

Affordable Pharmacy Benefits, Powered by a Modern Infrastructure



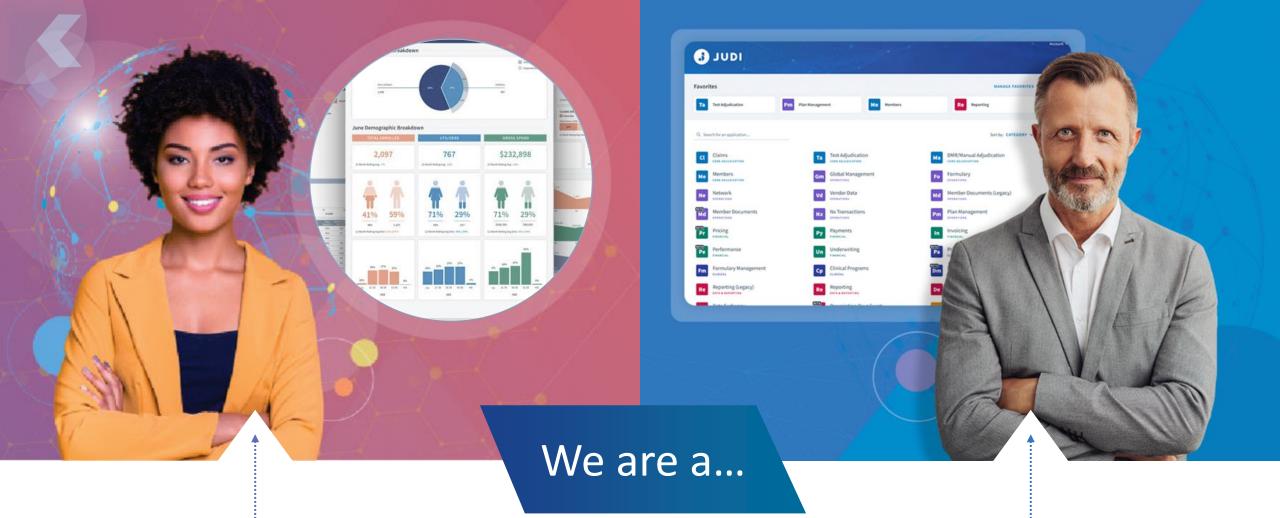


# Our Evolving Mission

To change the way drugs are priced and patients are cared for to create enduring social change.

To give our nation the electronic infrastructure it needs, for the healthcare we deserve.





health technology company that operates a next-generation enterprise platform (JUDI®) to service employer groups and deploy our solutions for health plans







## Capital Rx At A Glance

THE FASTEST GROWING HEALTHCARE COMPANY IN AMERICA



225+ Active Clients



2.6M Member Lives



Commercial, Medicare, & Medicaid



Founded in 2018 | 500+ Employees



65,000+ Pharmacies In-Network



Next generation enterprise platform

100%

IMPLEMENTATION SATISFACTION

99.4%

CLIENT RETENTION 130%

YOY GROWTH RATE



PATIENT SURVEY NET PROMOTER SCORE

**INDUSTRY AVERAGE: 9 NPS** 

# >90 NPS

CLIENT SURVEY
NET PROMOTER SCORE

**INDUSTRY AVERAGE: 8 NPS** 













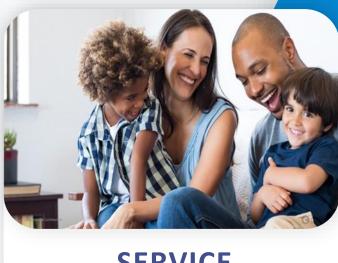




# **Our Core Principles**

### **DEFINING THE WAY THAT WE DO BUSINESS**





**SERVICE** 









# Alignment Is The Only Defense

### **ADMINISTRATE BENEFIT PLANS**

If you want to administrate a plan:



Do **NOT** make money on drugs



Do **NOT** repack or white label drugs



Do **NOT** own pharmacies or mail delivery



Do **NOT** own a GPO (rebate aggregation)

## PARTICIPATE IN DRUG REVENUE

If you want to make money on drugs, be a:



