


# Doña Ana County

Las Cruces, New Mexico

## Doña Ana County BH Initiatives

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Jess Spohn, CTC Clinical Director  
Tenika Sosa-Gonzalez, Chair of Protection and  
Advocacy for Individuals with Mental Illness

1



## Access to Behavioral Health Services

- Transforming Crisis Response Services
- Implementing Jail and Hospital Diversion Programs
- Formalizing Jail Reentry Services - Including MAT

2

## 988 in New Mexico

- “Care Traffic Control”
- BH Mobile Crisis response if needed
- Safe place to go – CTC+
- **Move from crisis as disruption in care to crisis as opportunity for coordination of care**



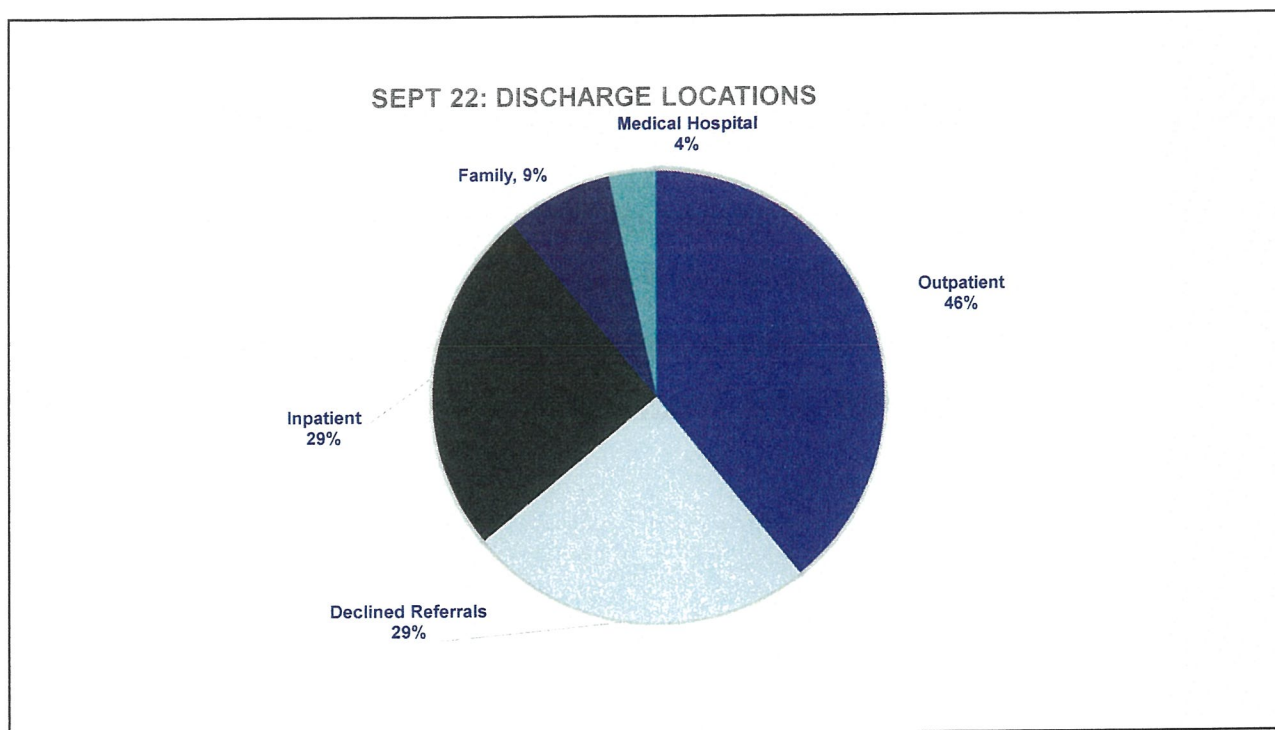
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### Crisis Triage Center

Jess Spohn, LCSW, LADAC  
Clinical Director





### 72 Hour Post Care Follow-Up Contacts

74% of discharged guests were able to be reached for a follow up


26% were unable to be reached

### Source of information

61% was provided by collateral source (family/provider)

39% was provided by the guest






## Action for CTC

- License does not allow involuntary
  - Law enforcement use
  - No wrong door approach
  - Least restrictive environment
  - Most effective service
- Commercial health insurance and Medicare do not include CTC coverage. (Need parity)

13



## Action for Crisis Services

- MCRT - Start up and sustainability funding & Medicaid reimbursement (Thank you)
- 988 – Coordination with 911 & support for public education

14