



October 19, 2015

Sen. Gerald Ortiz y Pino
Chairman
Legislative Health and Human Services Committee
625 Don Gaspar Ave
Santa Fe, NM 87501

Dear Chairman Ortiz y Pino and the Members of the Legislative Health and Human Services Committee:

In response to your invitation to serve as a panelist for a discussion regarding ICD-10 implementation at the Legislative Health and Human Services Committee meeting at the state capitol on October 19th, we regret that Optum is unable to attend. However, we offer the following brief prepared by our team of ICD-10 implementation specialists, which outlines Optum Preparation and Readiness, Provider Notifications and Interventions, and our Post-Implementation Activities.

We are pleased to report that the progression has largely been a smooth one, with normal call volumes and minimal and isolated disruptions to date. We are working closely with any providers or systems that do need additional assistance and are lending resources, guidance and expertise to resolve any issues quickly and minimize impact to their business or the people they serve.

If, in addition to this brief, we can provide any information or assistance, please do not hesitate to reach out. I can be reached at 505-798-6227.

Sincerely,

A handwritten signature in black ink, appearing to read 'Timothy S. Miller'.

Timothy S. Miller

Executive Director

cc: Legislative Health and Human Services Vice-Chair Rep. Nora Espinoza
Legislative Council Service Staff Attorney Shawn Mathis