#### New Mexico Coalition Against Domestic Violence Presentation to Health and Human Services

Date: 10-26-2021



## **Presentation Purpose**



Discuss challenges and opportunities in survivor services and battering intervention across New Mexico

#### What Does Domestic Violence Cost Us?



- In 2013, Forbes Magazine reported the annual national financial costs of domestic violence to be \$8.3 billion
- Short and long-term consequences of domestic violence include poverty, substance abuse, homelessness, lack of education, mental illness, crime, unemployment, child abuse and physical diseases
- Children and youth who are exposed to domestic violence experience emotional, mental, and social damage that can affect their developmental and intellectual growth

# Challenges



- Fragmented community responses
- Adequately funded services
- Systems that consistently promote safety and accountability

# **Opportunities**



- Develop and maintain coordinated community responses
- Provide community education
- Fully fund services for survivors and children and battering intervention programs

# Battering Intervention Programs (BIP)



#### **Battering Intervention Programs**

- Sometimes referred to as Domestic Violence Offender Treatment Intervention (DVOTI)
- Goal of reducing domestic violence recidivism
- Referred by: Pre-trial services, Probation and Parole Officers, and Child Protective Services
- Consists of psycho-educational group interventions



#### **BIPs in New Mexico**



- In NM, offenders convicted of Battery and Aggravated Battery Against a Household Member are required to complete a 52-week BIP program
- Child, Youth and Families Department (CYFD) certifies and monitors these services
- Currently there are 34 providers
- 1,326 participants statewide in FY21

#### NMCADV is Building a Statewide BIP Network

- Benefits of a statewide network:
  - Increased engagement
  - Increased partnership
  - Increased oversight
  - Increased data
- BIP and Domestic Violence Survivor Services Organization (DVSSO) relationship building in the locations where it where it does not yet exist
- Increase and enhance relationships between the Courts and BIPs
- Growth beyond the criminal justice system as a source of referrals



#### **BIP Program Locations**



Program locations



#### Funding



- A combination of General Revenue Funds and fees have supported these services
- Court fees deposited into the DVOTI Fund have declined rapidly
- Current funding is no longer sufficient to cover program costs



# CYFD Analysis of 2021 Funding Shortfall

- According to CYFD, BIP program costs exceeded available revenue by approximately \$1 million this year
- If everyone convicted of DV was referred to a BIP program as is required under statute, the shortfall would increase from 1 million to \$2.25 million.
- The University of New Mexico Evaluation Lab notes \*Convictions on DV charges fell from 21% in 2015 to 11% in 2020; convictions on DVOTI charges fell from 15% in 2015 to 7% in 2020.

#### **NMCADV** Coordinated Community Response Training Series



#### The Need for Battering Intervention



What's Next?

speaking ou

Begin with the end in mind...

#### **NM Leads the Country**



While New Mexico is a leader in BIP, with a strong infrastructure, well trained, experienced staff, and a national reputation, inadequate funding, including the loss of court fees, threatens program viability.

### **Survivor Services**



#### **Provider Services**



- 30 survivor service providers in rural and urban areas throughout the state
- Services include shelter, crisis intervention, counseling, and advocacy for survivors. The majority of programs have strong children services as well as options for care of family pets
- Community education

#### **Increasing Needs**



- Survivors and their children have increasingly complex needs requiring high degree of staff knowledge, experience, and skill
- Providers are often the sole social service provider in a community

#### Increased Complexity = Increased Cost



- Prior to 2021, the service reimbursement schedule remained unchanged even as costs rose dramatically
- For many services, the reimbursement rate had not been raised since 1997
- Providers have had to minimize expenses. Many kept essential positions vacant and salaries low to compensate for rising costs and stagnant revenue

#### **Implications For Hiring Mission-Driven Staff**

- Working in victim services is tremendously demanding contributing to high turnover
- Programs cannot find or retain qualified staff particularly when other area employers offer higher wages and better benefits



Crime Victims Reparations Commission (CVRC) Advocate Wage Analysis



- In 2018, met with the state survivor coalitions (CSVANW, NMCADV, NMCSAP) regarding high advocate turnover rates. Coalition member programs were losing employees to District Attorney Offices, who paid higher wages for advocates
- CVRC determined that \$18.00 per hour was the minimum required to hire and keep qualified staff
- That figure has undoubtedly grown since that time, but many providers still fall short of having the resources to meet that wage

#### **CYFD** Analysis



- Hourly wages for front-line advocacy staff ranges from \$10.50 to \$16.00 per hour
- A salary analysis by CYFD on reducing turnover showed that salaries must increase to an average of \$18/hr. for advocates; \$20/hr. for specialized advocates; and \$25/hr. for shelter managers (+ \$1.8 million)
- A universal health insurance benefit (individual) (+ \$1.6 million)
- A 5% retirement benefit (+ \$1.6 million)
- If every program hired qualified administration and finance staff (+ \$1-2 million)

\*Not every program requires all the above increases

#### Conclusion



- A lack of sufficient resources threatens program stability, necessary for providing effective help and support to victims and their children
- Salaries should be commensurate with the level of knowledge, skill, and empathy that the position requires

#### **Survivor Services Funding Proposal**

An increase of \$3.5 million will fill essential positions, make salaries competitive, reduce turnover and associated costs, and substantially stabilize programs



# **Total Budget Request**



- Increase Victim Services by \$3.5 million
- Increase Battering Intervention Services by \$1.25 million
- Total request is <u>\$4.75 million</u>

# **Thank You**



