
Totals	**30756**	**Totals**	**80775**

- Membership has grown by 62% overall since the inception of Centennial Care to current
- UHC retained a considerable number of members receiving Long-Term Care services
- Significant enrollment of Expansion and Medicaid (previously Salud!) members since the beginning of the program
- Out of the current active enrollment (80775 members), 10427 unique members have received behavioral health services since the beginning of 2015.

Value to Our Communities:

✓ **Care coordination staff** – Nearly 50% of UHC's care coordinators statewide are experienced behavioral health professionals.

✓ **Transportation to Pharmacy Value-Added Benefit** – All UHC members are able to receive transportation services to their local pharmacies in addition to standard transportation for routine medically necessary services.

✓ **Community Training & Education** – The UHC Peer Support Team has completed the following trainings to **over 400 community members statewide**:
   o **Mental Health First Aid** is a public education program that introduces participants to risk factors and warning signs of mental illnesses, builds understanding of their impact, and overviews common supports. These trainings have been presented both in English and Spanish.

   o **Suicide Prevention Training: QPR (Question, Persuade & Refer)** – training on how to approach a person in a crisis who may be contemplating suicide.

   o **My Chronic Disease (MyCD)** – is a structured program to learn how to explore healthy ways to live with chronic conditions by overcoming the physical, mental, and emotional problems with the goal to achieve and enjoy quality of life.

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#	Legislative Request*	Response			Notes
1	As of July 1, 2015, the number of unduplicated members	**Adults**	**Children**	**Total**	County detail attached (next tab).
	Statewide	64818	15957	80775	
2	Of those members tallied in #1, the number of unduplicated members for whom you have received a claim for one or more behavioral health services rendered in 2015;	10427			Members served and penetration rate understated due to claims lag associated with the amount of time required by providers to submit claim following delivery of service.
3	Of those members tallied in #1, the number classified as adults with serious mental illness (SMI) and the number classified as children with serious emotional disturbance (SED)				
	Adults with SMI	6857			
	Children with SED	836			
4	Of those members with SMI or SED, the number of unduplicated members in each of these categories for whom you have received six or more claims for behavioral health services rendered in the first six months of 2015, both statewide and by county				Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag.
	Adults with SMI	2193			
	Children with SED	284			
5	The number of former Medicaid recipients (non-expansion recipients) with a prior history of utilization of behavioral health services who are now your members, and of those, the number of unduplicated members for whom you have received a claim for one or more behavioral health services rendered in the first six months of 2015	Data not available			Several factors create difficulties in supplying the requested data, including identification of former Medicaid recipients, MCO availability of Optum data prior to 1/1/14, and member switches in MCOs. MCOs will be happy to work with the Committee to refine the data elements to improve feasibility and support the purpose of the request.
6	The number of new members who are eligible for traditional Medicaid (non-expansion who are new enrollees since January 1, 2014) that are now served by your managed care organization	Data not available			MCO eligibility data does not include historical eligibility indicators.

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7	The number of new members who are eligible for expanded Medicaid that are now served by your managed care organization	30033			
8	The number of non-expansion members for whom you have received six or more claims for behavioral health services rendered between January 1, 2014 and July 1, 2015	4825			Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag
9	The number of Medicaid expansion members for whom you have received six or more claims for behavioral health services rendered between January 1, 2014 and July 1, 2015	3290			Members served and penetration rate understated due to multiple services/days on one claim, 6 month period, and claims lag
10	An explanation of the procedure by which your organization receives information from core service agencies designating your members as SMI or SED	With implementation of Centennial Care, the criteria for Report 45 for SMI and SED is used to identify these members			
11	By category, the number of members designated as SMI or SED				
	Adults with SMI	587			
	Children with SED	181			
12	By category, the number of members designated as SMI or SED that your organization has determined to be homeless	Data not available			MCOs do not have reportable fields for homeless members. MCOs can supply descriptions of care coordination and other activities designed to support the needs of homeless members.
13	Of those members tallied in #1, the number who have a				
		Adults	Children	Total	
	Statewide	6086	80	6166	County detail attached (next tab).
14	Of those members tallied in #1, the number who have a behavioral health diagnosis accompanied by a co-occurring SUD diagnosis				
		Adults	Children	Total	
	Statewide	1884	35	1919	County detail attached (next tab).
15	Of those members who are classified as having SMI, the number having a co-occurring SUD diagnosis	1895			

*Per letter dated June 25, 2015

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#	Legislative Request*	Response			Notes
16	Of those members who are classified as having SED, the number having a co-occurring SUD diagnosis	69			Substance use service defined as primary diagnosis of substance abuse with services from a behavioral health provider type. Services in medical settings are excluded, such as ER and medical detox.
17	Of those members tallied in #13, the number of unduplicated members for whom you have received a claim for one or more SUD services rendered in 2015				
	Statewide	Adults	Children	Total	County detail attached (next tab).
		2085	33	2118	
18	For members tallied in #14, #15 and #16, the number of unduplicated members in each of these categories for whom you have received six or more claims for SUD				Substance use service defined as primary diagnosis of substance abuse with services from a behavioral health provider type. Services in medical settings are excluded, such as ER and medical detox.
	Statewide	Co-occurring adults with SMI	Co-occurring children with SED		County detail attached (next tab).
		187	6		