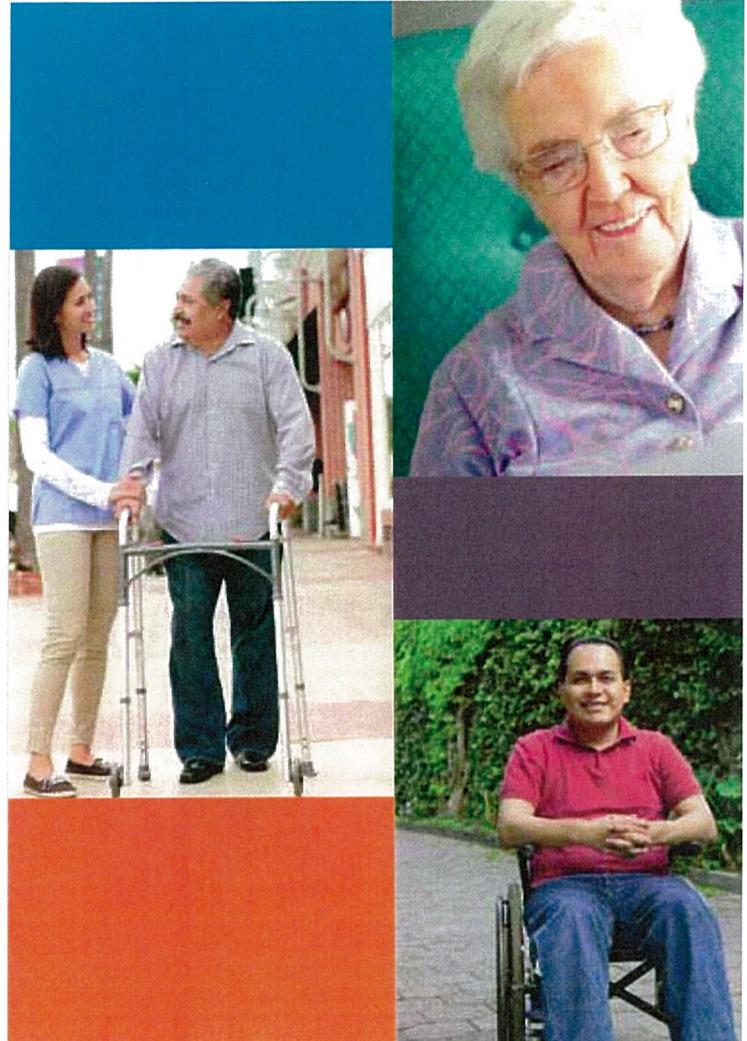
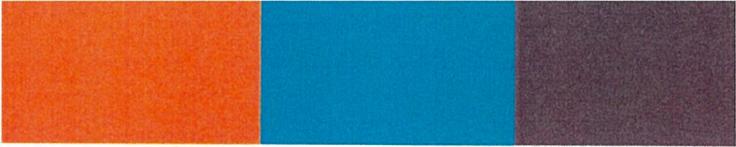


New Mexico
Independent
Consumer
Support System



Questions about Centennial Care
Long-Term Services and Supports?

www.nmicss.com



New Mexico Independent Consumer Support System

Learn more about long-term services and supports, access important resources and phone numbers to help understand the Centennial Care Medicaid program, use step-by-step tools explaining the grievance, appeals and fair hearings process.

The New Mexico Independent Consumer Support System (NMICSS) links together resources throughout the state to assist Medicaid Centennial Care enrollees receiving long-term services and supports (LTSS). The NMICSS provides Centennial Care beneficiaries, their advocates and counselors information and referral resources to assist in choosing the appropriate Managed Care Organization.

For more information about the New Mexico Independent Consumer Support System, visit

www.nmicss.com

Aging & Disability Resource Center (ADRC)

Assistance for older adults, persons with disabilities and caregivers

Toll free: 1-800-432-2080

TTY: 505-476-4939

www.nmaging.state.nm.us

New Mexico Brain Injury Resource Center

Information and referrals related to brain injury including services, supports and conditions

Toll free: 1-855-849-0921

www.cdd.unm.edu/infonet

Medicaid Call Center

Information about Centennial Care or Medicaid Expansion

Toll free: 1-888-997-2583

www.centennialcare.net