Colorado Medical Marijuana Registry
Past, Present & Future

Natalie Riggins, Medical Marijuana Branch Chief
Yonette Hintzen-Schmidt, MMR Program Support Manager

August 2016
Medical Marijuana Registry Current State
MMR Stakeholders

Patients

Physicians

Caregivers

Medical Marijuana Registry

Legislators & Regulatory Authorities (DOR, DORA, CBI, BOH)

State & Local Law Enforcement

Patient Agents (parents, guardians, MPOA)

Medical Marijuana Centers

The Colorado constitution mandates that the registry be a confidential database. Patient-specific data is NEVER shared with anyone other than the patient or physician, except as required for law enforcement purposes.
Medical Marijuana Registry Role

- Maintain confidential database of registered patients
- Issue Medical Marijuana Registry cards to qualifying patients
- Review petitions for adding debilitating medical conditions for medical use of marijuana
Program History

2000
Colorado voters passed Constitutional Amendment 20.
C.R.S. § 25-1.5-106
5 CCR 1006-2

2001
The Medical Marijuana Registry was implemented.
- 1 employee
- 94 patients
- Marijuana cultivation by patients or caregivers
- Simple Microsoft Access database

2010
Legislation passed establishing the Marijuana Enforcement Division at the Dept. of Revenue and providing regulation for medical marijuana centers.

2014
Amendment 64: Retail MJ
SB 14-155
SB 14-215
SB 15-014 “Caregiver Bill”

2016
- Development of the new online Registry System

2017
New MMRS and CGRS systems launch
Registry Statistics July 2016

- 102,620 active patients

- **10,000** apps and **1,000** change requests processed per month

- 6 Operations staff processing 500-1500 requests per day

- Daily average volumes:
  - 500 pieces of mail from mailroom
  - 112 e-mails, response within 24 hours (except weekends)
  - 100-200 phone calls received by call center
  - 15 pieces of mail in MMR drop-box

- 154 physicians currently recommending to active patients
Active Patients by Year

- **2010**: Significant increase due to passage of HB-1284 and SB 10-109
- **2011**: Data reflects application processing backlog
- **2012**: Elimination of backlog, steady incline continued
- **2014**: Retail MJ, patient numbers continue to increase
The Registration Process

Step 1:
Patient is examined by a Colorado licensed M.D. or D.O. in good standing. After physical exam, physician completes “Physician Certification Form”

Step 2:
Patient completes the application

Step 3:
Patient mails:
- completed application form,
- physician certification form,
- caregiver acknowledgement form (if applicable),
- a copy of their Colorado ID or approved residency/ID docs,
- $15 processing fee
to the Registry by certified mail.

Step 4:
Paperwork is evaluated.

- All funds received by the Registry are nonrefundable.
- Check or money order are made payable to CDPHE.
- Credit cards are not accepted at this time.

Step 5:
Approved

- Payment is processed and reason for rejection is sent by mail to the patient.

Rejected

- Cards are printed and mailed standard first class to the address on the application.

Processing Time:

Current processing times are updated daily on our website: www.colorado.gov/pacific/cdphe/medicalmarijuana

As of July 2016, the Registry is processing applications within 15 business days of receipt.
Legal Process

Denials - Per Colorado Board of Health Regulations, the Department may deny an application for circumstances such as altered documentation, Non-Colorado Resident, non-compliance with Registry requirements.

Card Revocations - Per Colorado Statute, the Department must revoke medical marijuana cards from patients when:

- A patient has been convicted of a drug related offense
- A physician has revoked their signature on a patient's physician certification
- A patient has violated the provisions of the Constitution or Statute
Legal Process (cont)

- Denied applications, revoked and voided cards are posted to our website and shared with Law Enforcement and Centers using unique identifier (card #)
- Denied patients may not reapply for six months.
- Revoked patients may not reapply for one year.

Appeals - Per Colorado State Statute, patients have the right to appeal the Department’s decision to deny their application or revoke their Registry Identification Card.
- If a patient chooses to appeal, they must request it in writing within 30 days of the postmark on the notice.
- A hearing is then scheduled before Colorado’s Administrative Courts
Confidentiality of Protected Health Information (PHI)

- Application process is PATIENT driven

- We ensure that all PHI is secure and confidential.

- ALL requests must be submitted by the patient.

- New and Renewal Applications must be sent via mail.

- Updates, corrections and questions about application status can be submitted via email.

- The registry requires the following information from the patient before processing ALL requests: Reason for Request, First and Last Name, DOB, SSN.

- Applications mailed in by anyone other than the patient are rejected (except if patient has a Medical Power of Attorney).
**Physician Requirements**

- M.D. or D.O. in good standing with a license to practice medicine issued by the state of Colorado.
- Current DEA certificate which must be on file with the Registry and issued to prescribe in Colorado.
- Conduct in person physical exam in clinical setting.
- Complete a [physician certification](#) and provide to the patient to submit with their application packet.
Process Improvement

- 2014-15 Process Improvement Initiative resulted in faster processing time, simplified forms, access to systems like the DMV to assist with identity and residency verification.