Manufacturer



Wholesaler



Pharmacy



**GPO** 

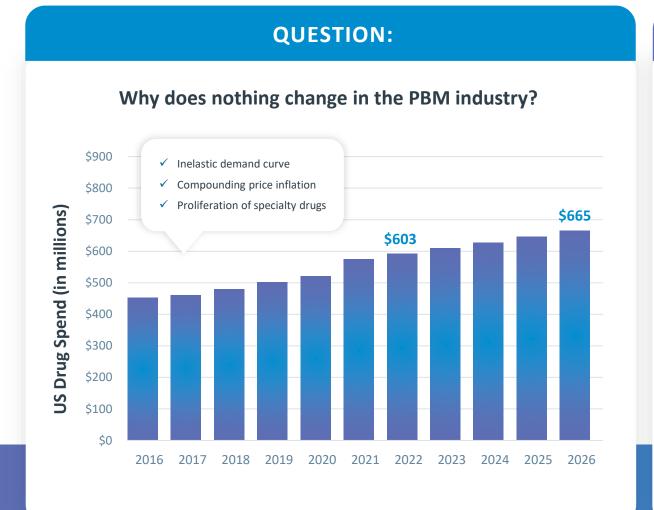
Alignment protects plan sponsors against financial bias, conflict of interest and liability.

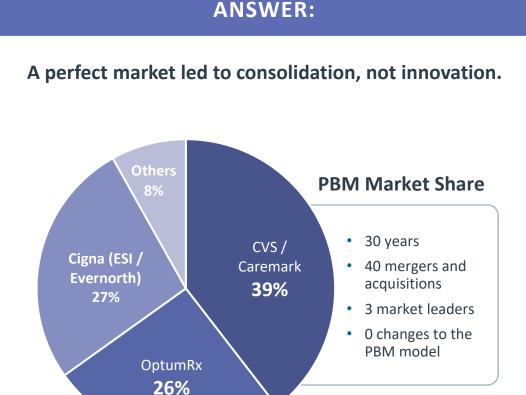


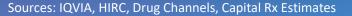




# A History of Rising US Drug Spend & Consolidation















# How should drug pricing work?

## The Tylenol Rule

Go into a pharmacy and reach for a bottle of Tylenol.

It doesn't matter if you are Insured or Uninsured, work for the Biggest company or the Smallest...

It's the same price.





## The Nation's First Commercial NADAC Network

### **KinneyDrugs** meijer **TARGET** Stop8Shop SAFEWAY () pharmacy' Walgreens COMPETITIVE **FAIR TRANSPARENT** FOOD%LION Smith's Winn/Dixie Kroger **Medicine** Publix Walmart 💢 sam's club R GOOD NEIGHBOR PHARMACY LeaderNET Health Mart. CardinalHealth"

### Why we chose NADAC:

- Published weekly by CMS, available for free
- Used for Medicaid reimbursements in 42 States
- ✓ Reflects reported prices from over 600 independents & chains
- ✓ Reported on an NDC-11 basis for 98.5% of dispensed drugs
- ✓ Enables clients to access 835 reimbursements to network





## NADAC. Capital Rx's preferred benchmark.

### NADAC PROVIDES A RATIONAL ALTERNATIVE TO AWP & MAC LISTS

AWP vs. NADAC:
Average Price Change Over Time (Generics)



## NADAC Deflation

- Reflects real-world transactional costs
- Stabilizes the patient price experience
- Patients receive the lowest price available and benefit from price reductions

# **Stagnation**

- Prevents claim-level price accountability
- Constantmanipulation createsvolatility for patients
- Patients are overcharged

