New Mexico Independent Consumer Support System

HOME IN

IMPORTANT NUMBERS, RESOURCES & LINKS

NEW MEXICO INDEPENDENT CONSUMER SUPPORT SYSTEM NUMBERS & LINK

Aging & Long-Term Services Department
Aging & Disability Resource Center (ADRC) information
Assistance for older adults, persons with disabilities and caregivers.
Toll Free: 1-800-432-2080
TTY: 505-476-4939
www.nmaging.state.nm.us

Long Term Care Ombudsman Information
Resident advocates in long term care facilities
Advocacy available statewide 1-866-842-9230

Centennial Care Frequently Asked Questions
Answers to your questions about eligibility and enrollment.
http://www.hsd.state.nm.us/LookingForInformation/frequently-asked-questions.aspx

Human Services Department, Fair Hearings
Toll Free: 800-432-6217 opt 6
(505) 476-6213

Medicaid Call Center
Information about Centennial Care or Medicaid Expansion.
Toll Free: 1-888-997-2583
www.centennialcare.net

New Mexico Social Services Resource Directory
Comprehensive Social Service provider directory.
www.nmresourcedirectory.org

New Mexico Brain Injury Resource Center
Information and referrals related to brain injury including services, supports and conditions.
Toll Free: 1-855-849-0921
http://cdd.unm.edu/infonet

San Juan Center for Independence (SJCI)
SJCI provides information and referral services to individuals with disabilities, family members, service providers and the community at large.
Phone/TTY: 505-566-5827
Toll Free: 1-877-484-4500
www.sjci.org

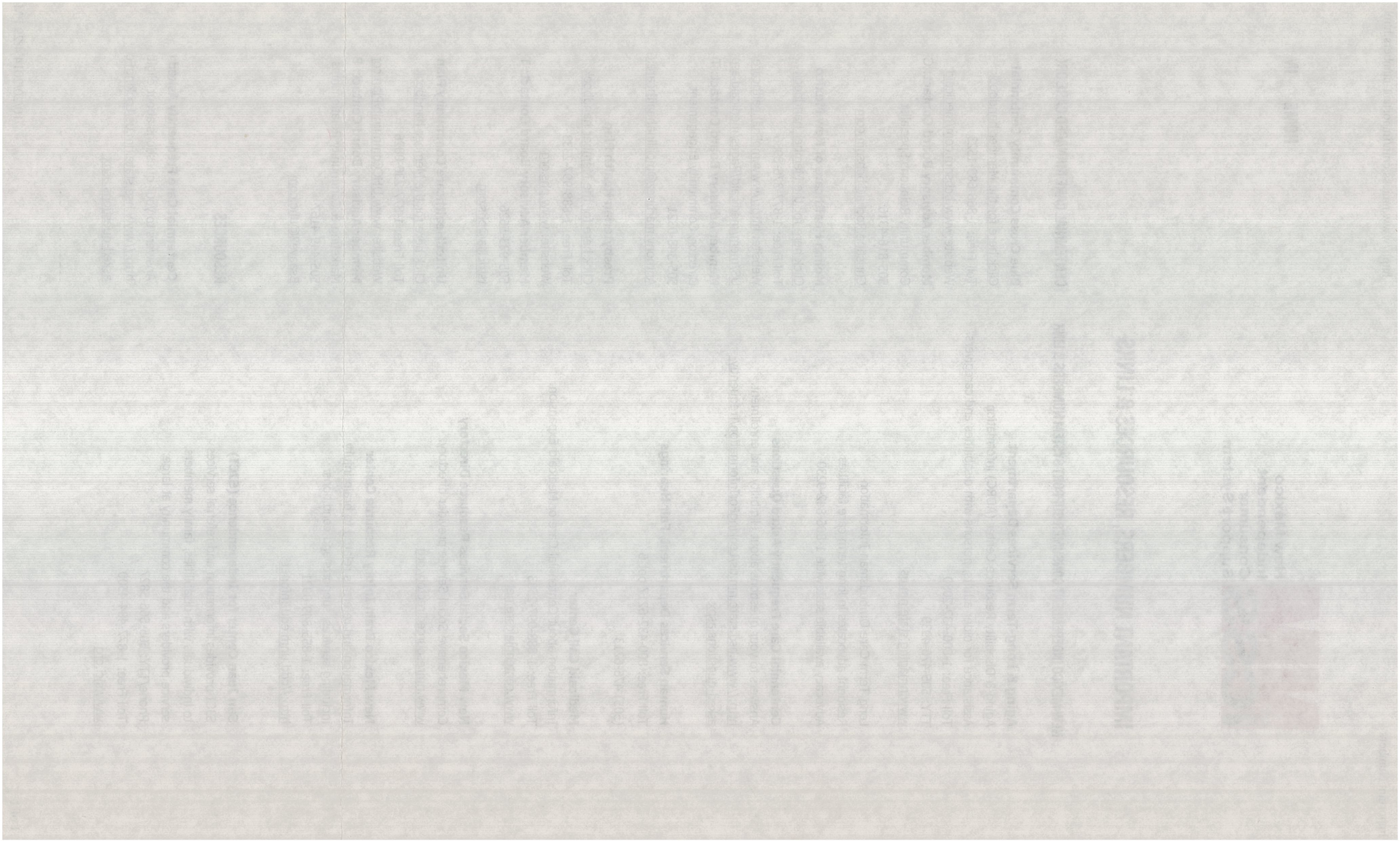
CENTENNIAL CARE MANAGED CARE ORG

Blue Cross Community Centennial
Click here for the Member handbook
Toll Free: 1-866-689-1523
Website:www.bcbsnm.com/medicaid
Member Advisory Board Contact: C
Community Relations Specialist
505-816-4316
Christine.Rocha@bcbsnm.com

Molina Healthcare of New Mexico
Click here for the Member handbook
Toll Free: 1-877-376-8986
Website: http://www.molinahealthcare
US/mem/medicaid/Pages/medicaid.asp
Member Advisory Board Contact: T
Director, Community Engagement
505-348-0321
Anthony.martinez@monlinahealthcare.

Presbyterian Health Plan
Click here for the Member handbook
Toll Free: 1-888-997-2333
Website: www.phs.org
Member Advisory Board Contact: T
505-923-5626
tstrickla@phs.org

UnitedHealthcare Community Plan
Click here for the Member handbook
Toll Free: 1-877-236-0826
Website: www.UHCCommunityPlan.cor
Member Advisory Board Contact: B
Marketing & Community Relationships
505-449-4167
Bsaave2@uhc.com

RESOURCES

Centennial Care Frequently Asked
Answers to your questions about eligib
http://www.hsd.state.nm.us/LookingFc
asked-questions.aspx