- Improvements to website to better address stakeholder needs and customer service.

- All resources available on our website, via e-mail and our call center.

- Listserv to share program information - all participants must sign up voluntarily.
Future State
New Online Medical Marijuana Registry System (MMRS)
MMRS System Timeline

Spring-Summer 2016: System Under Development

Summer-Fall 2016: System Testing Stakeholder Communication

Fall 2016: System Pilot Stakeholder Training

January 1, 2017: Go Live
New System Features

- Patients, physicians, caregivers access account online:
  - complete and submit forms online
  - check application status in real-time
  - update demographic information, such as name and address

- Online credit card payment capability

- Patients can print own card at home and/or use mobile device, similar to a boarding pass

- Patients, physicians, caregivers can contact Registry personnel online
Access to Internet

- 92.4% of Colorado residents live in a household with a computer (2013 U.S. Census)

- 83% of Colorado residents live in a household with high speed Internet use (2013 U.S. Census)

http://www.oit.state.co.us/strategy/broadband
Security & Confidentiality

- Built in security features ensuring data remains confidential
- Similar to movement toward Electronic Health Records (EHR)
- Complies with the Governor's Office of Information Technology privacy and security requirements
- Adheres to strict Protected Health Information (PHI) requirements and system vendor is HIPAA compliant
What to Expect: Physician Registration and Account Access

- **Physician Status**: Active
- **First Name**: Physician
- **Last Name**: Test
- **Email Address**: physician.test@state.co.us
- **License Number**: DR-12345678987
- **License Expiration Date**: 10/14/2016
- **DEA Certification File**: test.txt
- **DEA Certification Number**: BJ6125341
- **DEA Certification Expiration Date**: 10/12/2016
- **Created By**: ADMINISTRATOR, SYSTEM
- **Created Date**: 04/11/2016 01:53 PM
- **Updated By**: VALENZUELA, CHENNELLE
- **Updated Date**: 04/11/2016 01:55 PM
What to Expect: Physician Certification Entry and Tracking

Physician Certificate Number
456-32-1987

Patient SSN
Test

Patient Last Name
Test

Patient First Name
Test

Patient DOB
01/14/1987

Date of Physical Exam
04/01/2015

Diagnosis
Degenerative disk disease

Etiology
Yes

Etiology Unknown
Standard Amount: 5 plants/2 ounces

Patient Count
Yes

Plant Count
No

Increased Amount Plants
Increased Amount Ounces
Increased Amount

0

Pharmacist
Test

Physician Signature
Test

Amended Date

Certified By

Creating Date

Updated By

Updated Date

Created Date

CO IMMEd 8.8.2  PhysicianTest (Physician)
What to Expect: Physician Amend Certification and Revoke Patient

Etiology
- Degenerative disk disease

Etiology Unknown

Plant Count

Certification Status

Amended Date

I hereby certify that I am a physician duly licensed in good standing to practice medicine in Colorado. I have a bona fide physician-patient relationship with the above-named patient in compliance with the laws and regulations governing medical marijuana. I conclude that this patient may benefit from the medical use of marijuana. I do not have a financial interest related to a medical marijuana center. This assessment is not a prescription for the provision of medical or care giving services to the above-listed patient.

Physician Signature

Created By

Created Date

Updated By

Updated Date

TEST, PHYSICIAN
04/11/2016 02:10 PM

Edit
Save

Etiology
- Degenerative disk disease

Etiology Unknown

Plant Count

Certification Status

Amended Date

I hereby certify that I am a physician duly licensed in good standing to practice medicine in Colorado. I have a bona fide physician-patient relationship with the above-named patient in compliance with the laws and regulations governing medical marijuana. I conclude that this patient may benefit from the medical use of marijuana. I do not have a financial interest related to a medical marijuana center. This assessment is not a prescription for the provision of medical or care giving services to the above-listed patient.

Physician Signature

Created By

Created Date

Updated By

Updated Date

TEST, PHYSICIAN
04/11/2016 02:10 PM

Save
What to Expect: Patient Registration and Account Access

Security Policy

This is a Government computer system and it is intended for official and other authorized use only. Unauthorized access or use of this system may subject violators to administrative action, civil, and/or criminal prosecution under the Criminal Code (Title 18 U.S.C. 1028).

All info on this computer system may be monitored, intercepted, recorded, read, copied, or captured and disclosed by any authorized personnel for official purposes, including criminal prosecution. You have no expectations of privacy regarding monitoring of this system.

Any authorized or unauthorized use of this computer system signifies content to and compliance with agency policies and their terms.

Welcome Patient

SYSTEM DASHBOARD MESSAGE

- Welcome to the Medical Marijuana Registry for the state of Colorado.
- To start a new Patient Registration, click on "New" under Tracking Inbox, Patient Registration.
- To update or renew an existing application, click on the patient name below under Tracking Inbox, Patient Registration.