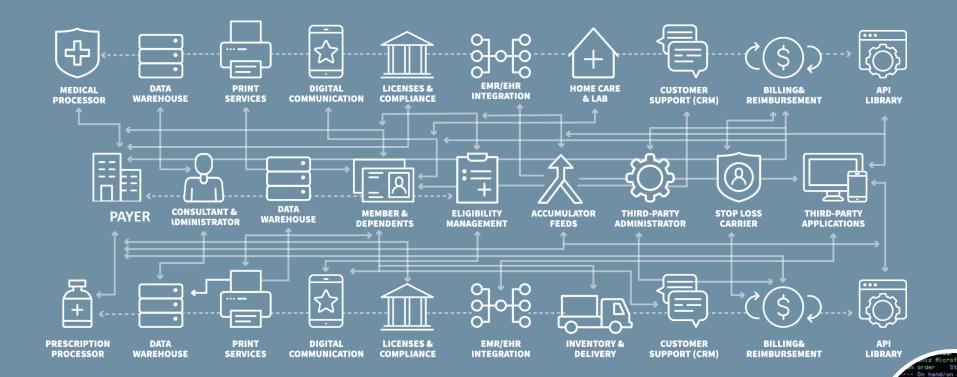






# Removing all conflicts of interest with an Ethical Pricing Model





US healthcare administration is a patchwork of disparate and antiquated systems that prevents the realization of value-based care.

The future of healthcare requires a unified platform for payer administration.



12





















LIBRARY





INTEGRATION

**DELIVERY** 

& LAB

SUPPORT (CRM)





















**THIRD-PARTY APPLICATIONS** 



JUDI® unifies all pharmacy operations into a single, scalable platform.





# What's Old is New Again

#### EMBRACING THE BEST OF THE PAST WITH MODERN INNOVATIONS

### The Old Way

- Independent, non-vertically integrated
- Flat fee for claim administration
- No profit from drug spend

- Aligned with payer interests
- Focus on efficient claim processing

#### The Future

- Return to independent, non-vertically integrated model
- ✓ Transparent pricing and aligned profit models
- ✓ Modern technology for seamless integration

- Centralized, secure data storage
- Modular services for customization and flexibility

### **The Current Way**

- ➤ Vertical integration with pharmacies/insurers
- × Profit-driven model
- Entangled contracts and opaque pricing
- Control over multiple profit centers
- ★ Altering utilization to drive revenue
- Outdated systems and fragmented data







# Maximum Flexibility. Minimum Hassle.

OUR MODULAR APPROACH TO PHARMACY BENEFITS ALLOWS YOU TO LEVERAGE ANY COMBINATION OF OUR SERVICES TO MEET YOUR MEMBERS' NEEDS.





Faster **PRIOR AUTHORIZATION** with higher resolution success





Customizable
FORMULARY
and proactive
UM MANAGEMENT





Superior

DATA ANALYTICS and

REPORTING





Accommodates ALL
NETWORK needs and
PRICING STRUCTURES to
align with financial objectives





Seamless DATA
EXCHANGE through
OPEN API
ARCHITECTURE





Industry-leading
CLINICAL PROGRAMS
improve outcomes while
lowering cost





24/7 WORLD-CLASS
CALL CENTER
run in-house





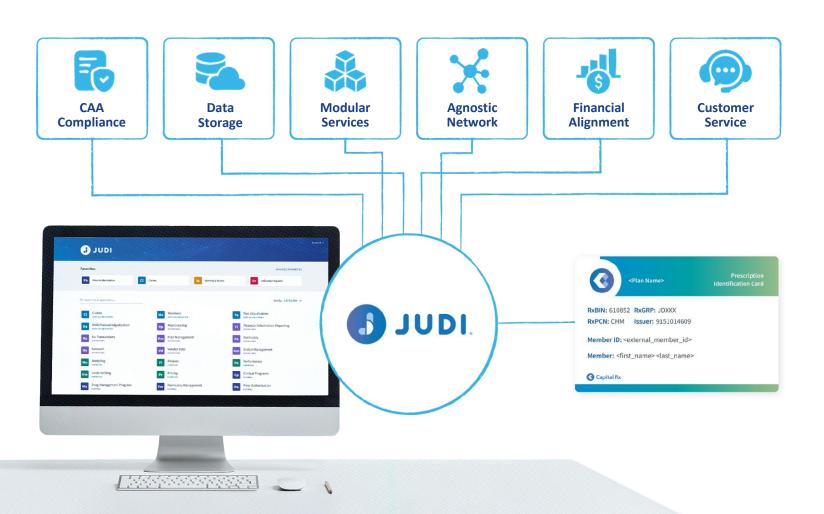
**INVOICING** and **PAYMENTS** platform







# JUDI gives plans full flexibility and control of drug spend on a proven platform





Combine the power of JUDI® with our 24/7/365 domestic and multilingual customer support, and you have a pharmacy benefits program that can take you well into the future.





### **CASE STUDY**

## Teamsters Health & Welfare Fund

"If the scale could go higher, I would go higher. But I would have to say [Capital Rx ranks] a 10. From my members' experience to my member services staff's experience to management's experience and the financial experience, everything has been amazing."

> Maria Scheeler Executive Director/Administrator Teamsters Health & Welfare Fund

> > **Teamsters H&W Fund** >14,500 Members

Teamsters Health & Welfare Fund has trusted Capital Rx to be its pharmacy benefit management partner for its over 14,500 members across 450+ employers in three states (PA, DE, and NJ) since 2019.

- PEPM cost trend is -11.8% through the end of 2022
- Actual annual costs have beaten actuarial projections by an average of -9.7%

### Teamsters Health & Welfare Fund Rx Benefit Costs **Estimated Actuarial Cost vs. Actual (PEPM)**

Year	Projected	Actual	Variance	YoY Cost Trend
2019*	\$258.87	\$228.20	-11.80%	
2020	\$235.65	\$225.22	-4.40%	-1.31%
2021	\$239.59	\$226.25	-5.60%	1.31%
2022**	\$241.88	\$201.33	-16.80%	-11.01%
OVERALL COST TREND (2019 - 2022)			-11.8%	

Average Actual Performance vs. Actuarial Estimates: -9.65%



>130k Calls Handled



5 Seconds



96% to Answer Calls Post-Call Satisfaction



Member **NPS: 71** 





### **PHP Pharmacy Services**

- 25 years of experience administering pharmacy benefits for Medicaid.
- New Mexico clinical pharmacists and technicians who focus on local build, testing and monitoring.
- Adopted NADAC reimbursement model, allowing for total price transparency and lower drug costs.
- Part of an integrated system, allowing for better drug coverage alignment.
- PBA model to ensure complete oversight of pharmacy benefits, formulary and utilization management.

## What's different now?

PHP began our partnership with Capital Rx this year to improve quality, cost, access and transparency. We chose Capital Rx to:

- Align with PHP's mission, vision and values
- Disrupt rising drug costs through transparency and new pricing model that more accurately and fairly sets the cost of drugs. Prices are set using actual unit drug costs based on National Average Drug Acquisition Cost (NADAC).
- Pharmacies are reimbursed for services through higher dispensing fees.
   There are no claw backs.
- PHP leverages Capital Rx's enterprise pharmacy platform to increase
  efficiency and achieve high standards of clinical care. The platform enables
  real-time communication among physicians, pharmacies, patients, and
  plans, and facilitates faster and more efficient prescription processing for
  members.

PHP NM Medicaid Plan Total Cost savings for first 9 months

Total Plan
Costs in first
9 months

\$42M Saving over 2023 Rates

\$22M Savings over next best RFP BID for 2024











"Your team is extremely organized, transparent, and proactive!"

- Joe Borgioni,Head of Pharmacy



St. Luke's University Health Network is a nationally recognized hospital system servicing Pennsylvania for over 145 years. Previously, St. Luke's used traditional PBMs to manage their 30,000-life employee plan, but costs were soaring, and satisfaction was abysmal. Capital Rx implemented a program that seamlessly integrated St. Luke's in-house pharmacy, retail access, and our clinical concierge services. The results were amazing.

-8% vs.

SLUHN costs vs. prior PBM 2020-2021 St. Luke's
Client (NPS)
Satisfaction

St. Luke's
Patient (NPS)
Satisfaction

89%

### **PA Approval Rates**

Industry Average

**Capital Rx** 

69%

**18%** SAVINGS ON SPECIALTY

Source: https://www.evicore.com/annual-utilization-statistics