I WANT TO...

- Change My Contact Information: http://www.google.com
- Change My Caregiver: http://www.google.com
- Change My Name: http://www.google.com
- Request a Replacement Card: http://www.google.com
- Surrender My Card: http://www.google.com
- MicroPact Website: http://www.micropact.com
- Start a New Patient Registration Application: http://elk-co-mms-dev/tracking-base-create-request.do?dataObjectKey=object.patientRegistration
- Google: http://www.google.com
What to Expect: Patient Application

Application for Medical Marijuana Card

<table>
<thead>
<tr>
<th>Application Type:</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am applying for myself</td>
</tr>
<tr>
<td>I am applying on behalf of my minor child</td>
</tr>
<tr>
<td>I am applying for another as Legal Representative</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Patient Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name:</td>
</tr>
<tr>
<td>MI:</td>
</tr>
<tr>
<td>Last Name:</td>
</tr>
<tr>
<td>SSN:</td>
</tr>
<tr>
<td>DOB:</td>
</tr>
<tr>
<td>Gender:</td>
</tr>
<tr>
<td>Mailing Address:</td>
</tr>
<tr>
<td>Apt./Suite#:</td>
</tr>
<tr>
<td>City:</td>
</tr>
<tr>
<td>County:</td>
</tr>
<tr>
<td>State:</td>
</tr>
<tr>
<td>Zip:</td>
</tr>
<tr>
<td>Email Address:</td>
</tr>
<tr>
<td>Phone:</td>
</tr>
</tbody>
</table>

Once you receive your registry card, will you have a medical marijuana center grow all (or a portion of) your medical marijuana plants?  
- [ ] Yes  
- [x] No

I hereby certify that I have verified the above information to be accurate and complete and no one other than myself is submitting this request on my behalf.

Applicant Signature (type your full name):

Created By:  
Created Date:  
Updated By:  
Updated Date:  

Save
What to Expect: Patient Attachment of Physician Certification

Please attach your Physician Certification to your application below:
- Only Physician Certifications uploaded by your physician will be available
- Only active certifications matching your patient information will be available
- Physician Certifications must be legible for your application to be valid.

To attach your Physician Certification:
- Select your Physician Certification from the "Physician Certification Number" field.
- Your Physician Certification number will load.
- Click "Save" to attach the Certification to your application.

Physician Certification Number: RO20160000025
Date of Last Exam: 04/01/2016
In your opinion, is this patient homeless? Yes

The patient has been diagnosed with and is currently undergoing treatment or the condition produces one or more of the following which in the physician's professional opinion, may be alleviated by the medical use of marijuana:
- Severe Pain
- Glaucoma, debilitating medical condition

Etiology: Pain, Etiology Unknown
Primary Disease: Degenerative disk disease
Yes

Reason for Increased Plant Count, if Applicable:
- Standard Amount is plants/12 months
- 0
- 0

Physician License Number: DR-1234567890
Physician First Name: John
Physician Last Name: Doe
Physician City: Denver
Physician State: CO
Physician Zip: 80203
Physician Email: johndoe@gmail.com
Physician Signature: John Doe
Certification Status: Active
Amended Date: 04/01/2016

Charged By: John Doe
Charged Date: 04/01/2016
Updated By: John Doe
Updated Date: 04/01/2016

Save
What to Expect: Patient Application Tracking and Approval

Welcome Patient

SYSTEM DASHBOARD MESSAGE
- To start a new Patient Registration, click on the "New" under "Tracking Inbox - Patient Registration".
- To update an existing application, click on the patient name before under "Tracking Inbox - Patient Registration".

Your Application Status (Patient Test)

- Draft
- Pending Physician Certification
- Processing Payment
- Pending Staff Review
- In Process

<table>
<thead>
<tr>
<th>Status</th>
<th>Last Name</th>
<th>First Name</th>
<th>DOB</th>
<th>SSN</th>
<th>Email Address</th>
<th>Application Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pending Staff Review</td>
<td>Test</td>
<td>Patrick</td>
<td>2/04/9997</td>
<td>456-32-9897</td>
<td><a href="mailto:patient@test.co.uk">patient@test.co.uk</a></td>
<td>Online</td>
</tr>
<tr>
<td>New Patient Registration</td>
<td></td>
<td></td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

Subject: Your MMRS Patient Application Has Been Approved
Message: Your Medical Marijuana Registration Application has been approved, and a new Medical Marijuana Card will be issued to the address specified in your application. Your registration will be valid for one year from the date your card is issued.

Assignment: Applicant

Print Friendly Format
MMR Contact Information

Natalie Riggins
Medical Marijuana Registry Branch Chief
natalie.riggins@state.co.us

Yonette Hintzen-Schmidt
Medical Marijuana Program Support Manager
yonette_hintzen@state.co.us

Registry Email:
medical.marijuana@state.co.us

Website:
www.colorado.gov/cdphe/medicalmarijuana
Questions?